



White Plains Hospital Center
Patient Accounts Department
Billing Department (914)681-1004

No Surprise Billing- Understanding your Bill:

Please be advised that each insurance carrier has different plans, with different benefits and limitations. Your insurance carrier is the best resource to inform you regarding plan participation and out of pocket. Although the hospital may participate with your insurance you may still be responsible for a deductible, co-insurance, copayment and/or noncovered services.

Physician Charges:

Please be aware that you may receive multiple bills for services provided to you at White Plains Hospital Center. We strongly urge you to contact your referring physician to discuss any additional fees not related to the facility that are associated with his/her service.

The following information is intended to help you better understand the billing process and who to contact if you have questions.

You will receive a bill from the hospital for all services provided. Depending on the services or treatment provided, you may also receive a bill for the professional diagnostic or treatment services provided by physicians in the following specialties:

- Anesthesiology** (North American Partners in Anesthesia 914-428-5454)
- Cardiology/EKG** (White Plains Cardiology Associates, 914-771-7335 x305)
- Emergency Department Physician Billing** (MMRI, 866-504-1173)
- Nuclear Cardiology** (White Plains Cardiology, 914-771-7335 x305)
- Pathology** (MMRI, 800-540-3917)
- Radiology** (MMRI, 800-540-3917)
- Hospitalists** (MMRI, 866-504-1173)
- Neonatologists** (MMRI, 866-504-1173)

If you have questions related to billing for these services, please contact the appropriate billing office listed above.

Questions related specifically to your hospital bill should be directed to the Patient Accounts Office, Monday through Friday between 9am and 4pm at the following number:
Billing Department (914)681-1004

You may also contact us via e-mail at: billing@wphospital.org

For emergency or inpatient services in addition to the above billing(s), you may receive a bill from a consulting physician (specialist) who may have provided service. The consultant/specialist may or may not participate with your insurance payer. For billing questions you should call the billing number of the consultant's/specialist's bill.

We hope this information will help make the billing process easier for you