

## PROVIDER MEMO

**To:** Santa Clara Family Health Plan Providers  
**From:** Provider Network Operations  
**Date:** March 15, 2023  
**Subject:** 2023 Provider Performance Program Guide now available online

Dear provider,

The updated program guide and technical specifications for the 2023 Provider Performance Program (PPP) is now available on the Santa Clara Family Health Plan (SCFHP) provider website. This document includes the changes noted in our [December 20, 2022 Provider Memo](#) and shown below. All other program measures and resources will remain the same.

Moved to the 4th page of the Report Card	New measures
<ul style="list-style-type: none"> <li>Trauma Screening &gt;18 years of age (TRS)</li> <li>Encounter Submissions (ENT) (Timeliness)</li> </ul>	<ul style="list-style-type: none"> <li>Follow-up after Emergency Department visit for Substance Use (FUA) (30-day follow-up)</li> <li>Follow-up after Emergency Department visit for Mental Illness (FUM) (30-day follow-up)</li> </ul>

The 2023 Provider Performance Program Guide is posted on our website at [www.scfhp.com/providers/quality-improvement-program/provider-performance-program-ppp-guide/](http://www.scfhp.com/providers/quality-improvement-program/provider-performance-program-ppp-guide/).

Direct link: [res.cloudinary.com/dpmykpsih/image/upload/santa-clara-site-299/media/e414d3a4dee047f3b9044cdab96c720b/ppp-program-guide.pdf](https://res.cloudinary.com/dpmykpsih/image/upload/santa-clara-site-299/media/e414d3a4dee047f3b9044cdab96c720b/ppp-program-guide.pdf)

If you have any questions about the Provider Performance Program or want to know how to maintain or improve your score, please contact the PPP team at [ProviderPerformance@scfhp.com](mailto:ProviderPerformance@scfhp.com).

Thank you for continuing to provide the care you do for each of our valued members.