



ST. CLAIRE REGIONAL 2009 ANNUAL FUNDRAISING CAMPAIGN SETS NEW RECORD

With nearly two months remaining until its conclusion, St. Claire Regional Medical Center's 2009 Fundraising Campaign has already reached a new milestone.

As of May 1, the campaign has received more than \$200,000 in gifts and pledges, a 10 percent increase over the 2008 campaign.

"Given the national economic picture and other financial factors working against community hospitals like St. Claire Regional, we said going in that this could possibly be our most important annual fundraising campaign since our doors opened in 1963," said Roger Russell, SCR Vice President of Development. "Our community, our staff, our physicians and our volunteers have once again blown us away with their generosity and commitment to our mission."

The theme for this year's SCR campaign, which continues through June 30, is "Have a Heart. Give to St. Claire Regional."

"Our supporters have once again demonstrated the size of their hearts through their unsurpassed giving, even in the face of this country's worst economic downturn since the Great Depression," Russell said. "To set a new fundraising record this year is nothing short of remarkable, and it's because our supporters are remarkable."

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Russell credited SCR's Annual Support Committee for its leadership in coordinating this year's fundraising campaign. He also noted that SCR staff giving was up 65 percent over last year.

"I can't say enough about the example that our staff has set in supporting SCR's mission," Russell said.

The St. Claire Foundation is the fundraising arm for SCR. To make a contribution to the Foundation, call (606) 783-6512, email Russell at

rdrussell@st-claire.org or visit www.st-claire.org and click on the "Foundation" link.



AMAZING. MEDICINE. CLOSE TO HOME.

JOIN IN THE FUN AT RELAY....

Submitted by Tracy Kay

Chances are that someone you know has been touched by cancer. Relay for Life is one way to give back and help find a cure. This celebration of life brings together numerous groups and individuals concerned about cancer in a unified effort to fight back.

Teams of enthusiastic citizens will gather at McBrayer Elementary for an overnight relay from 1:00 p.m. on Saturday, June 20 until 7:00 a.m. on Sunday June 21 that celebrates anyone who has battled cancer, remembers loved ones lost and empowers all to fight back against the disease. Walkers go around the clock in the battle against cancer.

Relay For Life is a unique fundraising event that allows participants from all walks of life —including patients, survivors and their families, medical staff, corporations, civic organizations, faith-based groups and community volunteers — to join together to fight cancer. Everyone who participates is making a difference.

Relay For Life opens as cancer survivors (anyone who has ever been

HIM Department Grill Raffle & Bake Sale

Tickets

1 for \$1 6 for \$5

Bake Sale

June 12th during lunch
in the main lobby

All proceeds will be donated to
the Oncology Department Relay
Team in memory
of Deborah LeClaire

diagnosed with cancer) take the first lap. This emotional time sets the stage for the importance of each participant's contribution. A festive atmosphere always develops around the track area at Relay For Life events. As participants make new friends and spend time with old ones, the Relay celebration and camp-out begins. Team members come together to celebrate, barbeque, play games and

walk the track for a great cause.

Highlighting the evening is the Luminaria Ceremony, held after dark to honor cancer survivors and to remember those who have lost the battle against cancer. Hundreds of luminaries line the track and are left burning throughout the night to remind participants of the incredible importance of their contributions.

The HIM Dept. is sponsoring a gas grill raffle and bake sale to help raise money. The raffle tickets are 1 for \$1 or 6 for \$5; they are available in the HIM Dept. or at the Hospice office. The bake sale will be June 12th during lunch hours in the main lobby. The proceeds will be donated to the Oncology Dept. Relay Team in memory of our friend and co-worker Deborah LeClaire.

Please join us to help find a cure and participate in the many fun events planned throughout the day and night.

For more information, feel free to contact Tracy Kay at ext. 6579.



FIGHT LIKE A GIRL T-SHIRT

SUPPORT THE SCR ONCOLOGY TEAM &
THE AMERICAN CANCER SOCIETY RELAY FOR LIFE
100% OF PROCEEDS SUPPORTS RELAY FOR LIFE

\$10.00

Youth Sizes

(X-Small 2-4, Small 6-8, Medium 10-12)

Adult Sizes

(Small, Medium, Large & XLarge)

\$12.00

XX-Large

To place an order contact
Regina Pettit in Oncology at
rspeittit@st-claire.org or ext. 6625

Orders will be placed each
Friday thru the end of the summer

SCR MAY BIRTHDAYS

Susan L. Blood	Laboratory	5/2	Angela Marie Craft	3rd Floor Central	5/17
Teresa D Ferguson	4th Floor Nursing	5/2			
Bobi R. Maggard	Patient Access	5/2	Charlotte C. Bumgardner	Pastoral Care	5/18
Elizabeth Majeski	Hospitalist Physician	5/2	Anita Keen Leigey	Laboratory	5/18
Diana M. Rose	Emergency Department	5/2	Rosa G Wilson	Environmental Services	5/18
Crystal J Wright	AHEC	5/2			
			Charlotte B Walker	Family Medicine Admin,	5/19
Elizabeth E. Dray	Laboratory	5/3			
Lerae Wilson	Nursing Administration	5/3	Ray Fultz	Materials Management	5/20
			Kristina M Hamilton	Mental Health Unit	5/20
Esther L Bays	3rd Floor Central	5/4	Mary Elaine Jones	CRSS	5/20
John Hunter Black	Hospice	5/4	Megan K. Mraz	Human Resources	5/20
Vickie R. Fairchild	Outpatient Care Center	5/4	Loretta M Wagoner	Patient Access	5/20
Kathleen Cox Harper	Family Medicine	5/4			
Barbara Jean Hart	Physical Therapy	5/4	Amanda D. Gilliam	3rd Floor Central	5/21
Emery Samuel Stone	Infusion Solutions	5/4	Carolyn Sue Gilliam	Homemaker II	5/21
Bobbi Jo Swartz	Patient Financial Services	5/4	Christina L. Hamm	Emergency Department	5/21
			Joseph C. Mueller	Hospitalist Physician	5/21
Charlene A. Blevins	ICU	5/5			
Jessica L. Bowman	Laboratory	5/5	Tonya Rhyna Adkins	Home Health	5/22
Joy Gale Craft	Emergency Department	5/5	Holly Shane Hall	Respiratory Therapy	5/22
Bradford W. Gibson	Hospitalist Physician	5/5	Patricia Ann Littleton	Counseling Services	5/22
John W. Staton	Information Services	5/5	Nancy J Maggard	3rd Floor Central	5/22
Lonnie Joseph Bargo	Radiology Physicians	5/6	Linda Faye Burchett	Environmental Services	5/24
Melissa Fay Heizer	Home Health	5/6	Christie D. Hampton	Emergency Physicians	5/24
James H Perry	Counseling Services	5/6	Brittany L. Stacy	Health Inform Mgt	5/24
Wendy C. Whitt	Home Health	5/6			
			Tyannia R. Brown	Respiratory Therapy	5/25
Jerry M Tilsley	Information Services	5/7	Clarence G. Clayton	Cave Run Podiatry	5/25
			Jessica Louise Hale	Patient Financial Services	5/25
Connie Sue Rodgers	Surgery/Same Day Surgery	5/8			
Gregory Co Sy	Emergency Physicians	5/8	Derrick W Dean	SPD	5/26
Carla Lorraine Terry	AHEC	5/8	Rhonda L Holley	Emergency Department	5/26
			G.R. Jones	Administration	5/26
Regina A Dennis	Homemaker II	5/9	Anthony M Pattison	Bio Medical Engineering	5/26
Donna R Ginter	Surgery/Same Day Surgery	5/9	Ina Michelle Stephens	Surgery/SDS	5/26
Lou Ann Snapp	Respiratory Therapy	5/10	Denis O Alier	Family Medicine	5/27
			Clinic		
Leslie Ann Cox	Occupational Therapy	5/11	Patricia E Arnett	Nursing Administration	5/27
			Shelley E. Bennett	CRSS	5/27
Matthew L. Shepherd	Laboratory	5/12			
			Zebulun A. Clark	Home Medical Equipment	5/28
Michelle R Carpenter	Family Medicine	5/13	Rebecca Diane Dyer	Surgery/SDS	5/28
Tajuan C Washington	Surgery/SDS	5/13	Kasey L. Lambert	3rd Floor Central	5/28
			Jennifer H. Perry	Infusion Solutions	5/28
Angela D. Caudill	TCU	5/14	Pamela J Poston	Food Services	5/28
Remona W. Gooding	3rd Floor Central	5/14			
Brian Daniel Host	Pharmacy	5/14	Barbara A Adams	Central Billing Office	5/29
Grace Banks Little	Revenue Cycle	5/14	Linda D Fultz	Quality Management	5/29
Laura W. Salyers	Counseling Services	5/14			
			Craig D. Butler	Radiology Physicians	5/30
Carolyn Jean Carr	Environmental Services	5/15	Catherine L Shely	Pharmacy	5/30
Betty M. Caudill	Outpatient Care Center	5/15	Richard M. Stamper	Health Inform Mgt	5/30
Ashley M. Suttles	Patient Access	5/15	Tammi S Wilson	Surgery/SDS	5/30
Charles D Harr	3rd Floor North	5/16	Jeri L. Brown	Infusion Solutions	5/31
Kylea C. Lee	3rd Floor North	5/16	Ruth I Brown	Surgery/SDS	5/31
Charles R. Moore	Materials Management	5/16	Tawni R Donahue	Pathology	5/31
Lisa W. Smith	Homemaker II	5/16	John A Sanders	Emergency Physicians	5/31
Sheila R Thornberry	Family Medicine	5/16			



NORTHEAST AHEC RURAL HEALTH SCHOLARS PROGRAM CONTINUES TO GROW

Submitted by Julia Flannery

In 2008, the Northeast Area Health Education Center (NE AHEC) in collaboration with Morehead State University's Science, Technology, Engineering and Math (STEM) Program, Dr. Don Hayes and Southeast AHEC (SE AHEC) piloted the Rural Health Scholar Program for high school sophomores and juniors in Bath, Elliott, Fleming, Johnson, Lewis, Menifee and Rowan County. With Kentucky ranked 32nd in the nation in physician workforce and an overall shortage of approximately 3000 physicians especially in our rural areas one of the main goals of the AHEC Health Career Program was to work on the development of the health career pipeline from childhood to adulthood to meet the health needs of our communities in the future.

The Rural Health Scholar Program is now in its second year and has grown from ten students to eighteen. The current 2009 scholars are: Danielle Hamilton and Megan Swartz of Bath County, Kelsey Ferguson and Erin Waddell of Elliott County, Jessica Adams, Rebekah Manley and Ellen Vice of Fleming County, John Cybriwsky and Megan Johnson of Johnson County, Kristin Kraft and Andrea Madden of Lewis County, Trey Swartz of Menifee County and Rachael Burrows, Abigail Hall, Elizabeth Moore, Ashley Morris, Danielle Norris and Rebecca Oliver of Rowan County.

The scholar program is designed to follow the students until graduating high school. The first year of the program scholars will gain experience through shadowing a health profession of interest and the scholar's preceptor's act as mentors during the 20 hour minimum of shadowing that is required. Additionally, the scholars attend monthly club meetings over the



2008 Rural Scholars



2009 Rural Scholars

telemedicine network located at St. Claire Regional Family Medicine Clinics, St. Claire Regional and PrimaryPlus clinics in their counties. During the club meetings scholars are exposed to more admissions presentation from regional universities and colleges, physician guest speakers, and ACT prep.

Scholars that elect to proceed into year two of the program continue shadowing, attending club meetings and begin a volunteer project. Scholars also may attend optional activity days such as a cadaver lab with the Physician Assistant program, Human Bodies Exhibit tour and

college campus tours. During the summer scholars are encouraged to apply for the University of Kentucky 2 or 6 week Health Career Camps and UK, U of L, or Pikeville College Professional Education Preparation Program (PEPP).

To become a Rural Health Scholar, students must be a current sophomore and complete an extensive application with essay and submit their high school transcripts. Once scholars are selected they kick-off the program with a Celebration Banquet at Morehead State University. During the celebration scholars receive an admissions presentation by MSU Enrollment Services Counselors, AHEC overview from Director, Kayla Rose, mentoring information from Student Services Coordinator, Julie Stephens, and a presentation by Dr. David Magrane, former MSU biology professor and current recruiter of STEM, University of Kentucky Summer Camp information from Carlos Marin, UK AHEC Health Career Coordinator, and overview of the Rural Scholar Program from Julia Flannery. Scholars and their families are invited to attend a luncheon banquet with former scholars receiving plaques of recognition for completion of their first year in the program.

For more information on the Rural Health Scholars Program contact Julia Flannery at jbflannery@st-claire.org

2009 - Door Prizes National Hospital Week

Charcoal Grill Stephanie Garvin Emergency Department	Birdfeeder w/feed Tammy Jenkins AHEC	CD Boom box Deborah James Environmental Services
Beach Bag w/accessories Holly McKenzie Home Health	Picnic Set Rebecca McRoberts Food Services	Snow Cone Maker Joyce Brashear Hospice
Large Flame Torch Robert Combs Social Services	2 Set Camping Chairs Curtis Knuckles Emergency Department	2 Set Camping Chairs Jeff Wicker Emergency Department
Veggie Garden Set Marilyn Staley Respiratory Therapy	Car Care Bucket Donna Sloan Environmental Services	Smores Kit Amanda Grubb Patient Financial Services
Umbrella Lights Evelyn Harr 3rd Floor North	Table Top Lantern Trio Linda Tackett Family Medicine—Olive Hill	Electric Blower Aimee Cover Home Health
Grill Tool Set Vickie Fairchild Outpatient Care Center	Salad Set Glenna Stevens Food Services	Pitcher w/mix Heather Wheeler Laboratory
Dispensing Blender Brittany Davis Patient Access	5 in 1 Game Combo Freda Kilburn Quality Management	Screen House Violet Vago Home Health
48 qt. Cooler Pamela Egelston Food Services	Hummingbird Feeder Diana Stegall Patient Access	SCR Logo Items Danielle Hord Surgery/SDS

2009 - Game Prizes WAL★MART Gift Cards

\$75 Ruthie Guess Surgery/SDS	\$75 Ashley Suttles Patient Access
\$50 Marjorie Scott Cave Run Clinic Admin.	\$50 Mary Horsley St. Claire Telecare
\$25 Linda Griggs Primary Care Admin.	\$25 Hal Bledsoe Bio Medical

ALL PRIZES MAY BE PICKED UP IN HR



NATIONAL BIOMEDICAL/ CLINICAL ENGINEERING APPRECIATION WEEK MAY 10-16, 2009

Submitted by Tony Pattison

Our biomedical staff joined medical technology professionals from across the country in observing National Biomedical/Clinical Engineering Appreciation Week, May 10-16, 2009. This annual celebration is sponsored by the Technology Management Council of the Association for the Advancement of Medical Instrumentation (AAMI).

Our biomedical staff are responsible for servicing and maintaining medical equipment for the hospital and our off site facilities. Our technicians help acquire, install, use, maintain, and train personnel in the use of the medical equipment. All combined our biomedical staff has over 73 years of experience.

ST. CLAIRE REGIONAL AUXILIARY MEMBER WILLS ESTATE TO SCR FOUNDATION

Hazel Fenton Nollau, a long-time member of the St. Claire Regional Medical Center Auxiliary, passed away quietly on September 11, 2008. A very soft spoken and unpretentious person, Hazel did not overtly reveal her deep regard for the St. Claire mission; however, when her executor contacted SCR Leadership with news that the Medical Center had been granted a very generous bequest in her will, it became vivid the deep regard that she held for SCR.



Hazel Nollau

SCR was granted one-half ownership, her church receiving the other half, of her residence at 209 West Second Street. The SCR portion of the proceeds from the sale of her residence are to be used in granting nursing scholarships (\$65,785.42). This gesture is certainly welcomed news and will begin to immediately benefit staff who are working on advancing their professional training in nursing.

Hazel also left a sum of approximately \$10,000 to support charity care at St. Claire Regional.

Thelma Johnson, SCR Volunteer Director, spoke very highly of Hazel's many attributes as a person and volunteer. Thelma said she was always there, working in the gift shop on her appointed days, at our events, and doing her part to support Auxiliary funding raising initiatives. "She was a truly dedicated and caring person who did so much for St. Claire" Thelma said.

Other Auxiliary members spoke of Hazel as a very kind person who had tremendous determination, and who was a great friend. Her generosity was very present in all that she did.

Retiring after a very long career as a science educator at University Breckinridge School, Hazel remained active in her church, bridge club, and volunteering at St. Claire Regional.

ESTATE SALE

SCR Foundation will be selling the donated belongings of the late Hazel Nollau. All proceeds will support the SCR Foundation. Available items include: glassware, silverware, furniture, antiques and memorabilia.

209 West
Second Street
Directly beside the
SCR Outreach Building

Thursday,
May 28th
9:00 am - 5:00 pm

Friday, May 29th
9:00 am - 4:00 pm

For more information
please contact the
SCR Foundation
@ 6512



Open House

Refreshments @ Door Prizes

Thursday, June 4th

1:00 pm - 3:00 pm

St. Claire Regional
Family Medical Supply
Located in the Kroger Shopping Center
across from LOWE's

**Please come meet our caring, experienced staff.
We hope to see you there!**

**For more information please contact
St. Claire Regional Family Medical Supply at 606.784.2414**

UPCOMING EVENTS

“RAC” RECOVERY AUDIT CONTRACTORS PROGRAM: WHAT YOU NEED TO KNOW

Date: June 2, 2009
Time: 5:30 p.m. Dinner 6:00-8:00pm Program
Location: Cafe' D

Presenter: Sherry Thomas, CCP, CCP-AS, Medical Staff SOS, Inc.

Target Audience: Physicians and other interested healthcare workers.

Please RSVP to Leslie Williams at lwilliams@st-claire.org or 606.783.6431.

ETHICAL DECISION MAKING IN SOCIAL WORK HEALTHCARE

Date: June 25, 2009
Time: 5:00 p.m. Dinner 5:30-8:30pm Program
Location: Cafe' D

Presenter: Latonya Hesterberg, MSW, PhD

Target Audience: Social Workers and other interested healthcare workers.

Please RSVP to Leslie Williams at lwilliams@st-claire.org or 606.783.6431.

KENTUCKY RURAL HEALTH ASSOCIATION SUMMER CONFERENCE

Date: July 23 & 24, 2009
Location: Frankfort, KY, Capital Plaza Hotel

For more information or to RSVP contact Leslie Williams at lwilliams@st-claire.org or 606.783.6431.

**Amazing • Medicine
Close to Home**

JANIE'S PRESS GANEY TIP

The Patient's Perspective

Patients often feel powerless. Unless you've been there, you probably cannot understand the intense feeling of helplessness and distress that comes with being immobilized in a hospital bed. Perceived timeliness depends upon our communication. Patients perceive we are acting in a more time-sensitive manner when we use the following communication behaviors:

Assure the patient that we will respond in a timely fashion.

Have an understanding of how urgent the patient feels their need is.

Display a sense of urgency equal to theirs (it's best to give a sense of urgency without the patient feeling you are panicked.)

Give patients updates on requests that are complex and taking a long time.

Apologize when you fail to meet patient needs.

Service recovery can be employed when patient expectations for timeliness have not been met.

Have an upcoming event that you would like to be mentioned in the SCR Newsbrief?

Submit your article to Jessica Robinson in Marketing & PR at jlrobinson@st-claire.org. Be sure to include the name of the event, date, time, location, as well as whom to contact to receive further information.