



Memorandum

To: Gold Coast Health Plan Providers

From: Vicki Wrihster, Director of Network Operations

Re: **Update: Gold Coast Health Plan Claims System Change**

Date: February 24, 2021

Gold Coast Health Plan's new implementation date for the claims system conversion will be May 3, 2021. As a result of the system conversion, several functions and documents will change. Late last year, we conducted several webinars to review these changes. Your staff may have attended one of the webinars. We will be providing refresher trainings in mid-April and will provide more information about them next month. In the meantime, if you have any questions or concerns related to this project, please email us at ETPQuestions@goldchp.org.

Thank you.