

PROVIDER MEMO

To: Santa Clara Family Health Plan Providers
From: Pharmacy Department
Date: November 30, 2021
Subject: Preparing for Medi-Cal Rx

In accordance with Governor Gavin Newsom's Executive Order (EO) N-01-19 (http://bit.ly/EO_N-01-19), the Department of Health Care Services (DHCS) will be transitioning Santa Clara Family Health Plan (SCFHP) Medi-Cal pharmacy benefits to Medi-Cal fee-for-service called **Medi-Cal Rx** effective **January 1, 2022**.

Register for the Medi-Cal Rx web portal

To successfully prepare for this transition, all Medi-Cal Rx providers, including prescribers and their staff, need to register for an account and complete training sessions prior to January 1. Complete the user administration console (UAC) application at <http://www.medi-calrx.dhcs.ca.gov>.

The UAC application is a registration tool that controls and manages each user's access to the Medi-Cal Rx web portal and associated applications. Providers will need to designate a single point of contact (i.e., delegated administrator) to manage employee access to the secure Medi-Cal Rx web portal.

Medi-Cal Rx web portal features:

1. Access the Saba Learning Management System (LMS) for training prior to January 1, 2022
 - o Explore education and outreach events in the Saba LMS calendar.
 - o Enroll in web-based instructor-led or computer-based training.
2. Access the prior authorization system, chat and messaging features, beneficiary drug look-up tool, and web and batch claims submissions starting on January 1, 2022.

Other resources to prepare for Medi-Cal Rx:

- Medi-Cal Rx YouTube Channel (<https://bit.ly/MCRxVideos>) – offers training videos, including a video on the transition and the resources that directly impact providers and pharmacies
- Office Hour Luncheon Sessions (<https://bit.ly/MCRxOfficeHours>) – live, instructor-led trainings hosted by Magellan every Monday to Friday, 12 p.m. to 1 p.m. PST (excluding holidays)
- Medi-Cal Rx Provider Portal Forms and Information page, where you will find the following:
 - o Prior Authorization Job Aid (<https://bit.ly/MCRxJobAid>)
 - o Billing Tips (<https://bit.ly/BillingTips>) & Payer Sheets (<https://bit.ly/PayerSheets>)
 - o Searchable Contract Drug List (CDL) (<https://bit.ly/MCRxCDL>)
 - o Provider Manual (<https://bit.ly/MCRxManual>)
- Medi-Cal Rx Subscription Service (MCRxSS) (<https://bit.ly/MCRxSS>) – subscribe to stay up to date with the latest Medi-Cal Rx news

Questions?

For questions or help registering for the Medi-Cal Rx web portal and applications, contact the Medi-Cal Rx Education and Outreach team at MediCalRxEducationOutreach@magellanhealth.com.

Please provide the following information in your email:

- Name of individual
- Provider name
- NPI
- Phone number
- Email address

For more information about Medi-Cal Rx and the web portal, visit <https://medi-calrx.dhcs.ca.gov/>.