MYCHART RESULTS RELEASE & SCANS

Changes to current structure are adding test results released for Proxy 12-17 and Scanned Results.

-**IMMEDIATE RELEASE** = Result will be released automatically upon the result status set as final.
-**BLOCKED** = Result will not be available for viewing in MyChart. Result will not be auto released and will not be available for manual release.

Test Category	Proxy – 0-11	Proxy 12-17	Adult Patient	Adult Proxy
Cancer Testing	Immediate Release	Immediate Release	Immediate Release	Immediate Release
Drug Screen	Immediate Release	Blocked	Immediate Release	Immediate Release
Genetic Screens	Immediate Release	Immediate Release	Immediate Release	Immediate Release
HIV	Immediate Release	Blocked	Immediate Release	Immediate Release
HIV Maintenance	Immediate Release	Blocked	Immediate Release	Immediate Release
Imaging	Immediate Release	Immediate Release	Immediate Release	Immediate Release
Imaging (Cytology/Biopsy & Pet Scans)	Immediate Release	Immediate Release	Immediate Release	Immediate Release
Pap Smears	Immediate Release	Blocked	Immediate Release	Immediate Release
Pathology/Cytology	Immediate Release	Immediate Release	Immediate Release	Immediate Release
Pregnancy	Immediate Release	Blocked	Immediate Release	Immediate Release
Routine Lab (e.g., A1C, CBC)	Immediate Release	Immediate Release	Immediate Release	Immediate Release
STD/STI	Immediate Release	Blocked	Immediate Release	Immediate Release
Tumor Marker	Immediate Release	Immediate Release	Immediate Release	Immediate Release
All other tests (e.g. PFTs, cardiology)	Immediate Release	Immediate Release	Immediate Release	Immediate Release
Scanned images with the file type of "Scans" and associated with an order (lab/ pathology scans).	Immediate Release	Immediate Release	Immediate Release	Immediate Release

SCANS:
- If scanned images were attached to a previous released order, patient will be able to view, but they will not get a notification that they are now available.
- If an image is scanned to an order after the order was finalized, the patient will not get another MyChart notification.

AVS:
- The AVS sections for Instructions and Today's Visit will have a restriction from printing on the AVS the same blocked information as above for ages 12 to 17.

RESULTS RELEASE:
- All test results can be marked as "Manual Release" when order is placed.
- Upon MyChart activation, all past lab tests (excluding blocked results for ages 12-17), are released immediately.
- Upon activation of MyChart, all past imaging tests are <u>not</u> released immediately. These tests can be manually released if requested (excluding blocked results for ages 12-17).

<ins>PROXY:</ins>

- Parent is a <ins>current</ins> proxy for age 12-17. When results release is turned on, they will not see anything that had not been shared previously, but they will see any new tests that are released (that are not blocked.) If parent could see results that were released before patient was 12, parent will now be able to see them again.

- Parent is a new proxy for age 12-17 after release is turned on. Parent will see all any previous lab results (that are not blocked).

- Blocked Results example: Patient is 10, and parent can see a pregnancy test result. Patient turns 12; parent can still see the pregnancy test taken at age 10, but if a new pregnancy test was resulted, it would not be released.

<ins>NOTIFICATION:</ins>

- On 1/13/21 the MyChart notification will change to this verbiage to accommodate these changes:

  Results are made available to you in MyChart without a delay, so you may see results before your provider does. You may want to wait a few days to hear from your provider before messaging them. These results could also include sensitive or difficult to understand information such as your baby's gender, STD testing, or cancer related biopsy results. You may choose to wait to look at these results until after we contact you, usually within a few days.

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