



Dear Member,

Welcome to Gold Coast Health Plan (GCHP)!

As a Ventura County Medi-Cal recipient, you are automatically enrolled in GCHP.

You are an “Administrative Member” because you:

- Have Medi-Cal with share-of-cost,
- Live in a long-term care facility,
- Have Medi-Cal from Ventura County but live in a different county, or
- Have Medi-Cal and some other insurance.

You do not need to pick a primary care physician. You may get care from any willing Medi-Cal provider.

In this packet, you will find your GCHP membership ID card and handbook. Bring this membership ID card and your Medi-Cal BIC card when you visit your doctor or pharmacy.

We look forward to serving your needs. If you have any questions, call GCHP Member Services at **1-888-301-1228**, Monday through Friday, 8 a.m. to 5 p.m. (except holidays). If you use a TTY, call **711**. Visit us online at **[www.goldcoasthealthplan.org](http://www.goldcoasthealthplan.org)**.

Wishing you good health,

Felix L. Nuñez, MD, MPH  
Chief Executive Officer