



Medi-Cal Changes and Renewals Common Questions

Staying Covered / Renewals

1. What is a Medi-Cal renewal?

A Medi-Cal renewal is the process where you give updates to the Ventura County Human Services Agency (VCHSA) to determine your eligibility for Medi-Cal. This is also known as Medi-Cal redetermination.

2. How do I keep my Medi-Cal?

- To stay covered, make sure to keep your Medi-Cal information updated so you don't miss important notices.
- Watch your mail and messages.
- Respond quickly to Medi-Cal renewal packets or letters.
- Complete your renewal on time.
- For faster processing time, set up an account at BenefitsCal.com account and complete your renewal via the portal.

3. What happens if I miss a renewal?

If you miss a renewal or don't respond, you could lose your coverage even if you're still eligible.

2026 Changes

4. What is changing in 2026?

- Some adults with state-only Medi-Cal (UIS) may lose eligibility and enrollment.
- Asset rules return for seniors and people with disabilities.

5. Do I need to do anything right now? How do I keep my Medi-Cal?

- Unless you receive a notice, no action is needed right now. The most important thing is to keep your contact information updated and respond to any requests.

2027 Changes

6. What is changing in 2027?

- Starting on Jan. 1, 2027:
 - » Members ages 19-64 will need to renew their Medi-Cal every six months instead of once a year.
 - » Work / school / volunteer requirements will apply for adults ages 19-64.
- Starting July 1, 2027:
 - » Adults ages 19+ with fee-for-service Medi-Cal will lose full dental benefits.
 - » Members ages 19-59 with fee-for-service Medi-Cal will have monthly premiums. (Note: Details on this process are not yet available.)



2028 Changes

7. What is changing in 2028?

Starting Oct. 1, 2028, cost sharing will be implemented for members ages 19-64 with incomes greater than 100% of federal poverty level (FPL). (Note: Details on this process are not yet available.)

8. Why do all these changes matter?

Members will need to be more responsive to keep their coverage.

Coverage and Care

9. Can I still go to the doctor?

Yes, you should keep going to the doctor and going to appointments.

10. What about dental coverage?

Starting July 1, 2027, adults ages 19+ with fee-for-service Medi-Cal will lose dental coverage. Emergency dental care will still be covered. Dental benefits for children and pregnant individuals will still be covered.

Getting Help

11. I'm confused. What should I do?

That's okay. We can help you understand the changes that apply to you and the members of your household.

12. Where can I get help?

- GCHP Member Services
- GCHP Staff: Community Relations Team, Member Care Ambassadors
- Community Partners: Mixteco / Indigena Community Organizing Project (MICOP) and El Concilio Family Services
- Ventura County Human Services Agency (HSA)

Reporting Changes

13. Do I need to report changes to keep my Medi-Cal coverage?

Yes, you should report any changes in your household such as:

- Address
- Income
- Number of people in your home
- Pregnancy
- Married or separated



14. How do I report changes?

You can report changes three ways:

- Make changes online at [BenefitsCal.com](https://www.benefitscal.com).
- Call or fax your changes to Human Services Agency (HSA). To speak with someone call **1-888-HSA-4INFO (1-888-472-4463)** / **TTY: 1-800-735-2922**, Monday through Friday, 8 a.m. to 5 p.m. Or fax your changes to **1-805-658-4530**.
- Submit changes using the VCHSA Client Portal. Go to HSA.VenturaCounty.gov/submit.