

Service Excellence Awards

Congratulations to this month's Service Excellence Award Winner!

According to the values of the TJ Pledge, we show compassion by:

- Seeing all patients, family members, visitors, coworkers, physicians, and anyone else at TJ as my customer.
- Recognizing that each and every interaction I have at T.J. Regional Health matters.
- Showing kindness and compassion towards my customers at all times.
- Being sensitive to the personal and private needs of every customer.

The following submissions were received about Mike:

"Mike helped and showed the utmost kindness and compassion to a special needs adult patient that was in a bad state mentally. He calmed him down and not only told the patient that the nurses were here to help him but he also sat down with the patient and spent time with him. He made him feel very at ease and played a big part with us (nurses and the patients doctor) in being able to calm this agitated patient. I really am glad that Mike was working today."

"Michael asked the person what his shoe size was and while the customer was in the pavilion, Michael went out and bought him a pair of shoes, using his own money. Not only that, be bought different sizes of shoes to place in the security office, to use in the event that security notices other similar customers in that situation. Michael is very well liked at the pavilion by the employees. I get several compliments about his performance and professionalism."



MIKE COMPTON

was selected as the June winner of the TJRH Service Excellence Award for **COMPASSION!**

Congratulations to MIKE and THANK YOU for the excellent service you provide to your patients at TJRH every day!

If you would like to nominate someone for a Service Excellence Award, you may fill out a nomination form on the intranet, print the form in this newsletter, or pick up a form outside the cafeteria.





JULY

July 6: Bariatric Seminar @ PAV (6 - 7 p.m.)

July 8: Blood Drive @ PAV (1 - 6 p.m.) (Appointments still available!)

July 20: Bereavement Support Group @ 2 p.m. via Zoom (Attendees can register on the TJ website)

July 28: BLS 7:30 - 8:00 a.m. ACLS 8:00 - 9:30 a.m. PALS 9:30 - 11:00 a.m.

If you have an important date or event that should be added, please email it to mollie.felkins@tjsamson.org.



Sam's Club in Bowling Green has extended their healthcare worker special shopping hours!

All healthcare workers may shop on Sundays from 8 a.m. - 10 a.m. through the month of July.

Regional Health SERVICE EXCELLENCE Awards

DO YOU KNOW SOMEONE WHO EXEMPLIFIES THE VALUES AND STANDARDS OF THE T.J. PLEDGE?

Nominate your fellow co-workers for one of the TJRH Service Excellence Awards. You may pick up a form outside the hospital cafeteria, print the one in the back of this newsletter, or you can also submit it online via the T.J. Intranet.

Award winners are announced monthly. Thank you for helping us to recognize our employees who strive for Service Excellence!



T.J. PATIENT ENCOUNTERS

6/27/20 - 7/3/20: 6,363

6/20/20 - 6/26/20:

6,523





Congratulations, Winners!

T.J. Samson Parking Spot: **SERENA WRIGHT**

T.J. Health Pavilion Parking Spot: TRACEY TOMKO

T.J. Health Columbia Parking Spot: **JESSICA PYLES**



CYBER SAVINGS EVENT

SAVE ON **EXCEPTIONAL**

EARLY ACCESS FOR MEMBERS. STARTS 7/6.



\$89999



\$699⁹⁹ \$1,799⁹⁹



RECEIVE EXCLUSIVE GEEFRS: ACCESS TO INSIDER BALES AND LOW MONTHLY PARTVENTS WITH



Groceries and to-go meals!

Items include bread, milk, eggs, canned soft drinks, and more! The full item list and pricing is featured on the next 3 pages!

The to-go meal order forms are featured at the end of this newsletter.

All forms can be submitted at the Apple a Day Cafe or by emailing them to floorstock@tjsamson.org.

If you have any questions, please contact Sarah Kinslow at sarah.kinslow@tjsamson.org.



Do you know what to do in case of a CODE RED (Fire **Emergency**)?

Remove Activate Contain Extinguish

Every employee has a role in a **Code RED** – do you know what yours is? If not, then be sure to refer to the Emergency Management Manual which can be accessed through TJ Intranet to brush up on your knowledge for this and other evacuation plans! Remember – it is every employee's responsibility to be ready for emergencies and Joint Commission!



Name:
Phone #:
Order Date:
Pick Up Date:
Pick Un Time*

Item	Package Size		Price	Quantity
2% Milk	½ gallon	Refrigerated	\$2.50	
Whole Milk	½ gallon	Refrigerated	\$2.50	
American Cheese	160 slices	Refrigerated	\$14.00	
Cheddar Cheese	2.5lb, slices	Refrigerated	\$10.00	
Eggs, Pasteurized in Shell	Dozen	Refrigerated	\$4.00	
Deli Turkey	1lb, sliced	Frozen	\$4.00	
Bacon, Egg, Cheese Biscuits	Case of 12	Frozen	\$20.00	
All Beef Hot Dogs	5lb bag, 30 per bag	Frozen	\$15.00	
Chicken Breast (boneless, skinless)	5lb bag (16 per bag)	Frozen	18.00	
Chicken Tenders	5lb bag	Frozen	\$15.00	
Pulled Chicken	5lb bag	Frozen	\$23.00	
Pulled Pork	5.5lb bag	Frozen	\$25.00	
Scones, Blueberry	Dozen	Frozen	\$12.00	
Scones, White Choc Raspberry	Dozen	Frozen	\$12.00	
Scones, Apple Cinnamon	Dozen	Frozen	\$12.00	

Pick-up locations are:

Main Hospital: TJ Café (M-F, 6:30am-1pm) Apple A Day (daily 7am-7pm)

Pavilion: Apple, Too (M-F, 7am-1pm)

Columbia: Kitchen (M-F, times may vary depending on courier schedule)



Name:	
Phone #:	
Order Date:	_
Pick Up Date:	
Pick Un Time*	

Item	Package Size	Price	Quantity
Coke	12 pack cans	\$5.25	
Diet Coke	12 pack cans	\$5.25	
Ski	12 pack cans	\$5.25	
Sprite	12 pack cans	\$5.25	
Sprite Zero	12 pack cans	\$5.25	
Mountain Dew	12 pack cans	\$5.25	
Diet Mountain Dew	12 pack cans	\$5.25	
Sara Lee White Bread	Loaf	\$2.00	
Sara Lee Whole Wheat Bread	Loaf	\$2.00	
Ball Park Hamburger Buns	12 count	\$2.25	
Ball Park Hot Dog Buns	12 count	\$2.00	
Frosted Cherry Pop Tarts	Box of 6 packs	\$4.00	
Frosted Strawberry Pop Tarts	Box of 6 packs	\$4.00	
Frosted Blueberry Pop Tarts	Box of 6 packs	\$4.00	
Frosted Brown Sugar Pop Tarts	Box of 6 packs	\$4.00	
S'mores Pop Tarts	Box of 6 packs	\$4.00	

 $\hbox{All items are subject to availability. Please allow for delivery time to the Pavilion or to Columbia. } \\$

Pick-up locations are:

Main Hospital: TJ Café (M-F, 6:30am-1pm) Apple A Day (daily 7am-7pm)

Pavilion: Apple, Too (M-F, 7am-1pm)

Columbia: Kitchen (M-F, times may vary depending on courier schedule)



Name	e:
Phon	e # :
Orde	r Date:
	Jp Date:
market Pick l	Jp Time:

Item	Package Size	Price	Quantity
Krusteaz Pancake Mix	5lb Bag	\$5.00	
Skippy Peanut Butter	4lb	\$9.00	
Welch's Grape Jelly	20oz Squeeze Bottle	\$3	
Mott's Applesauce	46oz	\$3.50	
Vanilla Pudding Cups	4 pack	\$2.00	
Chocolate Pudding Cups	4 pack	\$2.00	
Sugar Free Vanilla Pudding	4 pack Cups	\$2.00	
Sugar Free Chocolate Pudding	4 pack Cups	\$2.00	
Heinz Ketchup	20oz	\$2.00	
French's Yellow Mustard	8oz	\$2.00	
Hellmann's Mayonnaise	20oz Squeeze Bottle	\$5.00	
Lipton Tea Bags	Box of 100 bags	\$5.00	
Lays Variety Chips (original, Doritos, Cheetos, Fritos, bbq, cool ranch)	30 bags	\$16.00	
Baked Lays Variety Chips (original baked, baked Cheetos, bbq, sour cream & onion, cheddar & sour cream)	30 bags	\$16.00	
Rice Krispy Treats	Box of 8	\$5.00	
Barilla Penne Pasta	1lb Box	\$2.00	

All items are subject to availability. Please allow for delivery time to the Pavilion or to Columbia. Pick-up locations are:

TJ Café (M-F, 6:30am-1pm) Apple A Day (daily 7am-7pm) Main Hospital:

Apple, Too (M-F, 7am-1pm) Pavilion:

Kitchen (M-F, times may vary depending on courier schedule) Columbia:



Thank you to Kingsford for donating a pallet of Clorox wipes last week!



TJ GIVES BACK



Amy Stephens, Oncology RN, presents Edwana Goodson, GHS Art Club Director, a \$250 check from T.J. and the Oncology Department to the Glasgow High School Art

Thank you to all the GHS students and staff listed below for their help on the Oncology murals!

Jenna Dold
Casey Robinson
Matthew Depp
Julie Johnson
Marilyn Meredith
Lory Meredith
Riveranne Heller
Jasmine Hodge
Amy Mills
Garret Towe
Makayla Garmon
Kinley Furlong

Madison Furlong
Tabby Cline
Eaden Fowler
Lauren Witt
Regan Whitlow
Alyssia Bragg
Diana Black
Terry Smith
Kelly VanZant
Hannah Goodson
Edwana Goodson



Objectives:

- Discuss heart anatomy and basic electrophysiology
- Discuss normal EKG measurements
- Recognize and understand basic and lethal arrhythmias
- Discuss signs/symptoms and treatments of arrhythmias

6.0 Contact Hours Awarded

You may register on HealthStream or by calling the Education Department.

Basic EKG Rhythm and Cardiac Meds Review

Thursday July 9, 2020 8am – 2pm 4th floor Classrooms



Basic EKG Rhythm and Cardiac Meds Review is for any nursing staff members wishing to learn more about basic rhythm interpretation. This is good review before taking ACLS.

Place, and pay for, your order in the Apple-A-Day by noon. Pick-up your order, at the time specified, in the Apple-A-Day. If ordering from the Pavilion, place and pay for your order at the Apple, Too. Show your receipt and pick-up your order in the Apple-A-Day. *All orders must be picked-up by 7pm.*

Name:	
Phone:	
Pick-Up Date:	
Pick-Up Time:	

Daily Special Family Meal (feeds up to 4)

Chicken Tenders (12-16 varies based on size), 2 Family Size Sides, 4 Dinner Rolls, and 2 Family Size Sauces

\$20

Sides (meal includes 2):	How many orders of each side?	Sauces (meal includes 2):	How many cups of each sauce?
Potato Wedges		BBQ	
Coleslaw		Ranch	
Onion Rings		Buffalo	
Tater Tots		General Tso's	
extra sauce \$1 per cup, extra	sides \$3 each	Honey Mustard	

Tuesday

Build Your Own Nachos (feeds up to 4) \$22

Taco Meat or Fajita Spiced Chicken, Nacho Chips, Lettuce, Shredded Cheese,
Tomatoes, Black Beans, Salsa & Sour Cream

~ OR ~

4 orders Chef's Special (chicken, rice, queso) with Chips & Salsa \$22

Family Nacho Meal	How many orders of each?
Taco Meat (1 family size container included with	
meal)	
Fajita Spiced Chicken (1 family size container	
included with meal)	
Chef's Special Family Meal (includes 4 chef's	
specials)	
additional orders of Chef's Special Taco I	Meat or Fajita Spiced Chicken are \$6 each

Place, and pay for, your order in the Apple-A-Day by noon. Pick-up your order, at the time specified, in the
Apple-A-Day. If ordering from the Pavilion, place and pay for your order at the Apple, Too. Show your
receipt and pick-up your order in the Apple-A-Day. *All orders must be picked-up by 7pm.*

	 -	<u> </u>	
Name:			
Phone:			
Pick-Up Date:			
Pick-Up Time:			

\$20 Daily Special Family Meal (feeds up to 4) \$20 Chicken Tenders (12-16 varies based on size), 2 Family Size Sides, 4 Dinner Rolls, and 2 Family Size Sauces

Sides (meal includes 2):	How many orders of each side?	Sauces (meal includes 2):	How many cups of each sauce?
Potato Wedges		BBQ	
Coleslaw		Ranch	
Onion Rings		Buffalo	
Tater Tots		General Tso's	
extra sauce \$1 per cup, extra	sides \$3 each	Honey Mustard	

Wednesday Meat & Three

Roast Beef (comes with Texas Toast) or Ham, 3 Family Size Sides, Dinner Rolls

\$20

How many orders of each?	Sides (Choose 3):	How many orders of each?
	Steamed Carrots	
	Green Beans	
	Brussels Sprouts	
	Pinto Beans	
	Mashed Potatoes	
	Brown Gravy Included with Potatoes	
	of each?	of each? Sides (Choose 3): Steamed Carrots Green Beans Brussels Sprouts Pinto Beans Mashed Potatoes

Additional orders of roast beef or ham \$7, extra sides \$3 each

Place, and pay for, your order in the Apple-A-Day by noon. Pick-up your order, at the time specified, in the Apple-A-Day. If ordering from the Pavilion, place and pay for your order at the Apple, Too. Show your receipt and pick-up your order in the Apple-A-Day. *All orders must be picked-up by 7pm.*

	<u> </u>	
Name:		
Phone:		
Pick-Up Date:		
Pick-Up Time:		
¢00 D.	PLOCAL STATE OF MARKET (Construction A)	¢00

\$20 Daily Special Family Meal (feeds up to 4) \$20
Chicken Tenders (12-16 varies based on size), 2 Family Size Sides,
4 Dinner Rolls, and 2 Family Size Sauces

Sides (meal includes 2):	How many orders of each side?	Sauces (meal includes 2):	How many cups of each sauce?
Potato Wedges		BBQ	
Coleslaw		Ranch	
Onion Rings		Buffalo	
Tater Tots		General Tso's	
extra sauce \$1 per cup, extra	sides \$3 each	Honey Mustard	

Thursday

Family BBQ Meal

Choice of 1 Meat, 2 Family Size Sides, 2 Family Size Sauces, Buns, & Family Size Banana Pudding

\$22

Meat (Choose 1):	How many orders of each?	Sides (Choose 2):	How many orders of each?
Beef Brisket		Baked Beans	
Pulled Pork		Mac & Cheese	
BBQ Chicken Breast		Collard Greens	
BBQ Sauce (Choose 2):		Corn On The Cob	
Tangy Gold		Loaded Potato Salad	
Memphis Sweet			
KY Bourbon			
Additional family siz	e orders of brisket \$	8, pork or chicken \$6, extra sides	\$3 each

Place, and pay for, your order in the Apple-A-Day by noon. Pick-up your order, at the time specified, in the Apple-A-Day. If ordering from the Pavilion, place and pay for your order at the Apple, Too. Show your receipt and pick-up your order in the Apple-A-Day. *All orders must be picked-up by 7pm.*

Name:	
Phone:	
Pick-Up Date:	
Pick-Up Time:	

Daily Special Family Meal (feeds up to 4)

Chicken Tenders (12-16 varies based on size), 2 Family Size Sides,

4 Dinner Rolls, and 2 Family Size Sauces

\$20

Sides (meal includes 2):	How many orders of each side?	Sauces (meal includes 2):	How many cups of each sauce?
Potato Wedges		BBQ	
Coleslaw		Ranch	
Onion Rings		Buffalo	
Tater Tots		General Tso's	
extra sauce \$1 per cup, extra	ı sides \$3 each	Honey Mustard	

Friday Grill Special

Lemon Pepper Chicken or Blackened Salmon, 2 Family Size Sides, 4 Dinner Rolls

\$22

Meat (4 pieces included with meal)	How Many of Each?	Sides	How Many Orders of Each?
Grilled Chicken Breast		Broccoli Cheddar Brown Rice Casserole	
Blackened Salmon (remoulade sauce on side)		Loaded BBQ Smashed Potatoes	
		Roasted Asparagus	
		Kale Salad	

Additional piece of chicken or salmon \$3 each, extra family sized sides \$3 each

	he Pavilio	n, place a	noon. Pick-up your order, at the nd pay for your order at the App Day. *All orders must be picked	le, Too. Sho	w your
Name:					
Phone:					
Pick-Up Date:					
Pick-Up Time:					
Chicken Tenders	(12-16 v	aries ba	Meal (feeds up to 4) sed on size), 2 Family Size S 2 Family Size Sauces	Sides,	
Sides (meal includes 2):	How mar	-	Sauces (meal includes 2):	How many	-
Potato Wedges			BBQ		
Coleslaw			Ranch		
Onion Rings			Buffalo		
Tater Tots			General Tso's		
extra sauce \$1 per cup, extra	sides \$3	each	Honey Mustard		
	, Marinar	a, Parme \$2			
Pizzas (choose 2)	Quantity	Тор	pings (mark through anything yo	ou'd like left	off)
Cheese			Cheese		
Pepperoni			Pepperoni		
Veggie		Bell Pepper	Mushrooms	Onion	Black Olives
			Pepperoni	Saus	age
Supreme		Rall			Black

Pepper

One Cheese Pizza To Go: \$8, One Pepperoni, Veggie, or Supreme To Go: \$10

Mushrooms

Onion

Olives



Welcome, Residents!



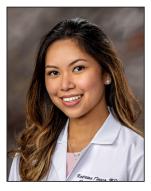
Melissa Cowgill, MD

Dr. Melissa Cowgill was born in Lima, Peru and grew up in the mountainous countryside. She received her Medical Degree from Ricardo Palma University. She was very involved in the Scientific Medical Societies of her country and university. She has a passion for working with underserved communities and different ethnic groups. She enjoys hiking, traveling and spending quality time with family, friends and her dog.



Anthony Jordan, MD

Dr. Anthony Jordan was born in Greenville, South Carolina. He received his medical doctorate from Trinity School of Medicine, and his BS in Biology at East Carolina University. He attained extensive post-graduate training in interventional pain therapies, sports medicine, and integrative healthcare research in Baltimore, Maryland. He enjoys spending time with his wife and dog, cooking, singing/song writing, playing guitar/piano, fishing, and traveling to Disney.



Katrina Tinoco, MD

Dr. Katrina Casanova Tinoco was born in the capital city of the Philippines. She received her medical degree from St. Luke's College of Medicine. Not new to Kentucky, she has been a frequent visitor since 8 years old, where she would spend time with her family during the summer. In her free time, she changes into sportswear to dance and do indoor cycling as well as travel to beaches and other countries.



Josiah Tour, MD

Dr. Josiah Tour was born in Columbia, SC and grew up in Houston, TX. He received his medical degree from St. George's University School of Medicine. Dr. Tour has done research in fighting antibiotic-resistant bacteria and has a publication and a patent. His hobbies include college football, the NFL, P90X, playing drums, and fitness.



Blood Drive T.J. Health Pavillion

Community Center Room 310 NL Roger Wells Blvd Glasgow, KY 42141

Wednesday, July 8, 2020 1:00 p.m. to 6:00 p.m.

Sign up today at Redcrossblood.org and enter Sponsor code: TJSAMSONPAVILION

Appointments Encouraged.

** All donors will receive Cedar Fair tickets good for all Cedar Fair and Kings Island Parks!**

On June 15, the American Red Cross began testing all blood, platelet and plasma donations for COVID-19 antibodies.

- The antibody test is authorized by the U.S. Food and Drug Administration and may indicate if the donor's immune system has produced antibodies to the coronavirus, regardless of whether they developed symptoms.
- The Red Cross hopes testing for COVID-19 antibodies will provide our valued donors insight into whether they may have been exposed to this coronavirus.
- We recognize that individuals and public health organizations desire more information about COVID-19, and as an organization dedicated to helping others, the Red Cross is fortunate to be able to help during this pandemic.
- Red Cross donors can expect to receive the results of their antibody test within 7 to 10 days through our Red Cross Blood Donor App or on our donor portal at RedCrossBlood.org.

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TJ Café Menu July 6 - July 10

Monday

Tuesday



Soup: Tomato Roasted Red Pepper

Dessert: PB Cookies

& Gouda

Chicken Wings (or tenders) Baked Buffalo Cauliflower, Potato Wedges, Carrots & Celery

Build Your Own Taco Salad or Rice Bow1

Dessert: Cheesecake

Soup: Chili

Roast Beef, Baked Ham Mashed Potatoes, Gravy, Steamed Carrots, Brussels Sprouts, Green Beans

Dessert: Lemon Bars

Soup: Pinto Beans

Wednesday



BBQ Brisket, Pulled Pork, BBQ Chicken

Baked Beans, Mac & Cheese, Collard Greens, Honey Butter Corn on the Cob

Dessert: Banana Pudding

Soup: Broccoli Cheddar

Friday

Thursday



Grilled Chicken Breast, Blackened Salmon, Grilled Hotdogs, Broccoli Cheddar Casserole, Loaded Mashed Potatoes, Roasted Asparagus, Onion Rings, Kale Salad

Dessert: Salted Caramel Brownie

Soup: Pinto Beans

TJ Cafe Menu **July 13 - July 17**



Build Your Own Pasta Bar

Dessert: Cannoli

Soup: Broccoli Cheddar

Build Your Own Nachos

Dessert: Brownies

Soup: Chicken Noodle

Chop Chop Salad with Berries

Dessert: Chocolate Cake

Soup: Roasted Red Pepper

Meatloaf or Roast Turkey Dressing, Mashed Potatoes, Green Beans, Broccoli, Cheese Sauce

Dessert: Lemon Bars Soup: Chili

Fried Chicken Breast, Hot Honey Chicken Tenders Mashed Potatoes, Grilled Cabbage, Hash Brown Casserole, Green Beans, Corn on the Cob

Dessert: Chocolate Chip Cookies Soup: Potato

Apple Too Menu

Apple Too Menu July 6 - July 10



Potato Soup, Cornbread, & a 20oz Bottled Water or Soft Drink

Lemon Pepper Chicken, Glazed Carrots & a 20oz Bottled Water or Soft Drink

Grilled Hotdog, Baked Beans, Chips & 20oz Bottled Water or Soft Drink

wednesday

\$4.75

Hawaiian Ham & Cheese, Pineapple Coleslaw, & 20oz Bottled Water or Soft Drink

\$4.75

Grilled Chicken Caesar Wrap, Fresh Fruit, & 20oz Bottled Water or Soft Drink

\$4.75

July 13 - July 17

Chili, Jalapeno Cornbread, & a 20oz Bottled Water or Soft Drink

\$4

Philly Steak Sandwich, Roasted Red Potatoes, & a 20oz Bottled Water or Soft

Chicken, Bacon, Ranch Melt, Chips, & 20oz Bottled Water or Soft Drink

\$4.75

Teriyaki Pork Loin, Mixed Vegetables, & 20oz Bottled Water or Soft Drink

\$5

Tuna Salad Croissant, Fresh Fruit, & 20oz Bottled Water or Soft Drink

\$4.75

wednesday

wednesday

thursday



TGLASGOW EMPLOYEE DISCOUNTS

T.J. employees receive discounts at the following Glasgow businesses by showing your T.J. name badge.

AAA

Corporate Discount: \$40 for 2 people for 14 months. Call Cindy Piascik at 216.644.2988 to complete application on phone.

AT&T

Receive 25% off base rates. (Excludes Unlimited Plans.)

AUTO SPA COMPLEX

Receive \$2 off the \$20 or \$28 car wash.

AWARDS. INC.

Receive 15% off gift items. (Excludes trophies & plaques.)

AZUL TEQUILA

Receive 15% off **OR** a free queso.

BAILEY GIBSON SERVICE DEPT.

Receive 15% off service.

BIG LOTS

Receive 15% off your purchase.

BLUEGRASS CELLULAR

Receive 15% off basic service.

BOUTIQUE 218 AT JORDAN'S SALON

Receive 10% off clothing at Boutique 218.

CAPTAIN D'S

Receive 15% off your purchase.

EL MAZATLAN

Receive 10% off your purchase.

ELY DRUGS

Receive 20% off your purchase of scrubs.

ENTERPRISE

Use this corporate code for a discount: XZ58A71 Discounts vary, contact Enterprise for specific details.

EXTREME FITNESS

Individual: \$21 Family: \$26 Key Card: \$10

FANCY PANTS BOUTIQUE

Receive 10% off your purchase.

FREDDY'S

Receive 10% off your total on T.J. Tuesdays.

GARCIA'S

Receive 10% off carryout order - employee's meal only.

LAWLESS ORTHODONTICS

Receive a \$500 discount.

LONG JOHN SILVERS / A&W

Receive 20% off regular-priced purchase.

MARCO'S PIZZA

Receive 30% off regular-priced pizza. (Delivery & carryout.)

NEW CENTURY BUFFET

Receive 10% off (T.J. employee's meal only).

NOT AVERAGE JOES GYM

\$20 a month. No fees.

PAPA JOHN'S PIZZA

Any large 5-topping or specialty pizza for \$12: Tjpj20 Large 3-topping pizza for \$9.99: 99wfg3 *Reg. menu prices. Online, call-in and in-store orders.*

RALPHIE'S FUN CENTER

Receive free shoe or skate rental.

GLASGOW EMPLOYEE DISCOUNTS, CONT.

SHOGUN BISTRO

Receive 10% off your food purchase.

SIDELINES CASUAL DINING

Receive 10% off your purchase.

SWEETHEART BAKERY

Receive 10% off your purchase.

THE URBAN DEN

Receive 15% off your purchase on Fridays.

T.J. CAFE

Employee discount in employee cafeteria.

T.J. GIFT SHOP

Receive 10% off your purchase. Payroll deduction available for employees.

WITTY'S COMPLETE CAR CARE

Receive \$5 off lube/oil/filter change.

WORKOUT ANYTIME

First month free • \$15 Basic Individual Plan \$25 Premium Individual Plan • \$35 Friends & Family (2 ppl)

YMCA

Joining fee is waived. 15% discount monthly.



T COLUMBIA EMPLOYEE DISCOUNTS

T.J. employees receive discounts at the following Columbia businesses by showing your T.J. name badge.

FRANKLIN NISSAN

10% off any service work.

NANWOOD MARKET

10% off regularly priced items.

RUGGED TRUTH BARBERSHOP

\$1 off a haircut.

THE TRENDY FARMHOUSE

15% discount on merchandise and/or services of farm2furniture.

If you are aware of other discounts that T.J. employees receive, please email mollie.felkins@tjsamson.org.



Employee Donation Form Payroll Deduction Authorization/One Time Gift

I understand my donation will be made to the **T.J. Community Mission Foundation** to advance the *Love Makes a House a Home* campaign to support the **Shanti Niketan** Hospice Home, its programs and/or endowment.

Employee Name:		
Home Address:		
Phone:		
Email Address:		
Social Security Number:		
Employee Number:		
□ PAYROLL DEDUCT		
	•	om each paycheck: \$
My gift is a: \Box 5 ye		
\Box 3 ye	ear contribution	
\square 2 y	ear contribution	
□ 1 ye	ear contribution	
	eduction Authorization Fo	of my deduction as indicated above. rm is not executed on or before the next or the next succeeding year.
Employee Signature:		Date:
□ ONE TIME GIFT		
Please accept my	one time gift: \$	(check attached)
Make che	ck payable to: <i>T.J. Commun</i>	nity Mission Foundation



Total. Local. Care.

T.J. HEALTH PAVILION

310 N.L. Rogers Wells Blvd., Glasgow • Call 270.651.1111 for general information.

Primary Care Pod A: 270.651.6791

Dr. Mallory • Megan Buntin, APRN • Pat Spears, APRN

Primary Care Pod B: 270.659.5870

Dr. Gilson • Dr. Miller • Dr. Neuhaus

Primary Care Pod C: 270.659.5885 Dr. A. Campbell • Dr. Matney • Carla Hale, PA-C

Cardiology: 270.659.5970

Dr. Nair • Dr. Rajan • Dr. V. Reddy • Dr. Salifu Lisa DuCoff, APRN • Nancy Jo Houchens, APRN Ashley Robertson, APRN • Heather Bull, APRN

Gastrointestinal Clinic: 270.659.3398

Dr. Suh

General Surgery: 270.659.5945 Dr. Klapheke • Dr. Marion • Dr. Saridakis

Gynecology & Obstetrics: 270.659.5865
Dr. Craddock • Dr. Dirig • Dr. Thorpe • Nellie Bell, APRN

Casey Sacia, APRN • Michelle Wilson, APRN

Nephrology: 270.659.5834 Dr. S. Reddy • Marissa Howard, APRN **Neurology:** 270.659.5945

Dr. Koury

Oncology: 270.659.5890

Dr. Modi • Melanie Isbell, APRN • Lauren LeGrand, APRN

Pain Management: 270.659.5990 Dr. Bahadur • Angela Rush, APRN

Pulmonology: 270.659.5835 Dr. Kummerfeldt • Dr. Waheed

Urology: 270.659.5965

Dr. Wiatrak

Urgent Care at the Pavilion: 270.659.5555

Laboratory: 270.659.5584

Pavilion Pharmacy: 270.659.5599

Radiology: 270.659.5570

Rehab Services: 270.659.5660 **Respiratory:** 270.659.5540

Women's Imaging: 270.659.5591

ADDITIONAL SERVICE LOCATIONS

T.J. Health Cave City Clinic: 270.773.2111

Paula West, APRN **Cardiology:** Dr. Salifu

T.J. Health Columbia: 270.384.4753

T.J. Health Columbia Clinic: 270.384.0451

Patricia Doolin, APRN

T.J. Health Columbia Primary Care: 270.384.4764

Dr. Kiteck • Kandace Webster, APRN

Cardiology: Dr. Rajan • Ashley Robertson, APRN

Gynecology: Casey Sacia, APRN

Pediatrics & Ped. Behavioral Health: Alisha Risen, APRN

Podiatry: Dr. Risen

Pulmonary: Dr. Kummerfeldt **Sleep:** Kim Bowman, APRN

T.J. Health Edmonton Clinic: 270.432.4800 Dr. Dunn • Connie Prostko, APRN • Khabeer Abdul, APRN

T.J. Health Greensburg Clinic: 270.973.5439 Pediatrics & Ped. Behavioral Health: Alisha Risen, APRN T.J. Health Russell Springs Clinic: 270.858.3636

Latasha Gilpatrick, APRN • Nikki Loy, APRN

T.J. Health Scottsville Clinic: 270.237.3123 Emily Tabor Jessie, APRN • Lindsey Landers, APRN

T.J. Health Tompkinsville Clinic: 270.487.0720

Teresa Sheffield, APRN

T.J. Home Health & Hospice: 270.651.4430 **T.J. Long Term Care Team:** 270.651.4451

Dr. A. Kiser • Micah Tracy, APRN • Pat Spears, APRN

Nikki Sherfey, APRN

T.J. Samson Community Hospital:

270.651.4444

T.J. Samson Family Medicine: 270.651.4797

Dr. House • Dr. Clouse • Dr. Gillette **T.J. Sleep Clinic:** 270.651.1888

Dr. Turpen • Kim Bowman, APRN • Amy Thornbury, APRN

T.J. Wound Care: 270.651.4325

Dr. A. Kiser • Micah Tracy, APRN • Nikki Sherfey, APRN

Walmart Clinic: 270.678.3278

Tiffany Frye, APRN • Tracy Taylor, APRN 6/24/20



TJRH Service Excellence Award Nomination Form

Nominee's Name (p	olease print):		Date: _		
Nominee's Department:		Nomine	e's Supervisor:_		
		Cho	oose One:		
	Hospital	Pavilion	Columbia	c	llinics
			Clinic	C Location:	<u></u>
Choose Area(s) of Excellence standa		minee consistently d	elivers service that refl	ects T.J. Regio	nal Health's Service
Compassion	Cooperation	Collaboration	Communication	Change	Champion
Would you like to	remain anonymous	5?			
If no, please prov	ide your name:				
For Office Use Only Department Director HR Approval:	or Approval:		-		



T.J. PLEDGE

I WILL SHOW COMPASSION:

- see all patients, family members, visitors, coworkers, physicians, and anyone else at T.J. as my customer
- recognize that each and every interaction I have at T.J. Regional Health matters
- ▶ show kindness and compassion towards my customers at all times
- ▶ be sensitive to the personal and private needs of every customer

I WILL COOPERATE WITH OTHERS:

- maintain zero tolerance for abusive behavior
- ▶ listen and be willing to accept fault when I make a mistake
- never underestimate the power of an apology
- ▶ refrain from blame and judgment
- bring a sense of calm to stressful situations

I WILL COLLABORATE WITH OTHERS:

- value myself and every coworker as an equal part of one GREAT team working together
- ▶ treat others in a way that I would like to be treated
- participate only in conversations that are courteous, respectful, and reflect positively on my teammates and T.J. Regional Health
- ▶ foster a calm and pleasant atmosphere, and refrain from gossip, rumors, and insults
- ▶ speak honestly, seek truth, and act with integrity towards my teammates
- value the uniqueness and expertise that each team member contributes to the whole
- ▶ meet the need of the moment, regardless of whether or not it is considered part of my job

I WILL COMMUNICATE:

- ▶ smile at everyone
- ▶ always introduce myself, my role, and my purpose
- ▶ use body language, eye contact, and tone of voice that shows respect in every interaction
- ▶ follow the 10/5 rule: always acknowledging people at 10 feet away with a smile and always greeting people at 5 feet away
- escort any customer in need (visitors, patients) to their destination

I WILL ADAPT TO CHANGE

- be a part of the solution when I am presented with a challenge
- embrace change and set the example for those around me
- ▶ accept openly when there are changes that T.J. Regional and/or I have no control over
- manage the expectations of others by explaining duration and next steps as often as needed

I WILL BE A CHAMPION:

- ▶ serve with passion
- ▶ view myself as an owner of T.J. Regional Health and act accordingly
- ▶ take responsibility for the physical appearance of T.J. Regional Health, including my work area
- go out of my way to daily thank and compliment my customers and coworkers
- ▶ dare to make a difference and be exceptional
- ▶ constantly try to improve myself and T.J. Regional Health
- ▶ speak positively about T.J. Regional, while at work and in public places outside of work





MISSION

T.J. Regional Health will promote and provide for the health and wellness of the communities we serve and the healthcare professionals who serve them.

VISION

T.J. Regional Health will utilize available resources to anticipate and exceed the healthcare needs of the region with a focus on quality and compassion.

CORE VALUES

- Compassion
- Communication
- Be a Champion
- Cooperation
- Collaboration
- Adapt to Change