Clark Fork Valley Hospital Dashboard Report

Satisfaction Indicators CG-CAHPS: Overall Provider Surgery: Overall Score Outpatient Surgery: Overall Score 3rd Or 78/8 4 Mr Or 78/8 778 78 Mr Or 78/8 4 Mr Or 78/8 78 Mr Or 78/8 Mr Or 78/8 78 Mr Or 78/8	Cla	31 K	FOI	rk v	/aii	ey I	ПО:		al Das	SND	oai	ra r	чер	ort		ر جا		\ ,	<u> </u>	\
Satisfaction Indicators GG-CAHPS: Overall Provider Satisfaction Indicators GG-CAHPS: Overall Provider Satisfaction Indicators GG-CAHPS: Overall Score Satisfaction Indicators GG-CAHPS: Overall Score Satisfaction Indicators GG-CAHPS: Overall Score GG-CAHPS: Overall GG-CAHPS: O	INDICATOR	Jul-20	Aug-20	5ep.20	Oct.20	Nov.20	70 nec-20	7020	Jench Mark	ر	13m-21	Eeb-21	Mar-21	NOT-21	May-21	nd co	OH 2021	770 2027	Ley Mark Mark	and
HCAIPS: Percentile Overall Score Set Overall Score Outpatient Rehab: Overall Score 3rd																				
ER. Overall Score	CG-CAHPS: Overall Provider	3rd	d Qtr 79	9/88	4th	Qtr 79	/88	80/89				84.7			79.8			80.2	>80.6	LEM
The control of the	HCAHPS: Percentile Overall	3rc	d Qtr 86	6/74	4th	Qtr 78	/74	75/73	NRC Picker			93			91			82	>56	LEM
Outpatient Radies Coveral Score 3-6 to 1978 Miller 1980 7888 Miller 1980 7888 Miller 1980 7888 Miller 1980 7888 Miller 1980 Miller	ER: Overall Score	3rc	d Qtr 78	3/68	4th	Qtr 78	/68	77/68			1st	Qtr 79	/69	2nd	Qtr 74	1/69		76/69		
Outpatient Rehab: Overall Score 30 UT 7864 40 UT 10007 7785 Radiology: Overall Score 30 UT 7864 40 UT 10007 8868 Radiology: Overall Score 30 UT 78654 Radiology: Overall Score 8 A	Outpatient Surgery: Overall Score	3rc	d Qtr 67	7/88	4th	Qtr 75	/87	78/87	Average		1st	Qtr 82/	/87	2nd	Qtr 10	0/87		82/87	NRC Picke	
Lab: Overall Score 3 d Ct 7686	Outpatient Rehab: Overall Score	3rd	Qtr 10	0/86	4th	Qtr 100)/87	90/87			1st	Qtr 83	/87	Insuf	ficient	data		84/87	Average	CFVH
Safety Indicators Total Number Med Error Events 4	Lab: Overall Score	3rc	d Qtr 76	6/84	4th	Qtr 85	/85	77/85	mth average		1st	Qtr 79	/85	2nd	Qtr 78	3/85		78/85	aver	-
Total Mumber Med Error Events 4	Radiology: Overall Score	3rc	d Qtr 90)/84	4th	Qtr 71	/85	86/85			1st	Qtr 80	/85	2nd	Qtr 83	3/85		80/85		
# NH Falls/1000 Patient Days # SWB Falls/1000 Patient Days # SWB Falls/1000 Patient Days # SWB Falls/1000 Patient Days # Hospital Falls/1000 Patient Days 52 00 00 45 00 3.5 3.5 4.2 26 5.5 5.0 7.5 10.5 1.5 3.5 4.3 4.4 1.5 1.5 1.5 1.5 1.5 1.5 1.5 1.5 1.5 1.5	Safety Indicators																			
# SWB Falls/1000 Patient Days # Hospital Falls/1000 Patient Days 52 00 00 45 00 33 3.5 48.2 22.5 6.3 5.0 5.5 7.3 10.	Total Number Med Error Events	4	. 3	0	1	30	31	6.6	13.0		1.03	2.35	0.00	5.77	0.00	2.20		1.84	<4.87	AJHSF
# SWB Falls/1000 Patient Days # Hospital Falls/1000 Patient Days 5,2 0,0 0,0 4,5 0,0 3,3 3,6 48,2 22,5 0,0 10,0 12,5 0,0 10,0 1,0 10,0 10,0 10,0 10,0 10,0	# NH Falls/1000 Patient Days	2.4	2.4	0.0	5.1	1.2	0.0	1.6	<8.2		3.8	4.3	3.9	4.3				3.6		PIN
# Hospital Falls/1000 Patient Days 5.2 0.0 0.0 45 0.0 3.3 3.5 48.2 Total # falls wi/Moderate/Severe Injury 10 1 0 2 0 0 0 3 0.0 0 0 0 1 0 0 0 0 0 0 0 0 0 0 0 0 0 0	# SWB Falls/1000 Patient Days										0.0	14.5	0.0	25.0	9.7	0.0		8.6		PIN
Total # falls with Minimal Injury	# Hospital Falls/1000 Patient Days	5.2	0.0	0.0	4.5	0.0	3.5	3.5	<8.2		22.5	6.3	5.0	5.9	7.3	10.6		9.7	<3.4	PIN
# Work Comp OSHA Recordable 0 0 0 0 0 1 0 0 0 0 0 0 0 0 0 0 0 0 0	Total # falls w/Moderate/Severe Injury	O	1	0	2	0	0	0.3	0.0		0	0	1	0	0	0		0.2	0.0	CFV <mark>/</mark>
#Work Related Violence Volume Indicators	Total # falls with Minimal Injury	1	0	1	0	0	1	0.3	<0.8		2	1	0	3	0	0	1.0	1.0	<0.7	CFV3A
#Work Related Violence Volume Indicators Acute Care ALOS/Hrs 74 86 80 80 80 80 80 80 80 80 80	# Work Comp OSHA Recordable	O	0	0	0	1	2	0.3	1.4		0	0	0	1	0	1		2	monitor	LEM
Volume Indicators Acute Care ALOS/Hrs	OSHA TRIR (YTD)	O	0	0	0	0	0	0.0					YTD a	djuste	d Qtrly	у		2.14	<4.61	LEM
Volume Indicators	# Work Related Violence										0		0				0.0	0.0	monitor	CFV
Acute care ADC 4.1 4.8 4.0 4.6 4.4 6.3 3.9 4.1 #Observation hours 706 518 508 699 256 323 468 659 #ER visits 352 320 311 269 288 313 290 333 306 247 307 325 371 380 323 323 323 ED Transfer Rates % 4.83 3.42 5.14 5.58 4.66 5.43 4.95 <4.65 LTC ADC 270 270 270 26.5 25.1 270 26.5 26.4 27.0 Swing Bed ADC 1.1 1.0 2.5 1.6 2.9 2.4 2.1 3.1 ENGRIPPING ADS 1.1 1.0 2.5 1.6 2.9 2.4 2.1 3.1 290 288 313 290 333 306 247 307 325 371 380 322 323 323 323 306 247 307 325 371 380 322 323 323 307 325 371 380 322 323 323 308 247 307 325 371 380 322 323 323 308 247 307 325 371 380 322 323 323 4.8 290 323 323 323 4.8 290 323 323 323 4.8 290 323 323 323 4.8 290 323 323 323 4.8 290 323 323 323 4.8 290 323 323 323 4.8 290 323 323 323 4.8 290 323 323 323 4.8 290 323 323 323 4.8 290 323 323 323 4.8 290 323 323 323 4.8 290 323	Volume Indicators																			
Acute care ADC 4.1 4.8 4.0 4.6 4.4 6.3 3.9 4.1 # Observation hours 706 518 508 699 256 323 468 659 # ER visits 352 320 311 268 288 313 290 333 # ED Transfer Rates % 4.83 3.42 5.14 5.58 4.66 5.43 4.95 <4.65 # CADC 270 270 250 25.1 270 26.5 25.1 270 26.5 26.4 27.0 Swing Bed ADC 11 1 10 2.5 1.6 2.9 2.4 2.1 3.1 Hospice Days # Total OP Visits 2905 2715 2846 2977 2638 3032 2720 2713 # Total OP Visits 3616 4177 3756 2748 3183 3733 359 4053 # Family Medicine Network - Visits 1850 1694 1610 1688 1403 1720 1692 1946 # Total Indicators Days Cash On Hand 240 244 246 248 248 245 243 93 373 325 230 234 242 254 265 1631 1631 1924 # Total Power Minutes 3616 4177 3756 2748 3183 1730 3733 359 4053 # Total Power Minutes 3616 4177 3756 2748 3183 1730 3733 359 4053 # Total Power Minutes 3616 4177 3756 2748 3183 1730 3733 359 4053 # Total Power Minutes 3616 4177 3756 2748 3183 3733 359 4053 # Total Power Minutes 3616 4177 3756 2748 3183 3733 359 4053 # EBITDA # Observation hours A Power Minutes 3616 4177 3756 2748 3183 3733 359 4053 # Total Power Minutes 3616 4177 3756 2748 3183 3733 359 4053 # Total Power Minutes 3616 4177 3756 2748 3183 3733 359 4053 # Total Power Minutes 4 A B B B B B B B B B B B B B B B B B B	Acute Care ALOS/Hrs	74	. 86	69	80	76	90	75	< 96		90	81	96	74	79	85	84	85	< 96	САН
# Observation hours	Acute care ADC	4.1	4.8									5.1					5.03	5.0	4.1	CFVE
ED Transfer Rates % 4.83 3.42 5.14 5.58 4.86 5.43 4.95 <4.65		706	518	508	699	256	323	468	659		402	521	408	429	626	583	495	495	659	CFVE
LTC ADC 27,0 27,0 26,5 25,1 27,0 26,5 26,4 27,0 26,5 24,7 24,8 23,3 23,5 24,0 24,3 24,3 27,0 26,5 24,0 24,3 24,3 27,0 26,5 24,0 24,3 24,3 27,0 24,3 24,3 27,0 24,3 24,3 27,0 24,3 24,3 27,0 24,3 24,3 27,0 24,3 24,3 27,0 24,3 24,3 24,3 27,0 24,3 24,3 24,3 27,0 24,3 24,3 24,3 24,3 27,0 24,3	# ER visits	352	320	311	269	288	313	290	333	_	306	247	307	325	371	380	323	323	333	CFV
Swing Bed ADC 1.1 1 0 2.5 1.6 2.9 2.4 2.1 3.1 Home Health Episodes Hospice Days Total OP Visits 2905 2715 2846 2977 2638 3032 2720 2713 Surgery Minutes 3616 4177 3756 2744 3193 3733 3359 4053 Family Medicine Network - Visits 1850 1694 1610 1688 1403 1720 1692 1946 Financial Indicators Days Cash On Hand 240 244 246 248 245 243 393 3359 4053 EBITDA S & B /NR 58 54 57 57 67 61 59 65 461 Days in AP Days in AP APPROVED AND AND AND AND AND AND AND AND AND AN	ED Transfer Rates %	4.83	3.42	5.14	5.58	4.86	5.43	4.95	<4.65		7.52	5.67	5.54	4.00	5.12	6.05		5.63	<5.82	CFV3
Home Health Episodes Hospice Days # Total OP Visits 2905 2715 2846 2977 2638 3032 2720 2713 Surgery Minutes 3616 4177 3756 2744 3193 3733 3359 4053 Family Medicine Network - Visits 1850 1694 1610 1688 1403 1720 1692 1946 Financial Indicators Days Cash On Hand 240 244 246 248 245 243 93 93 234 242 254 265 1631 1631 1631 1926 EBITDA % S & B /NR 58 54 57 57 61 59 65 <61 59 65 <61 59 54 59 58 63 58 59 <60 59 58 63 58	LTC ADC	27.0	27.0	26.5	25.1	27.0	26.5	26.4	27.0		25.5	24.7	24.8	23.3	23.5	24.0	24.3	24.3	27.0	CFV
Hospice Days # Total OP Visits 2905 2715 2846 2977 2838 3932 2720 2713 2800 2927 3861 3071 3073 3083 3421 3069 3069 2588 Surgery Minutes 3616 4177 3756 2744 3193 3733 3359 4053 3512 3903 3161 4655 3202 2857 3548 3548 4053 Family Medicine Network - Visits 1850	Swing Bed ADC	1.1	1.0	2.5	1.6	2.9	2.4	2.1	3.1		2.3	2.5	2.1	2.7	3.3	2.6	2.6	2.6	3.1	CFV
# Total OP Visits 2905 2715 2846 2977 2638 3032 2720 2713 2600 2927 3361 3071 3034 3421 3069 3069 2588 2000 2907 Minutes 3616 4177 3756 2744 3193 3733 3359 4053 3512 3903 3161 4655 3202 2857 3548 3548 4053 4054 4054 4054 4054 4054 4054 4054	Home Health Episodes										6	12	8	6	9	10	9	9	11	CFV
Surgery Minutes 3616 4177 3756 2744 3193 3733 3359 4053 3512 3903 3161 4655 3202 2857 3548 3548 4053	Hospice Days										242	163	138	152	159	174	171	171	180	CFV
Family Medicine Network - Visits 1850 1694 1610 1688 1403 1720 1692 1946 1384 1603 1780 1781 1572 1665 1631 1631 1926 1946 1946 1946 1946 1946 1946 1946 194	# Total OP Visits	2905	2715	2846	2977	2638	3032	2720	2713		2600	2927	3361	3071	3034	3421	3069	3069	2588	CFV
Family Medicine Network - Visits 1850 1694 1610 1688 1403 1720 1692 1946 1384 1603 1780 1781 1572 1665 1631 1631 1926 1946 1946 1946 1946 1946 1946 1946 194	Surgery Minutes	3616	4177	3756	2744	3193	3733	3359	4053		3512	3903	3161	4655	3202	2857	3548	3548	4053	CFV
Days Cash On Hand 240 244 246 248 245 243 245 243 251 205714	Family Medicine Network - Visits	1850	1694	1610	1688	1403	1720	1692	1946		1384	1603	1780	1781	1572	1665	1631	1631		CFV
EBITDA % S & B /NR 58	Financial Indicators									_										
EBITDA % S & B /NR 58	Days Cash On Hand	240	244	246	248	245	243		>93		238	230	234	242	254	265			>122.4	CFV
% S & B /NR Days in AP 41 46 39 41 51 45 Days in AR Alert (> 19% off target) Caution (10 - 19% off target) Caution (10 - 19% off target) Caution (10 - 19% off target) At Goal or Above LEGEND: CFVA = Prior Year Average/CFV3A = Prior 3 Year Average/CFVB= Budget/CFVS = Strategic Plan/VHA = Volunteer Hospitals of America/CAH = Critical Access Hospital Nat = National/NCQA = National Committee for Quality Assurance/CMS = Centers for Medicare and Medicaid Services/MBQIP = Medicare Beneficiary Quality Improvement Project																				
Days in AP 11 46 39 41 51 45 35.0 12 41 53 33 28 26 30.3 13 44 41 38 39 40 40 40 46 45 42 40 42 41 41 41 41 41 41 41 41 41 41 41 41 41		58	54	57	57	61	50	65			59	54	59	58	63	58		59		CFV
Days in AR 36 44 41 38 39 40 40 40 46 45 42 40 42 41 41 41 A 4 4 4 4 4 4 4 4 4 4 4 4 4 4																		- 53		CFV
n/a = no or low data Legend Alert (> 19% off target) Caution (10 - 19% off target) (1 - 9% off Target) At Goal or Above LEGEND:CFVA = Prior Year Average/CFV3A = Prior 3 Year Average/CFVB = Budget/CFVS = Strategic Plan/VHA = Volunteer Hospitals of America/CAH = Critical Access Hospital Nat = National/NCQA = National Committee for Quality Assurance/CMS = Centers for Medicare and Medicaid Services/MBQIP = Medicare Beneficiary Quality Improvement Project	-									-										
LEGEND:CFVA = Prior Year Average/CFV3A = Prior 3 Year Average/CFVB= Budget/CFVS = Strategic Plan/VHA = Volunteer Hospitals of America/CAH = Critical Access Hospital Nat = National/NCQA = National Committee for Quality Assurance/CMS = Centers for Medicare and Medicaid Services/MBQIP = Medicare Beneficiary Quality Improvement Project	Days III AIX	30	44	41	36	39	40		\4 0		40	45	42	40	42	41			~4 0	OF V
LEGEND:CFVA = Prior Year Average/CFV3A = Prior 3 Year Average/CFVB= Budget/CFVS = Strategic Plan/VHA = Volunteer Hospitals of America/CAH = Critical Access Hospital Nat = National/NCQA = National Committee for Quality Assurance/CMS = Centers for Medicare and Medicaid Services/MBQIP = Medicare Beneficiary Quality Improvement Project	n/a = no or low data		A14	/ > 10	0/ -55	-m		Courties	· /40 40	0/ ~££ 1	ra-A			(4 00	/ <u>- ee</u> =	- Mari - 4\		A4 O = -1	. μ Δ I= = : : :	
Nat = National/NCQA = National Committee for Quality Assurance/CMS = Centers for Medicare and Medicaid Services/MBQIP = Medicare Beneficiary Quality Improvement Project		. 2 \		`			OEV.C		,		,	I I e e		,			ulki o = 1 . C	•		
																			•	
HOIO = Hospital Qulity Improvement Organization/LEM = Leadership Evaluation Management/NHSN = National Healthcare Safety Network/SSI = Surjacel Site Infection Event		-																		
	HQIO = Hospital Qulity Improvement Organ	ization	/LEM =	Leade	ership I	Evaluat	ion Ma	anageme	ent/NHSN =	= Natio	nal He	althcar	e Safe	ty Netv	vork/S	SI = Si	urigcal S	Site Infect	ion Event	



Cla	ark Fork \	/alley Ho	spital Dashl	board Rep	oort	
QUALITY INDICATORS	Jun-20 May-20	Dec.20 Nov.20 Oct.20	Bench Mark 2020	Mar.21 Feb-21 Jan-21	Jun-21 May-21 Apr-21	Legend Bench Mark 7021 7021
Serious Reportable Events	6 6 6 0 0 0			<i>i i i i i i i i i i</i>	<i>i</i> , <i>i</i> , <i>i</i> ,	
Hospital Quality Measures	0 0 0		0.0 0.0		0 0 0	0.0 CFV
HAI Acute Care/1000 Patient Days	0.0 0.0 0.0	0.0 0.0 0.0	0.00 <4.00	0.0 0.0 0.0	0.0 0.0 6.1	1.10 <3.00 NHS
HAI Swing Bed/1000 Patient Days	0.0 0.0 0.0		2.57 <4.00	0.0 0.0 0.0		2.14 <3.00 NHS
IP Surviving Sepsis measures - 3hr %	n/a n/a n/a	n/a n/a n/a		100 100 n/a	n/a n/a 100	2.13
Unplanned readmission w/in 30 days %	0.0 4.2 2.9			4.4 2.5 11.5		Y-AVG 3.6 <10.0 HQI
Inpatient AMA (%)	3.8 0.0 0.0					
ER Quality Measures	3.8 0.0 0.0	0.0 4.5 0.0	0.6 <2.2	0.0 0.0 0.0	1.8 2.7 0.0	Y-AVG 0.7 <2.2 Nat
	0 1/2 1/20	100/. 100		400 400 400	400/. 400	
ER Surviving Sepsis measures - 3hr % Acute MI Core Measures (ER)- % Met	0 n/a 100 100 100 100	100 n/a 100 100 100 100		100 100 100 100 100 100	100 n/a 100 100 100 100	100 >97% CFV
Unplanned Return to ER w/in 72 Hrs	1.5 1.5 0.9			1.6 0.0 1.0	0.6 0.5 1.1	Y-AVG 0.8 <2.04 CFV3
ED Transfer Communication Composite	91 78 94	80 100 100		91 100 93	100 96 89	95 100 MBC
Surgery Quality Measures						onto otto otto otto
Surgical Core Measures - % Met	100 100 100	100 100 100	<mark>100</mark> >97%	100 100 100	100 100 100	100 >97% CFV
Unplanned return to surgery	0 0 0	0 0 0	0.0 <2.57	0 0 0	0 0 0	0.0 0.0 <2.57 VHA
Unplanned adm after OP Surg	0 0 0	0 0 (0.1 0.0	0 0 0	0 0 0	0.0 0.0 0.0 CFV
HAI Surgical	0.0 0.0 3.4	0.0 0.0 1.0	0.73 <2.00	0.0 0.0 0.0	2.9 0.0 0.0	0.45 <2.00 SSI
Long Term Care Quality Measure	es I					22 00 ····
HAI LTC/1000 Patient Days Promoting Interoperability	2020 Q2	2020 Q4		0.0 0.0 0.0 2021 Q1	0.0 0.0 0.0 2021 Q2	0.0 <3.00 NHS
Stroke:Antithrombotic A Fib/Aflutter	100.00%	n/a		n/a	n/a	
Stroke:Antithrombotic if by hosp day 2	100.00%	100.00%		n/a	100.00%	
Stroke:Antithrombotic at discharge	100.00%	100.00%		n/a	100.00%	
Stroke: Discharged on statin	100.00%	100.00%		n/a	100.00%	
VTE Prophylaxis	85.30%	92.00%		92.60%	89.40%	
ED time from admit decision to ED departure Not mental health	42.00	13m		16	24m	
ED time from admit decision to ED	13m	13111		16m	24111	
departure mental health	0m	21m		33m	0m	
ACO All Clinics	=0.0101					2021 Goa
Depression Screening & FU CMS 2	72.31%	64.49%		55.48%	76.38%	≥70% FM
Hemoglobin A1C>9 CMS 122 Breast Cancer Screening CMS 125	15.99% 60.60%	19.61% 61.23%		35.36% 52.02%	28.98% 54.13%	≤25% FM ≥65% FM
Colorectal Cancer Screening CMS 130	57.54%	57.58%		53.82%	53.85%	≥65% FM
Tobacco Use and cessation CMS 138	84.06%	83.50%		82.68%	84.97%	≥94% FM
Falls:Screening for further fall risk CMS						
139 Controlling High BP CMS 165	65.81% 63.49%	65.57% 61.32%		41.36% 68.40%	49.52% 69.09%	≥50% FM ≥75% FM
Influenza Vaccination CMS 147	45.65%	46.31%		33.48%	48.37%	≥45% FM
Pneumonia Vaccination CMS 127	73.45%	71.95%		70.36%	55.55%	≥65% FM
Childhood Immunization CMS 117						
Current medications documented in						
record CMS 68	82.58%	75.46%		81.58%	95.93%	≥88% FM
Diabetes Recognition Program (DRP) A		40.570/		0.500/	40.40%	< 150/ NO
% Pt with HBA1C > 9.0% % Pt with HBA1C < 8.0%	9.69% 81.09%	10.57% 80.18%		8.58% 81.07%	10.19% 80.19%	≤ 15% NC
% Pt with HBA1C < 7.0%	55.00%	53.30%		54.53%	51.13%	≥40% NC
BP Control ≥140/90 mm Hg	31.29%	40.37%		33.21%	35.42%	≤ 35% NC
Eye Examination	39.35%	35.65%		37.04%	35.84%	≥60% NC
Smoking & Tobacco Use	98.72%	99.03%		99.29%	99.08%	≥85% NC
Nephropathy Evidence	70.07%	62.62%		82.73%	76.05%	≥85% NC
	66.20%	63.48%		55.78%	58.81%	≥80% NC
Foot Examination	1					
Foot Examination n/a = no or low data Legend		% off target)	Caution (10 - 19% off	target)	(1 - 9% off Target)	At Goal or Above
	Alert (> 19		•	•	,	<u>, </u>
n/a = no or low data Legend	Alert (> 19	VB= Budget/CFVS	S = Strategic Plan/VHA = \	Volunteer Hospitals o	of America/CAH = C	ritical Access Hospital

