St. Claire Regional Medical Center

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St. Claire Regional Sleep Center Approaches 20th Anniversary With Best Fiscal Year Yet

Nearing the 20th anniversary of its opening, St. Claire Regional's (SCR) Sleep Center is celebrating its most productive fiscal year to date. The Sleep Center completed 910 sleep tests during the 2016 fiscal year, an increase of 118 from the previous year. Ninety-nine of those tests came in a single month, marking the Sleep Center's best month in over eight years.

"Breaking these records in our 20th year is a true testament to the work and dedication of everyone involved, and out flexibility to evolve with all of the various changes in healthcare."

Jeff Hughes, RRT, RPSGT

Jeff Hughes, RRT, RPSGT, SCR Outpatient Pulmonary Service Line coordinator and Sleep Center manager, says the Sleep Center also receives more referrals from other providers than ever before, building the center's status in the healthcare community. "It shows that not only our Medical Staff supports and appreciates what we do for our adult and pediatric patients, but providers outside SCR do as well." SCR's sleep medicine professionals specialize in diagnosing and treating a wide variety of sleep-related disorders like sleep apnea, restless leg syndrome, narcolepsy and insomnia, just to name a few. The Sleep Center is one of only a few sleep labs in Kentucky that also provides therapy for infants and toddlers.



SCR Outpatient Pulmonary Service Line Coordinator and Sleep Center manager Jeff Hughes, RRT, RPSGT, shows an example of tests performed at SCR's sleep lab.





SCR Implements No Pass Zone Every Light

Submitted by: Tammy Brandenburg

Response time to call lights is one of the most highly correlated factors to patient safety, fall prevention and patient's overall satisfaction. In order to enhance patient satisfaction, St. Claire Regional implemented the "No Pass Zone" earlier this month.

Patients often view call lights as their "lifeline." Call lights are one of the few things over which patients have control, and are more likely to be used when the patient is fearful or has little confidence staff will stop in on his/her own.

It is the responsibility of EVERY EMPLOYEE to assist our patients, visitors and each other! We must be vigilant about answering EVERY LIGHT within a reasonable time frame. It is not enough to do this some of the time or even most of the time – it needs to be done EVERY TIME! The only time it is acceptable to pass by a patient's activated call light is when you are with or actively caring for another patient (e.g. carrying/delivering meds, pushing patient from one room to another).

HEADS UP: What to do when you see a call light

- Heads up! Look for the light.
- Enter the room and introduce yourself.
- Attend to and inquire about the patient's needs.
- Determine what you can or cannot do.

- Safety first! Make sure we never put our patients at risk.
- Understand and provide what the patient is asking for.
- Pass it on if you cannot fill the need yourself.

Thank you from the family of James "Jim" B. Driskell, Sr.

Today, we want to take the time to thank the staff at St. Claire Regional Medical Center from the 3rd floor area. Recently our father was a patient there. His stay there became more extended than we originally anticipated. He was suffering and had a pretty rapid decline, and it was very difficult at times. Every single day of being with dad, our family was able to experience more than just great care for my dad's needs. We saw the great compassion for him as a person.

As a family, we also were moved by the way we were helped. So glad we put our trust in the amazing people who cared for our dad (doctors and nurses, you know who you are). The Hospice team also became involved early on. Knowing they talked directly to dad and asked him what he wanted and how he felt each time they came to him, meant a lot to us also. They kept his dignity intact by doing that. That means so much to us. Also, the times Jesse, the Chaplain, came and talked to us were very memorable.

So often in life, we hear negatives, but today we would like to give great praise to this awesome team. When we prayed for God to send angels to dad's side, it was an answered prayer. We will be forever grateful to God for appointing you all to be his caregivers!

Cindy Reed (James' daughter)



Schedule Your Child's School Entry Dental Exam Today!

St. Claire Regional Dental Clinics



SCR Family Medicine Dental offers:

- ✓ Complete exams, x-rays and cleanings
- ✓ Fillings (White & Silver) and extractions
- ✓ Crowns, bridges, full and partial dentures





David Graham, DMD **SCR Family Medicine-Morehead** 316 West Second Street 606.783.7701



Emily Blevins, DMD **SCR Family Medicine-Frenchburg** 732 Highway 36 606.768.6345



AHEC Educates and Advocates for Funding in Washington, DC

Submitted by: Nicole Winkleman

Five staff members represented the Northeast Kentucky Area Health Education Center (NE KY AHEC) at this year's National AHEC Organization (NAO) Conference held June 27-30 in Washington D.C. This biennial conference brings AHECs from across the nation together to collaborate and share ideas, and this year, the NE KY AHEC presented on three of its own innovative projects.

Former Health Careers Coordinator Ashley Shelton presented the workshop, "Plugging the Leaky Pipeline: Post-Secondary Internships to Promote Health Careers and Community Partnerships," discussing the Summer Health Internship Program (SHIP) along with representatives from the Southern Vermont and Manhattan-Staten Island AHECs, where they also offer similar programs.

NE KY AHEC Center Director David A. Gross discussed their cancer roundtable project funded by a grant from the George Washington Cancer Institute during the workshop, "Regional AHECs' Role in Integrating Chronic Disease and Comprehensive Cancer Control Activities." The NE KY AHEC is one of only four AHECs in the country awarded this grant to support cancer and chronic disease integration efforts.

Gross, Assistant NE KY AHEC Center Director Lainey Mattox and Student Services Coordinator Jessica Caudill presented the workshop "A Regional AHEC's Use of In-State Medical School Data to Guide its Health Careers Programming." Following a report of local students' low application and matriculation rates to in-state medical schools, the NE KY AHEC developed two



Former Health Careers Coordinator Ashley Shelton discusses the Summer Health Internship Program (SHIP) during a panel on post-secondary internships.

physician pipeline programs. This presentation described the programs' formation and early successes and made the case for heightened regional responsibility in the development of medical school applicants.

Since the conference was held in the nation's capital, advocacy was also a large component of this year's event, with participants spending one day on Capitol Hill advocating to increase AHEC funding from \$30 million to \$40 million annually. Gross, Caudill and NE KY AHEC Education Coordinator KaSandra Hensley joined their Kentucky AHEC colleagues in meeting with congressional aides to share information on the meaningful impact AHECs make to rural and medically-underserved communities. The Kentucky AHECs met with aides for U.S. Congressmen Andy Barr, Thomas Massie, Ed Whitfield and Hal Rogers, as well as U.S. Senators Mitch McConnell and Rand Paul.

"Whether it's sharing lessons learned from our programs or jointly advocating for increased funding, I believe it's imperative that the Northeast AHEC remain plugged in at the state and national levels," Gross says. "We also learned several new things at this event that we will put into effect within our region."



NE KY AHEC Center Director David Gross, along with other AHEC staff members from across the state, visited Captiol Hill in Washington DC to discuss the importance of continued funding for AHEC programs and services with the legislature.



Highlighting our champions

The following comments are from SCR patients who completed our Press Ganey patient satisfaction surveys in June.

INPATIENT

Robin Donehue, RN, helped me immediately!

Barb Wilson, RN, and all the other nurses and doctors had my interest as top priority. They all made me feel very special!

I can't remember all the names: Mindy Huston, RN, and Barb Wilson, RN, and all the other nurses were very courteous and genuinely cared. They treated me more like family than a patient- I really liked that, made me feel at ease.

Jacob Perry, MD, was great.

Robin Donehue, **RN**, did a wonderful job during this process. She was extremely helpful during this time.

Frank Labarbara, MD, and Rebecca Todd, MD, were wonderful! I'm so glad I was able to stay close to home and receive exceptional care!

Chelcee O'Cull, RN, was a wonderful nurse! She provided exceptional care throughout this difficult time for me and my family. Overall, all the girls on 4th floor were really great! Well done!

HOME HEALTH

Jenny Everman, RN, was very effective in care and treatment. She always called when she was on her way and made certain to care for all concerns.

If I am not feeling well on a scheduled visit date, **Kara Given, RN**, is always willing to change to another day and always calls to see how I feel before coming.

Kara Given, RN, is very friendly and helpful. She is always willing to accommodate and goes beyond normal help and care. She even gave me her home number and said call anytime, day or night. She makes you feel like family.

Kara Given, RN, is a valuable asset as a nurse to your home health program. Gina Porter, PTA, was good.

Gina Porter, PTA, is awesome and the best.

Susie Hargett, RN, was everything I could ever ask for in a home health nurse. She was great; and she became a good friend!

I'd recommend **Susie Hargett, RN**, to anyone and I give her an A+.

GOOD WORK Susie Hargett, RN, and MISS YOU already!

My nurse, **Shannon Moore**, **RN**, is the best nurse I've ever had with St. Claire Regional's Home Health.

Janet Pucket, HHA, is the best, she does a great job.

Kim Moore, RN, is the sweetest, most concerned home health nurse I've met, she takes great care for my grandmother!

Cynthia Adams, RN, is excellent. She is timely, polite, competent and respectful.

MEDICAL PRACTICE

I always see Clarence Clayton, DPM, in wound care and in his office. He is the best doctor or I would have lost my foot.

I'm very pleased with my care provider, Kim Bromagen, PA.

Clarence Clayton, DPM, is an excellent physician.

Would recommend **Aaron Banks**, **DO**, very highly to others.

Dreama Rucker, MD, and staff are wonderful.

Tammy Wilson and **Bonnie Cooper** of the front desk staff are so pleasant and make you feel welcome.

Penny Littleton, RN, has always been friendly and knowledgeable.

Been a patient of Clarence Clayton, DPM, for several years and seems to be personable as well as quite knowledgeable.

I have had excellent care from Clarence Clayton, DPM, and his staff, whether we are dealing with a serious concern or routine care.

Lisa Back, APRN, is good at her job.

I like Caryn Grim, PA, very much.

Alicia Swim, LPN, is wonderful. Makes my children feel very welcome and comfortable. She is always great with them.

Amanda Ramey, DO, is amazing. She is always so caring for our family. She goes above and beyond to make sure that my family has everything we need to be taken care of.

Jessica Hatton, CMA, was my nurse and she was extremely nice and personable.

This was the first time I had seen **Caryn Grim, PA**, and I was so pleased! She was so nice and just great overall. I felt very confident with her as my healthcare provider and I plan to continue to see her for future appointments and have already recommended her to others.

I always have an awesome experience with **Amanda Ramey**, **DO**, and her nurse Alicia Swim, LPN. They work around my schedule and will see me whenever needed. So caring.

Dreama Rucker, MD, and staff are wonderful.

Lisa Back, APRN, is good at her job

I followed **Dreama Rucker**, **MD**, from her location in Morehead to Frenchburg because I trust her and have faith in her abilities as a physician. She never rushes me and answers all my questions, which is a service I know she provides all her patients.





August 2016 Birthdays

Becky Lynn Crank Lisa Michelle Elliott Amber S Kuykendall Carolyn A Moore Teresa J Swartz

8/2

Elizabeth L Matera Aryn M Meritt Brittany Nicole Riddell Krista Lynn Staton

Amanda B Humphrevs Gena Marie Williams 8/4

Susan Marie Craig Kimberly Lee Glisson Thomas E Lewis Cassandra Nicole Royse 8/5

Cathy C Galloway Kenneth Sean Hensley Jodie Ann Middleton

Matthew Tyler Greene Lois J. Vice

Misty M Buelterman Allison Leigh Gregory

Leatha F Backus Kimberly Y Bromagen Suanne Stokes Bushong Tammy Renee Hatfield Carol Lynn Kelsey

Kayla Dawn Brown Evelyn Gale Hall Brandy Lynn Kidd 8/10

Trina O Adams Phelan D. Bailey Casey Raeann Burke Craig H Burrows Jeanne Frances Cleves Brenda Kav Evans Amber Friend Gregory Sarah Alane Hurlburt

8/11

Erma C Crouch Tabatha Lynn Harmon Christopher S Hord

Food Services MMS Administration **Emergency Department** FM - Olive Hill FM-Owingsville

FM - Olive Hill Pastoral Care Diagnostic Imaging MMS Administration

Charlie Matthew Cantrell Respiratory Therapy Infusion Solutions MMS Clinical Services

> Behavioral Health Unit **Emergency Department** Foundation 4th Floor Nursing

Infusion Solutions Physical Therapy Home Health

Infusion Solutions

Infusion Solutions TCU

Patient Access FM-Owingsville Radiology Physicians **OPCC** ICU

MMS Clinical Services **Food Services Environmental Services**

Cave Run General Surgery Emergency Department Family Medicine Express FM - Morehead Nursing Administration **Environmental Services** Occupational Therapy MMS Administration

OPCC Laboratory **Emergency Physicians**

Adam Von Mullen Delena R Peters Teri Lyn Roberts

8/12

Mary Alice Carter Paula Jean Kouns

8/13

Nicole Renee Butler Jessica Gayle Caudill Patricia A Gardner Opal Harmon Malie Noelle Oney Tami M Sammons Dianna Lynn Trusty 8/14

Corey Lee Campbell Brandy Nicole Krueger Rhonda Gale Riley Caitlin Marie Sinclair Carlissa Lashelle Zornes 8/15

David A Burns Lynzee Noel Preece Kristin Delaine Vinson

Gregory J Bausch Stephen A Williams

8/17

Anna Kathern Gray Alisca R Musser-Elliott 8/18

Rhonda Lee Craig Jeffrey Hughes Sheila Jean Larsen

Cassie Louise Dailey Tiffany Danielle Debord Katherine N Endicott Kayla R Jones Ricky D Lewis Stacy Lynn Triplett Leann Lewis Turley

8/20

Lisa Crouch LeeAnn Dawn Dotson Mansha U Kahloon Sheree Dawn Walker 8/21

Kristina Lynne Bragg Donna L Cook Lee Ann O'Bryan Jonathan Carlos Perdue Pharmacy

Family Medical Supply Nursing Administration MMS Clinical Services

Central Billing Office Laboratory

Anesthesia Professionals RPI P Pathology **Food Services** Same Day Surgery Central Billing Office **Food Services**

FM - Morehead MMS Administration Float Dept - Unit Sec House Staff **MMS Clinical Services**

Pharmacy **Emergency Department** Surgery

Medical Group Admin Radiology Physicians

3rd Floor North Home Health

Nursing Administration Sleep Lab Infusion Solutions

Food Services Sleep Lab 3rd Floor Central Home Health Security Services Echo Pharmacy

Laboratory 3rd Floor North **MMS Clinical Services Emergency Department**

Case Management **Environmental Services** Informatics

8/22

Keira Dawn Clark Tara Lea Laudermilt Penny Pyle Littleton Blair McKinney 8/23

Joseph E Easter Ashley D Perry Daisy Darlene Young 8/24

Jay Michael Burton Theresa L Hanshaw Katrina Glen Ison Kavla J Nichols

Natalie Michelle Royce Stephanie J Simmons 8/25

Rebecca Jane Hamric Matthew G Lewis Kimberly B McCloud 8/26

Sylvia Lynn Hedge Derrick W. Stowers Mary Lou Webb Paula Jean Williams 8/27

Donna Marie Besant Melissa Duff Carrie Emmons Matthew Ian Watts Chad D Wright

8/28

Sharon I Allen-Kinney Marcia Lynn Lindsey Regina D Porter 8/29

Brittany Nicole Benton Joshua E Griffith Corey Blake Pritchard Lisa Mae Westerman 8/30

Sheena Dawnae Fox Joshua Ratliff 8/31

Kristen Elaine Carmon Richard Hager Darnell David W Victor Mandy S. Webb

Infusion Solutions Central Billing Office Wound Care/Hyperbaric Patient Access

Environmental Services 3rd Floor North

Cave Run General Surgery FM - Olive Hill

SPD 3rd Floor North **Environmental Services** MMS Administration

Environmental Services Cardiology Home Health

Surgery Infusion Solutions Suraerv Family Medical Supply

Food Services CRSS Home Health Medical Group Admin **Emergency Physicians**

Grants **Food Services** Home Health

4th Floor Nursing Respiratory Therapy **Emergency Department** Float Dept - Unit Sec

Family Medical Supply Information Services

Diagnostic Imaging Infusion Solutions Cave Run General Surgery 3rd Floor Central







July 26 | BLS Check Off

1:00 - 4:00 PM

CHER 208

Register with KaSandra Hensley at

kasandra.hensley@st-claire.org or ext. 6830.

July 28-29 | Advanced Life Support in Obstetrics (ALSO)

8:00 - 5:00 PM

CHER 102

Register online at www.neahec.org/ALSO; deadline June 30, 2016. For questions, contact KaSandra Hensley at kasandra.hensley@st-claire.org or ext. 6830

August 3 | Journal Club

12:00 - 1:00 PM

SCR Library - Education Room

Credit: ACPE, Category 1 AMA

August 4 | Domestic Violence Training

5:30 - 8:30 PM

CHFR 102d

Credit: Category 1 AMA, Nursing

Register online at www.neahec.org/DomesticViolence.

August 5 | Tumor Board

8:00 - 9:00 AM

SCR Teleconference Room

Credit: ACPE, Category 1 AMA, Nursing

August 9 | BLS Check Off

1:00 - 4:00 PM

CHER 208

Register with KaSandra Hensley at

kasandra.hensley@st-claire.org or ext. 6830.

August 10 | Morbidity & Mortality

12:00 - 1:00 PM

SCR Library - Education Room

Credit: ACPE, Category 1 AMA

August 17 | Interdisciplinary Grand Rounds

12:00 - 1:00 PM

SCR Library - Education Room

Credit: ACPE, Category 1 AMA

NEWS & EVENTS

Back to School with

Vera Bradley

Date: Thursday, July 21 | 7 am - 4 pm **Date:** Friday, July 22 | 7 am - 3 pm

Location: Cafe B

Backpacks, Lanyards, Totes, Lunch Boxes and Much More!
Register to win Vera Bradley Products &
Free gift w/ \$100 Regular Price Vera Bradley Products.

For more information call 606.783.6797.

Advanced Life Support in Obstetrics

Date: July 28 & 29 **Location:** CHER 102

This course is intended for physicians, nurses and other interested health care professionals.

Register online at www.neahec.org/ALSO

For more information, contact KaSandra Hensley at kasandra.hensley@st-claire.org.

"Proclaiming God's goodness through a healing ministry to the people of Eastern Kentucky."

The Mission of St. Claire Regional







Have an article or event to submit for the Newsbrief?

Please send articles and/or information to be placed in the SCR Newsbrief to michael.ash@st-claire.org

Visit the SCR web site at www.st-claire.org/newsbrief to read past editions of the SCR Newsbrief

Need a Camera to Cover a SCR Event?





Contact Cody Evans at ext. 6927 for more information.





