



White Plains Hospital

WP White Plains Hospital	POLICY NUMBER:
	ORIGINAL DATE: 10/2015 REVIEWED DATE: 12/2025
SUBJECT: Financial Assistance & Collections Policy	REVIEWERS:
INITIATOR: Jennifer Indiviglio (AVP of Revenue Cycle) APPROVED: JOSEPH GUARRACINO (EVP CAO & CFO)	PAGE: 1 OF: 15

Subject:

Financial Assistance and Collections Policy (FAP)

Purpose:

White Plains Hospital Center is guided by a mission to provide high quality care for all of its patients. We are committed to serving all patients, including those in our service area who lack health insurance coverage and who cannot pay for all or part of the essential care they receive at White Plains Hospital Center. We are committed to treating all patients with compassion, from the bedside to the billing office, including our payment collection efforts. Furthermore, we are committed to advocating for expanded access to health care coverage for all New Yorkers.

White Plains Hospital Center is committed to maintaining this Financial Assistance Policy (FAP) that is consistent with its mission and values and that takes into account an individual's ability to pay for medically necessary health care services. This policy will constitute the official Financial Assistance Policy (within the meaning of Section 501(r) of the Internal Revenue Code of 1986, as amended, Section 1.501(r) of the Internal Revenue Service's regulations promulgated thereunder and New York Public Health Law) for the Hospital.

Definitions:

1. Amounts Generally Billed (AGB) means the amounts generally billed for Covered Services provided to individuals who have insurance covering such care. The Hospital uses a percentage of gross charges (the AGB percentage) and has elected to use the "look-back" method to determine AGB. Generally, in calculating the AGB percentage under the look-back method, the Hospital must include the claims allowed during a prior 12-month period by: (a) Medicare fee-for service; (b) Medicare fee-for-service and all private health insurers that pay claims to the hospital facility; or (c) Medicaid, either alone or in combination with Medicare fee-for-service or Medicare fee-for-service and all private health insurers that pay claims to the hospital. Please refer to the charts in Attachment A to this Policy for more information or contact a Financial Counselor at (914) 681-1004.

2. Application Period means the period during which the Hospital must accept and process an application for financial assistance under the FAP. The Application Period begins on the date the care is provided and ends on the 240th day after the Hospital provides the first post-discharge billing statement.
3. Billing Deadline means the date after which the Hospital may initiate an ECA (as defined) against a Responsible Individual (as defined) who has failed to submit an application for financial assistance under the FAP. The Billing Deadline must be specified in a written notice to the Responsible Individual provided at least 30 days prior to such deadline.
4. Covered Services means Emergency Medical Care or other Medically Necessary services provided to the Hospital's inpatient and outpatients. Patients who reside in New York State who need emergency services can receive care and qualify for a discount if they meet certain income levels as described below. Patients who reside in Bronx, Orange, Putnam, Rockland and Westchester Counties can qualify for a discount on non-emergency, Medically Necessary services if they meet certain income levels described below.
5. Emergent Condition means a medical condition that has resulted from the sudden onset of a health condition with acute symptoms of sufficient severity (including severe pain) which, in the absence of immediate medical attention, are reasonably likely to place the patient's health in serious jeopardy, result in serious impairment to bodily functions or result in serious dysfunction of any bodily organ or part.
6. Emergency Medical Care means medical care required to be provided for Emergent Conditions pursuant to the Emergency Medical Treatment and Labor Act, section 1867 of the Social Security Act (42 U.S.C. 1395dd) to individuals, regardless of their eligibility for Financial Assistance under this policy. More specifically, Emergency Medical Care refers to services required to be provided under Subchapter G of Chapter IV of Title 42 of the Code of Federal Regulations and Treas. Reg. § 1.501(r)-4(c) (or any successor regulations), to the extent such regulations are applicable to the Hospital.
7. Extraordinary Collection Action (ECA) means actions taken by the Hospital against an individual relating to obtaining payment of a bill for care covered under this FAP.
8. FAP-Eligible Individual means an individual eligible for financial assistance under this Policy without regard to whether the individual has applied for financial assistance.
9. Hospital means White Plains Hospital Center and its substantially related entities (not including the following captive professional corporations: Cancer & Blood Medical Services of NY, PC; Scarsdale Medical Group, PC and White Plains Medical Diagnostics, PC).
10. Medically Necessary means those services necessary to prevent, diagnose, correct or cure conditions in a person that cause acute suffering; endanger life; result in illness or infirmity; interfere with his/her capacity for normal activity; or threaten some significant handicap.
11. Patient Accounts Department means the operating unit of the Hospital responsible for billing and collecting self-pay accounts for hospital services.
12. Plain Language Summary of the FAP (PLS) means a written statement that notifies an individual that the Hospital facility offers financial assistance under a FAP and provides

necessary information in language that is clear, concise, and easy to understand. The PLS must be offered at intake or discharge and in any bill notifying a Responsible Individual about a possible ECA.

13. Responsible Individual means the patient and any other individual having financial responsibility for a the patient's account. There may be more than one Responsible Individual.

Policy Guidelines:

This policy is intended to apply to Covered Services and provides guidelines for administering financial assistance services to patients requiring "medically necessary" treatment after exhausting all sources of insurance payment. Financial assistance is provided to patients with a demonstrated inability to pay, as contrasted to an unwillingness to pay, which is considered bad debt. As of January 1st 2018 Medicaid HMO non-covered denials will also be considered for charity care. This financial assistance policy also applies to medically necessary non-covered services and non-covered days exceeding a length of stay limit for patients either eligible for or covered by Medicaid who otherwise meet the Hospital's policy criteria.

1. Financial assistance shall be available to:

- Uninsured patients residing in the Hospital's primary service area receiving medically necessary services or emergency care (See Attachment A for Financial Aid Chart and Levels)
- Underinsured patients with high insurance benefit cost shares residing in the Hospital's primary service area receiving medically necessary services or emergency care.
- Patients residing in the Hospital's primary service area who exhaust their medical benefits.

Except for emergency services, patients must reside within the Hospital's primary service area for a particular service to be categorically eligible for financial assistance. The Hospital's primary service area is Bronx, Orange, Putnam, Rockland, and Westchester counties. Eligibility for financial assistance for non-residents of New York State will be determined on a case-by-case basis.

Elective procedures and services that are not deemed medically necessary (e.g. cosmetic surgery) are not eligible for financial assistance.

A listing of providers (other than the Hospital itself) delivering Emergency or Medically Necessary care in the Hospital that are covered and NOT covered under this policy is available on the Hospital's website (<https://www.wphospital.org> [click on the "Patients and Families" tab, then click on "Financial and Insurance Information."]) and from the Patient Accounts Department. The list is updated quarterly.

2. The Hospital does not place a limit on services based on a patient's medical condition.
3. Determination of eligibility for financial assistance will be made as early in the care planning and scheduling process as possible. Patient Accounts counselors will assist any Responsible

Individuals who require assistance with completing financial assistance applications. Emergency services will never be delayed pending financial determinations. Responsible Individuals can apply for financial assistance prior to services or after receipt of a bill. Responsible Individuals can also apply for financial assistance after a bill has been sent to a collection agency.

4. Applications for financial assistance will be reviewed and decided upon promptly and within 30 business days for non-emergency services. Responsible Individuals are advised to disregard any bill received while an application is in process. Accounts for patients who have completed financial assistance applications shall not be sent to collections while applications are in process.
5. Responsible Individuals will be given two hundred and forty (240) days from the date of the first post-discharge bill to complete a financial assistance application. The Hospital may waive the 240 day period if the Responsible Individual can show good cause for the late filing. All late filings will require the approval of the Assistant Vice President of Revenue Cycle.
6. Incomplete applications (i.e., all required information/documents has/have not been provided) will be returned to the Responsible Individual with an explanation as to what information/documents is/are missing and notifying the Responsible Individual that they may have a reasonable time (i.e., no less than 30 days) to resubmit the application with the missing information/documents. A copy of the PLS, a notice of potential ECAs and contact information for the Patient Accounts Department will also be provided. Reasonable time depends on the particular facts and circumstances e.g., the amount of additional information/documentation that is being requested.
7. Completed applications will receive a Financial Assistance pending letter. The letter will provide clarification regarding the application timeline and financial assistance exclusions.
8. Financial assistance approvals will be valid for one year, subject to subsequent reviews based on changes in Responsible Individuals' circumstances.
9. Responsible Individuals are expected to cooperate with the Hospital in applying for available public insurance coverage (e.g. Medicaid, Child Health Plus, and Family Health Plus) if deemed potentially eligible before final financial assistance determinations are made.
10. Eligibility Criteria. Gross income tied to published FPL income guidelines adjusted for family size shall be used to determine eligibility for financial assistance. Decisions are based on annual income.
 - a) For uninsured and underinsured individuals at or below 200% of FPL who are approved for financial assistance, patient financial responsibility will be waived
 - b) For uninsured individuals between 201% to 300% of FPL who are approved for financial assistance, patient financial responsibility will be based on a 10% of the current Medicaid rate
 - c) For underinsured individuals between 201% to 300% of FPL who are approved for financial assistance, patient financial responsibility will be equal to 10% of cost share

- d) For uninsured individuals between 301% to 400% of FPL who are approved for financial assistance, patient financial responsibility will be based on a 20% of the current Medicaid rate
- e) For underinsured individuals between 301% to 400% of FPL who are approved for financial assistance, patient financial responsibility will be 20% of cost share
- f) The Hospital's financial assistance policy also extends to uninsured individuals between 401% and 500% of FPL who are approved for financial assistance (See Attachment A).
- g) Uninsured individuals and underinsured above 500% of FPL residing in the Hospital's primary service area who receive medically necessary or emergency care are eligible for a courtesy discount (See Attachment A).
- h) A FAP-Eligible Individual may not be charged more than AGB for Covered Services.

11. Immigration status is not a criterion used to determine eligibility.

12. The Medical Center shall verify current income. Acceptable proof of income is as follows:

- a) Unemployment statement
- b) Social Security/pension award letter
- c) Pay stubs/employment verification letter
- d) Previous year's tax return or W2's
- e) Letter of support
- f) Attestation letter explaining income, support, and/or current financial situation if other proof of income is not available

13. The Hospital uses predictive analysis to assist in charity care determinations in the absence of completed financial assistance applications. Such findings will not deem patients ineligible for financial assistance. If a patient completes a financial assistance application with documentation demonstrating that his/her income is lower than the category determined using predictive analysis, the patient's financial responsibility will be further reduced to the lower amount. Experian is utilized. Experian Healthcare Financial Assistance Screening/Presumptive Charity uses financial information that is contained in a patient's credit report and other patient specific attributes to estimate their income level and where they are in relation to the Federal Poverty Level to qualify for a hospital's charity care program. Inquiries through Experian Healthcare's Financial Assistance Screening are soft inquires that can only be seen by the consumer and do not affect credit score. If consumer has any questions or concerns regarding the inquiry, they can contact Experian Healthcare Customer Care at (763) 416-1030.

14. Presumptive eligibility may also be based on prior FAP Eligibility or the Hospital may use enrollment in certain specified means-tested public programs to presumptively determine that individuals are FAP-eligible, including:

- State-funded prescription programs;
- Homeless or received care from a homeless clinic;
- Participation in Women, Infants and Children programs (WIC);
- Food stamp eligibility;
- Subsidized school lunch program eligibility;
- Eligibility for other state or local assistance programs that are unfunded (e.g., Medicaid spend-down);
- Low income/subsidized housing is provided as a valid address; and
- Patient is deceased with no known estate.

If the patient is presumptively eligible for less than the most generous assistance available, the Hospital will notify the patient regarding the basis for the presumptive FAP eligibility determination and the way to apply for more generous assistance available under the FAP. The Hospital will also give the patient a reasonable period of time to apply for more generous assistance before initiating ECAs (as discussed below) to obtain the discounted amount owed for the Covered Services.

15. Full financial assistance will be granted to patients with outstanding self-pay bills and current NYS Medicaid coverage.
16. Financial assistance will be granted to patients who are homeless. Ambulance reports can be a source of reference if it is documented in the report that the patient is undomiciled.
17. There are certain instances where at the discretion of White Plains Hospital an account will be adjusted as bad debt without going to an agency. For example:
 - a) Anonymous accounts
 - b) Prior accounts which have recently been returned from primary/secondary as uncollectible
 - c) If the balance fail the system action (or associate fails to completed the transfer on manual referrals) and do not move from primary agency to secondary agency after primary closes out account and there is a gap from when primary closed and failure discovered the account may be written off without going to a secondary agency.
18. Responsible Individuals will receive financial assistance decisions via mail, with notification on the bottom of the approval/***denial letter explaining how to appeal the decision***. The Hospital's billing statements will advise Responsible Individuals if they have received a financial assistance or self-pay discount and will show the adjustment.
19. Responsible Individuals may appeal the Hospital's financial assistance decisions if they are denied financial assistance or deem a decision to be unfavorable. Responsible Individuals appealing financial assistance decisions must provide supporting documentation (*i.e.*, proof of current income). Responsible Individuals have 30 days to submit their appeals to the attention of the Assistant Vice President of Revenue Cycle, Patient Accounts Department and will be notified of decisions via mail within 30 days of the submission of appeals applications. Based

upon the information provided, Responsible Individuals may be evaluated for further reductions or extended payment plans.

20. Responsible Individuals are offered payment plans if they are not able to make reduced payments in full. Extended payment plans are also offered through the appeals process. If a Responsible Individual makes a deposit, it is included as part of a payment towards his/her financial assistance balance. White Plains Hospital Medical Center does not charge interest on balances.
21. At least three (3) separate account statements will be mailed to the last known address of each Responsible Individual. At least 180 days must elapse between the first post-discharge bill and initiation of Extraordinary Collection Actions (as discussed below). The first account statement is scheduled to be released 6 days after the balance is dropped to patient's responsibility.
22. All collection agencies affiliated with the Hospital have a copy of and must follow the Hospital financial assistance policy and will refer any Responsible Individual needing assistance back to the Hospital for evaluation and reduction of a bill based on annual income and family size.
23. Responsible Individuals will receive a written notice 45 days prior to any account being forwarded to a collection agency or the initiation of any ECA. A reasonable effort to orally notify the Responsible Individual by telephone at the last known telephone number must also be made. During all conversations, the Responsible Individual will be informed about the financial assistance that may be available under the FAP.
24. The Hospital prohibits collections against any patient who is eligible for Medicaid at the time services are rendered.
25. The Hospital will not send an account to collection if a Financial Assistance application is pending.
26. Collection agencies are prohibited from forcing the sale of or foreclosure on a Responsible Individual's primary residence.
27. The PLS must be offered at intake or discharge and in any bill notifying a Responsible Individual about a possible ECA.
28. Notice of the Hospital's financial assistance policies shall be communicated in writing to patients and local community service agencies. Written information describing the Medical Center's financial assistance policies shall be available in both English and Spanish to any party seeking such information at the following locations:
 - a) Emergency Room.
 - b) Admitting offices.
 - c) www.wphospital.org –(click on the “Patients and Families” tab, then click on “Financial and Insurance Information.”) There is no charge to download these materials, and patients are not required to create an account or provide personally identifiable information.
 - d) By mail upon request to Patient Accounts Department, 101 East Post Rd, Floor 3, White Plains, NY 10601.

- e) In person from the Patient Financial Services located at 101 East Post Rd (3rd Floor).
- f) The Call Center at 914-681-1004.
- g) By e-mail through WPHFinancialAssistance@wphospital.org.

Financial assistance availability and office phone numbers are printed on the bottom of all hospital bills.

- 29. Responsible Individual(s) will be offered a payment plan if they are not able to make payments based on the self-pay rate in full.
- 30. White Plains Hospital may bill patient when they are non-compliant with Coordination of Benefits (COB) update and/or non-compliant with No Fault/Worker's Compensation/Skilled Nursing Facility insurance/cases.
- 31. The Hospital will ensure that translations of the FAP, PLS and Application will be made into the primary language spoken by individuals that use the hospital that constitute the lesser of 1,000 people or 5% of the community serviced.
- 32. Notification about the availability of financial assistance is also widely publicized to members of the community served by the Hospital by various means, which may include, but are not limited to:
 - Making referring staff physicians aware of the FAP through periodic communication; and
 - including a prominently-displayed advertisement in the Hospital's newsletter mailed to the individuals in the Hospital's customer database informing readers that the Hospital offers financial assistance and providing appropriate contact information.
- 33. All intake, registration, and collection agency staff are trained on the Hospital's financial assistance policy on a periodic basis.
- 34. Responsible Individuals with any complaints about the Hospital's financial assistance policy or process may call the New York State Department of Health Complaint Hotline at 1-800-804-5447. This information is also included on denial letters.

In implementing this policy, the Hospital's management and facilities shall comply with all other Federal, State, and local laws, rules, and regulations that may apply to activities conducted pursuant to this policy.

ATTACHMENT A

Financial Aid Chart and Levels

2025 FEDERAL POVERTY LEVEL		GROSS INCOME CATEGORIES (Upper Limits)							
		1	2	3	4	5	6	7	8
Family Size	FPL	150%	200%	250%	300%	350%	400%	500%	>500%
1	\$15,650	\$23,475	\$31,300	\$39,125	\$46,950	\$54,775	\$62,600	\$78,250	
2	\$21,150	\$31,725	\$42,300	\$52,875	\$63,450	\$74,025	\$84,600	\$105,750	
3	\$26,650	\$39,975	\$53,300	\$66,625	\$79,950	\$93,275	\$106,600	\$133,250	
4	\$32,150	\$48,225	\$64,300	\$80,375	\$96,450	\$112,525	\$128,600	\$160,750	
5	\$37,650	\$56,475	\$75,300	\$94,125	\$112,950	\$131,775	\$150,600	\$188,250	
6	\$43,150	\$64,725	\$86,300	\$107,875	\$129,450	\$151,025	\$172,000	\$215,750	
7	\$48,650	\$72,975	\$97,300	\$121,625	\$145,950	\$170,275	\$194,600	\$243,250	
8	\$54,150	\$81,225	\$108,300	\$135,375	\$162,450	\$189,525	\$216,600	\$270,750	
For each additional person add.	\$5,500	\$8,250	\$11,000	\$13,750	\$16,500	\$19,250	\$22,000	\$27,500	

* Based on the 2025 Federal Poverty Guidelines

Consolidated Professional and Hospital Financial Assistance Policy

Key Highlights of White Plains Hospital Financial Assistance Policy:

- The fees are designated by FPL% level and service. The schedule shows fees for Professional (PB), Hospital (HB) and Combined (PB + HB).
- Level 5 or greater than 500% is considered to be a ‘Courtesy Discount.’ For PB, the fee will be 61% of billed amount instead of a flat rate. As a result, a patient may receive an additional bill.
- Depending on the service a fee may not be charged and is earmarked with “\$ –”.

New Patient Visit (NPV) Pb Only Locations & Family Health Clinic						
Pricing Levels	% FPL	PB NPV	*HB Uninsured	*HB Underinsured	Combined Uninsured	Combined Underinsured
1	200%	\$-	\$0	\$0	\$0	\$0
2	201%-300%	\$10	10% of Medicaid	10% of Cost Share	PB + HB Uninsured	PB + HB Underinsured
3	301%-400%	\$15	20% of Medicaid	20% of Cost Share	PB + HB Uninsured	PB + HB Underinsured
4	401%-500%	\$20	27% of charges	27% of charges	PB + HB Uninsured	PB + HB Underinsured
5	>500%	61% of Billed	60% of charges	60% of charges	PB + HB Uninsured	PB + HB Underinsured

Established Patient Visit (EPV) Pb Only Locations & Family Health Clinic						
Pricing Levels	% FPL	PB NPV	*HB Uninsured	*HB Underinsured	Combined Uninsured	Combined Underinsured
1	200%	\$-	\$0	\$0	\$0	\$0
2	201%-300%	\$10	10% of Medicaid	10% of Cost Share	PB + HB Uninsured	PB + HB Underinsured
3	301%-400%	\$15	20% of Medicaid	20% of Cost Share	PB + HB Uninsured	PB + HB Underinsured
4	401%-500%	\$20	27% of charges	27% of charges	PB + HB Uninsured	PB + HB Underinsured
5	>500%	61% of Billed	60% of charges	60% of charges	PB + HB Uninsured	PB + HB Underinsured

Emergency Department (ED)						
Pricing Levels	% FPL	PB NPV	*HB Uninsured	*HB Underinsured	Combined Uninsured	Combined Underinsured
1	200%	\$-	\$0	\$0	\$0	\$0
2	201%-300%	\$10	10% of Medicaid	10% of Cost Share	PB + HB Uninsured	PB + HB Underinsured

3	301%-400%	\$15	20% of Medicaid	20% of Cost Share	PB + HB Uninsured	PB + HB Underinsured
4	401%-500%	\$20	27% of charges	27% of charges	PB + HB Uninsured	PB + HB Underinsured
5	>500%	61% of Billed	60% of charges	60% of charges	PB + HB Uninsured	PB + HB Underinsured

Ambulatory Surgery						
Pricing Levels	% FPL	PB NPV	*HB Uninsured	*HB Underinsured	Combined Uninsured	Combined Underinsured
1	200%	\$-	\$0	\$0	\$0	\$0
2	201%-300%	\$400	10% of Medicaid	10% of Cost Share	PB + HB Uninsured	PB + HB Underinsured
3	301%-400%	\$750	20% of Medicaid	20% of Cost Share	PB + HB Uninsured	PB + HB Underinsured
4	401%-500%	\$900	25% of charges	25% of charges	PB + HB Uninsured	PB + HB Underinsured
5	>500%	61% of Billed	30% of charges	30% of charges	PB + HB Uninsured	PB + HB Underinsured

**Per procedure rate

Gastrointestinal (GI) Procedures						
Pricing Levels	% FPL	PB NPV	*HB Uninsured	*HB Underinsured	Combined Uninsured	Combined Underinsured
1	200%	\$-	\$0	\$0	\$0	\$0
2	201%-300%	\$300	10% of Medicaid	10% of Cost Share	PB + HB Uninsured	PB + HB Underinsured
3	301%-400%	\$375	20% of Medicaid	20% of Cost Share	PB + HB Uninsured	PB + HB Underinsured
4	401%-500%	\$400	26% of charges	26% of charges	PB + HB Uninsured	PB + HB Underinsured
5	>500%	61% of Billed	37% of charges	37% of charges	PB + HB Uninsured	PB + HB Underinsured

*Per procedure rate

Inpatient (Inpt)

Pricing Levels	% FPL	PB NPV	*HB Uninsured	*HB Underinsured	Combined Uninsured	Combined Underinsured
1	200%	\$-	\$0	\$0	\$0	\$0
2	201%-300%	14% of charges	10% of Medicaid	10% of Cost Share	PB + HB Uninsured	PB + HB Underinsured
3	301%-400%	20% of charges	20% of Medicaid	20% of Cost Share	PB + HB Uninsured	PB + HB Underinsured
4	401%-500%	40% of charges	28% of charges	28% of charges	PB + HB Uninsured	PB + HB Underinsured
5	>500%	61% of Billed	47% of charges	47% of charges	PB + HB Uninsured	PB + HB Underinsured

Inpatient (OB Delivery)						
Pricing Levels	% FPL	PB NPV	*HB Uninsured	*HB Underinsured	Combined Uninsured	Combined Underinsured
1	200%	\$-	\$0	\$0	\$0	\$0
2	201%-300%	14% of charges	10% of Medicaid	10% of Cost Share	PB + HB Uninsured	PB + HB Underinsured
3	301%-400%	20% of charges	20% of Medicaid	20% of Cost Share	PB + HB Uninsured	PB + HB Underinsured
4	401%-500%	40% of charges	64% of charges	64% of charges	PB + HB Uninsured	PB + HB Underinsured
5	>500%	61% of Billed	72% of charges	72% of charges	PB + HB Uninsured	PB + HB Underinsured

Inpatient (Newborn)						
Pricing Levels	% FPL	PB NPV	*HB Uninsured	*HB Underinsured	Combined Uninsured	Combined Underinsured
1	200%	\$-	\$0	\$0	\$0	\$0
2	201%-300%	14% of charges	10% of Medicaid	10% of Cost Share	PB + HB Uninsured	PB + HB Underinsured
3	301%-400%	20% of charges	20% of Medicaid	20% of Cost Share	PB + HB Uninsured	PB + HB Underinsured
4	401%-500%	40% of charges	37% of charges	37% of charges	PB + HB Uninsured	PB + HB Underinsured
5	>500%	61% of Billed	41% of charges	41% of charges	PB + HB Uninsured	PB + HB Underinsured

		Medical Oncology Infusions (Inf)				
Pricing Levels	% FPL	PB NPV	*HB Uninsured	*HB Underinsured	Combined Uninsured	Combined Underinsured
1	200%	\$-	\$0	\$0	\$0	\$0
2	201%-300%	14% of charges	10% of Medicaid	10% of Cost Share	PB + HB Uninsured	PB + HB Underinsured
3	301%-400%	20% of charges	20% of Medicaid	20% of Cost Share	PB + HB Uninsured	PB + HB Underinsured
4	401%-500%	40% of charges	23% of charges	23% of charges	PB + HB Uninsured	PB + HB Underinsured
5	>500%	61% of Billed	30% of charges	30% of charges	PB + HB Uninsured	PB + HB Underinsured

		Radiation Oncology (Rad Onc)				
Pricing Levels	% FPL	PB NPV	*HB Uninsured	*HB Underinsured	Combined Uninsured	Combined Underinsured
1	200%	\$-	\$0	\$0	\$0	\$0
2	201%-300%	14% of charges	10% of Medicaid	10% of Cost Share	PB + HB Uninsured	PB + HB Underinsured
3	301%-400%	20% of charges	20% of Medicaid	20% of Cost Share	PB + HB Uninsured	PB + HB Underinsured
4	401%-500%	40% of charges	20% of charges	20% of charges	PB + HB Uninsured	PB + HB Underinsured
5	>500%	61% of Billed	33% of charges	33% of charges	PB + HB Uninsured	PB + HB Underinsured

		Radiology Xray (Rad Xray)				
Pricing Levels	% FPL	PB NPV	*HB Uninsured	*HB Underinsured	Combined Uninsured	Combined Underinsured
1	200%	\$-	\$0	\$0	\$0	\$0
2	201%-300%	\$10	10% of Medicaid	10% of Cost Share	PB + HB Uninsured	PB + HB Underinsured
3	301%-400%	\$15	20% of Medicaid	20% of Cost Share	PB + HB Uninsured	PB + HB Underinsured

4	401%-500%	\$20	28% of charges	28% of charges	PB + HB Uninsured	PB + HB Underinsured
5	>500%	61% of Billed	49% of charges	49% of charges	PB + HB Uninsured	PB + HB Underinsured

Radiology Ultrasound (Rad US)						
Pricing Levels	% FPL	PB NPV	*HB Uninsured	*HB Underinsured	Combined Uninsured	Combined Underinsured
1	200%	\$-	\$0	\$0	\$0	\$0
2	201%-300%	\$40	10% of Medicaid	10% of Cost Share	PB + HB Uninsured	PB + HB Underinsured
3	301%-400%	\$45	20% of Medicaid	20% of Cost Share	PB + HB Uninsured	PB + HB Underinsured
4	401%-500%	\$50	28% of charges	28% of charges	PB + HB Uninsured	PB + HB Underinsured
5	>500%	61% of Billed	54% of charges	54% of charges	PB + HB Uninsured	PB + HB Underinsured

Radiology Mammography (Rad Mam)						
Pricing Levels	% FPL	PB NPV	*HB Uninsured	*HB Underinsured	Combined Uninsured	Combined Underinsured
1	200%	\$-	\$0	\$0	\$0	\$0
2	201%-300%	\$50	10% of Medicaid	10% of Cost Share	PB + HB Uninsured	PB + HB Underinsured
3	301%-400%	\$65	20% of Medicaid	20% of Cost Share	PB + HB Uninsured	PB + HB Underinsured
4	401%-500%	\$70	29% of charges	29% of charges	PB + HB Uninsured	PB + HB Underinsured
5	>500%	61% of Billed	60% of charges	60% of charges	PB + HB Uninsured	PB + HB Underinsured

Radiology Computed Tomography (Rad CT)						
Pricing Levels	% FPL	PB NPV	*HB Uninsured	*HB Underinsured	Combined Uninsured	Combined Underinsured
1	200%	\$-	\$0	\$0	\$0	\$0
2	201%-300%	\$80	10% of Medicaid	10% of Cost Share	PB + HB Uninsured	PB + HB Underinsured

3	301%-400%	\$115	20% of Medicaid	20% of Cost Share	PB + HB Uninsured	PB + HB Underinsured
4	401%-500%	\$125	23% of charges	23% of charges	PB + HB Uninsured	PB + HB Underinsured
5	>500%	61% of Billed	50% of charges	50% of charges	PB + HB Uninsured	PB + HB Underinsured

Radiology Magnetic Resonance Imaging (Rad MRI)						
Pricing Levels	% FPL	PB NPV	*HB Uninsured	*HB Underinsured	Combined Uninsured	Combined Underinsured
1	200%	\$-	\$0	\$0	\$0	\$0
2	201%-300%	\$80	10% of Medicaid	10% of Cost Share	PB + HB Uninsured	PB + HB Underinsured
3	301%-400%	\$115	20% of Medicaid	20% of Cost Share	PB + HB Uninsured	PB + HB Underinsured
4	401%-500%	\$125	23% of charges	23% of charges	PB + HB Uninsured	PB + HB Underinsured
5	>500%	61% of Billed	50% of charges	50% of charges	PB + HB Uninsured	PB + HB Underinsured

PET Scan (Global)						
Pricing Levels	% FPL	PB NPV	*HB Uninsured	*HB Underinsured	Combined Uninsured	Combined Underinsured
1	200%	\$-	\$0	\$0	\$0	\$0
2	201%-300%	\$80	10% of Medicaid	10% of Cost Share	PB + HB Uninsured	PB + HB Underinsured
3	301%-400%	\$115	20% of Medicaid	20% of Cost Share	PB + HB Uninsured	PB + HB Underinsured
4	401%-500%	\$150	% of charges	% of charges	PB + HB Uninsured	PB + HB Underinsured
5	>500%	61% of Billed	% of charges	% of charges	PB + HB Uninsured	PB + HB Underinsured

		All other Radiology Services				
Pricing Levels	% FPL	PB NPV	*HB Uninsured	*HB Underinsured	Combined Uninsured	Combined Underinsured
1	200%	\$-	\$0	\$0	\$0	\$0
2	201%-300%	\$15	10% of Medicaid	10% of Cost Share	PB + HB Uninsured	PB + HB Underinsured
3	301%-400%	\$25	20% of Medicaid	20% of Cost Share	PB + HB Uninsured	PB + HB Underinsured
4	401%-500%	\$50	% of charges	% of charges	PB + HB Uninsured	PB + HB Underinsured
5	>500%	61% of Billed	% of charges	% of charges	PB + HB Uninsured	PB + HB Underinsured

		Urgent Care				
Pricing Levels	% FPL	PB NPV	*HB Uninsured	*HB Underinsured	Combined Uninsured	Combined Underinsured
1	200%	\$-	\$0	\$0	\$0	\$0
2	201%-300%	\$15	10% of Medicaid	10% of Cost Share	PB + HB Uninsured	PB + HB Underinsured
3	301%-400%	\$25	20% of Medicaid	20% of Cost Share	PB + HB Uninsured	PB + HB Underinsured
4	401%-500%	\$50	% of charges	% of charges	PB + HB Uninsured	PB + HB Underinsured
5	>500%	61% of Billed	% of charges	% of charges	PB + HB Uninsured	PB + HB Underinsured

		Walk-In & Reference Laboratory				
Pricing Levels	% FPL	PB NPV	*HB Uninsured	*HB Underinsured	Combined Uninsured	Combined Underinsured
1	200%	\$-	\$0	\$0	\$0	\$0
2	201%-300%	\$15	10% of Medicaid	10% of Cost Share	PB + HB Uninsured	PB + HB Underinsured
3	301%-400%	\$25	20% of Medicaid	20% of Cost Share	PB + HB Uninsured	PB + HB Underinsured
4	401%-500%	\$50	% of charges	% of charges	PB + HB Uninsured	PB + HB Underinsured
5	>500%	61% of Billed	% of charges	% of charges	PB + HB Uninsured	PB + HB Underinsured

		PTOT				
Pricing Levels	% FPL	PB NPV	*HB Uninsured	*HB Underinsured	Combined Uninsured	Combined Underinsured
1	200%	\$-	\$0	\$0	\$0	\$0
2	201%-300%	\$15	10% of Medicaid	10% of Cost Share	PB + HB Uninsured	PB + HB Underinsured
3	301%-400%	\$25	20% of Medicaid	20% of Cost Share	PB + HB Uninsured	PB + HB Underinsured
4	401%-500%	\$50	% of charges	% of charges	PB + HB Uninsured	PB + HB Underinsured
5	>500%	61% of Billed	% of charges	% of charges	PB + HB Uninsured	PB + HB Underinsured

		All Other OP				
Pricing Levels	% FPL	PB NPV	*HB Uninsured	*HB Underinsured	Combined Uninsured	Combined Underinsured
1	200%	\$-	\$0	\$0	\$0	\$0
2	201%-300%	\$15	10% of Medicaid	10% of Cost Share	PB + HB Uninsured	PB + HB Underinsured
3	301%-400%	\$25	20% of Medicaid	20% of Cost Share	PB + HB Uninsured	PB + HB Underinsured
4	401%-500%	\$50	% of charges	% of charges	PB + HB Uninsured	PB + HB Underinsured
5	>500%	61% of Billed	% of charges	% of charges	PB + HB Uninsured	PB + HB Underinsured

All unfavorable decisions or denied applications can be appealed within 30 days of decision.