

Memorandum

To: Gold Coast Health Plan Providers

From: Vicki Wrighster, Senior Director, Provider Network Operations

Re: Specialist Joint Operations Meeting

Date: August 11, 2023

Gold Coast Health Plan (GCHP) invites our specialty providers to join us for a virtual Joint Operations Meeting (JOM) on Wednesday, Aug. 23, 2023, or Thursday, Aug. 24, 2023, from 12 – 1 p.m. This JOM will provide an overview of vital upcoming news and information for specialist providers.

Please note that this JOM is specific for specialists, such as cardiologists, gastroenterologists, OB/GYNs, etc. GCHP will host a specific JOM for our allied specialists, such as home health, hospice, physical therapy, etc., in the near future.

Topics of discussion include, but are not limited to:

- GCHP provider resources and provider directory
- Medi-Cal member redetermination
- GCHP's Provider Information Update Form
- Specialist responsibilities
- Availability and after-hours standards and survey
- Provider orientations
- Provider site visits
- Language assistance services
- California Advancing and Innovating Medi-Cal (CalAIM) overview
- Point of contacts

If you have any suggestions and/or requests for specific topics to be addressed during this JOM, please email P_Relations_Internal@goldchp.org no later than Wednesday, Aug. 16, 2023.

Your feedback and participation are greatly appreciated.

Please use the following links to attend either of the scheduled meetings. Press “control” and click the link to launch Microsoft Teams. If you have never used Teams, we recommend that you click the link at least 10 minutes before the meeting starts to allow time to download the program.

Wednesday, Aug. 23, 2023, from 12 – 1 p.m. JOM:

[Click here to join the meeting](#)

Meeting ID: 299 193 151 959

Passcode: YTxpdD

[Download Teams](#) | [Join on the web](#)

Or call in (audio only)

[+1 805-324-7279,,349683955#](#) United States, Santa Barbara

Phone Conference ID: 349 683 955#

[Find a local number](#) | [Reset PIN](#)

Thursday, Aug. 24, 2023, from 12 – 1 p.m. JOM:

[Click here to join the meeting](#)

Meeting ID: 238 874 674 651

Passcode: QvrD7J

[Download Teams](#) | [Join on the web](#)

Or call in (audio only)

[+1 805-324-7279,,405794290#](#) United States, Santa Barbara

Phone Conference ID: 405 794 290#

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