



## COVID-19 HOUSING & UTILITY RELIEF

The information provided here does not, and is not intended to, constitute legal advice. This is for general informational purposes only. Updated and Issued September 7, 2021.

### HOUSING

Relief	How Long	Contact
<b>Eviction Moratorium Bridge, Washington State Residential Renters:</b> <ul style="list-style-type: none"><li>Landlords cannot treat past unpaid rent and/or other charges from February 29, 2020 through July 31, 2021 as enforceable debts until the landlord and tenant have been provided with an opportunity to resolve nonpayment through an eviction resolution program.</li><li>Landlords cannot charge late fees for nonpayment or late payment of rent or other rental charges where nonpayment or late payment occurred due to COVID-19 from February 29, 2020 through September 30, 2021.</li><li>Landlords are not required to accept partial payment of rent but are required to offer tenants reasonable repayment plans.</li><li>Tenants must respond to landlords about setting up reasonable repayment plans and must participate in eviction resolution programs.</li><li>Beginning August 1, tenants are expected to pay full rent, reduced rent negotiated with their landlords, or actively seek rental assistance. A landlord may evict a tenant if none of those actions are being taken, but must offer the tenant a reasonable re-payment plan before beginning the eviction process. Tenants must also be provided, in writing, information about the services and support available.</li><li>Rental assistance and eviction resolution programs must be accessible to people with limited English language proficiency and people with disabilities.</li></ul>	Until September 30, 2021	<ul style="list-style-type: none"><li><b>Washington State Attorney General's Office:</b> <a href="https://fortress.wa.gov/ata/for_mhandler/ago/COVID19EvictionComplaintForm.aspx">https://fortress.wa.gov/ata/for_mhandler/ago/COVID19EvictionComplaintForm.aspx</a></li><li><b>Washington State Attorney General Civil Rights Division:</b> (833) 660-4877</li><li><b>Northwest Justice Project CLEAR Hotline:</b> 1-888-201-1014</li></ul>
<b>Eviction Delay, Oregon State Residential Renters:</b> <ul style="list-style-type: none"><li>Landlords and courts must delay eviction for nonpayment of rent, late charges, utility or service charges, or any other rental fees for 60 days if tenants provide documentation of application for rental assistance.</li></ul>	Until February 28, 2022	<ul style="list-style-type: none"><li><b>Oregon Law Center, Umatilla County:</b> (541) 276-6685</li></ul>
<b>Mortgage Pause or Reduction for Single-Family Homeowners:</b> <ul style="list-style-type: none"><li>Applies to single-family homes with mortgages backed by Fannie Mae, Freddie Mac, the VA, and USDA Rural Housing, and single-family homes insured by the Federal Housing Administration (FHA).</li><li>Homeowners in distress can request a 6-month mortgage payment pause (forbearance).</li><li>Homeowners who are still struggling and already received a mortgage forbearance between July 1, 2020 and September 30, 2020 can request one additional 3-month forbearance.</li><li>Homeowners with government-backed loans who are struggling may request loan modifications to reduce monthly mortgage payments.</li></ul>	Until September 30, 2021	<ul style="list-style-type: none"><li>Contact your mortgage servicer. To find out who services your mortgage: <a href="https://www.consumerfinance.gov/ask-cfpb/how-can-i-tell-who-owns-my-mortgage-en-214/">https://www.consumerfinance.gov/ask-cfpb/how-can-i-tell-who-owns-my-mortgage-en-214/</a></li><li>Visit <a href="https://www.consumerfinance.gov/coronavirus/mortgage-and-housing-assistance/">https://www.consumerfinance.gov/coronavirus/mortgage-and-housing-assistance/</a> for up-to-date information on relief options, protections, and key deadlines.</li></ul>
<b>In Washington State, contact your mortgage lender to discuss your options if you have a privately-backed mortgage and cannot make payments.</b>		<ul style="list-style-type: none"><li><b>WA Department of Financial Institutions:</b> (877) 746-4334, or visit <a href="http://www.homeownership.wa.gov">www.homeownership.wa.gov</a></li></ul>
<b>Residential Foreclosure Moratorium, Oregon State:</b> <ul style="list-style-type: none"><li>Lenders may not foreclose on homeowners in distress if homeowners notify their lenders that they cannot make payments due to income loss related to the COVID-19 pandemic.</li><li>Lenders may not charge homeowners who provide notice of economic hardship late fees, penalties, or attorney fees for nonpayment during this time.</li></ul>	Until December 31, 2021	<ul style="list-style-type: none"><li><b>Oregon's Toll-Free Foreclosure Hotline:</b> 1-800-SAFENET</li><li><b>Oregon Homeownership Stabilization Initiative:</b> (503)986-2025 or visit <a href="mailto:homeowner.help@oregon.gov">homeowner.help@oregon.gov</a></li></ul>

## UTILITIES

Relief	How Long	Contact
<b>Utility Shut-Off Moratorium, Washington State:</b> <ul style="list-style-type: none"> <li>No disconnections of energy, telecommunications, and water services due to nonpayment.</li> <li>Energy, telecommunications, and water utility companies cannot refuse to reconnect residents who have been disconnected due to nonpayment.</li> <li>No late or reconnection fees allowed.</li> </ul>	Until September 30, 2021	<b>Washington Utilities and Transportation Commission:</b> 1-888-333-9882
<b>Cascade Natural Gas:</b> <ul style="list-style-type: none"> <li>You can make payment arrangements.</li> <li>If you are experiencing economic hardship, you may be eligible for a grant to help pay your bills.</li> </ul>	Undetermined at this time	<b>Cascade Natural Gas:</b> 1-888-522-1130 or <a href="https://www.cngc.com/">https://www.cngc.com/</a>
<b>Columbia Rural Electric Association:</b> <ul style="list-style-type: none"> <li>Each case is handled on an individual basis. Call for additional information.</li> </ul>	Undetermined at this time	<b>Columbia REA:</b> (509) 526-4041 or <a href="http://www.columbiarea.com/">http://www.columbiarea.com/</a>
<b>Ferrellgas:</b> <ul style="list-style-type: none"> <li>Each case is handled on an individual basis. Call for additional information.</li> </ul>	Undetermined at this time	<b>Ferrellgas:</b> (509) 525-8122
<b>Milton-Freewater City Light &amp; Power:</b> <ul style="list-style-type: none"> <li>Each case is handled on an individual basis. Call for additional information.</li> </ul>	Undetermined at this time	<b>City of Milton-Freewater:</b> (541) 938-5531
<b>Pacific Power:</b> <ul style="list-style-type: none"> <li>Each case is handled on an individual basis. Call to discuss your options.</li> </ul>	Undetermined at this time	<b>Pacific Power:</b> 1-888-221-7070 or <a href="https://www.pacificpower.net/">https://www.pacificpower.net/</a>

## RELIEF PROGRAMS

Program	How Long	Contact
<b>Rental Assistance in Columbia County:</b> If you cannot make rent payments due to economic hardship, you may be eligible for rental payment assistance to help you stay in your home.	Up to 12 months	<b>Project Timothy:</b> (509) 382-2943 <b>BMAC:</b> (509) 529-4980
<b>Rental Assistance in Walla Walla County:</b> If you cannot make rent payments due to economic hardship, you may be eligible for rental payment assistance to help you stay in your home.	Up to 12 months	<b>BMAC:</b> (509) 529-4980
<b>Rental Assistance in Umatilla County:</b> If you cannot make rent payments due to economic hardship, you may be eligible for rental payment assistance to help you stay in your home.	Up to 12 months	<b>CAPECO:</b> <a href="https://form.jotform.com/201685995969177">https://form.jotform.com/201685995969177</a>
<b>Mortgage Assistance in Columbia County:</b> If you cannot make mortgage payments due to economic hardship, you may be eligible for mortgage relief payments.	Up to 3 months	<b>BMAC:</b> (509) 529-4980
<b>Mortgage Assistance in Walla Walla County:</b> If you cannot make mortgage payments due to economic hardship, you may be eligible for mortgage relief payments.	Up to 3 months	<b>BMAC:</b> (509) 529-4980
<b>Utility Assistance in Columbia County:</b> If you cannot make utility payments due to economic hardship, you may be eligible for utility payment assistance.	Undetermined at this time	<b>Project Timothy:</b> (509) 382-2943 <b>BMAC:</b> (509) 529-4980
<b>Utility Assistance in Walla Walla County:</b> If you cannot make utility payments due to economic hardship, you may be eligible for utility payment assistance.	Undetermined at this time	<b>BMAC:</b> (509) 529-4980
<b>Utility Assistance in Umatilla County:</b> If you cannot make utility payments due to economic hardship, you may be eligible for utility payment assistance.	Undetermined at this time	<b>CAPECO:</b> (541) 276-1926
<b>Emergency Broadband Benefit:</b> If you are struggling to afford internet service, you may be eligible for a \$50 discount on your broadband service.	One-time benefit	<b>Emergency Broadband Support Center:</b> (833) 511-0311 or <a href="http://getemergencybroadband.org">getemergencybroadband.org</a>

## DOMESTIC VIOLENCE SHELTERS

- Walla Walla & Columbia Counties- YWCA:** (509) 529-9922
- Umatilla County- Domestic Violence Services, Inc.:** 1-800-833-1161