

Nondiscrimination in Health Programs and Activities

Accountable Care Act – Section 1557

Twin Cities Spine Center (TCSC) complies with applicable Federal civil rights laws and does not discriminate on the basis of race, color, national origin, age, disability, or sex. TCSC does not exclude people or treat them differently because of race, color, national origin, age, disability, gender identity or sex.

Twin Cities Spine Center provides free aids and services to people with disabilities to communicate effectively with us, such as:

- Qualified sign language interpreters
- Written information in other formats (large print, audio, accessible electronic formats, other formats)

TCSC provides free language services to people whose primary language is not English, such as:

- Qualified interpreters
- Information written in other languages

If you need these services, please contact TCSC.

If you believe that TCSC has failed to provide these services or discriminated in another way on the basis of race, color, national origin, age, disability, gender identity or sex, you can file a grievance with:

TCSC Grievance Coordinator
913 E. 26th Street
Piper Bldg., Ste 601
Minneapolis, MN 55404
Phone: 612-775-6200
Fax: 612-775-6285
Email: GrievanceCoordinator@tcspine.com

You can file a grievance in person or by mail, fax, or email. If you need help filing a grievance, the TCSC Grievance Coordinator can help you.

You can also file a civil rights complaint with the U.S. Department of Health and Human Services, Office for Civil Rights, electronically through the Office for Civil Rights Complaint Portal, available at <https://ocrportal.hhs.gov/ocr/portal/lobby.jsf> or by mail or phone at:

U.S. Department of Health and Human Services
200 Independence Avenue, SW
Room 509F, HHH Building
Washington, D.C. 20201
1-800-368-1019, 800-537-7697 (TDD)

Complaint forms are available at <http://www.hhs.gov/ocr/office/file/index.html>.

Spanish

ATENCIÓN: si habla español, tiene a su disposición servicios gratuitos de asistencia lingüística. Llame al 612-775-6200.

Hmong

LUS CEEV: Yog tias koj hais lus Hmoob, cov kev pab txog lus, muaj kev pab dawb rau koj. Hu rau 612-775-6200.

Cushite

XIYYEEFFANNAA: Afaan dubbattu Oroomiffa, tajaajila gargaarsa afaanii, kanfaltiidhaan ala, ni argama. Bilbilaa 612-775-6200.

Vietnamese

CHÚ Ý: Nếu bạn nói Tiếng Việt, có các dịch vụ hỗ trợ ngôn ngữ miễn phí dành cho bạn. Gọi số 612-775-6200.

Chinese

注意：如果您使用繁體中文，您可以免費獲得語言援助服務。請致電 612-775-6200。

Russian

ВНИМАНИЕ: Если вы говорите на русском языке, то вам доступны бесплатные услуги перевода. Звоните 612-775-6200.

Laotian

ໂປດຊາບ: ຖ້າວ່າ ທ່ານເວົ້າພາສາ ລາວ, ການບໍລິການຊ່ວຍເຫຼືອດ້ານພາສາ, ໂດຍບໍ່ເສັຽຄ່າ, ແມ່ນມີພ້ອມໃຫ້ທ່ານ. ໂທ 612-775-6200.

Amharic

ማስታወሻ: የሚናገሩት ቋንቋ አማርኛ ከሆነ የትርጉም እርዳታ ድርጅቶቻችን በነጻ ሊያገለግሉት ተዘጋጅተዋል። ወደ ሚክተለው ቁጥር ይደውሉ 612-775-6200.

Karen

ဟံသုဂ်ဟံသး- နမုာ်ကတိာ် ကညီ ကျိာ်အယိ, နမုာ်နုာ် ကျိာ်အတၢ်မၤစၢၤလၢ တလၢာ်ဘျုးလၢာ်စ့ၢ် နီတၢ်စၢၤဘျုးသုန့ၣ်လီၤ. ကိ: 612-775-6200.

German

ACHTUNG: Wenn Sie Deutsch sprechen, stehen Ihnen kostenlos sprachliche Hilfsdienstleistungen zur Verfügung. Rufnummer: 612-775-6200.

Cambodian

្រូបយីក្រុម៖ ើបើសិនអ្នកនិយាយ ្រូប្រែខ្មែរ, ើស្រង្រើយផ្នែកក្រុម ើយមិនគិតល្អល្អ ក្រុមក្រុមសំបប់្រង់អ្នក។ ចូរ ទូរស័ព 612-775-6200.

Arabic

612-775-6200 برقم ات صل ب الامجان لك ت توافر ال لغوية المساعدة خدمات ف إن ال لغة، اذكرت تحدث ك نت إذا ملحوظة
وال بكم ال صم هات ف (xxx-xxx-xxxx).

French

ATTENTION : Si vous parlez français, des services d'aide linguistique vous sont proposés gratuitement. Appelez le 612-775-6200.

Korean

주의: 한국어를 사용하시는 경우, 언어 지원 서비스를 무료로 이용하실 수 있습니다. 612-775-6200.

Tagalog PAUNAWA: Kung nagsasalita ka ng Tagalog, maaari kang gumamit ng mga serbisyo ng tulong sa wika nang walang bayad. Tumawag sa 612-775-6200.