

St. Claire Regional Medical Center

NEWSBRIEF

Family Medical Supply 25% off Sale

2-3

February - Aesthetics Sale

5

Highlighting Our Champions

5

February & March CE Events

7

SCR Staff Members Presented during the:
State-of-the-Science Stroke Nursing Symposium
"Is Online NIHSS Certification Enough Training?"
at the International Stroke Conference in Nashville, TN, February 11-13

submitted by: Lerae Wilson

The National Institute of Health Stroke Scale (NIHSS) is a recently developed form of stroke assessment that has gained international popularity. It is used globally and referenced in studies worldwide. The NIHSS is a tool that physicians and nurses use in assessing stroke patients, but improper application of the assessment can have a range of different patient consequences. St. Claire Regional nurses were recently given competency validations with personal coaching and remediation if needed.

The inspiration for the presentation came from the first-hand experience in assessing the competencies of nurses who had benefited from online training and face-to-face instruction as opposed to those who only had taken online training. Christa Thompson, MSN, RN, Director of Learning/Organizational Development, noted that a gap existed between e-learning and practical application, however, face to face coaching and remediation significantly improved the competencies of nurses who needed improvement. She compiled her findings into a statistical analysis and discussed them with co-author Chris McDavid, RN, CFRN, Clinical Nursing Educator.

SCR's Nursing Education team's findings made an impression with Stroke Care Network Director Lisa Bellamy, RN, CPHQ, who indicated that the findings were the first study she knew of which compared online certification versus e-learning with personal validation and remediation. Bellamy encouraged Thompson and McDavid to submit an abstract for oral presentation.

A diverse audience of stroke care professionals from across the nation and around the world filled the auditorium to standing room only, and listened intently to the presentation. SCR's findings and model are



Chris McDavid, RN, CFRN, Clinical Nursing Educator and Christa Thompson, MSN, RN, Director of Learning/Organizational Development

being analyzed and are expected to be adopted by hospitals across the country. It is anticipated that follow up will take place, further charting the progress of SCR's nurses. The NIHSS competency validation and presentation have all been made possible with the continued support and guidance of SCR's Stroke Program Team.

The abstract has been published in the American Heart Association/American Stroke Association's Stroke Journal and is available online at:
http://stroke.ahajournals.org/content/46/Suppl_1/ANS12.abstract?sid=78d4a116-3e0f-47e5-ad50-bcf1253af09c

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The following comments are from SCR patients that completed our Press Ganey patient satisfaction surveys in January

AMBULATORY SURGERY

Tammy Wilson, unit secretary, is awesome! She made me laugh which was exactly what I needed.

Joy Ray, RN, is so kind. She went above and beyond to help me. Tara Mays, RN, made sure that me and my family were taken care of.

HOME HEALTH

Aimee Cover, OT, explained the exercises and problem might be increased by the quads so she adapted that exercise to give me comfort.

Melinda McGlone, RN, is a really good nurse and I would recommend her to everyone. Friendly, sweet and very knowledgeable.

Alma Turner, aid, is great. She lets me know everytime, what time she will be here.

My nurse Missy Lillard, RN, has been wonderful! She has been a joy for me and a dear friend to have in my home and life.

Kim Moore, RN, is so very kind and caring!

Crystal Limmings, PT, is very kind and caring and does a great job of communicating how to do the exercises.

Karen Ramey, OT, is very caring and kind. She is very good at instructing and demonstrating exercises.

Violet Vago, PT, was terrific! Larry Hutchison, PTA, does a good job.

INPATIENT

Dr. Baldwin was a great doctor.

We really like Dr. Tangirala, he explain everything that he would like to do and ask if that was okay with us.

Dr. Carolyn Moore is great!

Franny Merritt, CNM, was exceptional. She was with me through everything and it's hard to find care like that now.

MEDICAL PRACTICE

Dr. Parker Banks was amazing. I would not hesitate to recommend him to others. He expressed the utmost concern for our baby and explained in detail our visit with him.

I have full confidence in the care that Molly Carew, APRN, provides me. She explains things in a very kind way, smiling when she tries to assure me that things are ok. She listens to complaints and concerns and addresses them during the visit. She helps me understand what might be happening, and she makes me feel like I can ask any question that I have, as no question is a stupid question.

Dr. Moore is a very understanding doctor.

Dr. Rucker is very professional and was really at good making my granddaughter feel at ease with the clinic.

Erica Robinson, LPN, is an excellent nurse. Always very interested and helpful.

Dr. Burrows seemed very concerned and interested in my concerns. He listened to me and was very thorough in his plan of care and also seemed to value my opinion.

Dr. Ramey and Alisha Swim, LPN, do a wonderful job, courteous, concerned and professional.

Mary Caric, APRN, is wonderful, helpful and caring.

Dr. Jalalon is very cordial.

Courtney Day, PA-C, was awesome! Ms. Day is an outstanding PA and I will recommend her to everyone.

Kim Bromagen, PA-C, always does an outstanding job. Very interested and concerned with my care.

This was my first time seeing Dr. Hatton. I was VERY impressed with her expertise, and her caring nature. She was truly concerned with my condition and took the time to thoroughly assess the situation and provide appropriate treatment. She even called throughout the week following to monitor my progress. I haven't seen a doctor in many, many years that even comes close to Dr. Hatton! She is no less than spectacular. I will see her again for any further needs.

Sabra Stevens, RN, is wonderful and makes my toddler feel welcomed too!

I already recommend Franny Merritt, CNM, to any pregnant mother I meet. I am so glad I found her!

Glen Standafer, APRN, did an outstanding job caring for me this day and I truly feel he is blessed with the talent of being a healer.

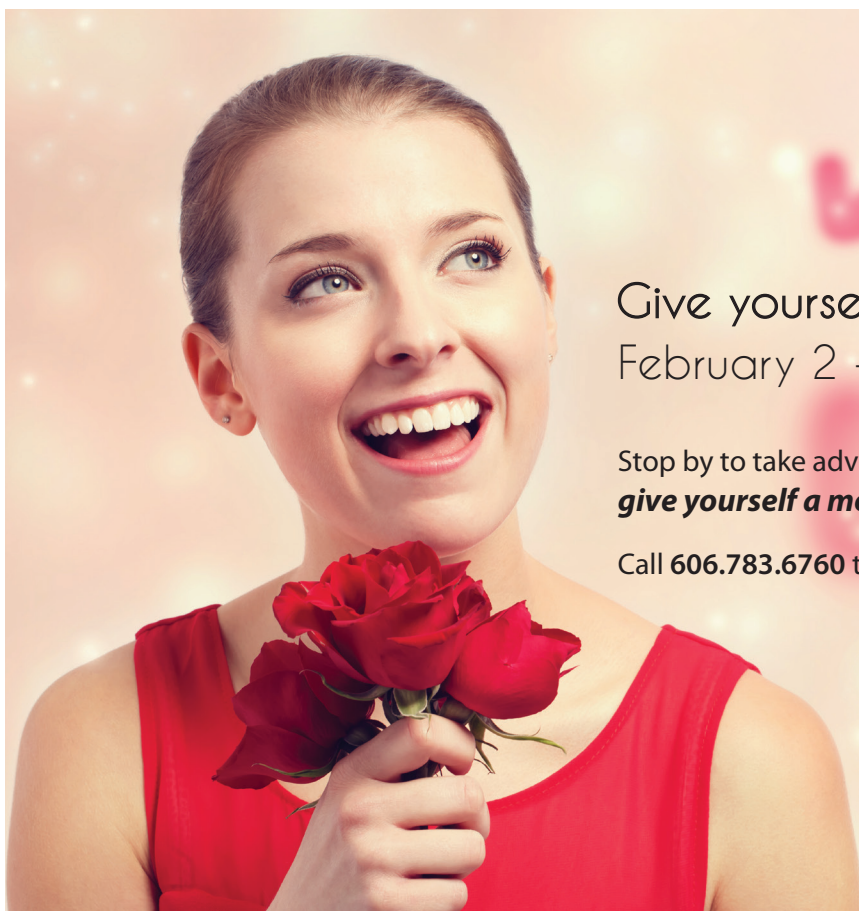
I would recommend Leslie Watts, APRN, to anyone. She would treat you like a family member.

Desirae Hale, CMA, was wonderful! Very friendly, courteous and quick!

Dr. Lum is an amazing provider who really listens to concerns and answers questions thoroughly!

Cindy Greene, APRN, has made my transition to St. Claire Regional very easy and I'm glad I did it now. Caring people are hard to find.





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Medical Center


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GIFT CERTIFICATES AVAILABLE

Happy March Birthday

3/1

Lauretta Joan Barker Environmental Services
 Jessica R Callahan SCR Case Management
 Barbara L Davis Home Health
 Janie D Jamison ICU

3/22

Rebecca M Gavalchik Human Resources
 Tonya H. Good Surgery
 Andy B Price Information Services
 Diana Gail Smith Behavioral Health Unit

3/3

Casie Hope Caldwell ICU
 Retha M Davis Environmental Services
 James Oldham Patient Financial Services
 Vanessa Ann Overholser Food Services

3/4

Jesse Walker Clarke Emergency Department
 Glenn D Meade Bio Medical Engineering

3/5

Molly B Carew FM - Sandy Hook
 Arica Leigh Conley Physical Therapy
 Cinderella Lynn Haskett Behavioral Health Unit

3/6

Terrell W Bradley Facilities Management
 Troy Neal Conley SCR Informatics
 Chrysinda Ann Hillman Patient Financial Services
 Judy M Thompson Patient Financial Services

3/7

Melanie Lynn Catron Nursing Administration
 Rita C Hopkins MMS Clinical Services
 Lisa Ann Ingles Home Health

3/8

Delores L Franklin Financial Services
 Austin Douglas Howell Emergency Department

3/9

Toni Bellamy Float Dept - Unit Sec
 Abilene Bowens Laboratory
 Marc C Crusier St. Claire Counseling
 Angela Michelle Cundiff Patient Access
 Morgan Marie King Occupational Therapy
 Chesla R Whitt MMS Clinical Services

3/10

Lindsay Nicole Brown 3rd Floor North
 Kimberly Rayburn MMS Clinical Services

3/11

Susan Denise Dunaway Home Health
 Judy L Fannin FM - Frenchburg
 Amanda Lee Grubb Patient Financial Services

3/12

Lisa A Blanton Surgery
 Kristy Ann O'Bryan HIM
 Jennifer Lynn Worley Hospice

3/13

Rachael Thomas Davis Patient Financial Services
 Angie D Stone MMS Clinical Services
 Sara Beth Taulbee 3rd Floor North
 Michael Ross Tekulve Cave Run General Surgery
 Rhonda Young Cave Run General Surgery

3/14

Adam Wesley Scrogham Emergency Physicians

3/15

Nancy P Gulley ICU
 Michella Renae Smedley Environmental Services
 Emilie Jane Wills Pharmacy

3/16

Katherine Alysee Bush Nursing Administration
 William B Webb Emergency Physicians

3/17

Michele Frances Conley Cave Run General Surgery
 Sharon Goodpaster 3rd Floor Central
 Rosemary Hamilton SCMG Central Billing Office
 Patrick D Hughes FM- Owingsville
 Tracey G. Workman Hospice

3/18

Kathryn H Bloom Occupational Therapy
 Donald C Howell Facilities Management
 Dreama Renee Leigh Laboratory
 Crystal L Little SCR Family Medicine
 David A. Morrison ICU
 Heather Renna O'Hara 3rd Floor North
 Rebecca L Wells Food Services

3/19

Patricia A Blevins Emergency Department
 Angela Kaye Humphries Wound Care
 Cynthia A Schneider Cave Run General Surgery

3/20

Mark Elliott Bailey Emergency Physicians
 Mona Kay Coffman Materials Management
 Lisa Marie Humbarger Environmental Services
 Lorna Gay Lacey Cave Run General Surgery
 Amy Kochur Oesch Speech Therapy
 Irene E Van Kersen Same Day Surgery

3/21

Belinda W Ashley Hospice
 Jennifer Ann White Infusion Solutions

3/22

Loretta Burchett Laboratory
 Kayla M Coffman Food Services
 Isaac D Craft Pharmacy
 Elizabeth A Hefner Speech Therapy
 Georgeanna J. Howard Respiratory Therapy
 Derl A Wallace Infusion Solutions

3/23

Dianna Kay Gardner SCMG Central Billing Office
 Julie Ann Linder 3rd Floor North
 Lucille Mays Family Medicine Express
 Shawna Elaine Sargent Patient Financial Services

3/24

Sheri Ann Brown 3rd Floor North
 Rebekah Sue Easter Environmental Services
 Donna Martin Fannin Laboratory
 Janet R Roe SCMG Central Billing Office
 Marjorie Anne Scott CRSS
 Michele Ann Walters Family Medicine Express

3/25

Charla Rayanne Pennington Home Health
 Glen R Standafer FM - Frenchburg
 Ingrid K Van Rooyen Laboratory

3/26

Jennifer Marie Gribbins Environmental Services
 Charlene F Purnell HIM
 Glennis Matthew Sigmon Infusion Solutions
 Barbara Kay Weaver HIM

3/27

Mary Joenita Schlueter Nursing Administration
 Rebecca Lynn Sulken Respiratory Therapy
 Kevin S Trent Family Medical Supply

3/28

Jeffrey Allen Hayes Infusion Solutions
 Welma M Henson FM - Sandy Hook
 Carol R Justice Patient Financial Services

3/29

Gracie Lenore Kidd Food Services

3/30

Jessica Leanne Logan 4th Floor Nursing
 Casey Suzanne Lovelace Ultrasound
 Kathy Ann McGuire 3rd Floor North
 Punnaivanam Ravisankar Emergency Physicians

3/31

Shelby Anne Bond 4th Floor Nursing
 Melodye Layne Galbreath Physical Therapy
 Shawna Lorraine Messer Laboratory
 Lisa A Wallace 4th Floor Nursing



Patient Experience Huddle

Recognizes St. Claire Regional Staff

submitted by: Janie Waltz



L-R: Chris McClurg, Vice President of Financial Services; Charles Moore, Director of Materials Management; Lerae Wilson, Chief Nursing Officer; Rachel Burchett, RN; Jeanne Stamm, RN, Wound & Ostomy Specialists; Josh Weikle, Materials Management Specialist; Tommy Hedge, Materials Management Specialist and Linda Fultz, Vice President of Quality and Resource Management.

Applause was heard coming from the board room on Friday, February 13 where leaders and peers were assembled at the newly established Patient Experience Huddle to honor four St. Claire Regional staff for their approach to healthcare, teamwork and outstanding service to patients. Each providing compassionate care by communicating, connecting and going above and beyond.

Jeanne Stamm, RN and Rachel Burchett, RN worked together to make sure a patient got solutions to ostomy issues. The patient said she “didn’t know how she was going to go on with the problems she was experiencing”. End result, quality of life was greatly improved! The wonderful thing about this collaboration of care is that the patient was not seeking help with her ostomy. Rachel connected with her patient and the issues came to light as a result. From there the necessary information was relayed to Jeannie and care was provided.

Tommy Hedge and Josh Weikle are another example of greatness. Receiving rave reviews from nurse management about the level of efficiency they have brought by keeping supplies stocked in a timely manner which eliminates delays in patient care. The best part is that supplies are always delivered with an infectious dose of smiles and good cheer. There is good and there is great, Tommy and Joshua are great.

Anyone wishing to submit a story of SCR greatness can contact Janie Waltz, Coord. Patient Relations or Lerae Wilson, CNO by e-mail.

Patient Experience Huddle will be held 2 times each month.



UPCOMING C.E. Programs

March 4 | Journal Club

8:00 - 9:00 AM

SCR Library - Education Room

Credit: ACPE, Category 1 AMA

March 6 | Tumor Board

7:30 - 9:00 AM

SCR Teleconference Room

Credit: ACPE, Category 1 AMA

March 10 | Morbidity & Mortality

8:00 - 9:00 AM

SCR Library - Education Room

Credit: ACPE, Category 1 AMA

March 17 | BLS Check Off

1:00 - 4:00 PM

CHER 102C

RSVP with KaSandra Hensley at ext. 6830 or

kasandra.hensley@st-claire.org

March 18 | Interdisciplinary Grand Rounds

12:30 - 1:30 AM

SCR Library - Education Room

Credit: ACPE, Category 1 AMA

March 20 | Tumor Board

8:00 - 9:00 AM

SCR Teleconference Room

Credit: ACPE, Category 1 AMA



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For more info call 606.784.2414

BREASTFEEDING CLASS

Date: Thursday, March 12

Location: Family Medicine in Morehead

Time: 6 p.m. - 8 p.m.

Free Breastfeeding Class hosted by Franny Meritt, CNM.

For more information contact
Edna Gagliano at ext. 7554 or call the
Family Medicine in Morehead at ext. 3771



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NEWSBRIEF

Have an article or event to submit for the Newsbrief?

Please send articles and/or information to be placed
in the SCR Newsbrief to michael.ash@st-claire.org

Visit the SCR web site at www.st-claire.org/newsbrief
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Need a Camera to Cover a SCR Event?

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