

Memorandum

To: Gold Coast Health Plan Providers

From: Vicki Wrighster, Senior Director of Provider Network Operations

Re: **GCHP Dual Special Needs Plan (D-SNP) Model of Care Webinars**

Date: October 20, 2025

Gold Coast Health Plan (GCHP) is pleased to announce the launch of a new **Dual Special Needs Plan (D-SNP)**—commonly referred to as a Medi-Medi plan—for individuals eligible for both Medi-Cal and Medicare. This new product will officially begin serving members on **Jan. 1, 2026**, with enrollment starting **Oct. 15, 2025**.

As a follow-up to our recent **Medicare 101 trainings**, we will be hosting a second round of **virtual webinars in October 2025** focused specifically on the new D-SNP program. These sessions will provide valuable insight into:

- Program structure and eligibility
- Member benefits and coverage
- Operational expectations for providers

D-SNP contracted providers are required to complete this training by Dec. 31, 2025, and are required to complete an attestation showing completion of the training. We encourage all providers to attend the webinar, as these trainings will help to ensure your staff is well-prepared to support members and address questions they may have.

GCHP will offer **two virtual training sessions**, and a **recorded version along with the presentation materials** will be made available for future reference on the GCHP website. GCHP will also provide an attestation form to complete and submit. Below are the scheduled dates for the webinar.

We look forward to your participation and continued partnership as we expand our services to better support our dual-eligible population.

If you have any questions, please email ProviderRelations@goldchp.org.

GCHP D-SNP Model of Care		
Date	Time	Registration Link
Wednesday, Oct. 29, 2025	12:30 p.m. – 1:30 p.m.	https://goldcoasthealthplan-org.zoom.us/webinar/register/WN_SXs_iEj7Sm2srAw2P0WDFg#/registration

GCHP D-SNP Member Benefits		
Date	Time	Registration Link
Friday, Nov. 7, 2025	12:30 p.m. – 1:30 p.m.	https://goldcoasthealthplan-org.zoom.us/webinar/register/WN_TrzknNtVRhSU15KEhHCzug