ATTENTION

Advanced Care Hospital of White County complies with applicable Federal civil rights laws and does not discriminate on the basis of race, color, national origin, age, disability, or sex. Unity Health - White County Medical Center does not exclude people or treat them differently because of race, color, national origin, age, disability, or sex.

Advanced Care Hospital of White County:
- Provides free aids and services to people with disabilities to communicate effectively with us, such as:
  - Qualified sign language interpreters
  - Written information in other formats (large print, audio, accessible electronic formats, other formats)
- Provides free language services to people whose primary language is not English, such as:
  - Qualified interpreters
  - Information written in other languages.

If you need these services, please contact Lindsey Chambliss at (501) 278-3487.

If you believe that Advanced Care Hospital of White County has failed to provide these services or discriminated in another way on the basis of race, color, national origin, age, disability, or sex, you can file a grievance with:

Terri Parsons
1200 South Main Street
Searcy, Arkansas 72143
Phone: (501) 278-3156
Fax: (501) 278-3381
Email: terri.parsons@unity-health.org

You can file a grievance in person or by mail, fax, or email. If you need help filing a grievance, Terri Parsons is available to help you. You can also file a civil rights complaint with the U.S. Department of Health and Human Services, Office for Civil Rights electronically through the Office for Civil Rights Complaint Portal, available at https://ocrportal.hhs.gov/ocr/portal/lobby.jsp, or by mail or phone at: U.S. Department of Health and Human Services, 200 Independence Avenue SW., Room 509F, HHH Building, Washington, DC 20201, 1-800-368-1019, 800-537-7697 (TDD).
