

PROVIDER MEMO

To: Santa Clara Family Health Plan Long-Term Care Providers
From: Long-Term Services and Supports (LTSS)
Date: December 18, 2020
Subject: New Care Compare tool by CMS

Dear long-term care facility,

On an ongoing basis, Santa Clara Family Health Plan (SCFHP) uses datasets and tools to track and monitor compliance, quality, member care, and training opportunities for our providers.

Centers for Medicare and Medicaid Services (CMS) recently released **Care Compare** (<https://www.medicare.gov/care-compare/>), streamlining eight original healthcare compare tools, including Nursing Home Compare. The eight original tools retired on December 1, 2020 and are replaced by Care Compare.

The new quality tool does not change how SCFHP measures quality or conducts provider oversight programs. However, we will use the Care Compare reports for Medi-Cal skilled services, long-term care, and overall quality monitoring.

To request a copy of your current bi-annual **overall star rating** report used for contracting and payment purposes by SCFHP, please email ProviderServices@scfhp.com.

Questions?

Please email MLTSSHelpDesk@scfhp.com.

Thank you for your ongoing partnership.