Gold Coast Health Plan Total Care Advantage (HMO D-SNP)

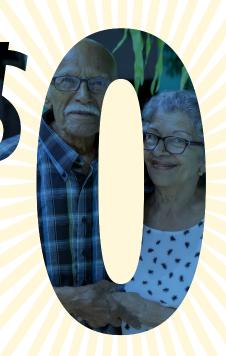
Benefits Overview

As a member of Gold Coast Health Plan Total Care Advantage (HMO D-SNP) - a local health plan that was created by our community - you have access to the following benefits and services coordinated by one plan:



YOU PAY

| YOU GET | WHAT'S INCLUDED |
|--|--|
| Inpatient Hospital | Unlimited days* |
| Skilled Nursing Facility (SNF) | Unlimited days* |
| Emergency care | Unlimited* |
| Urgent care | Unlimited* |
| Ambulance | Emergency transportation |
| Primary and Specialty Care | Through your medical group / clinic |
| Outpatient Surgery | Outpatient hospital or |
| | Ambulatory Surgical Center |
| Durable Medical Equipment (DME) | Walkers, canes, wheelchairs, etc. |
| Outpatient tests and procedures | CT scans, X-rays, blood tests, etc. |
| Vision (including eye exam and | One exam per year; one pair of |
| glasses or contacts) | glasses / contacts per year |
| Hearing (including hearing exam, | One exam per year; unlimited fitting |
| hearing aid fitting, and hearing aids) | for the first 12 months; select hearing |
| | aids every year |
| Fitness | Gym membership; online classes |
| Transportation: Non-medical | Up to 24 one-way trips per year* |
| Readmission prevention (including | If you are hospitalized, you can receive |
| home delivered meals and personal | up to 28 meals and up to 64 hours of |
| care in your home) | care per year |
| Caregiver classes and support | Learn ways to stay healthy while taking |
| | care of others |
| Worldwide Emergency Care | Up to \$100,000 |
| Community Supports | Housing assistance, home |
| | modifications, deposits, help, |
| | transitioning home, etc. |
| Care management | Help coordinating your medical care |
| Emergency response system | Care in case of a fall or emergency |
| Transportation to medical appointments | Medi-Cal transportation services |
| Maternity services | Doula services and family planning |



* Criteria apply



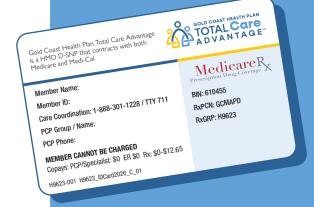
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Pharmacy Benefits

The following pharmacy benefits are available to you as a member of Total Care Advantage:

| One month: 30-day supply | Three months: 100-day supply |
|--------------------------|------------------------------|
| Generic drugs | Generic drugs |
| \$0 or \$1.60 or \$5.10 | \$0 or \$1.60 or \$5.10 |
| Brand drugs | Brand drugs |
| \$0 or \$4.90 or \$12.65 | \$0 or \$4.90 or \$12.65 |

Total Care Advatage ID Card



Use this card when you order and pick up your prescription drugs.

The back of the card has important telephone numbers to help you access your benefits and services.

Med-Cal Benefits

These Medi-Cal services are also available to you as a member of Total Care Advantage. Our team will help you coordinate these services:

- Dental services: Medi-Cal Dental
- Long-term supports and services; home- and community-based services:
 Receive care in your home to stay independent
- Residential services: Substance use and behavioral health services.

Call Us!

We want to help you understand your choices. To learn more about Total Care Advantage, please call our Sales and Enrollment Team at **1-888-808-7879**. We are open 8 a.m. to 8 p.m. seven days a week from Oct. 1 through March 31, and 8 a.m. to 8 p.m. Monday through Friday from April 1 through Sept. 30. If you use a TTY, call **711**. Our friendly team is ready to answer your questions and guide you through the enrollment process.



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