



Special Meeting of the
Santa Clara County Health Authority
Governing Board
Strategic Planning Kick-Off

Monday, November 30, 2020, 12:00 PM – 3:00 PM
Santa Clara Family Health Plan - Teleconference
6201 San Ignacio Ave, San Jose, CA 95119

MINUTES

Members Present

Bob Brownstein, Chair
Dolores Alvarado
Alma Burrell
Dave Cameron
Darrell Evora
Kathleen King
Liz Kniss
Michele Lew
Sue Murphy
Ria Paul, M.D.
Debra Porchia-Usher
Sherri Sager
Jolene Smith

Staff Present

Christine Tomcala, Chief Executive Officer
Neal Jarecki, Chief Financial Officer
Laurie Nakahira, DO, Chief Medical Officer
Jonathan Tamayo, Chief Information Officer
Chris Turner, Chief Operating Officer
Ngoc Bui-Tong, VP, Strategies & Analytics
Teresa Chapman, VP, Human Resources
Laura Watkins, VP, Marketing & Enrollment
Tyler Haskell, Director, Government Relations
Jayne Giangreco, Manager, Administrative Services
Mike Gonzalez, Manager, Community Resource Center

Others Present

Rafael Gomez, Pacific Health Consulting Group
Bobbie Wunsch, Pacific Health Consulting Group
Larry Levitt, Executive Vice President for Health Policy,
Kaiser Family Foundation
Will Lightbourne, Director, Department of Health Care
Services

1. Welcome, Introductions and Meeting Goals

Bob Brownstein, Chair, called the meeting to order at 12:07 pm. Christine Tomcala, Chief Executive Officer, conducted roll, welcomed and introduced Bobbie Wunsch from Pacific Health Consulting Group, and announced presenters Larry Levitt, Executive Vice President for Health Policy at Kaiser Family Foundation, and Will Lightbourne, Director, Department of Health Care Services.

2. Public Comment

There were no public comments.

Dolores Alvarado, Debra Porchia-Usher, and Jolene Smith joined the meeting at 12:12 pm.

3. Overview of Strategic Planning Process, Timeline and Board Role

Bobbie Wunsch stated they are very happy to be working with the staff and Board at Santa Clara Family Health Plan, assisting with building the 3-year Strategic Plan. Ms. Wunsch reviewed the agenda and focus of the meeting, which was developed with Christine Tomcala and the Leadership Team, as well as the timeline for planning activities.

Rafael Gomez, Pacific Health Consulting Group, reviewed the goals of Strategic Planning, roles, and the timeline of the planning process, starting with incorporating the perspectives and ideas of internal and external stakeholders, then working with senior staff on development of the plan. Over the next four months, work will move quickly and many activities have been planned to ensure a smooth process. Mr. Gomez answered questions and comments raised by the Board. In response to Sue Murphy's inquiry, Ms. Tomcala responded that development of a Vision Statement will be part of the process.

4. Directions and Considerations for the Future of Medicaid

Larry Levitt, Executive Vice President for Health Policy, Kaiser Family Foundation, discussed the future of Medicaid and spoke of the upcoming changes in Washington with the new administration and how it opens up the possibility of a very different outlook for health policy in Washington. Mr. Levitt accepted questions and comments raised by the Board.

5. Statewide Policy Issues and Directions

Will Lightbourne, Director, Department of Health Care Services (DHCS), discussed the importance of local initiative plans and their relationships with safety-net providers. Additional topics included Medi-Cal enrollment, racial disparities, CalAIM, plan procurement and beneficiary assignment, rates, and telehealth. Discussion continued with Mr. Lightbourne responding to questions from the Board.

6. Board Reflections on Key Strategic Questions to Address

Rafael Gomez, asked the Board to share their initial thinking in terms of key strategic questions or issues critical for the plan to address as a part of this process. A second opportunity to hear from Board members will be during their individual interviews.

7. Adjournment

The meeting was adjourned at 3:00 pm.

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Susan G. Murphy, Secretary