



COVID-19 HOUSING & UTILITY RELIEF

The information provided here does not, and is not intended to, constitute legal advice. This is for general informational purposes only.

Updated and Issued April 16, 2021.

HOUSING

Relief	How Long	Contact
<p>National Eviction Moratorium Issued by the Centers for Disease Control: No evictions for renters who provide to their landlord a signed declaration that they:</p> <ol style="list-style-type: none"> 1. Have used their best efforts to receive rental assistance; 2. Earned no more than \$99,000 in 2020 or more than \$198,000 if filing a joint tax return, received an Economic Impact Payment (stimulus check) in 2020, or were not required to report their 2020 income to the IRS; 3. Are unable to make rent due to income loss, loss of work hours, a lay-off, or extraordinary medical costs; 4. Are using their best efforts to make rental payments; and 5. An eviction would result in homelessness or force them to share living spaces with other households. <ul style="list-style-type: none"> • Tenants are still required to pay rent. • Landlords can charge fees or interest for nonpayment of rent. • Tenants can still be evicted for reasons other than not paying rent. <p><i>* This moratorium applies, unless a state has a more protective measure.*</i></p>	Until June 30, 2021	<ul style="list-style-type: none"> • Consumer Financial Protection Bureau: (855) 411-2372 or https://www.consumerfinance.gov/complaint/ • In Washington State, Northwest Justice Project CLEAR Hotline: 1-888-201-1014 • In Oregon State, Oregon Law Center, Umatilla County: (541) 276-6685
<p>Eviction Moratorium, Washington State Residential Renters:</p> <ul style="list-style-type: none"> • No evictions, unless the landlord provides an affidavit that the tenant poses a significant risk to the immediate health, safety, or property of others. • A landlord can evict tenants if the landlord provides an affidavit that they plan to occupy or sell the property and provides at least 60 days' notice. • No late fees or other charges related to nonpayment of rent allowed, when nonpayment occurred after February 29, 2020. • Landlords cannot charge rents for properties tenants cannot enter because of COVID-19. • A landlord cannot collect debt for unpaid rent occurring after February 29, 2020, unless the landlord offered a reasonable re-payment plan based on the tenant's individual financial and health circumstances and the tenant refused or failed to comply. • Landlords cannot increase rents during this time. 	Until June 30, 2021	<ul style="list-style-type: none"> • Washington State Attorney General's Office: https://fortress.wa.gov/atg/formhandler/ago/COVID19EvictionComplaintForm.aspx • Washington State Attorney General Civil Rights Division: (833) 660-4877
<p>Eviction Moratorium, Oregon State Residential Renters:</p> <ul style="list-style-type: none"> • No evictions for renters who fill out and sign a sworn declaration of financial hardship and give it to their landlords. Once a renter gives a signed declaration, the landlord cannot evict for failure to pay rent, fees, or utilities. • Landlords can evict tenants for other violations of rental agreements during this time. • A landlord can evict tenants if the landlord plans to occupy, demolish, renovate, or sell the property and provides at least 90 days' notice. • Renters who give their landlords a signed declaration will have until June 30, 2021 to pay back money that they owe. After the moratorium ends on July 1, renters will owe their landlords any back rent, fees, or utilities that built up during any of the moratoriums. Before the moratorium ends, landlords are not allowed to charge late fees or to report debt to credit agencies. • Renters who do not give their landlords a signed declaration will need to pay back rent from April 2020 through December 2020 by March 31, 2021. 	Until June 30, 2021	<ul style="list-style-type: none"> • Oregon Governor's Office on Housing Issues: (503) 931-7773 • Oregon Law Center, Umatilla County: (541) 276-6685
<p>No Foreclosures for Homeowners and No Evictions for Renters in Single-Family Homes:</p> <ul style="list-style-type: none"> • Applies to single-family homes with mortgages backed by Fannie Mae, Freddie Mac, the VA, and USDA Rural Housing, and single-family homes insured by the Federal Housing Administration (FHA). • This does not mean that mortgage and rent payments have been suspended. • A homeowner with a federally-backed mortgage experiencing economic hardship may request a forbearance for up to 180 days, which may be extended for another 180 days. 	Until June 30, 2021	Contact the institution that finances and/or insures your mortgage.

UTILITIES

Relief	How Long	Contact
Utility Shut-Off Moratorium, Washington State: <ul style="list-style-type: none"> No disconnections of energy and water services due to nonpayment. Energy and water utility companies cannot refuse to reconnect residents who have been disconnected due to nonpayment. No late or reconnection fees allowed. 	Until July 31, 2021	Washington Utilities and Transportation Commission: 1-888-333-9882
Utility Shut-Off Moratorium, Oregon State: <ul style="list-style-type: none"> No disconnections of energy and water services due to nonpayment for PacifiCorp, Idaho Power, NW Natural, Cascade Natural, and Avista customers. No late fees allowed. 	Until June 30, 2021	Oregon Public Utility Commission: 1-800-522-2404 or puc.consumer@state.or.us
Cascade Natural Gas: <ul style="list-style-type: none"> Customers will not be disconnected for nonpayment. You can make payment arrangements. If you are experiencing economic hardship, you may be eligible for a grant of up to \$400. 	Undetermined at this time	Cascade Natural Gas: 1-888-522-1130 or https://www.cngc.com/
Columbia Rural Electric Association: <ul style="list-style-type: none"> Each case is handled on an individual basis. Call for additional information. 	Undetermined at this time	Columbia REA: (509) 526-4041 or http://www.columbiarea.com/
Ferrellgas: <ul style="list-style-type: none"> Each case is handled on an individual basis. Call for additional information. 	Undetermined at this time	Ferrellgas: (509) 525-8122
Milton-Freewater City Light & Power: <ul style="list-style-type: none"> Each case is handled on an individual basis. Call for additional information. 	Undetermined at this time	City of Milton-Freewater: (541) 938-5531
Pacific Power: <ul style="list-style-type: none"> Late payment fees and disconnections for non-payment are temporarily suspended. Contact your service provider to discuss your options. 	Undetermined at this time	Pacific Power: 1-888-221-7070 or https://www.pacificpower.net/

EMERGENCY ASSISTANCE

Relief	How Long	Contact
Rental Assistance in Columbia County: If you cannot make rent payments due to economic hardship, you may be eligible for rental payment assistance to help you stay in your home.	Up to 12 months	Project Timothy: (509) 382-2943 BMAC: (509) 529-4980
Rental Assistance in Walla Walla County: If you cannot make rent payments due to economic hardship, you may be eligible for rental payment assistance to help you stay in your home.	Up to 12 months	BMAC: (509) 529-4980 Walla Walla Immigrant Rights Coalition Hotline: (509) 520-3834
Rental Assistance in Umatilla County: If you cannot make rent payments due to economic hardship, you may be eligible for rental payment assistance to help you stay in your home.	Up to 12 months	CAPECO: https://form.iotform.com/201685995969177
Mortgage Assistance in Columbia County: If you cannot make mortgage payments due to economic hardship, you may be eligible for mortgage relief payments.	Up to 3 months	BMAC: (509) 529-4980
Mortgage Assistance in Walla Walla County: If you cannot make mortgage payments due to economic hardship, you may be eligible for mortgage relief payments.	Up to 3 months	BMAC: (509) 529-4980
Mortgage Assistance in Oregon: If you cannot make mortgage payments and are receiving unemployment benefits, you may be eligible for mortgage relief payments.	Up to 6 months	Oregon Homeowner Stabilization Initiative: (503) 986-2025, or visit www.oregonhomeownerhelp.org
Utility Assistance in Columbia County: If you cannot make utility payments due to economic hardship, you may be eligible for utility payment assistance.	Undetermined at this time	Project Timothy: (509) 382-2943 BMAC: (509) 529-4980
Utility Assistance in Walla Walla County: If you cannot make utility payments due to economic hardship, you may be eligible for utility payment assistance.	Undetermined at this time	BMAC: (509) 529-4980
Utility Assistance in Umatilla County: If you cannot make utility payments due to economic hardship, you may be eligible for utility payment assistance.	Undetermined at this time	CAPECO: (541) 276-1926

DOMESTIC VIOLENCE SHELTERS

<ul style="list-style-type: none"> Walla Walla & Columbia Counties- YWCA: (509) 529-9922 Umatilla County- Domestic Violence Services, Inc.: 1-800-833-1161
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