



Transportation for Medical Appointments

Missouri Medicaid (Missouri HealthNet)

(866) 269-5927

Website: <https://www.mtm-inc.net/missouri/>

Information: Missouri Medicaid contracts with Modivcare and MTM for transportation for medical appointments. You will need to schedule 3 business days in advance. You will need the following information when requesting a ride: your name, date of birth, address, phone number and your Missouri HealthNet ID number; the name, address and phone number of where you are going; date and time of your appointment, the type of appointment (e.g. doctor, dentist); and any special needs (e.g. wheelchair, walker, oxygen, etc). You can call or complete request online. You may call this number Monday through Friday, 8:00am – 5:00pm for regular scheduled appointments. You may be able to get a ride sooner if a medical problem comes up and your doctor says you can be seen. For these “urgent care appointments,” you call this number 24 hours, 7 days a week. (Please note there are a few types of Medicaid that do not have a transportation benefit – MTM will tell you if you are not eligible for their services)

Missouri Managed Care (MC+)

Healthy Blue (833) 388-1407

Website: <https://www.healthybluemo.com/missouri-medicaid/get-help/local-services.html>

Information: Eligible members can schedule rides to and from your doctor’s office. Call Medical Transportation Management (MTM) at 888-597-1193 (TTY 711) to set up your ride at least 3 business days before your appointment.

Home State Health (855) 694-4663 (TTY: 711)

Website: <https://www.homestatehealth.com/>

Information: Members should call (855) 694-4663 at least 3 days prior to appointment.

United Healthcare (844) 529- 1801 or (866) 292-0359

Website: <http://www.uhcommunityplan.com/mo/medicaid/mo-health-net.html>

Information: MTM transportation- Members should call (866) 292-0359 or visit [mtm-inc.net/contact](https://www.mtm-inc.net/contact) to schedule a ride or learn more.

University Health/TMC Logistics Center

2301 Holmes, Kansas City, MO 64108 (816) 404-3375

Website: www.trumed.org

Information: If you are a patient of Truman Medical Centers and are not able to use MTM transportation above then call the Logistics Center. There are restrictions on area of pick-up (by zip



codes). Transportation is provided at TMC Health Sciences District, TMC Behavioral Health, University Health and TMC Lakewood. Please let staff know if you have any special needs (e.g. wheelchair, oxygen, etc.).

Kansas Managed Care

Sunflower: Modivcare (1-877) 917-8162; to see if you are eligible for this service call 1-877-644-4623

Website: <https://www.mymodivcare.com/book-now>

United Healthcare: (1-877) 542-9235

Website: www.uhccommunityplan.com/ks/medicaid/community-plan.html

Aetna: 1-855-221-5656 or 1-866-252-5634

Website: <https://www.aetnabetterhealth.com/kansas/providers>

Guadalupe Centers, Inc.

1512 Van Brunt, Kansas City, MO 64127 (816) 561-6885, Monday-Friday 8:30am – 5:00pm

Website: <http://guadalupecenters.org/>

Information: Family Support program offers short-term assistance with transportation.

Jewish Family Services

425 E. 63rd Street, Kansas City, MO 64110 (913) 327-8250

5801 W 115th Street, Suite 103, Overland Park KS 66211 (913) 327-8250

Website: <https://www.jfskc.org/jet-express/>

Information: Must be 60 years of age and older, without readily available transportation, non-wheelchair bound or if able to get into the car and have wheelchair put into the trunk. Transportation is called JET Express and there is a minimal cost – see website for more information.

Mid-America Regional Council on Aging

600 Broadway, Suite 300, KCMO, 64105, (816) 421-4980

Website: <http://www.marc.org>

Information: RideshareKC provides a free carpool matching service. See website and click Transportation.

Samuel U. Rodgers

825 Euclid Avenue, Kansas City, MO 64124 (816) 474-4920

Website: www.rodgershealth.org

Information: You must call day before 2 p.m. Transportation is only provided to a limited area.

Swope Health Center

3801 Blue Parkway, Kansas City, MO 64130, (816) 599-5575

Website: www.swopehealth.org

Information: You must schedule five days in advance. There are restrictions on area and some patients may have to pay a small fee. When you



call for your appointment confirm if there is a cost.

Wyandotte County, Kansas

(913) 573-8351

Information: Any Senior Citizen (65+) years of age who resides in Wyandotte County is eligible for Demand Response service. Demand Response is a door to door transportation services provided by the Unified Government Transit Department and will only travel within the Wyandotte County limits.

Reduced Cost and Other Transportation:

Amtrak

(800) 872-7245

Website: <https://www.amtrak.com/passengers-with-disabilities-discounts>

Information: Reduced cost of fare, please call or see website for required information

Artists Helping The Homeless

(816) 668-1007- Kar Woo, 3625 Warwick Blvd, KCMO 64111

Website: www.artistshelpingthehomeless.org

Information: Kar Woo can assist with transportation if available. You will need to call and request assistance.

Greyhound

1101 Troost, Kansas City, MO 64106 (816) 221-2670

Website: <https://www.greyhound.com>

Information: Offers discounted to elderly and other groups

You can contact (800) 752-4841 for special accommodations

Johnson County Catch-A-Ride

(913) 715-8900

Website: <https://www.jocogov.org/dept/human-services/accessibility/catch-ride>

Information: Program provides transportation for Johnson County Kansas, primarily for senior adults 60+. Riders must be able to transfer into and out of a car. Must be at least 18 years old – no transport for children. Please call for more information.

Kansas City Taxi

(816) 471-5000

Website: <https://www.ztrip.com/kansas-city>

Information: You can call to schedule transportation including wheelchair transportation. There is a cost.



Kansas City Area Transportation Authority (KCATA)

(816) 221-0660

Website: <http://www.kcata.org/>

Information: Operates different programs including bus, cab and trolley
Offers reduced programs for elderly and persons with a disability.
Must complete application process

RideKC- (816) 221-0660 <http://ridekc.org/>

RideKC Freedom (formerly Share A Fare)-816-346-0810

RideKC Veterans Pass- (free bus transportation)-Must have ID that shows veteran status (816) 221-0660

Dial A Ride – (816) 842-9070

Johnson County Special Edition-(913) 715-8922

Oats

(800) 480-6287

Website: <http://www.oatstransit.org/>

Information: Prioritized for seniors and persons with disabilities but also available to the general public to the extent schedules meet their needs.

Specialty Transportation:

Angel Flight (Air Ambulance)

(866) 569-9464

Website: <http://angelflightcentral.org/>

Information: You must complete an application or request your social worker to assist. You can complete application online or call for application. You will have to sign a release and meet guidelines.

Assisted Transportation (Wheelchair)

(913) 262-5190 or 1-800-716-0181

Website: www.assistedtransportation.com

Information: You can call to arrange wheelchair transportation which can include oxygen. There is a cost.

Express Medical (Wheelchair and Stretcher)

(816) 503-6545 (customer service) or (816) 582-3456 (dispatch)

Website: www.expressmt.com

Information: Non-emergency transportation services for wheelchair, stretcher and bariatric individuals throughout the greater Kansas City area and surrounding states. There is a cost.

Kansas City Fire Department (KCFD) (Ground Ambulance)



(816) 924-0600 (for non emergency transportation)

Website: <http://kcmo.gov/fire/>

Information: KCFD does offer an ambulance service membership plan for patients who need ongoing stretcher transportation.

There is a cost for membership plan.

Please call (816) 924-1700 for details or review website:

<http://kcmo.gov/fire/ambulance-service-membership-plan/>

Lifelight Eagle (Air Ambulance – individuals cannot call, must be a healthcare professional or EMS)

(800) 422-4030 or 816-283-8740

Website: <https://www.liflighteagle.org/>

Information: The need for Lifelight is determined only by medical team (including EMS). You can enroll into a program that covers the cost not covered by insurance if Lifelight is needed. There can be a cost.