



Regular Meeting of the
Santa Clara County Health Authority
Credentialing/Peer Review Committee

Wednesday, December 1, 2021, 12:15 PM – 1:30 PM
 Santa Clara Family Health Plan
 6201 San Ignacio Ave, San Jose, CA 95119

VIA TELECONFERENCE

(408) 638-0968
 Meeting ID: 994 5781 7907
 Passcode: Hcwf9L8X
<https://zoom.us/j/99457817907?pwd=V3dhRjh1UVNub1k1YUpVSHc0NEdHUT09>

AGENDA

1. Roll Call / Establish Quorum	Dr. Nakahira <i>or designee</i>	12:15	5 min
2. Public Comment Members of the public may speak to any item not on the agenda; two minutes per speaker. The Credentialing/Peer Review Committee reserves the right to limit the duration of the public comment period to 30 minutes	Dr. Cordero-Gamez	12:20	5 min
3. Open Session Meeting Minutes Review Open Session Credentialing Committee meeting minutes of October 6, 2021 Possible Action: Approve Closed Session minutes of October 6, 2021	Dr. Cordero-Gamez	12:25	5 min
4. CMO Update Informational Update	Dr. Nakahira <i>or designee</i>	12:30	5 min
5. CR.10 Policy Update Possible Action: Approve CR.10 Policy Update	Janet Gambatese / Karen Fadley	12:35	5 min
6. 2022 Calendar	FYI	12:40	2 min
7. 2022 Attestation	All	12:42	3 min
8. Credentialing Committee Chair Nomination and Appointment for CY2022 Possible Action: Approve Credentialing Chair Nomination and Appointment for CY2022	Dr. Nakahira <i>or designee</i>	12:45	5 min
9. Adjourn to Closed Session Pursuant to Welfare and Institutions Code Section 14087.36 (w)		12:50	

<p>10. Closed Session Meeting Minutes Review Closed Session Credentialing Committee meeting minutes of October 6, 2021 Possible Action: Approve Closed Session minutes of October 6, 2021</p>	<p>Dr. Cordero-Gamez</p>	<p>12:50</p>	<p>5 min</p>
<p>11. Old Business None</p>	<p>Dr. Nakahira <i>or designee</i></p>	<p>12:55</p>	<p>0 min</p>
<p>12. New Business None</p>	<p>Dr. Nakahira <i>or designee</i></p>	<p>12:55</p>	<p>0 min</p>
<p>13. PQI Summary Report from 05/01/2021 to 10/31/2021</p>	<p>Dr. Nakahira <i>or designee</i></p>	<p>12:55</p>	<p>5 min</p>
<p>14. Medical Board Alerts None</p>	<p>Dr. Nakahira <i>or designee</i></p>	<p>1:00</p>	<p>0 min</p>
<p>15. Independent Network Credentialing</p> <p>a. CMO Approved Clean Files Possible Action: Approve CMO Approved Clean Files</p> <p>b. Provider profiles review by Committee Possible Action: Approve Provider profiles review by Committee</p>	<p>All</p>	<p>1:00</p>	<p>10 min</p>
<p>16. Independent Network Re-credentialing</p> <p>a. CMO Approved Clean Files Possible Action: Approve CMO Approved Clean Files</p> <p>b. Provider profiles review by Committee Possible Action: Approve Provider profiles review by Committee</p>	<p>All</p>	<p>1:10</p>	<p>10 min</p>
<p>17. Adjournment Next Meeting: Wednesday, February, 2, 2022</p>	<p>Dr. Cordero-Gamez</p>	<p>1:20</p>	

Notice to the Public—Meeting Procedures

- Persons wishing to address the Credentialing/Peer Review Committee on any item on the agenda are requested to advise the Recorder so that the Chairperson can call on them when the item comes up for discussion.
- The Committee may take other actions relating to the issues as may be determined following consideration of the matter and discussion of the possible action.
- In compliance with the Americans with Disabilities Act, those requiring accommodations in this meeting should notify Catherine Almogela 48 hours prior to the meeting at 408-874-1785.
- To obtain a copy of any supporting document that is available, contact Catherine Almogela at 408-874-1785. Agenda materials distributed less than 72 hours before a meeting can be inspected at the Santa Clara Family Health Plan offices at 6201 San Ignacio Ave, San Jose, CA 95119.
- This agenda and meeting documents are available at www.scfhp.com.

ROLL CALL

PUBLIC COMMENT

For a Regular Meeting of the

Santa Clara County Health Authority Credentialing/Peer Review Committee

Wednesday, October 6, 2021, 12:15-1:30 PM
Santa Clara Family Health Plan - Teleconference
6201 San Ignacio Ave, San Jose, CA 95119

Minutes – Open Session

Members Present

Mario Cordero-Gamez, MD, Chairperson
Laurie Nakahira, DO, Chief Medical Officer
Jeff Robertson, MD, Medical Director
Clara Adams, LCSW
Jimmy Lin, MD
Peter L. Nguyen, DO

Members Absent

None

Staff Present:

Janet Gambatese, Director, Provider Network
Operations
Karen Fadley, Manager, Credentialing, Provider
Data, and Reporting
Catherine Almogela, Credentialing Coordinator

Others Present:

None

1. Roll Call / Establish Quorum

Jeff Robertson, MD, Medical Director, convened the meeting at 12:16 pm. Roll call was taken and a quorum was established.

2. Public Comment

There were no public comments.

3. Review Open Session Meeting Minutes of August 4, 2021

The meeting minutes were distributed to the Committee at the meeting. The Committee reviewed the minutes.

It was moved, seconded, and the Open Session Meeting Minutes was unanimously approved.

Motion: Dr. Jeff

Second: Dr. Cordero

Ayes: Dr. Cordero, Dr. Nakahira, Dr. Robertson, Ms. Adams, Dr. Lin, Dr. Nguyen

Absent: None

4. CMO Update(s)

Laurie Nakahira, DO, Chief Medical Officer shared the following information updates:

- ECM (Enhanced Care Management) and Community Supports (ILOS) implementation will begin on January 1, 2022.
- SCFHP's Cal MediConnect NCQA re-accreditation survey will be on February 2022.
- The State passed its new budget that includes a \$4 billion investment in behavioral health services for Californians aged 0-25 over the next five years. It will enhance Medi-Cal benefits and expand the availability of school-based behavioral health services.

- DHCS (Department of Health Care Services) announced that it had completed a review of the Conflict Avoidance Plan (CAP) submitted by Magellan and reiterated that implementation of Medi-Cal RX would begin on January 1, 2022.

5. Delegated Credentialing Quarterly Reports

The following quarterly reports for the delegated network were presented to the Committee for review with no suspensions, or terminations:

- LPCH Q2
- PAMF Q2
- PCNC Q2
- PMG Q2
- SHC Q2
- VHP Q2
- VSP Q2 – Advantage and Medicaid

Adjourn to Closed Session

The Committee adjourned to closed session at 12:28 pm to discuss agenda items 7-13.

Mario Cordero-Gamez, MD
Committee Chairperson

CMO UPDATE

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Credentialing Committee 12:15pm – 1:30pm
February 2
April 6
June 1
August 3
October 5
December 7



2022 CONFIDENTIALITY, CONFLICT OF INTEREST, AND NON-DISCRIMINATION AGREEMENT

Applicability

All Santa Clara Family Health Plan (SCFHP) employees and affiliates, including consultants, peer reviewers, members of the following committees: Quality Improvement, Pharmacy and Therapeutics, Utilization Management, Physicians Peer Review and Credentialing and temporary employees.

Confidentiality Statement

SCFHP employees and affiliates involved in the evaluation of quality of care must recognize that confidentiality is vital to the free and candid discussion necessary for effective peer review and quality improvement activities. *Therefore, all employees and affiliates are required to respect and maintain the confidentiality of all review discussions, deliberations, records, and other information generated in connection with these activities, and to make no voluntary disclosures of such information, except to persons authorized to receive it in the conduct of business.*

Furthermore, participation in quality management activities is based upon the premise that every other SCFHP employee will similarly preserve the confidentiality of these activities. All employees are entitled to undertake such action as is deemed appropriate to ensure that this confidentiality is maintained, including actions necessitated by any breach or threatened breach of this agreement.

Conflict of Interest Statement

Any employee or affiliate, as defined above, who has a conflict of interest with respect to any matter being reviewed, shall report the conflict of interest either to the Department Manager or to the person requesting the peer review. An employee or affiliate shall be deemed to have a conflict of interest if he/she has 1) any involvement in the care of the plan member whose case is under review; 2) any fiduciary interest in or fiduciary relationship with the provider in question; or 3) any other involvement in the case which impairs his/her objectivity in performing the review.

All Committee members and peer reviewers with a conflict of interest shall refrain from participating in the peer review process and shall absent him/herself from any proceeding of the committee in which such issues are raised for consideration. Committee members shall report conflict of interest to the committee chairperson and shall refrain from casting a committee vote on any issue related to a conflict of interest.

Non-Discrimination Statement

SCFHP employees and affiliates agree not to make credentialing and recredentialing decisions based solely on a practitioner's race, ethnic/national identity, gender, age, sexual orientation or the type of procedure or patient in which the practitioner specializes.

Agreement

I, the undersigned, have read and understand the above Confidentiality, Conflict of Interest, and Non-Discrimination Statements and agree to abide by these standards and requirements in the conduct of my responsibilities at/with Santa Clara Family Health Plan.

Signature

Date

**CREDENTIALING COMMITTEE CHAIR
NOMINATION FOR CY2022**

ADJOURN TO CLOSED SESSION