



**Ventura County Medi-Cal Managed Care Commission (VCMCC)
dba Gold Coast Health Plan (GCHP)**

Quality Improvement Committee

Regular Meeting

Tuesday, March 21, 2023 3:00 P.M.

Due to social distancing requirements recommended and imposed by the State of California and the findings pursuant to AB 361, the Community Room at Gold Coast Health Plan is currently closed to the public and this meeting will be held virtually pursuant to AB 361.

Members of the public can participate using the Conference Call Number below.

Conference Call Number: 805-324-7279

Conference ID Number: 193 865 790#

AGENDA

CALL TO ORDER

ROLL CALL

PUBLIC COMMENT

The public has the opportunity to address Ventura County Medi-Cal Managed Care Quality Improvement Committee on the agenda.

Persons wishing to address the Quality Improvement Committee are limited to three (3) minutes unless the Chair of the Committee extends time for good cause shown. Comments regarding items not on the agenda must be within the subject matter jurisdiction of the Committee.

Members of the public may call in, using the numbers above, or can submit public comments to the Committee via email by sending an email to ask@goldchp.org. If members of the public want to speak on a particular agenda item, please identify the agenda item number. Public comments submitted by email should be under 300 words.

OPEN SESSION

CHAIRMAN'S REMARKS

CONSENT

1. Approval of Quality Improvement Committee Regular Minutes of December 6, 2022, and Special Minutes of January 3, 2023, January 31, 2023, and February 28, 2023.
2. Findings to Continue to Hold Remote Teleconference/Virtual Quality Improvement Committee Meetings Pursuant to Assembly Bill 361.

ACTION ITEMS

APPROVAL ITEMS

3. 2023 Quality Improvement Committee Charter
4. 2023 Quality Improvement and Health Equity Transformation Program Description
5. 2023 Quality Improvement and Health Equity Transformation Work Plan
6. QI Policies
 - a. QI-027 Communicable Disease Reporting Requirements
 - b. QI-034 Initial Health Appointment

STANDING ITEMS

7. Quality Improvement Collaboration Meeting Update

OLD BUSINESS

8. IHA Monitoring/Medical Record Audit
9. Facility Site Review

NEW BUSINESS

10. MY 2023 Managed Care Accountability Set
11. Member Incentive Programs Evaluation and Strategy Update
12. Compliance / Delegation Oversight Update
13. QIC Dashboard and Department / Committee Updates
 - a. Quality Improvement – MCAS/HEDIS
 - b. Quality Improvement – FSR/IHA
 - c. Grievance and Appeals
 - d. Pharmacy
 - e. Utilization Management / Care Management
 - f. Credentials / Peer Review
 - g. Member Services
 - h. Network Operations
 - i. Health Education, Cultural and Linguistic Services

j. Medical Advisory Committee

CLOSED SESSION

None

ADJOURNMENT

Date and location of the next meeting to be determined at the March 21, 2023 meeting.

ADMINISTRATIVE REPORTS RELATING TO THIS AGENDA AND MATERIALS RELATED TO AN AGENDA ITEM SUBMITTED TO THE COMMITTEE AFTER DISTRIBUTION OF THE AGENDA PACKET ARE AVAILABLE FOR PUBLIC REVIEW DURING NORMAL BUSINESS HOURS AT THE OFFICE OF THE CHIEF MEDICAL OFFICER, 711 E. DAILY DRIVE, SUITE #106, CAMARILLO, CA.

IN COMPLIANCE WITH THE AMERICANS WITH DISABILITIES ACT, IF YOU NEED SPECIAL ASSISTANCE TO PARTICIPATE IN THIS MEETING, PLEASE CONTACT DEBORAH AT (805) 437-5594. REASONABLE ADVANCE NOTIFICATION OF THE NEED FOR ACCOMMODATION PRIOR TO THE MEETING (48 HOURS ADVANCE NOTICE IS PREFERABLE) WILL ENABLE US TO MAKE REASONABLE ARRANGEMENTS TO ENSURE ACCESSIBILITY TO THIS MEETING.