

PROVIDER MEMO

To: SCFHP Providers - Valley Health Plan, PMG, Independent Physicians, PAMF, PCNC
From: Laurie Nakahira, Chief Medical Officer
Date: May 24, 2021
Subject: 2021 Medi-Cal Wellness Rewards Program

Dear providers,

Santa Clara Family Health Plan is excited to announce the 2021 Wellness Rewards Program for Medi-Cal members. The program aims to motivate SCFHP members to see their doctor in a timely manner for required screenings, wellness exams, and disease self-management. Members who meet the eligibility criteria for each measure will receive a mailer from SCFHP to learn how they can qualify for the reward.

The SCFHP Wellness Rewards Program will focus on the following measures:

- Comprehensive Diabetes Care – HbA1c Testing (CDC-HT)
- Comprehensive Diabetes Care – Poor Control (CDC->9)
- Well-Child Visits 0-15 months (W30)
- Well-Child Visits 16-30 months (W30)
- Adolescent Well-Care Visits 18-21 years (WCV)
- Healthy Moms, Healthy Babies Prenatal Program (PPC)
- Well-Woman – Breast Cancer & Cervical Cancer (BCS.CCS)

Please see the attached summary sheet for more information about these programs, including terms, conditions, and eligibility requirements. No signed attestation is required. Qualifying claims must be submitted to SCFHP with correct codes as identified by NCQA HEDIS Technical Specifications for each measure within 90 days after service is rendered.

Staff can also log in to SCFHP Provider Link at providerportal.scfhp.com to identify members who have an existing gap in care for any of the measures listed above.

Qualifying and compliant members will receive notification by U.S Mail on how to claim their reward within three months from the date of the submitted claim.

If you have any questions regarding this information, please contact HealthEd@scfhp.com.

Attachments:

- 2021 Medi-Cal Wellness Rewards Program Summary



2021 Medi-Cal Wellness Rewards Program Summary

	Diabetes Care		Well Child	
	Comprehensive Diabetes Care -HbA1C Testing (CDC-HT)	Comprehensive Diabetes Care - HbA1C Poor Control (CDC >9)	Well Child Visits 0-30 months (W30) Group A	Well Child Visits 0-30 months (W30) Group B
Eligibility	Diabetic members ages 18-75 who did not have BOTH hemoglobin HbA1C test and office visit from 1/1/21 - 9/30/21	Diabetic members ages 18-75 with hemoglobin A1C test result greater than 9 in 2020	Children who turn 15 months old in 2021	Children who turn 30 months old in 2021
Service Requirement and Completion Dates	Member completes A1C testing and office visit from 10/1/21 - 12/31/21	Member completes Medical Nutrition Therapy (MNT) by registered dietitian <i>and/or</i> Diabetic Self Management Education (DSME) by certified diabetic educator from 4/1/21 - 12/31/21	Members age 0-15 months completes 6-well care visits with PCP prior to turning 15 months old in year 2021	Members 16-30 months complete blood lead screening before 2nd birthday AND 2 or more well-child visits prior to turning 30 months old in year 2021
Notification	Members will receive a mailer if they are eligible for the incentive	Members will receive a mailer if they are eligible for the incentive	Members' parent/guardian will receive a mailer if they are eligible for the incentive	Members' parent/guardian will receive a mailer if they are eligible for the incentive
Line of Business / Product	Medi-Cal/ Non-Dual	Medi-Cal/ Non-Dual	Medi-Cal/ Non-Dual	Medi-Cal/ Non-Dual
Program Type	Care gap only	Care gap only	Entire eligible population (All)	Entire eligible population (All)
Incentive	\$20 gift card	\$20 gift card for each (total max \$40)	\$30 gift card	\$30 gift card
	Adolescent Well Care Visits 18-21 year olds (WCV)	Healthy Moms, Healthy Babies Prenatal Program (PPC)	Well Women- Breast Cancer & Cervical Cancer Screening (BCS & CCS)	
Eligibility	Adolescent members, between the ages of 18 -21 in 2021	Pregnant members, ages 16+ in 2021	Female members, between ages 50-64, who are missing both breast cancer and cervical cancer screenings in year 2021	
Service Requirement and Completion Dates	Member completes at least 1 comprehensive well-care visit with PCP in year 2021	Member completes 1 prenatal visit between week 1 and week 12 of pregnancy <i>and/or</i> completes 1 postpartum visit between 7-84 days after delivery in year 2021	Member completes screening mammogram <i>and/or</i> pap smear with or without HPV from 10/1/21-12/31/21	
Notification	Member will receive a mailer if they are eligible for the incentive	Member must enroll in Healthy Moms, Healthy Babies Program with completed form faxed to Health Education. Form to be submitted within 30 days of completed services.	Member will receive a mailer if they are eligible for the incentive	
Line of Business / Product	Medi-Cal/ Non-Dual	Medi-Cal/ Non-Dual	Medi-Cal/ Non-Dual	
Program Type	Entire eligible population (All)	Entire eligible population (All)	Care gap only	
Incentive	\$50 gift card	Co-sleeper during SCFHP Baby Shower. \$40 gift card for Postpartum Visit	\$15 gift card for each (total max \$30)	

***All networks are eligible, except Kaiser. Cal Medi-Connect members or members with SCFHP as secondary insurance do not qualify.** SCFHP follows NCQA technical specifications for all measures to determine eligibility. Members must currently be enrolled with SCFHP to qualify. Members who termed with SCFHP are not eligible for rewards regardless of when visit was completed. Other terms and conditions may apply. No provider attestation form is required. Provider must bill visit per HEDIS Technical Specifications and codes in order for visit to qualify for reward. Qualified members will receive notification via U.S mail on how to claim their reward within approximately 3 months from date claim is submitted.