

Regular Meeting of the

## Santa Clara County Health Authority Utilization Management Committee

Wednesday, April 21, 2021, 6:00-7:30 PM

Santa Clara Family Health Plan

6201 San Ignacio Ave., San Jose, CA 95119

### Via Teleconference

(669) 900-6833

Meeting ID: 995 9017 6403

Passcode: **umc042021**

<https://zoom.us/j/99590176403>

## AGENDA

<b>1. Introduction</b>	Dr. Lin	6:00	5 min
<b>2. Public Comment</b> Members of the public may speak to any item not on the agenda; two minutes per speaker. The committee reserves the right to limit the duration of public comment to 30 minutes.	Dr. Lin	6:05	5 min
<b>3. Meeting Minutes</b> Review minutes of the Q1 January 20, 2021 Utilization Management Committee (UMC) meeting. <b>Possible Action:</b> Approve Q1 2021 UMC Meeting Minutes	Dr. Lin	6:10	5 min
<b>4. Chief Executive Officer Update</b> Discuss status of current topics and initiatives.	Ms. Tomcala	6:15	5 min
<b>5. Chief Medical Officer Update</b> a. General Update b. Annual Confidentiality Agreements	Dr. Nakahira	6:20	10 min
<b>6. Old Business/Follow-Up Items</b> a. Plan-All-Cause Readmissions (PCR) Rates	Dr. Huynh	6:30	5 min
<b>7. UM Program Evaluation – 2020</b> Annual review of UM Program Evaluation <b>Possible Action:</b> Approve UM Program Evaluation	Dr. Boris	6:35	5 min
<b>8. UM Work Plan – 2021</b> Annual review of UM Work Plan <b>Possible Action:</b> Approve Annual UM Work Plan	Dr. Boris	6:40	5 min
<b>9. Care Coordinator Guidelines</b> Annual review of Care Coordinator Guidelines <b>Possible Action:</b> Approve Care Coordinator Guidelines	Mr. Perez	6:45	5 min

<b>10. UM 1B Annual Assessment of Senior Level Practitioners for NCQA - 2020</b> Review of 1B Annual Assessment of Senior Level Practitioners for NCQA.	Dr. Boris	6:50	10 min
<b>11. Home Health Services Authorization Procedure</b> Review of HS.01.23 Home Health Services Authorization Procedure	Dr. Huynh	7:00	5 min
<b>12. Reports</b>			
a. Membership	Dr. Boris	7:05	5 min
b. Over/Under Utilization by Procedure Type/Standard UM Metrics			
c. Dashboard Metrics	Mr. Perez	7:10	5 min
• Turn-Around Time – Q1 2021			
d. Cal MediConnect and Medi-Cal Quarterly Referral Tracking – Q1 2021	Dr. Huynh	7:15	5 min
e. Quality Monitoring of Plan Authorizations and Denial Letters (HS.04.01) – Q1 2021			
f. Behavioral Health UM	Ms. McKelvey	7:20	10 min
<b>13. Adjournment</b> Next meeting: July 21, 2021 at 6:00 p.m.	Dr. Lin	7:30	

#### **Notice to the Public—Meeting Procedures**

- Persons wishing to address the Utilization Management Committee on any item on the agenda are requested to advise the Recorder so that the Chairperson can call on them when the item comes up for discussion.
- The Committee may take other actions relating to the issues as may be determined following consideration of the matter and discussion of the possible action.
- In compliance with the Americans with Disabilities Act, those requiring accommodations in this meeting should notify Amy O'Brien 48 hours prior to the meeting at (408) 874-1997.
- To obtain a copy of any supporting document that is available, contact Amy O'Brien at (408) 874-1997. Agenda materials distributed less than 72 hours before a meeting can be inspected at the Santa Clara Family Health Plan offices at 6201 San Ignacio Ave, San Jose, CA 95119.
- This agenda and meeting documents are available at [www.scfhp.com](http://www.scfhp.com).