

# Memorandum

To: Gold Coast Health Plan Providers

From: Kimberly Timmerman, MHA, CPHQ, Senior Director of Quality Improvement

Re: **2023 Healthcare Quality Week**

Date: October 19, 2023

Every year, Healthcare Quality Week recognizes the professionals dedicated to improving health care quality. It serves as a reminder of the incredible impact that Gold Coast Health Plan's (GCHP) provider network has on the lives of our members. Your dedication, passion, and relentless pursuit of excellence have not only elevated our organization's standards, but more importantly, have positively transformed the lives of those we serve.

In appreciation for your continued commitment to the health of the Ventura County community and our members, GCHP is sending a box of See's Candy to each primary care provider location.

Thank you for your exceptional work, your unwavering dedication, and your compassionate care! Please take a moment to celebrate your accomplishments during this special week.