

Regular Meeting of the  
**Santa Clara County Health Authority**  
**Quality Improvement Committee**

Tuesday, April 12, 2022, 6:00 PM – 8:00 PM  
Santa Clara Family Health Plan  
6201 San Ignacio Ave, San Jose, CA 95119

**Via Teleconference**

(669) 900-6833  
Meeting ID: 962 5812 9548  
<https://zoom.us/j/96258129548>  
Passcode: SCFHP123

## AGENDA

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<b>1. Roll Call</b>	Dr. Paul	6:00	3 min
<b>2. Public Comment</b> Members of the public may speak to any item not on the agenda; two minutes per speaker. The Quality Improvement Committee (QIC) reserves the right to limit the duration of the public comment period to 30 minutes.	Dr. Paul	6:03	2 min
<b>3. Meeting Minutes</b> Review draft minutes of the 2/8/2022 QIC meeting. <b>Possible Action:</b> Approve draft minutes of the 2/8/2022 QIC meeting	Dr. Paul	6:05	5 min
<b>4. Chief Executive Officer (CEO) Update</b> Discuss status of current topics and initiatives.	Ms. Tomcala	6:10	15 min
<b>5. Medi-Cal (MC) &amp; Cal MediConnect (CMC) Quality Improvement (QI) Work Plan 2022</b> Review the MC & CMC QI Work Plan 2022. <b>Possible Action:</b> Approve the MC & CMC QI Work Plan 2022	Ms. Baxter	6:25	15 min
<b>6. MC &amp; CMC QI Program Evaluation 2021</b> Review the MC & CMC QI Program Evaluation 2021. <b>Possible Action:</b> Approve the MC & CMC QI Program Evaluation 2021	Ms. Baxter	6:40	15 min
<b>7. Pharmacy Benefit Information Analysis</b> Review the Pharmacy Benefit Information Analysis. <b>Possible Action:</b> Approve the Pharmacy Benefit Information Analysis	Dr. Nguyen	6:55	15 min
<b>8. Quality Dashboard</b> Review of the Quality Dashboard.	Ms. Baxter	7:10	15 min
<b>9. Compliance Report</b> Review of the Compliance Report.	Mr. Haskell	7:25	10 min

**10. Annual Review of QI Policies**

- a. QI.03 Distribution of QI Information
- b. QI.04 Peer Review Process
- c. QI.06 QI Study Design/Performance Improvement Program Reporting
- d. QI.08 Cultural and Linguistically Competent Services
- e. QI.09 Health Education Program and Delivery System
- f. QI.11 Member Non-Monetary Incentives
- g. QI.15 Transitions of Care
- h. QI.16 Managed Long Term Services and Support Care Coordination
- i. QI.19 Care Coordination Staff Education and Training
- j. QI.23 SABIRT Misuse of Alcohol and Substances
- k. QI.28 Health Homes Program
- l. QI.30 Health Risk Assessment
- m. QI.31 Community Supports (CS)
- n. QI.32 Enhanced Care Management (ECM)

**Possible Action:** Approve the QI policies as presented.

**11. Consumer Advisory Board (CAB)**

Review draft minutes of the 3/3/2022 CAB meeting.

**Possible Action:** Approve the 3/3/2022 CAB draft meeting minutes

Dr. Nakahira 7:45 5 min

**12. Pharmacy & Therapeutics (P&T) Committee**

Review draft minutes of the 3/17/2022 P&T Committee meeting.

**Possible Action:** Approve the 3/17/2022 P&T draft meeting minutes

Dr. Lin 7:50 5 min

**13. Credentialing Committee Report**

Review 2/23/2022 Credentialing Committee Report.

**Possible Action:** Approve the 2/23/2022 Credentialing Committee Report

Dr. Nakahira 7:55 5 min

**14. Adjournment**

The next QIC meeting will be held on June 14, 2022.

Dr. Paul 8:00

**Notice to the Public—Meeting Procedures**

- Persons wishing to address the Quality Improvement Committee on any item on the agenda are requested to advise the Recorder so that the Chairperson can call on them when the item comes up for discussion.
- The Committee may take other actions relating to the issues as may be determined following consideration of the matter and discussion of the possible action.
- In compliance with the Americans with Disabilities Act, those requiring accommodations in this meeting should notify Nancy Aguirre 48 hours prior to the meeting at (408) 874-1835.
- To obtain a copy of any supporting document that is available, contact Nancy Aguirre at (408) 874-1835. Agenda materials distributed less than 72 hours before a meeting can be inspected at the Santa Clara Family Health Plan offices at 6201 San Ignacio Ave, San Jose, CA 95119.
- This agenda and meeting documents are available at [www.scfhp.com](http://www.scfhp.com).