

Regular Meeting of the

Santa Clara County Health Authority

Cal MediConnect Consumer Advisory Board (CAB)

Thursday, June 3, 2021 11:30 AM – 1:00 PM

Santa Clara Family Health Plan

6201 San Ignacio Ave, San Jose, CA 95119

Via Zoom

(669) 900-6833

Meeting ID: 954 9947 2350

Passcode: cab062021

<https://zoom.us/j/95499472350>

AGENDA

1. Roll Call	Dr. Boris	11:30	5 min
2. Public Comment Members of the public may speak to any item not on the agenda; two minutes per speaker. The committee reserves the right to limit the duration of public comment to 30 minutes.	Dr. Boris	11:35	5 min
3. Meeting Minutes Review minutes of the March 4, 2021 Cal MediConnect Consumer Advisory Board (CAB) meeting. Possible Action: Approve the minutes of the March 4, 2021 CAB meeting.	Dr. Boris	11:40	5 min
4. Health Plan Update Discuss status of current topics.	Dr. Boris	11:45	5 min
5. COVID-19 Update a. Vaccination Outreach and Vaccination Rate b. Vaccine Efficacy	Ms. Byom Dr. Boris	11:50 11:55	5 min 5 min
6. Mission Statement, Vision, and Values Review new and updated statements.	Ms. Watkins	12:00	10 min
7. Potential Quality Issue (PQI) Overview of the PQI program.	Ms. Tran	12:10	5 min
8. Behavioral Health Taking Care of Health and Wellbeing during Times of Uncertainty.	Ms. McKelvey	12:15	10 min
9. Adverse Childhood Experiences (ACES) Overview of the impact of ACES.	Ms. McKelvey	12:25	5 min

10. Standing Items

a. Community Resource Center Provide update on planning and implementation	Mr. Gonzalez	12:30	5 min
b. Member Communications Review of SCFHP member communications	Ms. Zhang	12:35	5 min
c. Health Education Overview Review of available Health Education classes	Ms. Hernandez	12:40	5 min
d. Cal MediConnect Ombudsman Program Update	Ms. Huyenh-Cho	12:45	5 min
e. Future Agenda Items Discuss topics for future meetings	Dr. Boris	12:50	5 min

11. Member Feedback and Experience

Dr. Boris 12:55 5 min

12. Adjournment

Dr. Boris 1:00

Next meeting: Thursday, September 2, 2021 at 11:30 a.m.

Notice to the Public—Meeting Procedures

- Persons wishing to address the Cal MediConnect Consumer Advisory Board on any item on the agenda are requested to advise the Recorder so that the Chairperson can call on them when the item comes up for discussion.
- The Committee may take other actions relating to the issues as may be determined following consideration of the matter and discussion of the possible action.
- In compliance with the Americans with Disabilities Act, those requiring accommodations in this meeting should notify Amy O'Brien 48 hours prior to the meeting at (408) 874-1997.
- To obtain a copy of any supporting document that is available, contact Amy O'Brien at (408) 874-1997. Agenda materials distributed less than 72 hours before a meeting can be inspected at the Santa Clara Family Health Plan offices at 6201 San Ignacio Ave, San Jose, CA 95119.
- This agenda and meeting documents are available at www.scfhp.com.