



Ventura County Medi-Cal Managed Care Commission (VCMMCC)
dba Gold Coast Health Plan (GCHP)

Quality Improvement Committee

Regular Meeting

Tuesday, March 23, 2021 3:00 P.M.

**Location: Gold Coast Health Plan, 770 Paseo Camarillo, Suite 200,
Bell Canyon Conference Room, Camarillo, CA 93010**

Executive Order N-25-20

Conference Call Number: 805-324-7279

Conference ID: 118 962 365#

AGENDA

CALL TO ORDER

ROLL CALL

PUBLIC COMMENT

The public has the opportunity to address Ventura County Medi-Cal Managed Care Quality Improvement Committee on the agenda. Persons wishing to address the Committee should complete and submit a Speaker Card.

Persons wishing to address the Quality Improvement Committee are limited to three (3) minutes unless the Chair of the Committee extends time for good cause shown. Comments regarding items not on the agenda must be within the subject matter jurisdiction of the Committee.

Members of the public may call in, using the numbers above, or can submit public comments to the Committee via email by sending an email to ask@goldchp.org. If members of the public want to speak on a particular agenda item, please identify the agenda item number. Public comments submitted by email should be under 300 words.

OPEN SESSION

CHAIRMAN'S REMARKS

APPROVE MINUTES

1. Approval of Quality Improvement Committee Regular Minutes of December 8, 2020.

OLD BUSINESS

1. DHCS Performance Improvement Projects (PIPs/IPs)
2. Member Incentive Programs Evaluation

APPROVAL ITEMS

1. 2021 Quality Improvement Committee Charter
2. 2021 Quality Improvement Program Description
3. 2021 Quality Improvement Work Plan
4. Policies
 - a. QI-022 Alcohol Misuse: Screening and Behavioral Counseling
 - b. QI-027 Communicable Disease Reporting Requirements
 - c. QI-030 Provider Preventable Conditions (PPC) Reporting Requirements

NEW BUSINESS

1. MY 2020 MCAS/HEDIS Project Status Update
2. DHCS 2020 Preventive Services Report Addendum
3. 2021 Quality Improvement Strategy
4. Medi-Cal Rx Implementation Extension
5. Compliance / Delegation Oversight Update
6. QIC Dashboard and Department / Committee Updates
 - a. Quality Improvement
 - b. Grievance and Appeals
 - c. Pharmacy
 - d. Utilization Management
 - e. Credentials / Peer Review
 - f. Member Services
 - g. Network Operations
 - h. Cultural Linguistics/Health Education
 - i. Medical Advisory Committee

CLOSED SESSION

None

ADJOURNMENT

Unless otherwise determined, the next regular meeting of the Quality Improvement Committee will be held on June 15, 2021 at 3:00 pm at 770 Paseo Camarillo, Ste. 200, Camarillo, CA 93010.

ADMINISTRATIVE REPORTS RELATING TO THIS AGENDA AND MATERIALS RELATED TO AN AGENDA ITEM SUBMITTED TO THE COMMITTEE AFTER DISTRIBUTION OF THE AGENDA PACKET ARE AVAILABLE FOR PUBLIC REVIEW DURING NORMAL BUSINESS HOURS AT THE OFFICE OF THE CHIEF MEDICAL OFFICER, 711 E. DAILY DRIVE, SUITE #106, CAMARILLO, CA.

IN COMPLIANCE WITH THE AMERICANS WITH DISABILITIES ACT, IF YOU NEED SPECIAL ASSISTANCE TO PARTICIPATE IN THIS MEETING, PLEASE CONTACT DEBORAH AT (805) 437-5594. REASONABLE ADVANCE NOTIFICATION OF THE NEED FOR ACCOMMODATION PRIOR TO THE MEETING (48 HOURS ADVANCE NOTICE IS PREFERABLE) WILL ENABLE US TO MAKE REASONABLE ARRANGEMENTS TO ENSURE ACCESSIBILITY TO THIS MEETING.