

Clark Fork Valley Hospital Dashboard Report

INDICATOR	2020												2021			Legend			
	Apr-20	May-20	Jun-20	Jul-20	Aug-20	Sep-20	Oct-20	Nov-20	Dec-20	YTD 2020	Bench Mark 2020	Jan-21	Feb-21	Mar-21	1st Qtr 2021		YTD 2021	Bench Mark 2021	
Satisfaction Indicators																			
CG-CAHPS: Overall Provider	2nd Qtr 78/83			3rd Qtr 79/88			4th Qtr 79/88			80/89		84.7				80.5	>80.6	LEM	
HCAHPS: Percentile Overall	2nd Qtr 75/74			3rd Qtr 86/74			4th Qtr 78/74			75/73		93				69	>56	LEM	
ER: Overall Score	2nd Qtr 74/68			3rd Qtr 78/68			4th Qtr 78/68			77/68	NRC Picker Quarterly Positive Response Average CFVH / NRC ***Rolling 12 mth average	No information							
Outpatient Surgery: Overall Score	2nd Qtr 75/88			3rd Qtr 67/88			4th Qtr 75/87			78/87		1st Qtr 82/87				76/87		NRC Picker Quarterly Positive Response Average CFVH / NRC ***Rolling 12 mth average	
Outpatient Rehab: Overall Score	2nd Qtr 88/86			3rd Qtr 100/86			4th Qtr 100/87			90/87		Insufficient data				90/87			
Lab: Overall Score	2nd Qtr 76/84			3rd Qtr 76/84			4th Qtr 85/85			77/85		1st Qtr 79/85				78/85			
Radiology: Overall Score	2nd Qtr 84/84			3rd Qtr 90/84			4th Qtr 71/85			86/85		1st Qtr 80/85				81/85			
Safety Indicators																			
Total Number Med Error Events	0	0	0	4	3	0	1	30	31	6.6	13.0		1.03	2.35	0.00		1.08	<4.87	AJHSP
# NH Falls/1000 Patient Days	0.0	3.6	0.0	2.4	2.4	0.0	5.1	1.2	0.0	1.6	<8.2		3.8	4.3	3.9		4.0	<3.4	PIN
# SWB Falls/1000 Patient Days													0	14.5	0.0		4.9	<3.4	PIN
# Hospital Falls/1000 Patient Days	0.0	8.6	6.2	5.2	0.0	0.0	4.5	0.0	3.5	3.5	<8.2		22.5	6.3	5.0		11.1	<3.4	PIN
Total # falls w/Moderate/Severe Injury	0	0	0	0	1	0	2	0	0	0.3	0.0		0	0	1		0.3	0.0	CFVA
Total # falls with Minimal Injury	0	0	0	1	0	1	0	0	1	0.3	<0.8		2	1	0	1.0	1.0	<0.7	CFV3A
# Work Comp OSHA Recordable	0	0	0	0	0	0	0	1	2	0.3	1.4		0	0	0	0.0	0.0	<4.61	LEM
# Work Related Violence	0	0	0	0	0	0	0	0	0	0.0	monitor		0	0	0	0.0	0.0	monitor	CFVA
Volume Indicators																			
Acute Care ALOS/Hrs	87	68	60	74	86	69	80	76	90	75	< 96		90	81	96	89	90	< 96	CAH
Acute care ADC	3.0	2.1	2.4	4.1	4.8	4.0	4.6	4.4	6.3	3.9	4.1		5.2	5.1	6.0	5.40	5.4	4.1	CFVB
# Observation hours	279	431	422	706	518	508	699	256	323	468	659		402	521	408	444	444	659	CFVB
# ER visits	204	273	322	352	320	311	269	288	313	290	333		306	247	307	287	287	333	CFVB
ED Transfer Rates %	4.90	3.30	7.14	4.83	3.42	5.14	5.58	4.86	5.43	4.95	<4.65		7.52	5.67	5.54	6.24	6.28	<5.82	CFV3A
LTC ADC	26.2	27.0	27.0	27.0	27.0	26.5	25.1	27.0	26.5	26.4	27.0		25.5	24.7	24.8	25.0	25.0	27.0	CFVB
Swing Bed ADC	1.5	1.1	2.3	1.1	1.0	2.5	1.6	2.9	2.4	2.1	3.1		2.3	2.5	2.1	2.28	2.3	3.1	CFVB
Home Health Episodes													6	12	8	9	9	11	CFVB
Hospice Days													242	163	138	181	181	180	CFVB
# Total OP Visits	2229	2805	2974	2905	2715	2846	2977	2638	3032	2720	2713		2600	2927	3361	2963	2963	2588	CFVB
Surgery Minutes	1601	3700	2142	3616	4177	3756	2744	3193	3733	3359	4053		3512	3903	3161	3525	3525	4053	CFVB
Family Medicine Network - Visits	1481	1585	1792	1850	1694	1610	1688	1403	1720	1692	1946		1384	1603	1780	1589	1589	1926	CFVB
Financial Indicators																			
Days Cash On Hand	182	246	249	240	244	246	248	245	243		>93		238	230	234			>122.4	CFVS
EBITDA											205714							212647	CFVB
% S & B /NR	100	65	63	58	54	57	57	61	59	65	<61		59	54	59		57	<61	CFVS
Days in AP	24	26	38	41	46	39	41	51	45		<35.0		42	41	53			<30.7	CFVS
Days in AR	36	44	41	39	38	36	38	39	40		<40		46	45	42			<40	CFVS
n/a = no or low data Legend ■ Alert (> 19% off target) ■ Caution (10 - 19% off target) ■ (1 - 9% off Target) ■ At Goal or Above																			
LEGEND: CFVA = Prior Year Average/CFV3A = Prior 3 Year Average/CFVB = Budget/CFVS = Strategic Plan/VHA = Volunteer Hospitals of America/CAH = Critical Access Hospital Nat = National/NCQA = National Committee for Quality Assurance/CMS = Centers for Medicare and Medicaid Services/MBQIP = Medicare Beneficiary Quality Improvement Project HQIO = Hospital Quality Improvement Organization/LEM = Leadership Evaluation Management/NHSN = National Healthcare Safety Network/SSI = Surgical Site Infection Event AJHSP = American Journal Health System Pharmacy/PIN = Performance Improvement Network/FMN - Family Medicine Network																			



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QUALITY INDICATORS	Apr-20	May-20	Jun-20	Jul-20	Aug-20	Sep-20	Oct-20	Nov-20	Dec-20	YTD 2020	Bench Mark 2020	Jan-21	Feb-21	Mar-21	1st Qtr 2021	YTD 2021	Bench Mark 2021	Legend
	Serious Reportable Events	0	0	0	0	0	0	0	0	0	0.0	0.0	0	0	0	0.0	0	0.0
Hospital Quality Measures																		
HAI Acute Care/1000 Patient Days	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.00	<4.00	0.0	0.0	0.0		0.00	<3.00	NHSN
HAI Swing Bed/1000 Patient Days	0.0	0.0	0.0	29.4	0.0	0.0	0.0	0.0	13.7	2.57	<4.00	0.0	0.0	0.0		0.00	<3.00	NHSN
IP Surviving Sepsis measures - 3hr %	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a			100	100	n/a				
Unplanned readmission w/in 30 days %	0.0	4.2	2.9	2.4	2.1	0.0	2.0	3.0	3.0	3.4	<10.0	2.2	0.0	5.8	Y-AVG	2.9	<10.0	HQIO
Inpatient AMA (%)	3.8	0.0	0.0	0.0	0.0	0.0	0.0	4.5	0.0	0.6	<2.2	0.0	0.0	0.0	Y-AVG	0.0	<2.2	Nat
ER Quality Measures																		
ER Surviving Sepsis measures - 3hr %	0	n/a	100	50	100	n/a	100	n/a	100			100	100	100				
Acute MI Core Measures (ER)- % Met	100	100	100	100	100	100	100	100	100	96	>97%	100	100	100		100	>97%	CFVS
Unplanned Return to ER w/in 72 Hrs	1.5	1.5	0.9	0.9	1.2	1.3	1.1	1.4	0.6	1.1	<3.51	1.6	0.0	1.0	Y-AVG	0.9	<2.04	CFV3A
ED Transfer Communication Composite	91	78	94	95	82	100	80	100	100	93	100	90	100	93		94	100	MBQIP
Surgery Quality Measures																		
Surgical Core Measures - % Met	100	100	100	100	100	100	100	100	100	100	>97%	100	100	100		100	>97%	CFVS
Unplanned return to surgery	0	0	0	0	0	0	0	0	0	0.0	<2.57	0	0	0	0.0	0.0	<2.57	VHA
Unplanned adm after OP Surg	0	0	0	0	1	0	0	0	0	0.1	0.0	0	0	0	0.0	0.0	0.0	CFVA
HAI Surgical	0.0	0.0	3.4	0.0	2.4	0.0	0.0	0.0	1.0	0.73	<2.00	0.0	0.0	0.0		0.00	<2.00	SSI
Long Term Care Quality Measures																		
HAI LTC/1000 Patient Days												0.0	0.0	0.0		0.0	<3.00	NHSN
Promoting Interoperability	2020 Q2		2020 Q3		2020 Q4		2021 Q1											
Stroke:Antithrombotic A Fib/Aflutter	100.00%		n/a		n/a		n/a											
Stroke:Antithrombotic if by hosp day 2	100.00%		100.00%		100.00%		100.00%											
Stroke:Antithrombotic at discharge	100.00%		100.00%		100.00%		100.00%											
Stroke: Discharged on statin	100.00%		100.00%		100.00%		100.00%											
VTE Prophylaxis	85.30%		82.90%		92.00%		92.60%											
ED time from admit decision to ED departure Not mental health	13m		10m		13m		16m											
ED time from admit decision to ED departure mental health	0m		10m		21m		33m											
ACO All Clinics																		
Depression Screening & FU CMS 2	72.31%		68.07%		64.49%		55.48%										≥70%	FMN
Hemoglobin A1C>9 CMS 122	15.99%		16.93%		19.61%		35.36%										≤25%	FMN
Breast Cancer Screening CMS 125	60.60%		60.58%		61.23%		52.02%										≥65%	FMN
Colorectal Cancer Screening CMS 130	57.54%		56.06%		57.58%		53.82%										≥65%	FMN
Tobacco Use and cessation CMS 138	84.06%		84.21%		83.50%		82.68%										≥94%	FMN
Falls:Screening for further fall risk CMS 139	65.81%		65.40%		65.57%		41.36%										≥50%	FMN
Controlling High BP CMS 165	63.49%		62.00%		61.32%		68.40%										≥75%	FMN
Influenza Vaccination CMS 147	45.65%		44.36%		46.31%		33.48%										≥45%	FMN
Pneumonia Vaccination CMS 127	73.45%		72.33%		71.95%		70.36%										≥65%	FMN
Childhood Immunization CMS 117																		
Current medications documented in record CMS 68	82.58%		79.78%		75.46%		81.58%										≥88%	FMN
Diabetes Recognition Program (DRP) All Clinics																		
% Pt with HBA1C > 9.0%	9.69%		9.24%		10.57%		8.58%										≤ 15%	NCQA
% Pt with HBA1C < 8.0%	81.09%		79.78%		80.18%		81.07%										≥65%	NCQA
% Pt with HBA1C < 7.0%	55.00%		53.34%		53.30%		54.53%										≥40%	NCQA
BP Control ≥140/90 mm Hg	31.29%		31.69%		40.37%		33.21%										≤ 35%	NCQA
Eye Examination	39.35%		40.03%		35.65%		37.04%										≥60%	NCQA
Smoking & Tobacco Use	98.72%		98.79%		99.03%		99.29%										≥85%	NCQA
Nephropathy Evidence	70.07%		65.44%		62.62%		82.73%										≥85%	NCQA
Foot Examination	66.20%		63.85%		63.48%		55.78%										≥80%	NCQA
n/a = no or low data	Legend		Alert (> 19% off target)		Caution (10 - 19% off target)		(1 - 9% off Target)		At Goal or Above									
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