



Ventura County Medi-Cal Managed Care Commission (VCMCC)  
dba Gold Coast Health Plan (GCHP)

## **Quality Improvement Committee**

### **Regular Meeting**

**Tuesday, September 21, 2021 3:00 P.M.**

**Location: Gold Coast Health Plan, 770 Paseo Camarillo, Suite 200  
Bell Canyon Conference Room, Camarillo, CA 93010**

**Governor's Executive Order**

**Conference Call Number: 805-324-7279**

**Conference ID: 837 088 382#**

## **AGENDA**

### **CALL TO ORDER**

### **ROLL CALL**

### **PUBLIC COMMENT**

The public has the opportunity to address Ventura County Medi-Cal Managed Care Quality Improvement Committee on the agenda. Persons wishing to address the Committee should complete and submit a Speaker Card.

Persons wishing to address the Quality Improvement Committee are limited to three (3) minutes unless the Chair of the Committee extends time for good cause shown. Comments regarding items not on the agenda must be within the subject matter jurisdiction of the Committee.

Members of the public may call in, using the numbers above, or can submit public comments to the Committee via email by sending an email to [ask@goldchp.org](mailto:ask@goldchp.org). If members of the public want to speak on a particular agenda item, please identify the agenda item number. Public comments submitted by email should be under 300 words.

### **OPEN SESSION**

### **CHAIRMAN'S REMARKS**

## **APPROVE MINUTES**

1. Approval of Quality Improvement Committee Regular Minutes of June 15, 2021.

## **ACTION ITEMS**

## **STANDING ITEMS**

2. Quality Improvement Collaboration Meeting Update

## **OLD BUSINESS**

3. Facility Site Review Update
4. DHCS Performance Improvement Projects (PIPs/IPs)

## **APPROVAL ITEMS**

5. Policy QI-002 Quality and Performance Improvement Requirements
6. 2020 Quality Improvement Work Plan Evaluation
7. Beacon 2020 Quality Improvement Work Plan Evaluation
8. Beacon 2021 Quality Improvement Program Description
9. Beacon 2021 Quality Improvement Work Plan

## **NEW BUSINESS**

10. Member Outreach Campaign Updates
11. COVID-19 Vaccine Response Plan
12. 2021 Consumer Assessment of Healthcare Providers and Systems (CAHPS) Survey Analysis
13. Medi-Cal Rx Transition
14. Compliance / Delegation Oversight Update
15. QIC Dashboard and Department / Committee Updates
  - a. Quality Improvement
  - b. Grievance and Appeals
  - c. Pharmacy
  - d. Utilization Management
  - e. Credentials / Peer Review
  - f. Member Services
  - g. Network Operations
  - h. Cultural Linguistics/Health Education
  - i. Medical Advisory Committee

## **CLOSED SESSION**

None

## **ADJOURNMENT**

Unless otherwise determined, the next regular meeting of the Quality Improvement Committee will be held on December 7, 2021 at 3:00 pm at 770 Paseo Camarillo, Ste. 200, Camarillo, CA 93010.

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**ADMINISTRATIVE REPORTS RELATING TO THIS AGENDA AND MATERIALS RELATED TO AN AGENDA ITEM SUBMITTED TO THE COMMITTEE AFTER DISTRIBUTION OF THE AGENDA PACKET ARE AVAILABLE FOR PUBLIC REVIEW DURING NORMAL BUSINESS HOURS AT THE OFFICE OF THE CHIEF MEDICAL OFFICER, 711 E. DAILY DRIVE, SUITE #106, CAMARILLO, CA.**

**IN COMPLIANCE WITH THE AMERICANS WITH DISABILITIES ACT, IF YOU NEED SPECIAL ASSISTANCE TO PARTICIPATE IN THIS MEETING, PLEASE CONTACT DEBORAH AT (805) 437-5594. REASONABLE ADVANCE NOTIFICATION OF THE NEED FOR ACCOMMODATION PRIOR TO THE MEETING (48 HOURS ADVANCE NOTICE IS PREFERABLE) WILL ENABLE US TO MAKE REASONABLE ARRANGEMENTS TO ENSURE ACCESSIBILITY TO THIS MEETING.**