



MEMBER INFORMATION

Today's Date: \_\_\_\_\_
Member Name: \_\_\_\_\_
SCFHP ID Number: \_\_\_\_\_
Date of Birth: \_\_\_\_\_
Address: \_\_\_\_\_
Telephone Number: \_\_\_\_\_ Email: \_\_\_\_\_
Name of Person Completing HRA: \_\_\_\_\_
Telephone Number: \_\_\_\_\_
Relationship to Member: \_\_\_\_\_

MEMBER DEMOGRAPHICS

- 1. Gender: [ ] Male [ ] Female [ ] Transgender male/trans man/female-to-male (FTM) [ ] Transgender female/trans woman/male-to-female (MTF) [ ] Genderqueer, neither exclusively male nor female [ ] Prefer not to Disclose [ ] Additional gender category or other (please specify): \_\_\_\_\_
2. Gender Assigned at Birth: [ ] Male [ ] Female [ ] Unknown [ ] Prefer not to Disclose
3. Pronouns: [ ] He/Him [ ] She/Her [ ] They/Them [ ] Other (please specify): \_\_\_\_\_
4. Sexual Orientation: [ ] Straight or Heterosexual [ ] Gay or Lesbian or Homosexual [ ] Bisexual [ ] Don't know [ ] Prefer not to Disclose [ ] Something else (please specify): \_\_\_\_\_
5. Marital Status: [ ] Single [ ] Married [ ] Separated [ ] Divorced [ ] Widowed
6. Height: \_\_\_\_\_ ft. \_\_\_\_\_ in. Weight: \_\_\_\_\_ lbs.
7. Race/Ethnicity: [ ] White [ ] Black or African American [ ] Asian [ ] Hispanic [ ] Alaska Native or Native American [ ] Native Hawaiian or Pacific Islander [ ] Unknown [ ] Other: \_\_\_\_\_

**8. Preferred Language:**

**Spoken**

- |                                     |                                    |                                       |
|-------------------------------------|------------------------------------|---------------------------------------|
| <input type="checkbox"/> English    | <input type="checkbox"/> Spanish   | <input type="checkbox"/> Tagalog      |
| <input type="checkbox"/> Mandarin   | <input type="checkbox"/> Cantonese | <input type="checkbox"/> Farsi        |
| <input type="checkbox"/> Vietnamese | <input type="checkbox"/> Hindi     | <input type="checkbox"/> Other: _____ |

**Written**

- |  |   |                                     |
|--|---|-------------------------------------|
| <input type="checkbox"/> English             | <input type="checkbox"/> Spanish            | <input type="checkbox"/> Tagalog    |
| <input type="checkbox"/> Traditional Chinese | <input type="checkbox"/> Simplified Chinese | <input type="checkbox"/> Vietnamese |
| <input type="checkbox"/> Other: _____        |   |                                     |

**9. Would you like to choose someone to be your authorized representative with Santa Clara Family Health Plan (SCFHP)?**

An authorized representative is someone who you can choose to speak on your behalf with SCFHP regarding your healthcare. Your authorized representative may use, receive, or disclose your Protected Health Information with SCFHP. If Yes, an Authorized Representative Form will be mailed to you to complete and return.

- Yes  No

**10. Do you have a legal document that gives someone permission to make health care decisions for you if you are unable to?**

- Yes  No

**If Yes, please select the type of document that you have.**

Please check all that apply:

- Durable Power of Attorney  Do not resuscitate (DNR)  
 Guardianship/Conservatorship  Advance Directive  
 Other: \_\_\_\_\_

**If No, have you discussed Advanced Directives with your Primary Care Provider (PCP)?**

- Yes  No

**MEDICAL HISTORY**

**11. PCP Name:** \_\_\_\_\_

Date last seen by your PCP: \_\_\_\_\_

**Specialty Physicians** (if applicable):

a) Specialty: \_\_\_\_\_ b) Specialty: \_\_\_\_\_

Name: \_\_\_\_\_ Name: \_\_\_\_\_

Date of Last Appointment: \_\_\_\_\_ Date of Last Appointment: \_\_\_\_\_

c) Specialty: \_\_\_\_\_ d) Specialty: \_\_\_\_\_

Name: \_\_\_\_\_ Name: \_\_\_\_\_

Date of Last Appointment: \_\_\_\_\_ Date of Last Appointment: \_\_\_\_\_

**12. How would you describe your physical health?**

Excellent  Very Good  Good  Fair  Poor

**13. How would you describe your mental health?**

Excellent  Very Good  Good  Fair  Poor

**14. Do you see a doctor or therapist regularly for a mental health condition?**

Yes  No

**15. Have you been diagnosed or treated for any of these conditions?**

Please check all that apply:

Arthritis

Depression

Limited Vision

Asthma

Diabetes

Liver Disease

Cancer

Developmental Disability  
Examples: Autism, Cerebral Palsy, Down Syndrome

Memory Problems  
Examples: Dementia, Alzheimer's

Chronic Pain

Hearing Problem

Organ Transplant

COPD (Chronic Obstructive Pulmonary Disease)

High Cholesterol

Schizophrenia/Bipolar Disorder

Congestive Heart Failure

Infectious Disease  
Examples: Hepatitis, HIV/AIDS, Tuberculosis

Seizures

Coronary Artery Disease:  
Examples: High blood pressure, Heart attack, Heart surgery, Chest pain

Kidney Disease  
Examples: End Stage Renal Disease, Dialysis

Stroke

Other: \_\_\_\_\_

**16. How many different medications are you currently taking?**

0  1-5  6-10  11+

**17. Do you understand how to take your medications?**

Yes  No

**18. Do you have trouble getting or picking up your medications?**

Yes  No

**19. How much does pain interfere with your normal activities?**

Not at All  A Little Bit  Moderately  A Lot  Extremely

**20. What are you currently doing to manage your pain?**

Please check all that apply:

- Medication                       Physical Therapy                       Pain Management Clinic  
 Nothing Currently                       Other: \_\_\_\_\_

**HEALTH INFORMATION**

**21. Are you using any of these supplies or equipment right now?**

Please check all that apply:

- |  |  |  |
|--|--|--|
| <input type="checkbox"/> Blood pressure monitor        | <input type="checkbox"/> Incontinence supplies | <input type="checkbox"/> Tube feeding supplies |
| <input type="checkbox"/> C-Pap or Bi-Pap               | <input type="checkbox"/> Nebulizer             | <input type="checkbox"/> Ventilator            |
| <input type="checkbox"/> Cane                          | <input type="checkbox"/> Ostomy supplies       | <input type="checkbox"/> Walker                |
| <input type="checkbox"/> Diabetes supplies             | <input type="checkbox"/> Oxygen                | <input type="checkbox"/> Wheelchair            |
| <input type="checkbox"/> Eyeglasses/Contacts           | <input type="checkbox"/> Portable toilet       | <input type="checkbox"/> Wound care supplies   |
| <input type="checkbox"/> Hearing aids                  | <input type="checkbox"/> Prosthetics           | <input type="checkbox"/> None                  |
| <input type="checkbox"/> Hospital Bed/Hoyer Lift       | <input type="checkbox"/> Suction supplies      |  |
| <input type="checkbox"/> Other (Please specify): _____ |  |  |

**22. Do you need help with getting any supplies or equipment at this time?**

- Yes    No

If Yes, please specify: \_\_\_\_\_

**23. Do you need help filling out paperwork or writing?**

- Yes    No

**24. Do you need help to talk to your doctor about your health?**

- Yes    No

**25. Do you smoke cigarettes, use a vape pen, or other nicotine/tobacco products on a regular basis?**

- Yes    No

If Yes, would you like help to reduce your tobacco usage?

- Yes    No

**26. Do you feel you drink too much alcohol?**

- Yes    No

If Yes, would you like to discuss ways to help you drink less?

- Yes    No

**27. Are you using any drugs or taking prescription medications in a way that's not prescribed for you?**

- Yes    No

**If Yes, would you like to discuss ways to help you use these drugs and/or medications less?**

Yes  No

**28. Have you had any changes in thinking, remembering or making decisions?**

Yes  No

**29. On average, how often do you feel lonely?**

- Almost every day
- Sometimes
- Rarely
- Never

**30. In the last 30 days, how often have you felt the following:**

**a) Little interest or pleasure in doing things**

- Not at all
- Several days
- More than half the days
- Nearly every day

**b) Feeling down, depressed or hopeless**

- Not at all
- Several days
- More than half the days
- Nearly every day

**If you are having thoughts of hurting yourself or others, please call the Suicide Prevention and Crisis Line at 9-8-8.**

## ACTIVITIES OF DAILY LIVING

### 31. Do you need help with any of these actions?

Please check "YES" or "NO" for each item:

	YES	NO
a) Taking a bath or shower	<input type="checkbox"/>	<input type="checkbox"/>
b) Eating	<input type="checkbox"/>	<input type="checkbox"/>
c) Getting dressed	<input type="checkbox"/>	<input type="checkbox"/>
d) Using the toilet	<input type="checkbox"/>	<input type="checkbox"/>
e) Brushing teeth, brushing hair, and/or shaving	<input type="checkbox"/>	<input type="checkbox"/>
f) Walking	<input type="checkbox"/>	<input type="checkbox"/>
g) Getting out of bed or a chair	<input type="checkbox"/>	<input type="checkbox"/>
h) Going up stairs	<input type="checkbox"/>	<input type="checkbox"/>
i) Making meals or cooking	<input type="checkbox"/>	<input type="checkbox"/>
j) Doing house or yard work	<input type="checkbox"/>	<input type="checkbox"/>
k) Washing dishes or clothes	<input type="checkbox"/>	<input type="checkbox"/>
l) Shopping and getting food	<input type="checkbox"/>	<input type="checkbox"/>
m) Getting a ride to the doctor or to see your friends/family	<input type="checkbox"/>	<input type="checkbox"/>
n) Writing checks or keeping track of money	<input type="checkbox"/>	<input type="checkbox"/>
o) Using the phone	<input type="checkbox"/>	<input type="checkbox"/>
p) Using a computer or the internet	<input type="checkbox"/>	<input type="checkbox"/>
q) Keeping track of appointments	<input type="checkbox"/>	<input type="checkbox"/>
r) Going out to visit family or friends	<input type="checkbox"/>	<input type="checkbox"/>
s) Doing any other activities: _____		

**If you answered Yes to any of the actions listed above, are you getting all the help you need?**

Yes  No

**If No, please specify:**

\_\_\_\_\_

### 32. Do you have family members, friends, and/or caregivers who are willing and able to help you when you need it?

Yes  No

**If Yes, do you think they ever have a hard time giving you all the help you need?**

Yes  No

### 33. Do you sometimes use the phone and/or internet for your medical appointments?

Yes  No

**34. Can you live safely and move easily around in your home?**

Yes  No

**35. Have you fallen in the last six (6) months?**

Yes  No

If Yes, please specify how many times: \_\_\_\_\_

**36. Are you afraid of falling?**

Yes  No

<b>SERVICES AND SUPPORTS</b>
------------------------------

**37. Are you currently using or receiving any of these resources in your community?**

Please check "YES" or "NO" for each item:

	<b>YES</b>	<b>NO</b>
a) Case Manager, Social Worker, and/or Care Coordinator	<input type="checkbox"/>	<input type="checkbox"/>
Case Manager Name: _____		
Agency: _____		
Contact Information: _____		
b) Community-Based Adult Services/Adult Day Health Center	<input type="checkbox"/>	<input type="checkbox"/>
c) Community or Senior Center	<input type="checkbox"/>	<input type="checkbox"/>
d) County alcohol or drug outpatient program	<input type="checkbox"/>	<input type="checkbox"/>
e) County mental health case management services	<input type="checkbox"/>	<input type="checkbox"/>
f) Food assistance programs (Examples: Meals on Wheels, CalFresh, food banks)	<input type="checkbox"/>	<input type="checkbox"/>
g) Help paying utility bills/rent	<input type="checkbox"/>	<input type="checkbox"/>
h) Hospice/palliative care program	<input type="checkbox"/>	<input type="checkbox"/>
i) In-Home Supportive Services (IHSS)	<input type="checkbox"/>	<input type="checkbox"/>
If Yes, what is the name of your provider or caregiver? _____		
j) Mental Health Services	<input type="checkbox"/>	<input type="checkbox"/>
Case Manager Name: _____		
Agency: _____		
Contact Information: _____		

- k) Social Security
- l) Transportation Services
- m) Veterans Affairs
- n) Wellness Organizations (such as exercise or disease management classes)
- o) Other community resources

If Yes, please specify:

---

**38. Are you interested in getting information about any of the following resources?**

(Please check "YES" or "NO" for each item)

- |                | YES                      | NO                       |
|----------------|--------------------------|--------------------------|
| a) Dental      | <input type="checkbox"/> | <input type="checkbox"/> |
| b) Vision      | <input type="checkbox"/> | <input type="checkbox"/> |
| c) Gym/Fitness | <input type="checkbox"/> | <input type="checkbox"/> |

**39. Do you ever run out of money to pay for any of the following?**

Please check all that apply:

- Food  Rent  Utilities  Bills  Medicine

**40. Is anyone using your money without your consent?**

- Yes  No

**41. Are you afraid of someone close to you or is someone close to you hurting you?**

- Yes  No

If Yes, your Case Manager will follow up with you.

**What is the best time and contact phone number to call you?**

Telephone Number: \_\_\_\_\_ Date/Time: \_\_\_\_\_

**If you are in immediate danger, please call 9-1-1.**

**LIVING ARRANGEMENTS**

**42. In the past six (6) months, have you been living in stable housing?**

- Yes  No

**43. What type of residence are you currently living in?**

- |   |  |   |
|---|--|---|
| <input type="checkbox"/> Assisted living facility                   | <input type="checkbox"/> Long Term Care    | <input type="checkbox"/> Senior Community |
| <input type="checkbox"/> Homeless/Car/Outside                       | <input type="checkbox"/> Own my residence  | <input type="checkbox"/> Shelter          |
| <input type="checkbox"/> Living in a friend or family member's home | <input type="checkbox"/> Rent my residence | <input type="checkbox"/> Other: _____     |
-



**44. Who do you live with?**

Please check all that apply:

- I live alone     Significant other/Partner/Spouse     Friend     Roommate/s
- Family member. Relationship to member: \_\_\_\_\_
- Other: \_\_\_\_\_

**45. Are you worried or concerned that in the next six (6) months you may NOT have stable housing?**

- Yes     No

**If Yes, please specify why:**

- Threatened with/Received Eviction Notice     Unaffordable housing     Housing is barely adequate for my needs
- Other: \_\_\_\_\_

**ADDITIONAL INFORMATION**

**46. What are your main concerns right now?**

- 1) \_\_\_\_\_
- 2) \_\_\_\_\_
- 3) \_\_\_\_\_

**47. Would you like to work with a Case Manager to customize your care plan?**

A care plan is a set of health goals created by you and your care coordinators to help you manage your health and reach your health care goals. Many members find it helpful to work with their care coordinators to customize their Care Plan.

- Yes     No

**48. Would you like your Case Manager to schedule a meeting with your Care Team?**

In this meeting we will discuss your Care Plan with you and your Care Team to help you reach your health and wellness goals.

- Yes     No

**Would you like to include anybody else in your Care Team such as family members, friends, caregivers, and/or your doctors?**

- Yes     No

**If Yes, who?**

Name: \_\_\_\_\_

Relationship: \_\_\_\_\_

Telephone Number: \_\_\_\_\_

Name: \_\_\_\_\_

Relationship: \_\_\_\_\_

Telephone Number: \_\_\_\_\_

**49. Over the past year (12 months), how would you rate your health care from 0 to 10?**

0 is the worst and 10 is the best health care possible: \_\_\_\_\_

**Please provide any additional details you would like us to know:** \_\_\_\_\_

---

---

---

---