

## PROVIDER MEMO

**To:** Santa Clara Family Health Plan Providers  
**From:** Pharmacy Department  
**Date:** October 8, 2020  
**Subject:** Register for the Medi-Cal Rx web portal

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In accordance with Governor Gavin Newsom's Executive Order (EO) N-01-19 ([http://bit.ly/EO\\_N-01-19](http://bit.ly/EO_N-01-19)), the Department of Health Care Services (DHCS) will be transitioning Santa Clara Family Health Plan (SCFHP) Medi-Cal pharmacy benefits to Medi-Cal fee-for-service **effective January 1, 2021**. This new pharmacy benefits system under Medi-Cal is called **Medi-Cal Rx**.

### Register for the Medi-Cal Rx web portal

To successfully prepare for this transition, all Medi-Cal Rx providers, including prescribers and their staff, need to register for an account and complete training sessions prior to January 1. Complete the user administration console (UAC) application at <http://www.medi-calrx.dhcs.ca.gov>.

The UAC application is a registration tool that controls and manages each user's access to the Medi-Cal Rx web portal and associated applications. Providers will need to designate a single point of contact (i.e., delegated administrator) to manage employee access to the secure Medi-Cal Rx web portal.

### Medi-Cal Rx web portal features:

1. Access the Saba Learning Management System (LMS) to complete training prior to January 1, 2021
  - Explore education and outreach events in the Saba LMS calendar.
  - Enroll in web-based instructor-led or computer-based training.
2. Access the prior authorization system, chat and messaging features, beneficiary drug look-up tool, and web and batch claims submissions starting on January 1, 2021.

### Questions?

For questions or help registering for the Medi-Cal Rx web portal and applications, contact the Medi-Cal Rx Education and Outreach team at [medicalrxeducationoutreach@magellanhealth.com](mailto:medicalrxeducationoutreach@magellanhealth.com).

Please provide the following information in your email:

- Name of individual
- Provider name
- NPI/keyword
- Phone number
- Email address

For more information about Medi-Cal Rx and the web portal, visit <https://medi-calrx.dhcs.ca.gov/>.