

# JUNE 28, 2022 Service Excellence Awards

Congratulations to this month's Service Excellence Award Winner!



**MELANIE ISBELL** 

has been selected as the June winner of the TJRH Service Excellence Award for

#### **COMPASSION!**

According to the values of the TJ Pledge, we show compassion by:

- Seeing all patients, family members, visitors, coworkers, physicians, and anyone else at TJ as my customer.
- Recognizing that each and every interaction I have a TJ Regional Health matters.
- Showing kindness and compassion towards my customers at all times.
- Being sensitive to the personal and private needs of every customer.

The following submission was received about Angie:

Melanie is a great human being. She possesses good knowledge about medicine and Oncology. She is very compassionate to all of our patients. Melanie is very hard working and goes the extra mile every day to do her job. She helps keep staff and patients peaceful and the patients motivated.

#### Congratulations to MELANIE, and THANK YOU for the excellent service you provide to your patients at TJRH every day!

If you would like to nominate someone for a Service Excellence Award, you may pick up a form outside the hospital cafeteria, print the one in the back of this newsletter, submit it online via the T.J. Intranet, or it can now be found at <u>https://www.tjregionalhealth.org/for-employees/.</u>





### JUNE

June 30: T.J. Samson Women's Conference

### JULY

July 6: Blood Drive @ PAV (1 - 6 p.m.)

July 11: Blood Drive @ LBM (2 - 6 p.m.)

**July 26:** Back to School Carnival (see more on page 9)

If you have an important date or event that should be added, please email it to mollie.felkins@tjsamson.org.

SERVICE EXCELLENCE Awards

Nominate your fellow co-workers or a provider for one of the TJRH Service Excellence Awards ONLINE. The form can be found and **<u>submitted</u>** at tiregionalhealth.org/nominate



# 33 DAYS UNTILGO-LIVE

Regional Health SERVICE EXCELLENCE

Awards

DO YOU KNOW SOMEONE WHO EXEMPLIFIES THE VALUES AND STANDARDS OF THE T.J. PLEDGE?

Nominate your fellow co-workers or a provider for one of the TJRH Service Excellence Awards. You may pick up a form outside the hospital cafeteria, print the one in the back of this newsletter, submit it online via the T.J. Intranet, or it can now be found and **submitted** at https:// www.tjregionalhealth.org/for-employees/.

Award winners are announced monthly. Thank you for helping us to recognize our employees and providers who strive for Service Excellence!

**June: Compassion** 

T.J. PATIENT ENCOUNTERS

6/18/22 - 6/24/22:

7,228

6/11/22 - 6/17/22:

7,725



### Username: Holiday863 Password: World863



### **Blood Drive** T.J. Health Pavilion

Community Center Room 310 NL Roger Wells Blvd Glasgow, KY 42141

Wednesday, July 6, 2022 1:00 p.m. to 6:00 p.m.





PLEASE JOIN US FOR A RETIREMENT RECEPTION HONORING

# DR. PAUL DUNN

SERVING METCALFE COUNTY FOR 20 YEARS

FRIDAY, JULY 1 12 p.m. - 2 p.m. T.J. HEALTH EDMONTON CLINIC 1704 W. STOCKTON ST. EDMONTON, KY



### Blood Drive Lera B. Mitchell Clubhouse

Community Room 1214 S Green St Glasgow, KY 42141

Monday, July 11, 2022 2:00 p.m. to 6:00 p.m.





### Thank you Team TJ

On behalf of the TJ Community Mission Foundation, thank you to the staff of TJ Regional Health for your generosity in last week's Employee Payroll Deduction Drive! Through your generosity, **131 employees** signed up for recurring payroll deduction in support of the Foundation! The annualized value of these donations is just over **\$18,200**.

With these new donors, TJRH now has **495 employees** participating in recurring payroll deduction with an annualized value of **\$71,498.97**. Wow! What an example of generosity!

Additionally, thank you to all of the members of our contract and PRN staff who participated in the campaign through a one-time donation to the Foundation!

If you haven't yet signed up for recurring payroll deduction, you still can and will receive a TJCMF "It's Our Foundation" t-shirt! Simply complete the Employee Payroll Deduction form and return to the Foundation office, or sign up online at tjregionalhealth.org/employeegive.

As always, if you have any questions about the work of the TJ Community Mission Foundation and how you can be a part of its wonderful work, please let me know. Never forget....

"It's OUR foundation",

Randy

Randy Burns Executive Director



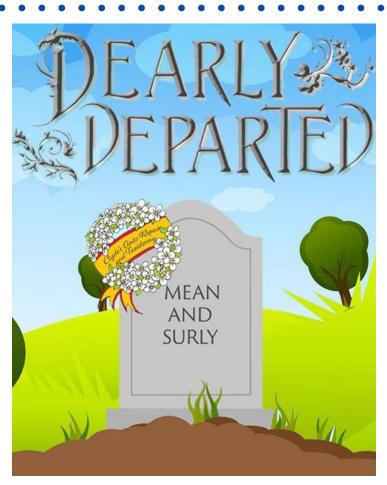
#### Congratulations to the winners of our Employee Payroll Deduction prize drawing!

#### Grand Prize: Apple Watch Series 7

Seila Milam

#### \$50 Gas Card:

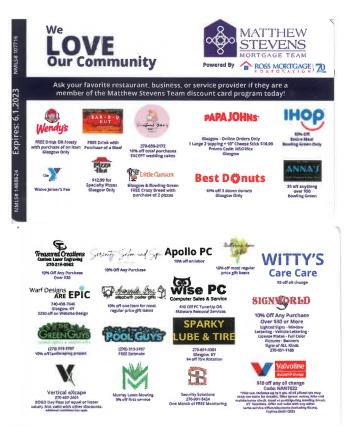
Treva Shirley Margie Gentry PJ Hall Rhonda Pitcock Hannah Blair Emily Jessie Belinda Phillips Tabitha Jackson Laura Spalding Amanda Goodman Sharon Bunnell Heather Green Sheri Hutchison Monica Lyon Melinda Elrod Joslin Graves



We are giving away 10 sets of 2 tickets to the Dearly Departed Sunday Matinee on July 17th at 1:30 pm at the Cave City Convention Center. More info about the show is available at faroffbroadwayplayers.com.

If you'd like to be entered into the giveaway, email Mollie Felkins at mollie.felkins@tjsamson.org.

# FREE DISCOUNT CARD



We are giving away 30 of these discount cards courtesy of Matthew Stevens Mortgage Team. If you'd like to be entered to win a free discount card, email Mollie Felkins at mollie.felkins@tjsamson.org.

# COMMUTE FOR THE COURIERS VIRTUAL WALK JULY 5TH - 29TH SPONSORED BY: FIT FOR LIFE



# HELPIII

# ERICA'S VAN IS LOADED DOWN BUT SHE HAS MORE ITEMS THAT NEED TO BE TRANSPORTED TO TJ HEALTH COLUMBIA!

DURING THE MONTH OF JULY, WE WILL BE VIRTUALLY WALKING FROM TJ SAMSON TO TJ HEALTH COLUMBIA. (EACH ROUND TRIP IS 75 MILES).

EMAIL TREVA AT TSHIRLEY@TJSAMSON.ORG OR CALL 4580 TO SIGN UP



SEE THE NEXT PAGE FOR THE RULES OF THE WALK

# COMMUTE FOR THE COURIERS VIRTUAL WALK JULY 5TH-29TH SPONSORED BY:FIT FOR LIFE DE SPONSORED BY:FIT FOR LIFE

1BE READY FOR SOME FUN AND THE CHANCE TO WIN PRIZES!
2 TEAMS OF 4 OR INDIVIDUALS WILL PARTICIPATE IN TWO DIFFERENT PRIZE POOLS.
3. THIS IS A FITBIT-ONLY CHALLENGE! IF YOU DO NOT HAVE A FITBIT, PLEASE CONTACT TREVA AT TSHIRLEY@TJSAMSONORG AND SHE WILL HELP YOU ORDER ONE
4. EACH "TRIP" FROM TJ SAMSON TO TJ HEALTH COLUMBIA IS APPROXIMATELY 75 MILES OR 150,000 STEPS(BASED ON 2000 STEPS PER MILE).
5. EACH TEAM OR PARTICIPANT THAT MAKES A COMPLETE "TRIP" FROM TJ SAMSON TO TJ HEALTH COLUMBIA AND BACK WILL GET AN ENTRY INTO A CASH DRAWING. FOR EXAMPLE, IF YOU ENTER AS A TEAM AND YOUR TEAM COMPLETES 2 "TRIPS", THEN YOUR TEAM WILL BE ENTERED INTO THE CASH DRAWING 2 TIMES. THE SAME GOES FOR INDIVIDUAL PARTICIPANTS. THE MORE "TRIPS" YOU MAKE THE MORE CHANCES YOU HAVE TO WIN

6. A DRAWING FOR THREE TEAM AND THREE INDIVIDUALS WILL TAKE PLACE ON AUGUST 1ST.



### **GETTING STARTED INSTRUCTIONS**

**Download the Fitbit App** and create a username and password or sign in with current credentials. After your Fitbit is synced, move to the next step.

### Go to tjregional.personalhealthportal.net on a desktop computer.

- Log in with the same credentials that you did to register for your recent biometrics. If you do not have TJ insurance, go to "sign up." If you have forgotten your username or password, reset. (Reach out to Fit for Life if you need help with your username).
- Click on connect your device(left)
- Click on manage your device(right)
- Click on authorize device (Fitbit, if not already authorized).
- You will see a log in pop up. It will have the Fitbit logo on top. Log in here with your Fitbit login and password. This will connect Fitbit to the portal. Sync data.

**Go to the Wellbeing + Me app**-use the same login you used for tjregional.personalhealthportal.net and log in. Either authorize your device or make sure it has been authorized. You will be prompted to login with your Fitbit credentials again. Sync data.

\*Wellbeing + Me is the app version of the personal health portal. \*It will take approximately 15 minutes to sync data when you first get started.

\*You do not have to sync to Wellbeing + Me or the portal each day, but your challenge points won't award until you log into the app or portal and it receives data from Fitbit.

\*If you have issues with the Wellbeing + Me app, you can strictly use tjregional.personalhealthportal.net to sync and review your challenge status. If you have issues, email Treva at tshirley@tjsamson.org or call 4580.



Beaver Trail Park, Glasgow, Shelter #2

The T.J. Regional Health and T.J. Pediatrics Back to School Carnival is a way to celebrate the upcoming school year while also introducing families to community resources. Your registration form secures one 10 foot by 10 foot booth. You will need to bring your own tent and table. If you need additional space or have any questions, please contact Kati Bowman at katherine.bowman@tjsamson.org or at 270.651.4520.

1. All vendors occupying a space must adhere to the carnival theme by choosing games and activities to engage the children and their families. Please include a brief description of your booth activity and theme below to prevent multiples of the same thing.

2. You may do giveaways for winning a game or enter to wins. We ask that you have information on the resources you offer children and families in our community.

3. If you would like to submit a door prize, please send a description and the value of it below. We ask that door prizes either be delivered to the T.J. Marketing Department, 1337 N. Race St, Glasgow, prior to the event or be brought to the Registration table by 2pm on the date of the event.

4. Vendors may set beginning at 1:30pm on the day of the event. Set up must be complete by 2:30pm on the day of the event. The event begins promptly at 3pm. Please keep your vendor table set up until 6pm.

5. T.J. Regional Health assumes no responsibility for the security of the vendor's property and the vendor agrees to hold the organization harmless for any damages.

#### DATE

VENDOR NAME (As it should appear in the Map)

DESCRIPTION OF BOOTH (include as many details as possible)

CONTACT INFORMATION:

Contact Person:

Mailing Address:

Phone:

\_ Email:

12 Months of T.J.



PLEASE JOIN US FOR A RETIREMENT RECEPTION HONORING

# DR. PAUL DUNN

**SERVING METCALFE COUNTY FOR 20 YEARS** 

FRIDAY, JULY 1 12 p.m. - 2 p.m. T.J. HEALTH EDMONTON CLINIC 1704 W. STOCKTON ST. EDMONTON, KY *Congratulations on your retirement, Liz!* 



#### BERRY SPINACH SALAD RECIPE





INGREDIENTS

6 CUPS SPINACH 1 C. FRESH BLUEBERRIES 1 C. FRESH STRAWBERRIES 1/2 C. PECANS 1/2 C. CRUMBLED FETA 1/3 C. OLIVE OIL 1/4 C. BALSAMIC VINEGAR 1 GARLIC CLOVE

#### INSTRUCTIONS

PLACE THE SPINACH, BLUEBERRIES, SLICED STRAWBERRIES, TOASTED PECANS, AND FETA IN A LARGE BOWL.

IN A SMALL BOWL, WHISK THE OLIVE OIL WITH BALSAMIC AND GARLIC.

TOSS THE SALAD IN THE DRESSING AND SERVE IMMEDIATLEY!

'ADD HONEY TO THE DRESSING FOR HONEY BALSAMIC DRESSING'

IN THE KITCHEN WITH

Fit for Life



## **July 4th Hours**

There will be limited Case Management staff on Monday July 4th, in observance of the 4th of July holiday. Should you need Case Management, please contact the operator and the on-call Case Manager will respond as soon as possible.

The Apple Too will be closed.

- The T.J. Health Pavilion will be closed.
- Urgent Care will be open 7 a.m 4 p.m. on July 4th. ER is regular hours.

R+ Med Spa will be closed July 4th.

IV therapy at Pavilion and T.J. Samson Hospital, Wound Care Clinic, and Cardiology Department at T.J. Samson Hospital are all closed on July 4th.

Cath Lab will be call team only for Emergencies.

Acute care Dialysis will be on call for Emergencies.

Out-patient Rehab will be closed July 4th in both Glasgow and Columbia locations.

The T.J. Community Mission Foundation and Community Medical Care offices will be closed on July 4th.

No Radiology outpatient procedures scheduled on Monday July 4th.

MRI, Nuclear Medicine and Ultrasound staff will not be on site, please follow current call process.

Endoscopy and Surgery will be closed for elective procedures on Monday, July 4th but will have call crews available for urgent/emergent cases as needed.

The Marketing Department will be closed July 4th.

T.J. Outpatient pharmacy and T.J. Pavilion Pharmacy will be open from 8 a.m. - 4 p.m. on July 4th.

# IntelliCentrics Requirements

Please make sure that you are following the IntelliCentrics requirements for vendors coming to your area to work on-site. The vendor must have all credentials completed and have them uploaded to the IntelliCentrics system before coming on-site. The step by step instructions for this process are shown below:





#### IntelliCentrics Communication Letter to Facility's Vendor Representatives

Web Address is www.sec3ure.com

Sec3cure Support 817-732-3873

You will need to be registered and compliant through IntelliCentrics' SEC<sup>3</sup>URE Passport in order to access our facility.

Registration is easy. Just follow these four steps:

- 1) Visit: www.sec3ure.com
- 2) Click "Register"
- 3) Complete profile
- 4) Attach to TJ Samson Community Hospital

With SEC<sup>3</sup>URE Passport, you'll be able to spend more time doing your job and less time tracking down paperwork. And IntelliCentrics' portable credential makes it easier for you to get approval to work at any facility using SEC<sup>3</sup>URE Passport, more than 10,000 locations of care. Here are just a few additional benefits of your subscription:

- Complete your paperwork, online in minutes
- Get approval within days
- Access your profile anywhere, including your mobile device
- Receive notifications when any requirements need updating
- Check-out using your mobile device

IntelliCentrics has a highly responsive customer service team able to answer any questions you may have regarding your account. If you have questions, please contact: <u>CustomerService.US@IntelliCentrics.com</u>.

CERNER COMMUNITYWORKS
Training Update

#### **Be Prepared for Classroom Training!**

Cerner CommunityWorks role-based classroom training is in full swing! Here are a few important reminders:

- **Complete your assigned e-learning** prior to attending your classroom session. Classroom sessions build on the foundation from your e-learning journey.
- **Be Early:** Please show up to your classroom session 15 minutes prior to the scheduled start time so you can work test your Cerner login before class begins.

#### **Cerner CommunityWorks Login**

Your user ID and password for accessing the new Cerner CommunityWorks EHR system are different from your e-learning user ID and password. Please note:

- Your Cerner CommunityWorks user ID is TJ followed by your 6-digit badge number. For example, TJ123456.
- Your Cerner CommunityWorks password must be reset prior to your first login. Please arrive 15 minutes early to your scheduled classroom session to test your login credentials

#### **Training Questions**

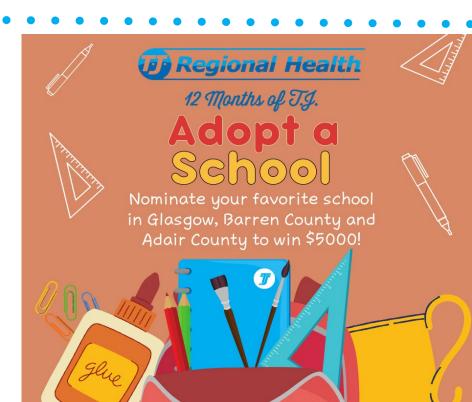
For questions on the training plan or process, please contact TJ Regional's Cerner Training Specialist, Ben Jessie at <u>benjamin.jessie@tjsamson.org</u>.

# Adopt a School

In August, T.J. Regional Health will gift one school in each of the following school districts \$5,000 to support educational efforts of the school. The school districts include Barren County, Glasgow Independent, and Adair County.

Nominations are due by August 5, 2022. Winners will be announced by August 11, 2022.

#### Click <u>here</u> to nominate a school!



# BEST OF ADAIR COUNTY



Congratulations to Dr. Kiteck, voted Best Doctor of Adair County, Alisha Risen, voted Best Pediatrician of Adair County, and Devin Bell, voted Best Physical Therapist of Adair County.

Thank you for all you do for your patients and your community!

## Lera B. Mitchell Clubhouse Senior Exercise Classes

Exercise classes for seniors take place every Monday and Friday from 8 a.m. - 9 a.m. at the Lera B. Mitchell Clubhouse. Each participant works out to their own level of comfort and ability.

A Lunch & Learn is being planned for the near future to attract more participants to the program.







# ASAP YOUTH LEADERSHIP CONFERENCE

Last week was the first ever Youth Leadership Conference hosted by Life skills Regional Prevention Team. ASAP partnered with them for kids in our 10 county region to have a day of education and fun. We started our day at the T.J. Health Pavilion with a lesson on prevention and advocacy from the University of Kentucky's "I can end the trend" program. We finished our day with a team building exercise (aka floating nearly 8 miles down Green River) with Adventures of Mammoth Cave Kayaking and Canoeing. We had 13 kids in attendance and we are looking forward to an even bigger and better conference day next year!





# **TLC CHAMPION CHEST**



To order additional TJ branded apparel, contact the T.J. Gift Shop.

The Apple A Day is open daily for your made to order breakfast, lunch and dinner dining selections.

# T.J. Cafe

		Monday	Tuesday	Wednesday	Thursday	Friday
Week 1	Soup	Chili Con Carne	Mexican Chicken Tortilla	Roasted Red Pepper & Gouda	Chicken & Thai Rice	Pinto Beans
		that the	THE ROLL IN Kitchen			Comfort Food
	Features	Baked Potatoes & Sweet Potatoes	Loaded Nachos	Salad Mix	Tempura Chicken	Oven Fried Pork Chop
		Tater Tots	Black Bean Enchiladas	Fried Chicken	Teriyaki Beef	BBQ Chicken Breast
		Fire Braised Chicken or Pork	Taco Beef or Fajita Chicken	Grilled Chicken	General Tso's Chicken	Corn
		Steamed Broccoli	Cilantro Lime Rice	Melissa's Chicken Salad	Fried Rice	Turnip Greens
		Cheese Sauce	Herbed Cauliflower Rice		Jasmine Rice	Mashed Potatoes
					Snap Peas	Squash Casserole
					Fresh Steamed Broccoli	Macaroni & Tomatoes
					Fresh Seasoned Green Beans	
	Toppings	Sautéed Mushrooms	Shredded Lettuce	Strawberries	Chopped Green Onion	
		Butter	Sour Cream	Blueberries	Chopped Peanuts	
		Sour Cream	Shredded Cheddar Cheese	Fresh Pineapple Chunks	Ses a me Seeds	
		Shredded Cheddar Cheese	Queso	Pecans	Chow Mein Noodles	
		Bacon	Jalapenos	Feta Cheese	Red Pepper Flakes	
		Green Onion	Pico De Gallo	Croutons		
			Salsa	Bacon		
			Guacamole	Diced Red Onion		
	Sauces	Memphis BBQ		Strawberry Vinaigrette	Sweet & Sour	Brown Gravy
		Buffalo		FF Raspberry Vinaigrette	General Tso's	
		Ranch			Soy Sauce	
					Yum Yum Sauce	
	Salad	Creamy Broccoli	Mexican Street Corn Salad			BLT Pasta Salad
	Fried Item	Onion Rings	Jalapeno Poppers	Corn Nuggets	Veggie Egg Rolls	
	Bread	Cornbread Pancake		Honey Butter Croissant	Fortune cookies	Cornbread
	Dessert	Chocolate Peanut Butter Pie	Salted Caramel Brownie	Strawberry Cream Cheesecake	Cupcakes	Fruit Pizza

Lunch Menu June 27<sup>th</sup> – July 1<sup>st</sup>

# Apple, Too

Monday	Tuesday	Wednesday	Thursday	Friday
Chicken Salad Sandwich	Philly Steak	Big Daddy Brisket Sandwich	Very Berry Chicken Salad	Chicken Fajitas
Chips	Potato Wedges w/ Onions & Peppers	Loaded Potato Salad	Croissant 2 oz.	Refried Beans
	Chicken Salad Sandwich	Chicken Salad Sandwich Philly Steak	Chicken Salad Sandwich Philly Steak Loaded Potato Salad	Chicken Salad Sandwich Philly Steak Loaded Potato Salad



#### **Employee Payroll Deduction Authorization Form**

Employee Name:	Employee #:			
Home Address:	City:	St:	_Zip:	
Phone:	Email Address:			

Thank you for your decision to partner with the T.J. Regional Health family through your support of the T.J. Community Mission Foundation.

#### I would like for my gift to support the T.J. Community Mission Foundation (please check):

\_\_\_\_\_ in support of where needed most.

- \_\_\_\_\_ in support of the Shanti Niketan Hospice Home.
- \_\_\_\_\_ in support of Community Medical Care.

#### **Recurring Gift**

\_\_\_\_\_ I wish to make a donation to the T.J. Community Mission Foundation through a **recurring deduction of my gross pay each pay period**. I understand that I can change or cancel this payroll deduction at any time by contacting Payroll/Finance, and that the deduction shall remain in effect until such time that I do so.

Please deduct the following amount from each paycheck (26 pay periods annually):

\$38.47 = \$1000 annual gift	\$10 = \$260 annual gift
\$28.85 = \$750 annual gift	\$3.85 = \$100 annual gift
\$19.24 = \$500 annual gift	\$Other Amount

#### **One-Time Gift**

\_\_\_\_\_ I wish to make a one-time donation to the T.J. Community Mission Foundation through payroll deduction.

\$\_\_\_\_\_ (one-time gift amount)

\*Your recurring or one-time donation to the T.J. Community Mission Foundation is tax deductible.

#### **PTO Buy Back Funds Gift**

\_\_\_\_\_ I wish to donate all or a portion of my PTO Buy Back to the T.J. Community Mission Foundation. Please contact me to begin this process.

Employee signature: \_\_\_\_\_

Date: \_\_\_\_\_

RETURN COMPLETED FORM TO: T.J. Community Mission Foundation via interoffice mail, email scanned form to <u>foundation@tjsamson.org</u>, fax to 270.659.1704, or complete the payroll deduction form online at <u>https://www.tjregionalhealth.org/employeegive/</u>

T.J. Community Mission Foundation – 1301 N. Race Street – Glasgow, KY 42141



## **J** BARREN COUNTY EMPLOYEE DISCOUNTS

T.J. employees receive discounts at the following Glasgow businesses by showing your T.J. name badge.

#### AAA

Corporate Discount: \$40 for 2 people for 14 months. Call Cindy Piascik at 216.644.2988 to complete application on phone.

AT&T

Receive 25% off base rates. (Excludes Unlimited Plans.)

#### AWARDS, INC.

Receive 15% off gift items. (Excludes trophies & plaques.)

#### **AZUL TEQUILA**

Receive 15% off (dine-in only) **OR** a free queso (takeout only).

#### **BAILEY GIBSON SERVICE DEPT.**

Receive 15% off service.

#### **BOUTIQUE 218 AT JORDAN'S SALON**

Receive 10% off clothing at Boutique 218.

#### **CAVE CITY PIZZA**

Receive 10% off your total.

#### **DON FRANKLIN GLASGOW**

Receive 10% off standard services and repairs.

#### **DROBOCKY ORTHODONTICS**

Receive a free consultation and 5% off to T.J. staff and children. (New patients only. Does not apply to patients who are currently in active orthodontic treatment.)

#### **EL MAZATLAN**

Receive 10% off your purchase.

#### **ELY DRUGS**

Receive 20% off your purchase of scrubs.

#### **ENTERPRISE**

Use this corporate code for a discount: XZ58A71 Discounts vary, contact Enterprise for specific details.

#### **EXTREME FITNESS**

Individual: \$21 Family: \$26 Key Card: \$10

#### **FREDDY'S**

Receive 10% off your total.

#### **GARCIA'S**

Receive 10% off carryout order - employee's meal only.

#### **LAWLESS ORTHODONTICS**

Receive a \$500 discount.

#### LONG JOHN SILVERS / A&W

Receive 20% off regular-priced purchase.

#### **MERCADO LATINO**

Free fried plantains with any meal. \*\*\$1.25 Street Tacos every Wednesday \*\* \$4.99 Breakfast Burritos on Thursdays (Now through end of May)

#### **NOT AVERAGE JOES GYM**

\$20 a month. No fees.

#### **PAPA JOHN'S PIZZA**

Any large 2-topping for \$10: TJ10 Any medium 5-topping or specialty pizza for \$12: TJ12 Any large 5-topping or specialty pizza for \$14: TJ14 *Reg. menu prices. Online orders ONLY. Must have code.* 

#### **RALPHIE'S FUN CENTER**

Receive free shoe or skate rental.

### **BARREN COUNTY EMPLOYEE DISCOUNTS, CONT.**

**R+ MED SPA** Receive 20% off your purchase.

SHOGUN BISTRO Receive 10% off your food purchase.

#### SIDELINES CASUAL DINING

Receive 10% off your purchase.

#### **SOUTHERN CUP COFFEE & CAFE**

Receive 10% off your purchase.

#### **SWEETHEART BAKERY**

Receive 10% off your purchase.

#### THOROUGHBRED EXPRESS AUTO WASH

\$25 for Triple Crown Unlimited \$23 for Derby Dazzler Unlimited \$20 for Express Wash Unlimited (prices are per vehicle/per month)

#### T.J. CAFE

Employee discount in employee cafeteria.

T.J. GIFT SHOP

Receive 10% off your purchase. Payroll deduction available for employees.

VERIZON

Receive 15% off basic service.

#### WITTY'S COMPLETE CAR CARE

Receive \$5 off lube/oil/filter change.

#### **WORKOUT ANYTIME**

\$25 Premium Plus Plan (\$15 per person for additional household member) (\$39 + tax annual fee)

#### **YMCA**

Joining fee is waived. 15% discount monthly.



T.J. employees receive discounts at the following Columbia businesses by showing your T.J. name badge.

#### FRANKLIN NISSAN

10% off any service work.

#### NANWOOD MARKET

10% off regularly priced items.

**RUGGED TRUTH BARBERSHOP** \$1 off a haircut.

#### THE TRENDY FARMHOUSE

15% discount on merchandise and/or services of farm2furniture.

If you are aware of other discounts that T.J. employees receive, please email marketing@tjsamson.org.



Total. Local. Care.

### T.J. HEALTH PAVILION

310 N.L. Rogers Wells Blvd., Glasgow • Call 270.651.1111 for general information.

Primary Care Pod A: 270.651.6791

Dr. Mallory • Dr. Behringer • Megan Buntin, APRN Pat Spears, APRN

Primary Care Pod B: 270.659.5870 Dr. Gilson • Dr. Miller • Dr. Neuhaus • Dr. Kelly

Primary Care Pod C: 270.659.5885

Dr. A. Campbell • Dr. Matney • Dr. Brooks • Carla Hale, PA-C

Cardiology: 270.659.5970

Dr. Nair • Dr. V. Reddy • Dr. Salifu • Lisa DuCoff, APRN Nancy Jo Houchens, APRN • Ashley Collins, APRN Andy Reece, APRN

**Gastrointestinal Clinic:** 270.659.3398 Traci Anderson, APRN

**General Surgery:** 270.659.5945 Dr. Klapheke • Dr. Marion • Dr. Saridakis

**Gynecology & Obstetrics:** 270.659.5865 Dr. Craddock • Dr. Dirig Nellie Bell, APRN • Casey Sacia, APRN • Michelle Wilson, APRN

Nephrology: 270.659.5834 Dr. S. Reddy • Marissa Howard, APRN **Neurology:** 270.659.5663 Dr. Koury

**Oncology:** 270.659.5890 Dr. Modi • Melanie Isbell, APRN • Lauren LeGrand, APRN

Pain Management: 270.659.5990 Tracy Taylor, APRN

Pulmonology: 270.659.5835 Dr. Kummerfeldt • Dr. Mahmoud

**Urology:** 270.659.5965 Dr. Wiatrak

Urgent Care at the Pavilion: 270.659.5555

Laboratory: 270.659.5584

Pavilion Pharmacy: 270.659.5599

Radiology: 270.659.5570

Rehab Services: 270.659.5660

**Respiratory:** 270.659.5540

Women's Imaging: 270.659.5591

### ADDITIONAL SERVICE LOCATIONS

**T.J. Health Cave City Clinic:** 270.773.2111 Paula West, APRN • Haley Cavanah, DNP, FNP-C **Cardiology:** Dr. Salifu • **Pediatrics:** Dr. Brooks

T.J. Health Columbia: 270.384.4753

**T.J. Health Columbia Clinic:** 270.384.0451 Patricia Doolin, APRN

T.J. Health Columbia Primary Care: 270.384.4764 Dr. Kiteck • Kandace Webster, APRN • Angela Rush, APRN Cardiology: Dr. Nair • Dr. Salifu • Ashley Collins, APRN Gynecology: Casey Sacia, APRN Pediatrics & Ped. Behavioral Health: Alisha Risen, APRN Podiatry: Dr. Risen Pulmonary: Dr. Kummerfeldt

Sleep: Kim Bowman, APRN

#### T.J. Health Edmonton Clinic: 270.432.4800

Dr. Dunn • Dr. Matney

Connie Prostko, APRN • Khabeer Abdul, APRN T.J. Health Greensburg Clinic: 270.973.5439 Pediatrics & Ped. Behavioral Health: Alisha Risen, APRN

T.J. Health Russell Springs Clinic: 270.858.3636 Chris Doolin, APRN • Kristi Irvin, APRN **T.J. Health Scottsville Clinic:** 270.237.3123 Emily Tabor Jessie, APRN • Tiffany Frye, APRN

**T.J. Health Tompkinsville Clinic:** 270.487.0720 Teresa Sheffield, APRN

T.J. Home Health & Hospice: 270.651.4430

**T.J. Long Term Care Team:** 270.651.4451 Dr. A. Kiser • Micah Tracy, APRN • Pat Spears, APRN Nikki Sherfey, APRN

**T.J. Samson Community Hospital:** 270.651.4444

**T.J. Samson Family Medicine:** 270.651.4797 Dr. House • Dr. Clouse • Dr. Gillette • Dr. Wright Dr. Fisher

T.J. Sleep Clinic: 270.651.1888

Dr. Turpen • Kim Bowman, APRN • Amy Thornbury, APRN

**T.J. Specialty Services Dermatology:** 270.629.3376 Dr. Allred • Sherelen Hodges, APRN

**T.J. Wound Care:** 270.651.4325

Dr. A. Kiser • Micah Tracy, APRN • Nikki Sherfey, APRN

TJRH	Service	Excellenc	e Award N	omina	tion Form
Nominee's Name (p	blease print):		Date:		
	nent:			e's Supervisor:_	
		Cho	ose One:		
	Hospital	Pavilion	Columbia	С	linics
			Clinic	Location:	
Excellence standa Compassion Provide a detailed	ords of: <b>Cooperation</b> d description of how	<b>Collaboration</b> the nominee exemp	elivers service that refle <b>Communication</b> lifies the standards liste fic examples of service.	Change	hal Health's Service Champion ge. Refer to T.J. Pledge
If no, please provi For Office Use Only Department Directo	: or Approval:				
···· Αργιοναί		pleted nomination fo	orms to Pam Bray in Hu	man Resource	S.

# Regional Health

# T.J. PLEDGE

### I WILL SHOW COMPASSION:

- see all patients, family members, visitors, coworkers, physicians, and anyone else at T.J. as my customer
- recognize that each and every interaction I have at T.J. Regional Health matters
- show kindness and compassion towards my customers at all times
- be sensitive to the personal and private needs of every customer

### I WILL COOPERATE WITH OTHERS:

- maintain zero tolerance for abusive behavior
- Iisten and be willing to accept fault when I make a mistake
- never underestimate the power of an apology
- ▶ refrain from blame and judgment
- bring a sense of calm to stressful situations

### I WILL COLLABORATE WITH OTHERS:

- value myself and every coworker as an equal part of one GREAT team working together
- ▶ treat others in a way that I would like to be treated
- participate only in conversations that are courteous, respectful, and reflect positively on my teammates and T.J. Regional Health
- foster a calm and pleasant atmosphere, and refrain from gossip, rumors, and insults
- speak honestly, seek truth, and act with integrity towards my teammates
- value the uniqueness and expertise that each team member contributes to the whole
- meet the need of the moment, regardless of whether or not it is considered part of my job

### I WILL COMMUNICATE:

- smile at everyone
- ▶ always introduce myself, my role, and my purpose
- use body language, eye contact, and tone of voice that shows respect in every interaction
- follow the 10/5 rule: always acknowledging people at 10 feet away with a smile and always greeting people at 5 feet away
- escort any customer in need (visitors, patients) to their destination

### I WILL ADAPT TO CHANGE:

- be a part of the solution when I am presented with a challenge
- embrace change and set the example for those around me
- ► accept openly when there are changes that T.J. Regional and/or I have no control over
- manage the expectations of others by explaining duration and next steps as often as needed

### I WILL BE A CHAMPION:

- ▶ serve with passion
- view myself as an owner of T.J. Regional Health and act accordingly
- ► take responsibility for the physical appearance of T.J. Regional Health, including my work area
- go out of my way to daily thank and compliment my customers and coworkers
- dare to make a difference and be exceptional
- constantly try to improve myself and T.J. Regional Health
- speak positively about T.J. Regional, while at work and in public places outside of work





# MISSION

T.J. Regional Health will promote and provide for the health and wellness of the communities we serve and the healthcare professionals who serve them.

# VISION

T.J. Regional Health will utilize available resources to anticipate and exceed the healthcare needs of the region with a focus on quality and compassion.

# **CORE VALUES**

- Compassion
- Communication
- Be a Champion
- Cooperation
- Collaboration
- Adapt to Change