Gold Coast Health Plan℠
A Public Entity

It's Time for Your COVID-19 Vaccine!

The COVID-19 vaccines are very effective at preventing COVID-19. Studies show the vaccines are safe and cause few side effects. Even if you do get sick, your illness may be less severe if you've had your shots. It is important that those who can get a vaccine do so as soon as possible.

How do I know if I am eligible to receive a COVID-19 vaccine?

For the most up-to-date information, go to the Ventura County Recovers website www.venturacountyrecovers.org.

Will Gold Coast Health Plan (GCHP) members need to pay for the COVID-19 vaccine?

No. The vaccine will be at no cost to GCHP members.

How many shots are required to be considered fully vaccinated?

The Pfizer and Moderna vaccines require two doses to be fully vaccinated. The Johnson & Johnson vaccine requires only one dose to be fully vaccinated. For up-to-date information about the vaccines that are currently available, visit www.cdc.gov/coronavirus/2019-ncov/vaccines/.

How do I schedule an appointment to get vaccinated?

You can make an appointment at the My Turn website www.myturn.ca.gov or by contacting your provider. The county also has walk-up vaccinations available at various sites. Visit www.venturacountyrecovers.org/vaccine-information/ for more information.

If you don't have internet access, call **1-833-422-4255 Monday through Friday from 8 a.m. to 8 p.m., and from 8 a.m. to 5 p.m. on Saturday and Sunday** to set up your appointment.

If you need an interpreter, call GCHP's Member Services Department at **1-888-301-1228**. If you use a TTY, call **1-888-310-7347**.

How do I schedule my second vaccine?

Once you register and receive the first shot, members will be required to go back to their health care providers three or four weeks later for the second vaccine. Your health care provider will document the date of your appointment on your COVID-19 vaccination card. If you use the My Turn website to schedule an appointment, you will be prompted to schedule your second appointment after you make your first appointment.

If I have concerns about my health conditions, the vaccine or need help scheduling my appointment, who do I call?

The Care Management Department can assist in coordinating your care. They can also help you get access to a vaccine. For additional help, contact the Care Management Department at **1-805-437-5656**. If you use a TTY, call **1-888-310-7347**. Or visit the GCHP Care Management webpage at www.goldcoasthealthplan.org.

Will transportation to my vaccine appointment be provided?

Yes. GCHP contracts with Ventura Transit System (VTS) to provide transportation services. If you need to be transported in a wheelchair or gurney, reach out to your provider for authorization. If you do not, call VTS directly to schedule a ride at **1-855-628-7433**. If you use a TTY, call **711**.

What if I need assistance in scheduling an appointment for a vaccine?

Call the Health Education Department at **1-805-437-5718**. If you use a TTY, call **1-888-310-7347**.

What if I have more questions?

For more information on the COVID-19 vaccine, visit the GCHP website at www.goldcoasthealthplan.org, or call GCHP's Member Services Department at **1-888-301-1228**. If you use a TTY, call **1-888-310-7347**.

Additional Resources

Centers for Disease Control and Prevention (CDC)

- www.cdc.gov/coronavirus/2019-ncov/your-health/index.html

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