



# Memorandum

To: Gold Coast Health Plan Providers

From: Vicki Wrighster, Director of Network Operations

**Re: Provider Portal Unavailable During System Updates**

Date: November 10, 2021

In preparation for the re-launch of Gold Coast Health Plan's Provider Portal, the portal will be unavailable from **7 p.m. on Friday, Nov. 12, 2021, to 6 a.m. on Monday, Nov. 15, 2021**. During that time, enhancements will be made to the portal that will add functionality.

If you have any questions or concerns, please send them to [ETPQuestions@goldchp.org](mailto:ETPQuestions@goldchp.org).

Thank you.