

Regular Meeting of the

## Santa Clara County Health Authority

### Cal MediConnect Consumer Advisory Board (CAB)

Thursday, September 1, 2022 11:30 AM – 1:00 PM

Santa Clara Family Health Plan

6201 San Ignacio Ave, San Jose, CA 95119

#### Via Teleconference Only

(669) 900-6833

Meeting ID: 824 1500 1124

Passcode: cab092022

<https://us06web.zoom.us/j/82415001124>

## AGENDA

<b>1. Roll Call</b>	Dr. Nakahira	11:30	5 min
<b>2. Public Comment</b> Members of the public may speak to any item not on the agenda; two minutes per speaker. The committee reserves the right to limit the duration of public comment to 30 minutes.	Dr. Nakahira	11:35	5 min
<b>3. Meeting Minutes</b> Review minutes of the June 2, 2022 Cal MediConnect CAB meeting. <b>Possible Action:</b> Approve the minutes of the June 2, 2022 CAB meeting.	Dr. Nakahira	11:40	5 min
<b>4. Health Plan Update</b> Discuss status of current topics.	Dr. Nakahira	11:45	5 min
<b>5. Centers for Disease Control (CDC)/COVID-19 Update</b> General update on the CDC and the impact of COVID-19.	Dr. Nakahira	11:50	10 min
<b>6. Standing Items</b>			
<b>a. Cal MediConnect Ombudsperson Program Update</b>	Mr. Le	12:00	5 min
<b>b. Community Resource Center</b> Provide update on ongoing programming and events.	Mr. Gonzalez	12:05	10 min
<b>c. Member Communications</b> Review of SCFHP member communications.	Ms. Byom	12:15	5 min
<b>d. Behavioral Health Update</b> New 988 Suicide Prevention and Mental Health Crisis Lifeline and 2022 Member Experience Survey Results	Ms. Enke	12:20	10 min
<b>e. Case Management Update</b> Member Success Stories	Mr. Hidalgo and Ms. Yip	12:30	10 min
<b>f. Health Education</b> Overview of 'On Lok Aging Mastery Program'.	Ms. Hernandez	12:40	10 min

<p><b>7. Dual Eligible Special Needs Plan (D-SNP)</b> Update on the January 1, 2023 rollout of the D-SNP program.</p>	<p>Mr. Ly/Ms. Andersen</p>	<p>12:50</p>	<p>10 min</p>
<p><b>8. Adjournment</b> Next meeting: Thursday, December 1, 2022 at 11:30 a.m.</p>	<p>Dr. Nakahira</p>	<p>1:00</p>	

**Notice to the Public—Meeting Procedures**

- Persons wishing to address the Cal MediConnect Consumer Advisory Board on any item on the agenda are requested to advise the Recorder so that the Chairperson can call on them when the item comes up for discussion.
- The Committee may take other actions relating to the issues as may be determined following consideration of the matter and discussion of the possible action.
- In compliance with the Americans with Disabilities Act, those requiring accommodations in this meeting should notify Amy O'Brien 48 hours prior to the meeting at (408) 874-1997.
- To obtain a copy of any supporting document that is available, contact Amy O'Brien at (408) 874-1997. Agenda materials distributed less than 72 hours before a meeting can be inspected at the Santa Clara Family Health Plan offices at 6201 San Ignacio Ave, San Jose, CA 95119.
- This agenda and meeting documents are available at [www.scfhp.com](http://www.scfhp.com).