

## PROVIDER MEMO

**To:** Santa Clara Family Health Plan Providers  
**From:** Provider Network Performance Management  
**Date:** March 4, 2021  
**Subject:** Incentive for completing certified ACE training

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Dear providers,

Santa Clara Family Health Plan (SCFHP) has extended the \$100 incentive to eligible providers who complete a certified Adverse Childhood Events (ACEs) training course between January 1, 2021 and June 30, 2021.

To receive the \$100 incentive, providers must submit the following information to Rosa Perez, Provider Network Representative, at [rperez@scfhp.com](mailto:rperez@scfhp.com) **no later than June 30, 2021**.

- Provider name
- Provider TIN
- Provider NPI
- Proof of ACEs training course completion

Find information about ACEs provider trainings here: <https://www.acesaware.org/screen/provider-training/>.  
Find the attestation for completing ACEs training here: <https://www.medi-cal.ca.gov/TSTA/TSTAattest.aspx>. More material, inclusive of past webinars, upcoming webinars, and resource material can be viewed by visiting [bit.ly/freeACEswebinar](http://bit.ly/freeACEswebinar).

Per the California Department of Health Care Services and as of July 1, 2020, providers will only be eligible to receive payment for completing a certified ACEs training course for Trauma Screenings and submitting the attestation of completion on the DHCS website: <https://www.dhcs.ca.gov/provgovpart/Pages/TraumaCare.aspx>.

If you have any questions about this memo, please contact SCFHP's Provider Performance Program Managers, Emily Schlothman and Stephanie Vielma, at [ProviderPerformance@scfhp.com](mailto:ProviderPerformance@scfhp.com).