St. Claire Regional Medical Center

Bedside Medication Verification, Third Quarter \_\_\_\_\_2

SCR Recognizes Midwives, PAs and Emergency Nurses \_\_\_\_2-3

Go PINK Event	4	5
Trunk or Treat	7	,

# Extraordinary staff doing Extraordinary things

#### Leatha Backus and Rick Weaver:

A patient recently called the switchboard at SCR after falling in her kitchen floor. A staff member in training answered the call, but after realizing she was unable to assist the patient, she transferred the call to switchboard operator, Leatha Backus, who was able to get the patient's name and birthday and look her up in EMR, retrieving enough verification to establish the patient. Backus then called the patient's daughter, who was her POA and Next of Kin, and Rowan County EMS. Richard Weaver then took the call over and remained on the phone with the patient until help arrived and she was brought to the SCR Emergency Room.

## Amanda Skaggs, LSW, social worker:

Social worker Amanda Skaggs recently helped a dying patient receive his last wish. The patient had been brought to the hospital from a nursing home, where he had lived alongside his wife for seven years. In their early visits, Skaggs and the patient had hopeful conversations about his recovery. He spoke highly of his wife and was eager to get better so he could return to her side.



Rick Weaver, registration clerk; Leatha Backus, registration clerk; Lerae Wilson, DNP, RN, NEA-BC, VP patient services/CNO; Linda Fultz, VP quality management; Amanda Skaggs, social worker; Bob Combs, director social services Front: Shawna Sargent, director patient access; Emily Bailey, supervisor, registration; Jessi Gulley, RN, Third Central

Unfortunately, as days passed, the patient's health began to decline rapidly. He expressed his desire to return to the nursing home to die by his wife's side, but due to certain circumstances, the patient could not return to the nursing home.

continued on page 2



# Extraordinary staff doing Extraordinary things

#### continued from page 1

Skaggs had become close to the man and desperately wanted to reunite him with his wife. However, there were many things standing in her way, as the patient's wife had been bed bound and was not ambulatory for regular transportation. Skaggs met with the family to discuss alternatives, and after brainstorming and prayer, she was able to come up with the solution to transport the patient's wife to SCR via a medical wheelchair van so the couple could be together one last time.

The next day, the patient's wife arrived. Some who had dealt with the patient had doubted whether he would even acknowledge his wife due to his medical status, but as Skaggs said, "Oh how they were wrong!!!" The patient immediately perked up at the sight of his wife, and as she entered the room he began to sing, "Here comes my bride, my beautiful bride." The patient and his wife got to share several hours together. During their visit, they expressed

their love to one another and the patient's wife assured him that she was safe and that it was OK to let go. He passed away with family by his side a few days later.

"I want to acknowledge all of 3C staff, SCR Hospice team and my fellow social workers for their advice and taking such good care of this patient and his family," Skaggs said. "This was truly a team effort and why I enjoy working at St. Claire Regional Medical Center. It is days like that and patients like him that makes this job special. I thank God for allowing me to be a part a beautiful couple's final goodbye."

### Jessi Gulley, RN, 3C nurse:

Jessi Gulley, RN, recognized a concern with one of her patients. Her mindfulness and quick action ensured safe care for the patient.



Franny Meritt, CNM

## Midwifery Week, Oct. 4-10

#### submitted by: Dreama Perkins, director, family medicine

St. Claire Regional recognized National Midwifery Week Oct. 4-10.

Midwifery Week is a chance for midwives and the women they serve to reflect on their experiences and midwifery's contributions to women's health care, including attending births and providing well-woman care.

At SCR we are proud to have a Nurse Midwife on our provider staff who serves female patients throughout our region in our family medicine clinics.



## Bedside Medication Verification, Third Quarter

#### submitted by: Don Carpenter, certified pharmacy tech

Please join us in acknowledging the outstanding performance in the utilization of the bedside medication verification at St. Claire Regional. Our staff members are committed to providing the safest patient care possible and are dedicated to our mission. We are utilizing the bedside scanning for medications and patients throughout the entire hospital, which helps reflect the commitment by both staff and leadership to provide the best quality of care. Our scanning rates continue to run high in all areas. At this time we would like to recognize three of our employees who have dedicated themselves to providing the safest patient care possible by having the highest scanning rates for the third quarter of 2015.



1st place is Barbara Corbin, RN, an ICU nurse with 100% scanning average.

2nd place is Nicki Burchett, RN, an OR nurse with 99.93% scanning average.

3rd place is Heather Helphinstine, RN, a TCU nurse with 99.82% scanning average.

Let's show these dedicated staff members our appreciation by congratulating them on their excellent achievement.







2nd place: Nicki Burchett, RN



3rd place: Heather Helphinstine, RN

## Physician Assistants Week, Oct. 6-12

#### submitted by: Julia Flannery, student affairs officer, UK Physician Assistant Program

During this year's National PA Week Oct. 6-12, we recognized the important contributions physician assistants (PA) make as valued members of our patient care team. PAs are a vital part of the high-quality care we provide.

The PA profession has grown 36 percent between 2009 and 2014. Studies have shown that when PAs are incorporated

into healthcare teams, the result is lower readmission rates for everything from postoperative care to cancer treatments.

We at St. Claire Regional are committed to maximizing the roles PAs play on our healthcare teams because we know we are stronger when we all work together—and the result is world-class care for our patients.

## Emergency Nurses Week, Oct. 11-17

#### submitted by: Phalen Bailey, RN, director, emergency services

St. Claire Regional recognizes Emergency Nurses Week Oct. 11-17 and Emergency Nurses Day® on Wednesday, Oct. 14. This year's theme is "Celebrating the courage of nurses worldwide," recognizing that emergency nurses courageously stand at the front line of emergency care every day.

Since 1989, the Emergency Nurses Association has recognized the second Wednesday in October as Emergency Nurses Day, a day honoring emergency nurses for their commitment to patient care.

In 2001, ENA expanded the celebration to devote an entire week to honoring emergency nurses, because one day is simply not enough to recognize all contributions made by emergency nurses.

Here at SCR we employee more than 30 emergency nurses. On average, our emergency nurses see 85 patients a day, treating minor injuries (breaks and sprains) to life threatening problems.



St. Claire Regional Family Medical Supply

**EARLY DETECTION** Leads to Survival

GO PINK EVENT

Join us Wednesday · October 28

FREE HEALTH **SCREENINGS** 

Ankle Brachial Index

**Blood Pressure** 

Bone Density

Cholesterol

Dermascan

Glucose

Oxygen Saturation

Pulse Rate

No Appointment Necessary



Self-Breast Exam Demonstrations • Door Prizes Health Screenings • Refreshments

### EARLY DETECTION

• Self-breast exam demonstrations will be offered by SCR healthcare providers.

#### **EDUCATION & RESOURCES**

- American Cancer Society Look Good Feel Better program
- UK HealthCare Markey Cancer Center

#### INSPIRATION

• Breast cancer survivors will be on-site to share

**GO PINK SPECIALS** 





# GO PI Oct. 28 only



PINK DOT SALE

10% pink dot marked items throughout the store

Lift Chairs • Biofreeze • Rollators • Drs. Remedy Nail Polish Jobst Compression Stockings • and many more pink dot items!

Orthotic Shoes · Active Shoes · Everyday Shoes Aetrex • Sanita • Dr. Comfort • Brooks



20% all pink items throughout the store

Clothing • Canes • Scrubs • Accessories Peepers • and other pink items!





## Special Pricing ASICS limited edition Pink Ribbon Shoe



ASICS America will donate \$10 for each pair of shoes purchased to Christina Applegate's Right Action for Women, to help provide assistance to women who are at increased risk of breast cancer.

#### FOR MORE INFORMATION

about the "Go Pink" event call 606-784-2414 or 877-784-2414 Monday - Friday, 8 a.m. - 6 p.m. • Saturday, 10 a.m. - 2 p.m.





# NOVEMBER 2015 BIRTHDAYS

11/1

Chelsea LaShae Havens Sara Gail Hylander

11/2

Mary Caric Merry-Jo Lynne Cloud Kristi Lee Dickens Kathy Faye Hall

11/3

Mary E C Ferguson Danielle Renee Hamm Karen Silvey

11/4

Sherry S Lyons Tara Beth Mays Avram Don McCarty Rebecca A Royse

11/5

Jaysa Stark Kiser Richard W Proudfoot Brenda C Stanley

11/6

Chad Daniel Collett Robert Combs Beverly Jane Daniel Crystal Labeth Fultz Margaret Sue Hargett Shellie Wilburn

11/7

Sherry Lynn Buck Cindy Kay Ohnheiser Richard N Simpson Jackie D Stamper Reba Kaye Welch Brittany Nicole Whitt

11/8

Jeremy A Hamilton Brittni Renaee Martin Levonda L Thomas

11/9

Amanda D Adkins Juanita Conn Amanda Glover

11/10

Richard R Burke Bonnie L Edington Amanda J McCormick Ronnie R Reynolds

FM - Menifee (Dental) FM - Morehead

FM - Morehead 3rd Floor Central Anesthesia Professionals **Food Services** 

**CRSS** House Staff HIM

Home Health 3rd Floor North Physical Therapy Hospice

Surgery CRSS

Financial Services

Information Services Social Services Behavioral Health Unit Social Services Home Health Nursing Administration

**CRSS** Home Health Infusion Solutions Patient Financial Services TCU

Surgery

Surgery Patient Financial Services FM- Owingsville

Central Scheduling MMS Clinical Services Pharmacy

FM - Morehead MMS Administration FM - Morehead Facilities Management 11/11

Shonna K Crouch

11/12 Sved Ali

Philip Andrew Ashley Shana Noel Cooper Linda L Craft Patty A Lewis Amanda Louisa Ramey Flizabeth A Smith

11/13

Amy E Barnes Nicole June Brewer April King Philip Stanley Nelson

11/14

Vickie Ann Cantrell

11/15

Julia C Allen Shelly Don Brown Barbara Morrison Ross

11/16

Brent D Barnette Shirley A Caudill Anthony D Weaver

11/17

Kayla D Fannin Shelby Renae Fultz Tiffany R Henderson

11/18

Tamara R Helton Margaret Mary Mouch Andrea L Story

11/19

Timothy Lee Hamm Carrie Ann McClain Janet Marie Sloan Diana Jo Stegall Krishna Tangirala

11/20

Sarah Jane Brown Ashley Nicole Music

11/21

Garrett Matthew Foss Tona Y Kidd James A Salisbury Harlan Lee Wages

Central Billing Office

Anesthesia Professionals **CRSS** Home Health Hospice MMS Administration FM - Morehead **MMS Clinical Services** 

Float Dept - Unit Sec Emergency Department Family Medical Supply Infusion Solutions

FM - Sandy Hook

Home Health Nursing Administration Infusion Solutions

Facilities Management Foundation Palliative Care

Counseling Services 4th Floor Nursing 3rd Floor North

Nursing Administration Quality Management Case Management

**Emergency Department** FM - Morehead **Environmental Services** Patient Access **MMS Clinical Services** 

4th Floor Nursing Float Dept - Unit Sec

Nursing Administration Float Dept - Unit Sec Central Billing Office **CRSS** 

11/22

Andrea C Campbell Christopher Ryan Clise Michael Wade Collins Allison Brooke Holbrook Behavioral Health Unit Melissa Kidd Victoria Jayne Kittle Jessica Rae Maher Mark J Neff Jennifer Leigh Schadle Cassie Jo Stanley

Administration TCU

11/23

Courtney Hollingsworth Cardiology Monica Paige Stevens

11/24 Mitzi Carroll

Bobbi L Carver Courtney McKenzie Day Jeri Leah Garrison Vanita K Hall

11/25

Ann Louise Colbert Joelle Nicole Craft

11/26

Ashley Gale Cooper

Ryan Dane Snowden 11/27

Kiana Mae Cunningham

11/28

Harmony Phoenix Bailey Chervl Gale Bussell Joseph F Pierce Randa Renee Reed Lindsay Jane Switzer

11/29 Kana S McKenzie Yolanda Frances Vance

Abeer S AlQaisi Paula Ann Collins Tracy Lynn Perkins

Joel E Porter Vickie C Rivers

11/30

**Emergency Department** Home Health **Emergency Department** MMS Clinical Services

Clinical Nutrition

Central Transport

MMS Clinical Services

**Emergency Department** 

Infusion Solutions Central Billing Office FM - Morehead Behavioral Health Unit Central Billing Office

Palliative Care

ICU

**MMS Clinical Services** 

**CRSS** 

Podiatry

Patient Access

CRSS Patient Access CRSS

FM - Morehead

3rd Floor North Behavioral Health Unit

MMS Clinical Services Surgery

Cardiac Rehab FM - Menifee (Dental) Float Dept - Unit Sec





for SCR staff and their families

Date: October 31, 2015

Time: 12:00 p.m. – 2:00 p.m.

**Location: St. Claire Regional** 

Family Medicine - Morehead

**Parking Lot** 

Any questions please contact Angel Beamon at ambeamon@st-claire.org

> x∷r St. Claire Regional Medical Center's Employee Activities/CQI Team



## October 16 | Tumor Board

8:00 - 9:00 AM SCR Teleconference Room Credit: ACPE, Category 1 AMA

## October 21 | Kentucky Rural Behavioral **Health Symposium**

10:00 AM - 4:30 PM

**CHER 102** 

Credit: Category 1 AMA, Nursing, Social Work Register at www.neahec.org/KRBHS

## November 4 | Journal Club

12:00 - 1:00 PM SCR Library - Education Room Credit: ACPE, Category 1 AMA

## November 6 | Tumor Board

7:30 - 9:00 AM

SCR Teleconference Room

Credit: ACPE, Category 1 AMA, Nursing

## November 10 | Morbidity & Mortality

8:00 - 9:00 AM

SCR Library - Education Room

Credit: ACPE, Category 1 AMA

## November 17 | Basic Life Support in **Obstetrics (BLSO)**

7:00 AM - 6:00 PM

**CHER 102** 

Register at www.neahec.org/BLSO

## November 20 | Tumor Board

8:00 - 9:00 AM

SCR Teleconference Room

Credit: ACPE, Category 1 AMA, Nursing



Don't forget to "like" St. Claire Regional on

facebook

## NEWS & EVENTS

## **METALWORKS INDUSTRIES**

**Date:** Oct. 21 7:00 a.m. - Oct. 22 5:00 p.m.

**Location:** Café B

Cash and carry out items as well as custom orders for Christmas!

Shop early and give unique cutom gifts this year.

A portion of the sale benefits the St. Claire Foundation.

For more information contact Roberta Gilbert at ext. 6514 or email at roberta.gilbert@st-claire.org

# ST. CLAIRE REGIONAL MEMORIAL SERVICE

**Date:** Oct. 22 **Time:** 2:00 p.m.

**Location:** St. Claire Regional Chapel, second floor

For the families of all who have passed while admitted at the medical center or as a Hospice patient in the

last six months.

For additional information call the Pastoral Care office at 783-6735.

**EARLY DETECTION** Leads to Survival

## **GO PINK EVENT**

Join us Wednesday • October 28

from 9:00 a.m. - Noon

St. Claire Regional Family Medical Supply

FREE HEALTH SCREENINGS
EARLY DETECTION
EDUCATION & RESOURCES
INSPIRATION



www.facebook.com/SCRMedical







# Have an article or event to submit for the Newsbrief?

Please send articles and/or information to be placed in the SCR Newsbrief to <a href="michael.ash@st-claire.org">michael.ash@st-claire.org</a>

Visit the SCR web site at www.st-claire.org/newsbrief to read past editions of the SCR Newsbrief

# Need a camera to cover a SCR event?

The Marketing/PR Dept. has several cameras available for loan.



Contact Hannah at ext. 6927 for more information.