

Regular Meeting of the
**Santa Clara County Health Authority
Governing Board**

Thursday, June 23, 2022, 12:00 PM – 2:30 PM
Santa Clara Family Health Plan
6201 San Ignacio Ave, San Jose, CA 95119

Via Teleconference Only

(408) 638-0968
Meeting ID: 811 0228 8572
Passcode: GovBd2022!
<https://us06web.zoom.us/j/81102288572>

AGENDA

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|--|---|--------------|
| <p>1. Roll Call and Board Member Recognition
Acknowledge outgoing Board members Debra Porchia-Usher, Darrell Evora, and Bob Brownstein.</p> | <p>Mr. Brownstein 12:00
Ms. Tomcala</p> | <p>5 min</p> |
| <p>2. Public Comment
Members of the public may speak to any item not on the agenda; two minutes per speaker. The Governing Board reserves the right to limit the duration of the public comment period to 30 minutes.</p> <p><u>Announcement Prior to Recessing into Closed Session</u>
Announcement that the Governing Board will recess into closed session to discuss Item No. 3 below.</p> | <p>Mr. Brownstein 12:05</p> | <p>5 min</p> |
| <p>3. Adjourn to Closed Session</p> <p>a. <u>Conference with Labor Negotiators</u> (Government Code Section 54957.6):
It is the intention of the Governing Board to meet in Closed Session to confer with its management representatives regarding negotiations with SEIU Local 521.</p> <ul style="list-style-type: none"> • Santa Clara County Health Authority Designated Representatives: Christine Tomcala, Neal Jarecki, Teresa Chapman, and Richard Noack • Employee Organization: SEIU Local 521 <p>b. <u>Contract Rates</u> (Welfare and Institutions Code Section 14087.38(n)):
It is the intention of the Governing Board to meet in Closed Session to discuss Plan partner rates.</p> | | <p>12:10</p> |
| <p>4. Report from Closed Session</p> | <p>Mr. Brownstein 12:35</p> | <p>5 min</p> |
| <p>5. Tentative Agreement with SEIU Local 521
Possible Action: Approve agreement with SEIU Local 521</p> | <p>Ms. Brownstein 12:40</p> | <p>5 min</p> |

6. Approve Consent Calendar and Changes to the Agenda

Items removed from the Consent Calendar will be considered as regular agenda items.

Possible Action: Approve Consent Calendar

- a. Approve minutes of the March 24, 2022 **Governing Board Meeting**
- b. Accept minutes of the April 25, 2022 **Special Executive/Finance Committee Meeting**
 - Ratify approval to continue use of teleconferencing
- c. Accept minutes of the April 28, 2022 **Executive/Finance Committee Minutes**
 - Ratify approval of Finance Policies
 - FA.01 v3 Finance - General
 - FA.02 v3 Cash & Cash Receipts
 - FA.03 v3 Cash Disbursements
 - FA.04 v3 Accounts Receivable & Revenue
 - FA.05 v3 Payroll & Employee Expenses
 - FA.06 v3 Fixed Assets & Depreciation Expense
 - FA.08 v3 Treasury & Debt
 - FA.09 v3 Financial Close & Reporting
 - FA.10 v3 Medical Expenses & Incurred-But-Not-Paid (IBNP)
 - FA.11 v2 Healthcare Economics
 - FA.12 v2 Employee Recognition Gift Cards
 - Ratify approval of Microsoft License Renewal
 - Ratify approval of the February 2022 Financial Statements
 - Ratify approval of Investment Policy FA.07v4
 - Ratify approval of an extension to the Institute on Aging Contract for Assisted Living Services
 - Ratify approval of funding for the Alum Rock Counseling Center Clinic Renovations Project from the Board Designated Innovation Fund
- d. Accept minutes of the May 26, 2022 **Executive/Finance Committee Meeting**
 - Ratify acceptance of the Network Detection & Prevention Update
 - Ratify approval of Finance Policy
 - FA.14 Board Committee Stipends
 - Ratify approval of the Dynamic Module for D-SNP revenue reconciliation
 - Ratify approval of the Healthcare Fraud Shield software solution
 - Ratify approval to continue use of teleconferencing
 - Ratify approval of the March 2022 Financial Statements
- e. Accept minutes of the May 26, 2022 **Compliance Committee Meeting**
 - Ratify approval of Compliance Policies
 - CP.01 Regulatory Reporting
 - CP.02 Fraud Waste and Abuse
 - CP.04 Data Mining to Detect, Correct and Prevent FWA
 - CP.05 Record Retention
 - CP.06 False Claims Act
 - CP.07 Corrective Actions
 - CP.08 Compliance Reporting Mechanisms
 - CP.09 Exclusion Screening
 - CP.10 Compliance Training
 - CP.11 Effective Communications

- CP.12 Annual Compliance Program Effectiveness Audit
 - CP.15 Standard of Conduct
 - CP.16 Vendor and FDR Contracting
 - CP.17 Risk Assessment and Audit Work Plan
 - CP.18 Protection of HIV AIDS Information
 - CP.26 Compliance Hotline
 - CP.30 Subcontracting Terminations and Block Transfer Filings
 - CP.31 Conducting Internal Investigations
 - CP.32 Conflict of Interest
 - CP.33 Well-Publicized Disciplinary Standards
 - CP.35 Key Personnel Filing
 - CP.37 DMHC Independent Medical Review (IMR)
 - DE.01 Delegation Oversight
 - DE.02 Pre-Delegation Audit
 - DE.03 Delegation Agreement
 - DE.05 Joint Operation Committee Meetings Between SCFHP and FDRs/Delegated Entities
 - DE.07 Delegation Corrective Action
- f. Accept minutes of the April 12, 2022 **Quality Improvement Committee Meeting**
- Ratify approval of the Medi-Cal (MC) & Cal MediConnect (CMC) Quality Improvement (QI) Work Plan 2022
 - Ratify approval of the MC & CMC QI Program Evaluation 2021
 - Ratify approval of the Pharmacy Benefit Information Analysis
 - Ratify approval of QI Policies
 - QI.03 Distribution of QI Information
 - QI.04 Peer Review Process
 - QI.06 QI Study Design/Performance Improvement Program Reporting
 - QI.08 Cultural and Linguistically Competent Services
 - QI.09 Health Education Program and Delivery System
 - QI.11 Member Non-Monetary Incentives
 - QI.15 Transitions of Care
 - QI.16 Managed Long Term Services and Support Care Coordination
 - QI.19 Care Coordination Staff Education and Training
 - QI.23 SABIRT Misuse of Alcohol and Substances
 - QI.28 Health Homes Program
 - QI.30 Health Risk Assessment
 - QI.31 Community Supports (CS)
 - QI.32 Enhanced Care Management (ECM)
 - Ratify acceptance of Committee Reports
 - Consumer Advisory Board – March 3, 2022
 - Pharmacy and Therapeutics Committee – March 17, 2022
 - Credentialing Committee Report – February 23, 2022
- g. Accept minutes of the June 14, 2022 **Quality Improvement Committee Meeting**
- Ratify approval of the Cal MediConnect Cultural & Linguistics Provider
 - Ratify approval of the CMC Population Health Assessment 2022
 - Ratify approval of the CMC Population Health Management Impact Analysis
 - Ratify approval of the CMC and Medi-Cal PHM Strategy 2022
 - Ratify approval of the Activities and Resources Grid

- Ratify approval of QI Policies
 - QI.08 Cultural and Linguistically Competent Services
 - QI.20 Information Sharing with San Andreas Regional Center (SARC)
 - QI.22 Early Start Program (Early Intervention Services)
 - QI.33 SCFHP ECM Denial & Disenrollment
- Ratify approval of the Grievance & Appeals Report Q1 2022
- Ratify acceptance of Committee Reports
 - Utilization Management Committee – April 20, 2022
 - Consumer Advisory Board – June 2, 2022
 - Credentialing Committee Report – April 6, 2022
- h. Accept minutes of the May 11, 2022 **Provider Advisory Council** Meeting
- i. Accept minutes of the June 7, 2022 **Consumer Advisory Committee** Meeting
- j. Approve **Publicly Available Salary Schedule**
- k. Approve March 2022 **Quarterly Investment Performance & Compliance Report**
- l. Approve **Resolution to Adopt an Amended Conflict of Interest Code**
- m. Approve **Cisco Phone System 3-Year Subscription Maintenance**
- n. Accept **FY'21-'22 Donations & Sponsorships Annual Report**
- o. Accept **Board Designated Fund Summary**
- p. Accept **FY'21-'22 Gift Card Report**
- q. Accept **2022 Employee Satisfaction Survey Highlights**
- r. **Elect Officers** to a two-year term:
 - Chairperson – Michele Lew
 - Secretary – Sarita Kohli
- s. Appoint **Sarita Kohli to the Executive/Finance Committee**
- t. Appoint **Sherri Sager to chair the Consumer Advisory Committee**
- u. Appoint **Sherri Sager, Sue Murphy, Michele Lew, Sarita Kohli, and Eva Terrazas to a temporary, ad-hoc subcommittee to conduct the annual evaluation of the CEO**
- v. Approve **continued use of teleconferencing** without providing public access to each teleconference location pursuant to Government Code Section 54953

<p>7. April 2022 Financial Statements Review April 2022 Financial Statements. Possible Action: Approve the April 2022 Financial Statements</p>	<p>Mr. Jarecki 12:50 5 min</p>
<p>8. Fiscal Year 2022-2023 Budget Review proposed budget for FY'23. Possible Action: Approve FY'23 Budget</p>	<p>Mr. Jarecki 12:55 20 min</p>
<p>9. Innovation Fund Expenditure Requests</p> <p>a. Consider funding request from Community Health Partnership for Community Health Centers' transition to Epic. Possible Action: Approve expenditure from the Board Designated Innovation Fund for the Community Health Partnership Epic implementation</p> <p>b. Consider funding request from Healthier Kids Foundation for expansion of My HealthFirst. Possible Action: Approve expenditure from the Board Designated Innovation Fund for the Healthier Kids Foundation My HealthFirst expansion</p>	<p>Ms. Bui-Tong 1:15 30 min</p>

<p>10. Preliminary Fiscal Year 2021-2022 Year in Review Review preliminary performance on FY'22 Plan Objectives.</p>	<p>Ms. Tomcala 1:45 10 min</p>
<p>11. Fiscal Year 2022-2023 Plan Objectives Review draft FY'23 Plan Objectives. Possible Action: Approve FY'23 Plan Objectives</p>	<p>Ms. Tomcala 1:55 10 min</p>
<p>12. CEO Update Discuss status of current topics and initiatives.</p>	<p>Ms. Tomcala 2:05 10 min</p>
<p>13. Compliance Report Review and discuss compliance activities and notifications.</p>	<p>Mr. Haskell 2:15 5 min</p>
<p>14. Government Relations Update Discuss local, state, and federal legislative and policy issues impacting the Plan and its members.</p>	<p>Mr. Haskell 2:20 10 min</p>
<p>15. Adjournment</p>	<p>2:30</p>

Notice to the Public—Meeting Procedures

- Persons wishing to address the Governing Board Committee on any item on the agenda are requested to advise the Recorder so that the Chairperson can call on them when the item comes up for discussion.
- The Committee may take other actions relating to the issues as may be determined following consideration of the matter and discussion of the possible action.
- In compliance with the Americans with Disabilities Act, those requiring accommodations in this meeting should notify Rita Zambrano 48 hours prior to the meeting at (408) 874-1842.
- To obtain a copy of any supporting document that is available, contact Rita Zambrano at (408) 874-1842. Agenda materials distributed less than 72 hours before a meeting can be inspected at the Santa Clara Family Health Plan offices at 6201 San Ignacio Ave, San Jose, CA 95119.
- This agenda and meeting documents are available at www.scfhp.com.