

St. Claire Regional Medical Center

NEWSBRIEF

ICD-10 Goes Live - Oct. 1.....3
 SCR's First Philosophy Intern.....5

SCR Foundation - Golf Ball Drop Registration.....6
 FMS Anniversary Sale & Customer Appreciation Day.....8-9

St. Claire Regional receives two achievement awards for improving stroke assessment

St. Claire Regional Medical Center (SCR) recently earned two achievement awards from the Norton Healthcare/UK HealthCare - Stroke Care Network the 2015 "Pioneer Award": for its innovation and the "Galileo Award" for its comprehensive approach in improving stroke assessment and care for its patients.

At the Stroke Care Network's annual summit in Lexington July 24, Dr. Michael Dobbs, director of the Stroke Care Network, commended SCR for our commitment to excellence in stroke assessment and care. "St. Claire Regional's commitment to quality improvement and dedication of resources to provide their patients with the highest quality stroke care is to be commended," Dr. Dobbs said. "Everyone's goal is to provide the best care for stroke patients as close to home as possible and SCR's efforts embody that principle."

"The hard work and dedication of SCR staff to advance stroke care and education in our region is a good example of SCR's commitment to provide the highest quality healthcare services possible," said Mark J. Neff, President/CEO of St. Claire Regional.

The Stroke Care Network's director of education and quality, Lisa Bellamy, RN, CPHQ, notes that SCR has gone above and beyond to take a cutting-edge and comprehensive approach to stroke education. "St. Claire Regional already had a great stroke program, but Christa Thompson, MSN, RN, Director of Education and the Stroke Program Coordinator at SCR, dared to ask, *is this enough*," Bellamy said.



Left to right: Michael Dobbs, MD, Director of the Stroke Care Network; Stephen D. Damron, MD, SCR Internal Medicine Physician; Christa Thompson, MSN, RN, SCR Director of Education and Stroke Program Coordinator; and Lisa Bellamy, RN, CPHQ, Stroke Care Network's Director of Education and Quality.

"St. Claire Regional has demonstrated a strong commitment to their community by not only implementing minimum education for their staff about stroke and stroke assessment, but also by implementing a process to ensure competency beyond the initial training," she continued. "They are a 'Pioneer' in this area because their method to evaluate the answer to the question of 'is this enough' was approached scientifically, and the results challenged us all do better. In fact, their work to advance stroke education for practitioners was presented at the International Stroke Conference, and programs across the nation were inspired to think outside of the box."

continued on page 2

St. Claire Regional receives two achievement awards for improving stroke assessment *continued from page 1*

“The ‘Galileo Award’ was earned by St. Claire Regional for their exemplary participation in local, regional, national and international stroke educational offerings. Stroke care is advancing quickly and learning from the stroke experts at these conventions helps to assure SCR’s stroke program incorporates the latest evidence-based practices.” In January 2014, UK HealthCare was designated a Comprehensive Stroke Center by the Joint Commission and the American Heart Association/American Stroke Association. UK HealthCare was the 63rd U.S. institution and the only hospital in central and eastern Kentucky to be awarded this designation, which is the highest honor The Joint Commission awards to stroke centers.

Comprehensive Stroke Center Certification recognizes those hospitals that have state-of-the-art infrastructure, staff and training to receive and treat patients with the most complex strokes, including advanced imaging capabilities, 24/7 availability of specialized treatments, and staff with the unique education and competencies to care for complex stroke patients.

As an affiliate in the Stroke Care Network, SCR has access to Norton Healthcare and UK HealthCare’s expertise and resources to best ensure the hospital offers “the best care for stroke” for its service region.

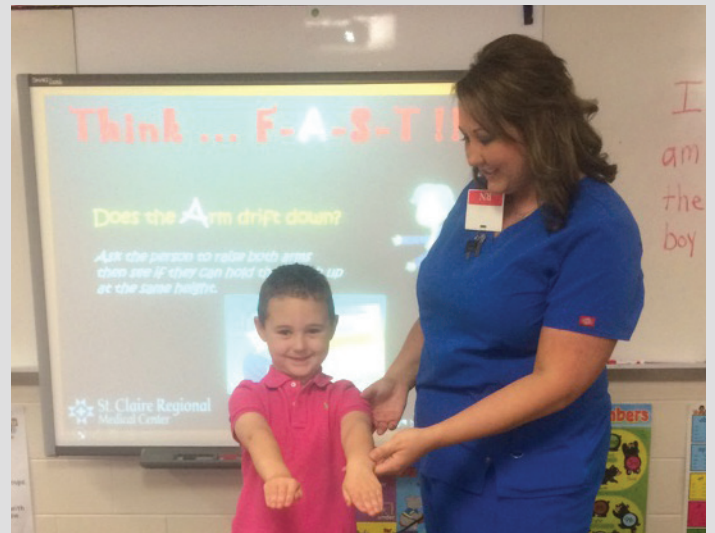
Stroke Prevention in the community

As an ongoing effort for stroke awareness, education and prevention in the region, St. Claire Regional’s Stroke Program offers free stroke assessments at community health fairs. These stroke assessments use a participant’s blood pressure, glucose and cholesterol levels to identify concern for the participant and the increased chances of stroke. Stroke program workers also answer any questions or concerns about stroke the participants may have and offer information and resources. “These stroke assessments are a great way to help inform

community members in our region about the warning signs of stroke, as well as ways to help minimize the chances of having a stroke,” said Christa Thompson, MSN, RN, Director of Education and Stroke Program Coordinator. “We also attend schools and talk about stroke with students as part of our ‘Brain Protector Program’. We talk about symptoms and warning signs of stroke and what to do when a family member might be having a stroke. This program targets children 5 to 12 years old and has reached over 150 children so far!”



Members of SCR Stroke Program at the community health fair during Rowan County School's Ready Fest on August 7.



Christa Thompson, Director of Education and Stroke Program Coordinator working with a student during a 'Brain Protector Program' event.

ICD-10 Goes Live — October 1

On Oct. 1 St. Claire Regional will go live with ICD-10 (International Classification of Disease, 10th edition).

“This is a major change for our coders,” said Theresa Garvin, Director of Health Information Systems. “ICD-9 has been around for 30 years. Switching to ICD-10 will put a lot more work on coders, as the vastness of the program is so much greater than what we have been using.”

ICD-10 will allow the code to be more specific on detailing information about the patient visit. While ICD-9 only allowed 13,000 codes and did not provide codes to distinguish between a right or left, ICD-10 offers over 68,000 codes, allowing the coder to enter more specific information about the patient, such as right or left, and the reason for being seen.

“We have several coders who are trained and ready to run ICD-10 dual coding, running both ICD-9 and 10, for about six months,” Garvin continued. “The new coding system will allow us to be

much more specific on what we enter into the system. In the past, we might have entered the code E917.0, which is being struck or striking against in sports without subsequent fall. Now we can enter W21.02, which is being struck by a soccer ball.”

While there are many benefits to switch over to ICD-10, we are not without some challenges. The new system will take time to train the remaining coders and physicians who currently use ICD-9. Also, though many payers will be switching to and using ICD-10, others will not. “We will have to maintain both systems and go back and recode items for those who remain in ICD-9,” Garvin said. “To help with the shift from ICD-9 to ICD-10, we are working on setting up a helpline for those who need assistance with ICD-10 coding.”

For any questions about the ICD-10 implementation, contact Health Information Management at ext. 6570.

ICD-10 Quick Facts

68,000 Codes

- 3–7 Characters
- Has Detail
- Has Laterality
- First digit is always alpha
- Flexibility to add new codes

ICD-10 Structure



8 Benefits of ICD-10

- 1 Designing payment systems and processing claims for reimbursement
- 2 Measuring the quality, safety and efficacy of care
- 3 Provides additional diagnosis options as some ICD-9 coding categories are maxed out
- 4 Setting health policy
- 5 Operational and strategic planning and designing healthcare delivery systems
- 6 Monitoring resource utilization
- 7 Improving clinical, financial and administrative performance
- 8 Preventing and detecting healthcare fraud and abuse

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WOMEN'S IMAGING & AESTHETICS

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Much More than an Internship

Powers First Philosophy Intern in MSU, St. Claire Regional Partnership

Submitted by: Dr. Scott Davison, MSU Chair

Philosophy majors are often asked, “What will they will do after they graduate?”

According to Dr. Scott Davison, professor of philosophy and chair of Morehead State University’s Department of History, Philosophy, International and Legal Studies, “Philosophy majors develop highly portable skills that serve them well in many careers — in fact, they typically earn more money than many other majors, including chemistry, education and accounting.” Dr. William Melahn, Chief Medical Officer and Vice President of Medical Affairs of St. Claire Regional, notes that his undergraduate studies in philosophy enable him “to understand and appreciate the complexity of the ethical issues we face in the medical field every day.”

MSU senior, Miranda Powers, will discover these things for herself as the first ever philosophy intern at SCR. As an intern, she will attend meetings with physicians, conduct research concerning ethical issues in healthcare, and organize conferences for healthcare practitioners and MSU faculty around those issues.

“I am excited to play a role in highlighting ethical issues in healthcare, because they are so important,” Powers said. “Patients and practitioners need to understand their rights and responsibilities, and families need to learn to make decisions together so that they can be prepared.”

“We expect that Miranda’s internship will build new bridges between MSU and SCR, and will provide opportunities for us to explore the ethics of healthcare together,” said Sister Judi Lambert, acting director of Mission Integration and director of Pastoral Care at SCR. “It’s a great opportunity for us to share resources and work together.”

For additional information concerning the MSU/SCR philosophy internship program, contact Dr. Davison at 606-783-2655 or by email s.davison@moreheadstate.edu.



Miranda Powers, senior philosophy student at MSU, will be doing completing an internship at SCR focusing in healthcare ethics.





Golf Ball Drop




Thursday, Sept. 10, at 12:30 p.m.
Eagle Trace Golf Course

In conjunction with the 21st-Annual
St. Claire Foundation Charity Golf Outing

Sponsored by



Fleming-Mason Energy

A Touchstone Energy Cooperative 

Our fingers are crossed for a beautiful day at the 21st-annual St. Claire Foundation Golf Outing. Hopefully the only shower will be the sight of up to 1,000 golf balls raining down on a target during our Golf Ball Drop Raffle, sponsored by Fleming-Mason Energy.

At lunchtime, numbered golf balls will be dropped from a Fleming-Mason Energy bucket truck onto a target.

The owner of the first ball into the hole (or nearest to it) will win half of the raffle pot (up to \$5,000)! The rest of the proceeds will assist St. Claire Regional with preparations for a new medical office building to combine the health care providers and services of Cave Run Surgical Specialists and Morehead Medical Specialists.

Chances are \$10 each. Your number(s) will be emailed to you. Please keep that email. You need not be present to win. The winner will be notified. Chances are nonrefundable.

GOLF BALL DROP RAFFLE ENTRY FORM

To purchase chances, complete the entry form and return it, with payment, to: St. Claire Foundation, 222 Medical Circle, Morehead, KY 40351.

Or you may buy chances online at www.st-claire.org/golfballdrop.

Online sales will close on Sept. 9 at noon EDT.

Name: _____

Daytime Phone: _____

Address: _____

City/ST/ZIP: _____

Email: _____

of Chances: _____

Payment (# of Chances x \$10): _____

My check or cash is enclosed

I wish to pay with credit card

Credit Card #: _____

Exp. Date: _____

Name on Card: _____

The following comments are from SCR patients that completed our Press Ganey patient satisfaction surveys in March

HOSPICE

Could not have had a better close for our mom. **Teresa Wheeler, RN**, was mom's nurse from hospice. She was the best. She was always there for us and mom. All the other hospice nurses and staff did a wonderful job. You are all the most wonderful people in the world. We want to thank you all for the help and care that our mom got.

I absolutely adored **Jennifer Worley, MSW**; **Belinda Ashley, RN**; and **Lisa Smith**, our home health aide. Those are the three I dealt with the most. They were so helpful and compassionate. I couldn't have handpicked anyone better. I thank you all from the bottom of my heart.

Thank you to all, but especially **Cheryl Bridenthal, RN**; **Janet Puckett**, home health aide; and **Dr. Black**. I have nursing training but it was reassuring to have the support to get mom through this.

MEDICAL PRACTICE

Dr. Rucker is confident in the care she provides and has a way of making me feel special and reassured of my health concerns and finding answers.

Registration clerk, **Helen Peck**, is wonderful and has always been sensitive to my needs; she is firm but professional.

Cindy McKenzie, RN, was very efficient and kind.

I really like **Dr. Rucker**; the care she provides is excellent and she is very knowledgeable.

Glen Standafer, APRN, is very knowledgeable.

Dr. Rucker is a wonderful, caring doctor.

Dr. Ramey is the best doctor I have seen in a long time.

I think **Dr. Burrows** is one of the best doctors I have ever met. He is unfailingly polite, listens to what I have to say and tries to find the best possible solution to my issues.

Dr. Rucker is very professional and kind.

Mary Caric, APRN, is an excellent care provider.

Lucille Mays, APRN, was excellent and was very attentive to my daughter. Very friendly and took time to listen to our concerns. I was very impressed with her.

HOME HEALTH

Kayla Daulton, RN, and physical therapist, LeAnn Davidson, were excellent.

Charla Pennington, RN, went above and beyond all expectations we had for home health.

Amanda Rudd, RN, is a very good, she is a great nurse! Best home health nurse I have ever had.

We love our nurse, her name is **Shannon Moore, RN**.

My physical therapy assistant, **Larry Hutchinson**, was excellent.

I love my nurse **Shannon Moore, RN**.

My physical therapist was always kind and caring, **Crystal Limings**; she was the best.

Missy Lillard, RN, has been wonderful. We could not be happier with my care and her teaching my husband how and what to do.

Aimee Cover, OT, was a great help.

Missy Lillard, RN, always listens to my thoughts and concerns. I ALWAYS feel better after she visits.

Tonya Kennedy, RN, was encouraging when I wanted to go for a walk but was unable to bear weight at that time.

Aimee Cover, OT, was great! She made several suggestions for better organization and showed me how I could accomplish tasks safely.

Aimee Cover, OT, is a very nice person. **Aimee** was helpful with his brace and she made him a pulley system. We were also VERY pleased with **Linda Haddix, OT**.

INPATIENT

Dr. Phillips is an excellent doctor, very good at explaining everything going on.

Nurses need training on ostomy care! **Jeanne Stamm, RN**, was wonderful. She knew what she was doing and did everything possible to get us ready to go home.

Physical therapy and occupational therapy was excellent. I praise God for **Nick Rodgers, RN**, for listening to me and putting the needle where I asked him to!



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CUSTOMER APPRECIATION DAY

Thursday, August 27 | 8 am - 6 pm

Food & Refreshments | 11 am - 1:30 pm

Register for your chance to win one of many door prizes during our Customer Appreciation Day event!

In-store drawings on Thursday, August 27 throughout Customer Appreciation Day. You don't have to be present to win.

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SEPTEMBER 2015 BIRTHDAYS

9/1

Sharon Jean Gee ICU
Robert Dean Hamilton Family Medical Supply
Howard J McClain HIM
Amber D Munday Respiratory Therapy

9/2

Vicki L Adkins Medical Group Admin
Fern Elaine Isaac Environmental Services
Annette Sparks Home Health

9/3

Sara Rachel Fields Behavioral Health Unit
Lori Elizabeth Hoskins TCU

9/4

Christopher S Duff Information Services
Shaheen M Gill Counseling Services
Kimberly S Hamilton Food Services
Timothy Lee Kuhl Family Medical Supply

9/5

Geraldine Alice Crossley TCU
Jessica Dawn Duncan Family Medicine
Angela C Fryman CRSS
Garrett M McGuire Infusion Solutions

9/6

Debra A Hayes TCU
Lisa Renee Hicks Infusion Solutions
Sharlet N Kidd CRSS
Donna Parker Food Services
Devin Ryan Patrick MMS Clinical Services
Joshua Ethan Skaggs Pharmacy
Rachael N Stafford Laboratory

9/7

Melissa Christine Adams FM - Morehead
Robin Camille Hale Behavioral Health Unit
Glenna Kay Moore Environmental Services

9/8

Tonya Joan Conley FM - Morehead
Edith G Fields FM - Sandy Hook
Sarah A Flynn Emergency Department
Stephanie M Garvin Emergency Department
Dustin Gussler CT Scan

9/9

Shelley R Irving Palliative Care
Charlotte Johnson Food Services
Gloria J Riggs FM - Olive Hill

9/10

Rachael D Burchett OPCC
Elizabeth Marie Hobbs Infusion Solutions
Leandra D Parker FM - Morehead
Meleah Rae Roe Patient Access
Sharon E Wells Fulkerson Emergency Physicians

9/11

Kendall Dawn Jett Cave Run General Surgery

9/12

Regina Sue Adams Home Health
Carrie J Gross Emergency Department
Lalona Lynn Hall HIM
Kristi L Helton Telecare
Rhonda Charlene Lewis Hospice
Lainey Caitlin Mattox AHEC
Michelle Lee Rayburn Nursing Administration
Suzanne Russell AHEC
Mohammed A Sheikh ICU
Ernest Watson Central Transport
Rebecca A Winkleman TCU

9/13

Teretha Brooke Cole Emergency Department
Heidi K McDaniel MMS Administration

9/14

Heather Dawn Burton 3rd Floor North
Robin A Donehue 4th Floor Nursing

9/15

Christa Jean Thompson Nursing Administration

9/16

Rosemary A Curtis Pathology
Mary E Jessee Food Services
Cara N Plank Cytology
Rebecca D Thomas Laboratory
Kristina R Thompson TCU

9/17

Carmen Michelle Corbin Patient Financial Services
Anita Jo Harris Home Health
Wilma Sue Miller Laboratory
Robin L Sorrell Cave Run General Surgery

9/18

Cairee Ann Fannin 3rd Floor Central
Crystal G Howard FM - Morehead
Angela Dawn Johnson 4th Floor Nursing
Cheryl A Whitt Counseling Services

9/19

Tiffany Nicole Pack Laboratory
Kristen Elaine Perry Counseling Services
Billi Nell Prater Patient Financial Services
Keelia Rashelle Reed Patient Access
Megan Jo Riggs Home Health
Megan R Smallwood 3rd Floor Central
Geoffrey Co Sy Materials Management

9/20

Cassie Mahaya Duffy Laboratory
Jarrod A Flora Home Health

9/21

Jeff Flannery Financial Services
Kelsey Nicole King Float Dept - Unit Sec
Kristen Prather Financial Services

9/22

Kimberly Renee Cundiff FM - Olive Hill
Chad W Jaynes HIM
William D Thomas Emergency Department
Jacqueline T Winkleman Home Health

9/23

Tosha Lea Bates Cave Run General Surgery
Molly J Gabel Emergency Department
Melissa Dawn Gilliam FM - Olive Hill
Allison J Kelley 3rd Floor North
Charlotte E Kinney 3rd Floor Central
Tara R Mains Pharmacy
David Francis Race Administration

9/24

Amy Jo Conley-Sallaz FM - Morehead
Mary Beth Cox Pharmacy
Sheila Kay P'Simer Laboratory
Kristen Nichole Rowley Cave Run General Surgery
David Stapleton Infusion Solutions

9/25

Jessica Blair Duvall HIM

9/27

Matthew L Armitage Central Scheduling
Paz T Brewer 3rd Floor Central
Brenda Kay Cundiff Surgery
Alma Jean Turner Hospice
Kimberly Ann Withrow FM- Owingsville

9/28

Tania Y Brockman CT Scan
Edna R Gagliano FM - Morehead

9/29

Mitchell Kiser Emergency Department
Debra Ann Neff Physical Therapy

9/30

Diane Michelle Cooper Infusion Solutions
Christy Y Salyers Respiratory Therapy



UPCOMING C.E. Programs

August 21 | Tumor Board

8:00 - 9:00 AM

SCR Teleconference Room

Credit: ACPE, Category 1 AMA

August 25 | BLS Check Off

1:00 - 4:00 PM

CHER 102C

RSVP with KaSandra Hensley at ext. 6830 or
kasandra.hensley@st-claire.org

September 2 | Journal Club

12:00 - 1:00 PM

SCR Library - Education Room

Credit: ACPE, Category 1 AMA

September 4 | Tumor Board

7:30 - 9:00 AM

SCR Teleconference Room

Credit: ACPE, Category 1 AMA

September 8 | Morbidity & Mortality

8:00 - 9:00 AM

SCR Library - Education Room

Credit: ACPE, Category 1 AMA

September 15 | BLS Check Off

1:00 - 4:00 PM

CHER 102C

RSVP with KaSandra Hensley at ext. 6830 or
kasandra.hensley@st-claire.org

September 16 | Interdisciplinary Grand Rounds: "Metabolic Syndrome in Psychiatric Patients"

12:30 - 1:30 PM

SCR- Educational Room

Credit: Category 1 AMA, ACPE

September 18 | Tumor Board

8:00 - 9:00 AM

SCR Teleconference Room

Credit: ACPE, Category 1 AMA



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FMS ANNIVERSARY SALE & CUSTOMER APPRECIATION

Date: Sale Ends August 31

Customer Appreciation Day

Thursday, August 27, 8 a.m. - 6 p.m.

Location: Kroger Shopping Center, Across from LOWE'S

For more information see pages 8-9.

Special deals on shoes, scrubs, lift chairs and
many more items! Call 606.784.2414 for more
information about our sale and event.

ST. CLAIRE REGIONAL'S ANNUAL WOMEN'S RETREAT

Date: Friday, October 2 - Sunday October, 4

Time: Begins Friday Evening

Location: St. Joseph Heights
Covington, KY

**More Information to come, or contact
Sr. Marge Mouch at (859) 640-1440
or mmmouch@yahoo.com**



St. Claire Regional is
a sponsored ministry of the
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Covington Province

NEWSBRIEF

Have an article or event to submit for the Newsbrief?

Please send articles and/or information to be placed
in the SCR Newsbrief to michael.ash@st-claire.org

Visit the SCR web site at www.st-claire.org/newsbrief
to read past editions of the SCR Newsbrief

Need a camera to cover a SCR event?

The Marketing/PR Dept. has several
cameras available for loan.

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