

PROVIDER MEMO

To: Santa Clara Family Health Plan Providers
From: Provider Network Operations
Date: January 14, 2022
Subject: California Advancing and Innovating Medi-Cal Implementations as of January 1, 2022

Dear Providers,

The Department of Health Care Services has launched California Advancing and Innovating Medi-Cal (CalAIM), the State's multi-year process to enhance the breadth and depth of quality care made available to eligible Medi-Cal members. Below you will find a list select programs, efforts, and initiatives that went live on January 1, 2022:

- **Enhanced Care Management (ECM):** A program that provides extra services at no cost to Medi-Cal members who qualify under one of the ECM Populations of Focus. ECM offers assessment and care management, care coordination, health promotion, transitional care, member and family support, and referrals to Community and Social Support Services. You can learn more about ECM by visiting www.scfhp.com/ecm.
- **Community Supports:** Community Supports contributes to an integrated approach to coordinating medical care, behavioral health, and social services to the benefit of health outcomes. Additional details are available by visiting www.scfhp.com/communitysupports.
- **Medi-Cal Rx Carve Out:** Medi-Cal members prescription medications are now covered by "Medi-Cal Rx." This does not change your Medi-Cal eligibility or benefits. Program details are available by visiting <https://medi-calrx.dhcs.ca.gov/home/>.
- **Major Organ Transplant (MOT):** All managed care plans are required to cover the MOT benefit for adult transplant recipients and donors, including related services such as organ procurement and living donor care. Managed care plans will not be required to pay for costs associated with pediatric transplants that qualify as a California Children's Services (CCS) condition. Additional details are available in All Plan Letter 21-015 available at <https://bit.ly/3GzRzEw>.
- **Multipurpose Senior Services Program (MSSP) Carve Out:** MSSP has transitioned from a managed care plan benefit to a carve out waiver benefit. Members in MSSP programs should not experience a disruption nor reduction in services.
- **Share of Cost (SOC):** With the exception of members in long-term care facilities with SOC, members with Medi-Cal SOC will be mandatorily enrolled in fee-for-service Medi-Cal.

More CalAIM information can be found by visiting <https://www.dhcs.ca.gov/CalAIM/>. Questions or comments may be relayed to the Provider Network Operations team via email at ProviderServices@scfhp.com. Thank you for continuing to provide our members with the care that you do during this unprecedented time.