

VISION STATEMENT

The Patient and Family advisory council along with Unity Health associates and other partners will be the transformational force that strives for a healthy community by creating a healing environment which enables people to reach their highest potential for health while providing compassionate patient centered care.

GOAL

Improve the Patient and Family hospital experience by bringing Patient and Family centered care to the hospital programs and operations by providing input from our patients and families in the communities we serve.

As the leading healthcare provider in a seven-county area, Unity Health and its associates strive to improve the quality of health and well-being for the communities it serves through compassionate care.

Unity Health is the largest employer in a seven-county area with more than 2,000 associates. The facility has a combined total of 438 licensed beds and a medical staff of 150 physicians that specialize in various areas of healthcare.

In addition to the **White County Medical Center** and **Specialty Care Campuses**, Unity Health in Searcy includes:

- Unity Health – Clarity Health and Wellness
- Unity Health – Family Practice Associates
- Unity Health – After Hours Clinic
- Unity Health – Orthopaedic and Spine Center
- Unity Health – Searcy Medical Center
- Unity Health – Searcy Medical Center, West
- Unity Health – Westside Family Medical Clinic
- Unity Health Cardiology Clinic
- Unity Health Oncology Clinic



3214 E. Race Ave.,
Searcy, AR 72143
(501) 380-1620
Unity-Health.org/pfac

Unity Health PATIENT & FAMILY ADVISORY COUNCIL

The Voice of Patients and Families



(501) 380-1620 pfac@unity-health.org Unity-Health.org/pfac



Enhancing the patient experience is about focusing on healthcare through the eyes of others. As a Patient and Family adviser your experiences are a powerful tool for inspiring change at our hospital. The Patient and Family Advisory Council for Unity Health ensures that patients have a voice in their own healthcare journey. We will accomplish this by strengthening communication to:

- Create a partnership with patients, family members and the healthcare team to improve healthcare quality and safety.
- Promote integration of care and services.
- Provide a mechanism for patients and families input into healthcare practices and programs.



MISSION

The Patient and Family advisory council is dedicated to strengthen collaboration between patients, families, and the health care team to improve the quality of health and well-being for the communities we serve through compassionate care.

What Does Being on the Advisory Council Mean?

- Support and commit to the mission and vision of our hospital.
- Attend orientation and training.
- Prepare for meeting as needed by reviewing materials, reading a report or completing a task before a meeting.
- Work as a team.
- Attend meetings as required.
- Actively participate in meeting by sharing your input, opinions and experiences.
- Maintain confidentiality (sign a PFAC statement of confidentiality).

What Will Be the Time Commitment?

- Participation in monthly meetings (approximately one to two hours each month).
- Additional time may be required outside of the meeting times to review documents or materials, prepare for meetings or complete other tasks.



HOW TO CONTACT US

If you are interested in learning more about becoming a member of the Patient and Family Advisory Council, you may call (501) 380-1620 or email pfac@wcmc.org.

The rewards of participation on the PFAC will be many, from meeting new friends to hearing the voice of others and making an impact on the care of patients.