

Regular Meeting of the

Santa Clara County Health Authority Consumer Advisory Committee

Tuesday, December 8, 2020, 6:00 PM – 7:00 PM

Santa Clara Family Health Plan

6201 San Ignacio Ave., San Jose, CA 95119

Via Teleconference

(669) 900-6833

Meeting ID: 936 8717 9221

Passcode: 657qtw4r

<https://zoom.us/j/93687179221>

AGENDA

1. Roll Call / Establish Quorum	Ms. Porchia Usher	6:00	5 min
2. Public Comment Members of the public may speak to any item not on the agenda; two minutes per speaker. The committee reserves the right to limit the duration of public comment to 30 minutes.	Ms. Porchia-Usher	6:05	5 min
3. Meeting Minutes Review minutes of the September 8, 2020 Consumer Advisory Committee. Possible Action: Approve the minutes of the September 8, 2020 Consumer Advisory Committee.	Ms. Porchia-Usher	6:10	5 min
4. Health Plan Update Discussion on SCFHP membership and current topics.	Ms. Tomcala	6:15	5 min
5. Department of Employment & Benefit Services (DEBS) Provide update on DEBS operations and current topics.	Ms. Porchia Usher	6:20	10 min
6. Community Resource Center Provide update on planning and implementation.	Ms. Byom	6:30	5 min
7. Outreach Strategy Plan Gather input on planned outreach strategies.	Ms. Ma	6:35	5 min
8. Overview of Cal MediConnect Review of SCFHP Cal MediConnect plan.	Mr. Ly	6:40	10 min
9. SCFHP Member Communications Review SCFHP member communications.	Ms. Zhang	6:50	5 min
10. Future Agenda Items Discuss topic ideas for March 2021 meeting.	Ms. Porchia-Usher	6:55	5 min

11. Adjournment

7:00

Next meeting: Tuesday, March 9, 2021 at 6:00 p.m.

Notice to the Public—Meeting Procedures

- Persons wishing to address the Consumer Advisory Committee on any item on the agenda are requested to advise the Recorder so that the Chairperson can call on them when the item comes up for discussion.
- The Committee may take other actions relating to the issues as may be determined following consideration of the matter and discussion of the possible action.
- In compliance with the Americans with Disabilities Act, those requiring accommodations in this meeting should notify Amy O'Brien 48 hours prior to the meeting at (408) 874-1997.
- To obtain a copy of any supporting document that is available, contact Amy O'Brien at (408) 874-1997. Agenda materials distributed less than 72 hours before a meeting can be inspected at the Santa Clara Family Health Plan offices at 6201 San Ignacio Ave, San Jose, CA 95119.
- This agenda and meeting documents are available at www.scfhp.com.