

Regular Meeting of the
Santa Clara County Health Authority
Quality Improvement Committee

Wednesday, June 9, 2021, 6:00 PM – 8:00 PM
Santa Clara Family Health Plan
6201 San Ignacio Ave, San Jose, CA 95119

Via Teleconference

(669) 900-6833
Meeting ID: 962 5812 9548
<https://zoom.us/j/96258129548>
Passcode: SCFHP123

AGENDA

- | | | |
|--|-------------------------------|-------------|
| 1. Roll Call | Dr. Paul | 6:00 5 min |
| 2. Public Comment
Members of the public may speak to any item not on the agenda; two minutes per speaker. The Quality Improvement Committee reserves the right to limit the duration of the public comment period to 30 minutes. | Dr. Paul | 6:05 5 min |
| 3. Meeting Minutes
Review minutes of the April 14, 2020 Quality Improvement Committee meeting.
Possible Action: Approve minutes of the April 14, 2020 Quality Improvement Committee meeting | Dr. Paul | 6:10 5 min |
| 4. CEO Update
Discuss status of current topics and initiatives. | Ms. Tomcala | 6:15 10 min |
| 5. Assessment of Member Cultural and Linguistic Needs and Preferences
Review the Assessment of Member Cultural and Linguistic Needs and Preferences.
Possible Action: Approve the Assessment of Member Cultural and Linguistic Needs and Preferences | Ms. Gambatese &
Ms. Fadley | 6:25 15 min |
| 6. 2020 Impact Analysis
Review performance of PHM goals and interventions for 2020.
Possible Action: Approve the 2020 Impact Analysis | Ms. Chen | 6:40 15 min |
| 7. 2021 Population Health Management (PHM) Strategy and Activities and Resource Grid
Review PHM Strategy and changes to Activities and Resources.
Possible Action: Approve PHM Strategy and Activities and Resources Grid | Ms. Chen | 6:55 15 min |

<p>8. Annual Review of QI Policies</p> <p>a. QI.17 Behavioral Health Care Coordination</p> <p>b. QI.18 Sensitive Services, Confidentiality, Rights of Adults and Minors</p> <p>c. QI.20 Information Sharing with San Andreas Regional Center (SARC)</p> <p>d. QI.21 Information Exchange Between SCFHP & Health Services Dept.</p> <p>e. QI.22 Early Start Program (Early Intervention Services)</p> <p>f. QI.23 Alcohol Misuse: Screening and Behavioral Counseling Interventions in Primary Care</p> <p>g. QI.24 Outpatient Mental Health Services: Mental Health Parity</p> <p>h. QI.25 Intensive Outpatient Palliative Care</p> <p>i. QI.27 Informing Members of Behavioral Health Services</p> <p>Possible Action: Approve QI Policies as presented</p>	<p>Dr. Liu & Ms. McKelvey</p>	<p>7:10 10 min</p>
<p>9. Grievance and Appeals Report Q1 2021</p> <p>Review the Grievance and Appeals Report Q1 2021.</p> <p>Possible Action: Approve the Grievance and Appeals Report Q1 2021</p>	<p>Mr. Hernandez</p>	<p>7:20 15 min</p>
<p>10. Quality Dashboard</p> <p>Review of the Quality Dashboard.</p>	<p>Dr. Liu</p>	<p>7:35 10 min</p>
<p>11. Compliance Report</p> <p>Review of the Compliance Report.</p>	<p>Mr. Haskell</p>	<p>7:45 5 min</p>
<p>12. Utilization Management Committee (UMC)</p> <p>Review draft minutes of the 04/21/2021 UMC meeting.</p> <p>Possible Action: Approve the 04/21/2021 UMC draft meeting minutes</p>	<p>Dr. Lin</p>	<p>7:50 5 min</p>
<p>13. Credentialing Committee Report</p> <p>Review 04/07/2021 Credentialing Committee Report.</p> <p>Possible Action: Approve the 04/07/2021 Credentialing Committee Report</p>	<p>Dr. Lin</p>	<p>7:55 5 min</p>
<p>14. Adjournment</p> <p>The next QIC meeting will be held on August 11, 2021.</p>	<p>Dr. Paul</p>	<p>8:00</p>

Notice to the Public—Meeting Procedures

- Persons wishing to address the Quality Improvement Committee on any item on the agenda are requested to advise the Recorder so that the Chairperson can call on them when the item comes up for discussion.
- The Committee may take other actions relating to the issues as may be determined following consideration of the matter and discussion of the possible action.
- In compliance with the Americans with Disabilities Act, those requiring accommodations in this meeting should notify Nancy Aguirre 48 hours prior to the meeting at (408) 874-1835.
- To obtain a copy of any supporting document that is available, contact Nancy Aguirre at (408) 874-1835. Agenda materials distributed less than 72 hours before a meeting can be inspected at the Santa Clara Family Health Plan offices at 6201 San Ignacio Ave, San Jose, CA 95119.
- This agenda and meeting documents are available at www.scfhp.com.