



**Ventura County Medi-Cal Managed Care Commission (VCOMMCC)  
dba Gold Coast Health Plan**

**Community Advisory Committee Meeting**

**Regular Meeting**

Wednesday, January 27, 2021 4:00 p.m.

Gold Coast Health Plan, 711 East Daily Drive, Community Room  
Camarillo, CA 93010

Executive Order N-25-20

**Conference Call Number: 1-805-324-7279**

**Conference ID Number: 861 765 861#**

**Para interpretación al español, por favor llame al: 1-805-322-1542 clave: 1234**

**AGENDA**

**CALL TO ORDER**

**ROLL CALL**

**PUBLIC COMMENT**

The public has the opportunity to address the Community Advisory Committee (CAC). Persons wishing to address the Committee should complete and submit a Speaker Card.

Persons wishing to address the CAC are limited to three (3) minutes unless the Chair of the Committee extends time for good cause shown. Comments regarding items not on the agenda must be within the subject jurisdiction of the Committee.

Members of the public may call in, using the numbers above, or can submit public comments to the Committee via email by sending an email to [ask@goldchp.org](mailto:ask@goldchp.org). If members of the public want to speak on a particular agenda item, please identify the agenda item number. Public comments submitted by email should be under 300 words.

**OPENING REMARKS**

**Welcome and Introductions**

Staff: Margaret Tatar, Chief Executive Officer  
Marlen Torres, Executive Director of Strategy & External Affairs

## **CONSENT**

### **1. Approval of Community Advisory Committee Regular Meeting Minutes of October 28, 2020.**

Staff: Maddie Gutierrez, MMC – Clerk to the Commission  
Deborah Munday, Executive Assistant / Assistant Clerk to the Commission

**RECOMMENDATION:** Approve the minutes.

## **FORMAL ACTION**

### **2. Nominations and Election of Committee Chair and Vice Chair**

Staff: Marlen Torres, Executive Director of Strategy & External Affairs  
Luis Aguilar, Member Services Manager

**RECOMMENDATION:** Nominate and elect new CAC Chair and Vice-Chair.

## **UPDATES**

### **3. CAC Member Recruitment Process**

Staff: Marlen Torres, Executive Director of Strategy & External Affairs  
Luis Aguilar, Member Services Manager

**RECOMMENDATION:** Receive and file the update.

### **4. Medi-Cal Rx Update**

Staff: Anne Freese, PharmD., Pharmacy Director

**RECOMMENDATION:** Receive and file the update.

### **5. Solvency Action Plan**

Staff: Kashina Bishop, Chief Financial Officer

**RECOMMENDATION:** Receive and file the update.

### **6. Governor's FY 2021-22 Budget Proposal**

Staff: Marlen Torres, Executive Director of Strategy & External Affairs

RECOMMENDATION: Receive and file the update.

## **PRESENTATIONS**

### **7. COVID-19 Update/Impact**

Staff: Nancy Wharfield, M.D., Chief Medical Officer

RECOMMENDATION: Receive and file the presentation.

## **COMMENTS FROM COMMITTEE MEMBERS**

### **8. CAC Feedback / Roundtable Discussion**

## **PUBLIC COMMENT**

## **ADJOURNMENT**

Unless otherwise determined by the CAC Committee, the next regular meeting will be held on April 28, 2021 at Gold Coast Health Plan at 711 E. Daily Drive, Suite 106, Community Room, Camarillo, CA 93010.

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**Administrative Reports relating to this agenda are available at 711 East Daily Drive, Suite #106, Camarillo, California, during normal business hours and on <http://goldcoasthealthplan.org>. Materials related to an agenda item submitted to the Committee after distribution of the agenda packet are available for public review during normal business hours at the office of the Clerk of the Commission.**

**In compliance with the Americans with Disabilities Act, if you need assistance to participate in this meeting, please contact (805) 437-5512. Notification for accommodation must be made by the Monday prior to the meeting by 1:00 p.m. to enable the Clerk of the Commission to make reasonable arrangements for accessibility to this meeting.**

## **AGENDA ITEM NO. 1**

**TO:** Community Advisory Committee

**FROM:** Maddie Gutierrez, MMC – Clerk to the Commission  
Deborah Munday, Executive Assistant / Assistant Clerk to the Commission

**DATE:** January 27, 2021

**SUBJECT:** Approval of the Community Advisory Committee Meeting Regular Minutes of October 28, 2020.

### **RECOMMENDATION:**

Approve the minutes.

### **ATTACHMENTS:**

Copy of the October 28, 2020 Community Advisory Committee regular meeting minutes.



**Ventura County Medi-Cal Managed Care Commission (VCMACC)  
dba Gold Coast Health Plan (GCHP)**

**Community Advisory Committee (CAC) Minutes  
October 28, 2020**

**CALL TO ORDER**

Committee Chair, Ruben Juarez, called the meeting to order via teleconference at 4:06 p.m., in the Community Room located at Gold Coast Health Plan, 711 E. Daily Drive, Camarillo, California.

**ROLL CALL**

Present: Committee members Paula Johnson, Laurie Jean Jordan, Ruben Juarez, Victoria Jump, Curtis Updike and Pablo Velez.

Absent: Committee members Rita Duarte-Weaver, Norma Gomez, and Frisa Herrera.

Attending the meeting for GCHP Executive team were Margaret Tatar (joined late), Chief Executive Officer, Marlen Torres, Michael Murguia, Exec. Director of Human Resources, Ted Bagley, Chief Diversity Officer, Nancy Wharfield, M.D., Chief Medical Officer, Kashina Bishop, Chief Financial Officer, Robert Franco, Chief Compliance Officer, Steve Peiser, Dr. Anne Freese, Luis Aguilar, Adriana Sandoval, Dr. Lupe Gonzalez, Kim Timmerman, Rachel Lambert, Vicki Wrihster, Veronica Estrada, Carmen Moran, Carina Villafana, Pauline Preciado, and Susana Enriquez.

**PUBLIC COMMENT**

None.

**OPENING REMARKS**

**Welcome and Introductions**

Staff: Margaret Tatar, Chief Executive Officer  
Marlen Torres, Executive Director of Strategy & External Affairs

Committee Chair, Ruben Juarez, welcomed and thanked everyone for being present and participating. CEO Tatar was not currently present.

## **CONSENT**

### **1. Approval of the Community Advisory Committee Meeting Regular Minutes of July 29, 2020.**

Staff: Maddie Gutierrez, MMC – Clerk to the Commission

**RECOMMENDATION:** Approve the minutes.

Committee member Updike asked about the AdHoc committee meeting. He asked if he had missed something regarding the AdHoc meeting. Marlen Torres, Executive Director of Strategy & External Affairs responded that nothing had been missed and this topic would be discussed later in this meeting.

Committee member Curtis Updike motioned to approve the minutes. Committee member Pablo Velez seconded.

Roll Call vote as follows:

**AYES:** Committee members Paula Johnson, Laurie Jean Jordan, Ruben Juarez, Victoria Jump, Curtis Updike and Pablo Velez.

**NOES:** None.

**ABSENT:** Committee members Rita Duarte-Weaver, Norma Gomez and Frisa Herrera.

The motion carries.

### **2. Approval of the Community Advisory Committee 2021 Meeting Dates Schedule**

Staff: Maddie Gutierrez, MMC

**RECOMMENDATION:** Approve the 2021 CAC meeting schedule.

Committee member Paula Johnson motioned to approve the 2021 meeting schedule. Committee member Victoria Jump seconded.

Roll Call vote as follows:

**AYES:** Committee members Paula Johnson, Laurie Jean Jordan, Ruben Juarez, Victoria Jump, Curtis Updike and Pablo Velez.

**NOES:** None.

ABSENT: Committee members Rita Duarte-Weaver, Norma Gomez and Frisa Herrera.

The motion carries.

## **UPDATES**

### **3. Solvency Action Plan (SAP) Update**

Staff: Kashina Bishop, Chief Financial Officer

**RECOMMENDATION:** Receive and file the update.

Chief Financial Officer, Kashina Bishop, reviewed her PowerPoint presentation. She gave a background on the TNE requirements and noted we are currently at 215% of the required TNE. CFO Bishop noted a conservative estimate of between \$10 - \$11 million in savings. She reviewed the GCHP outlier graph and gave a background on the financial implications of the State budget. She reviewed next steps for Phase 2 of the SAP. This included planning and preparation as well as risks and challenges – all were reviewed.

Committee Chair, Ruben Juarez asked about the 10% increase to long-term care (LTC). CFO Bishop stated the State increased facilities rates. Committee member Updike asked if there was no on the ground impact. CFO Bishop responded not on the ground impact; she is currently making assessments. Mr. Updike noted that a few years ago, the TNE was higher and he was concerned about other programs being impacted. Chief Medical Officer, Nancy Wharfield, M.D., stated members won't see an impact. Mr. Updike asked about the change in capitation rate. CFO Bishop stated there was no impact to the provider network in Phase 1. Committee member Jordan asked if GCHP is cutting rates to providers. CFO Bishop responded yes. There will be efficiency adjustments in the coming year.

### **4. Population Needs Assessment (PNA) Update**

Staff: Lupe Gonzalez, MPH, PhD., Director of Health Education, Cultural & Linguistic Services

**RECOMMENDATION:** Receive and file the update.

Dr. Lupe Gonzalez introduced Veronica Estrada and Carmen Moran, who will be assisting with the PNA PowerPoint presentation. Ms. Estrada reviewed the survey findings on health literacy, communication strategies and social networks. Ms. Moran reviewed barriers to health care services, access to care, social determinants of

health, building trust in the community and cultural diversity. Dr. Gonzalez reviewed all strategic objectives and next steps.

Committee member Ruben Juarez stated the presentation had good information. Committee member Pablo Velez stated GCHP has a translation system and translations are not working. If you opt out, you cannot use the system. Dr. Gonzalez stated we have gone through an RFP to expand services and we are currently going through a pilot process with the new vendor. She will forward the concerns to the vendor. A separate meeting will be scheduled with Committee member Velez in order to discuss his concerns.

**Committee member Paula Johnson left the meeting at 4:50 p.m.**

**Chief Executive Officer, Margaret Tatar joined the meeting at 4:52 p.m.**

## **5. Medi-Cal Rx Update**

Staff: Anne Freese, PharmD., Director of Pharmacy

RECOMMENDATION: Receive and file the update.

Dr. Anne Freese, Director of Pharmacy, reviewed her PowerPoint presentation. Dr. Freese reviewed the communication schedule for members, she also noted member outreach means which includes community newsletter, member newsletter newspaper and radio ads.

Transition benefit is a 180-day transition period. Claim and prior authorization history is provided to Medi-Cal Rx pharmacy benefits manager. Prescriptions, both requiring and not requiring prior authorization will be grandfathered in.

Committee member Curtis Updike asked if there is auto-refill will that still get filled. Dr. Freese stated it is the responsibility of the pharmacy to get it ready. Committee member Laurie Jean Jordan asked about more complex prescription needs will also get grandfathered in or will they have to start over. Dr. Freese stated the doctor needs to reach out to the State and explain why the prescription is necessary, course of disease should be included along with medication trials. The more information the doctor provides will help in getting the approval needed. Ms. Jordan asked if there is an appeal process. Dr. Freese responded yes, we are waiting for information from the State on the process. Committee member Jordan requested a separate meeting with Dr. Freese for Q and A on the Medi-Cal Rx transition process.



Committee Chair Ruben Juarez asked about new member cards. Dr. Freese stated we will be replacing GCHP cards. Member Services Manager, Luis Aguilar, stated the cards will be like cards that have been issued.

## **6. Community Relations Update**

Staff: Marlen Torres, Executive Director of Strategy & External Affairs

**RECOMMENDATION:** Receive and file the update.

Executive Director of Strategy & External Affairs, Marlen Torres, acknowledged and thanked her team, Adriana Sandoval-Jimenez and Bryan Quijada for all the work they do in the community. Ms. Torres gave an overview of participation, sponsorships and networking done during fiscal year 2019-2020. She also reviewed efforts the community relations team are planning on for the 2020-2021 year. Ms. Torres noted the community newsletter was launched in August (English and Spanish) and sent to community partners, elected officials, providers and GCHP committee members.

Committee Chair, Ruben Juarez, thanked Ms. Torres and the Community Relations team for all the work they have done and continue to do. Committee member Curtis Updike asked if SAP would impact sponsorships. Ms. Torres stated it would not be impacted, we will continue to provide sponsorships, and support community partners. Mr. Updike stated it was important to continue this community work. Ms. Torres stated sponsorships will continue but we are being fiscally responsible.

Committee member Pablo Velez stated building up the community is a strong trait of GCHP. He noted the commitment of personnel is great. It is not just money, staff participates, advocates and provides information to various community groups. Mr. Velez noted that logistics are difficult with COVID-19, but GCHP continues to be strong in the community regardless of the current setback. He noted the efforts are greatly appreciated by many.

## **7. CAC New Member Applications Update**

Staff: Marlen Torres, Executive Director of Strategy & External Affairs  
Luis Aguilar, Member Services Manager

**RECOMMENDATION:** Receive and file the update.

Executive Director of Strategy & External Affairs, Marlen Torres, noted many CAC committee member terms are ending. Many committee members re-applied and we have received all applications for returning members. New members are needed. Ms. Torres shared the GCHP website to show where committee member applications

can be found. We are currently seeking 4 new members to fill seats. Ms. Torres also noted the applications are in both English and Spanish.

Ms. Torres stated the AdHoc committee meeting will be scheduled once applications are received. In January CAC will give their annual presentation to the Commission and all new members of the committee will also be presented for Commission approval.

Luis Aguilar, Member Services Manager, asked the current committee for assistance in identifying individuals to join the committee.

Committee member Curtis Updike motioned to approve the CAC Update items 3 through 7. Committee member Victoria Jump seconded.

Roll Call vote as follows:

**AYES:** Committee members Laurie Jean Jordan, Ruben Juarez, Victoria Jump, Curtis Updike and Pablo Velez.

**NOES:** None.

**ABSENT:** Committee members Rita Duarte-Weaver, Norma Gomez Frisa Herrera and Paula Johnson.

The motion carries.

## **PRESENTATIONS**

### **8. Provider Communication Plan**

**Staff:** Steve Peiser, Sr. Director of Network Management  
Vicki Wrihster, Contracts Manager

**RECOMMENDATION:** Receive and file the presentation.

Sr. Director of Network Management, Steve Peiser and Vicki Wrihster, Contracting Manager reviewed communications strategies. She noted there will be changes in the process. Providers will need to make changes to the process along with GCHP and members will need to adjust.

There are Provider Portal updates and new provider ID numbers as well as new provider access numbers will be issued. Ms. Wrihster stated the new claims system will have a new member system which will be easier for members to access.

There will be a new provider portal with the claims system conversion which is scheduled to go live December 14, 2020. A “Provider Resource Guide” has been created which will educate providers of changes with the system migration. The new provider portal will allow GCHP to share updated information and notices at sign in, which is not available in the current system. Providers will have new individual ID and access numbers in the new portal. Members will be able to submit claims and more detailed authorization requests. Updates regarding the new claims system will be posted to the GCHP website. There will be a link on the website to the provider portal in order to make it easier for providers to go to the site and transfer them to the provider portal. A dedicated email address has been created for providers to submit questions specific to this system. The new updated member portal is more complex and will provide good usage for members.

Committee member, Curtis Updike acknowledged the great job putting the portals together.

Committee member Curtis Updike motioned to approve the Provider Communication Plan as presented. Committee member Victoria Jump seconded.

Roll Call vote as follows:

AYES: Committee members Laurie Jean Jordan, Ruben Juarez, Victoria Jump, Curtis Updike and Pablo Velez.

NOES: None.

ABSENT: Committee members Rita Duarte-Weaver, Norma Gomez Frisa Herrera and Paula Johnson.

The motion carries.

## **COMMENTS FROM COMMITTEE MEMBERS**

### **9. CAC Feedback / Roundtable Discussion**

- Committee member Curtis Updike announced it is currently time for open enrollment for Covered California. Medi-Cal has no open enrollment.
- Committee member Laurie Jean Jordan asked if Public Comment can be held at the beginning of the meeting and add a second opportunity for Public Comment at the end of the meeting, set 5:30 p.m. as a designated time for those who cannot join until after 5 p.m.

- Committee member Pablo Velez noted Telehealth service has been active for 8 months. He noted that parents like the service and asked if it could be considered for some appointments.

CMO Wharfield noted the provision has been a big transformation. DHCS has relaxed restrictions. GCHP has worked hard to inform providers how to do the service. 20,000 have been seen via telehealth.

### **ADJOURNMENT**

With no further business to discuss, Committee member Jordan motioned to adjourn the meeting. Seconded by Committee member Velez. The meeting was adjourned at 6:12 p.m.

Approved:

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Maddie Gutierrez, MMC  
Clerk to the Commission



**AGENDA ITEM NO. 2**

**TO:** Community Advisory Committee  
**FROM:** Marlen Torres, Executive Director, Strategy & External Affairs  
**DATE:** January 27, 2021  
**SUBJECT:** Nominations and Election of Committee Chair and Vice Chair

**SUMMARY:**

At the October 28, 2020, Community Advisory Committee (CAC) meeting it was agreed by the CAC members that they would select a new chair and vice chair at the next CAC meeting, on January 27, 2021, as Rita Duarte-Weaver, current chair, is no longer able to serve in the CAC.

Ruben Juarez is currently serving as the CAC vice chair and has been serving as the chair in the absence of an official chairperson.

**RECOMMENDATION:**

Staff recommends that the CAC select a chair and vice chair.



### **AGENDA ITEM NO. 3**

**TO:** Community Advisory Committee  
**FROM:** Marlen Torres, Executive Director, Strategy & External Affairs  
**DATE:** January 27, 2021  
**SUBJECT:** Community Advisory Committee (CAC) Member Recruitment Process

#### **SUMMARY:**

In 2020, various members were informed that their two-year term was going to expire and if they were interested in continuing to serve in the CAC, they had to renew their membership by completing an application. Four members decided or were no longer eligible to participate in the CAC. Thus, there are four vacant seats.

In October 2020, a CAC Member Selection Ad Hoc Committee was formed to review new member applications. The Ad Hoc members are the following:

- Ruben Juarez, Vice Chair, Ventura County Health Care Agency, Whole Person Care
- Curtis Updike, Ventura County Health Care Agency
- Victoria Jump, Ventura County Area on Aging Agency

The CAC Ad Hoc Committee met in November 2020 where staff gave an overview of the activities, they had undertaken to encourage new membership. Staff has done the following:

- Posted the new member application at various city halls.
- Posted the new member application at various public libraries.
- Included the CAC new member application in the Building Community Newsletter distributed to community partners in October and December 2020
- Community Relations Representatives have also expressed that GCHP is looking to fill four CAC member seats at various coalition and networking meetings.

However, staff has not received new member applications. Staff will continue to explore ways to fill the four vacant seats. The Ad hoc committee will be convened when applications are received for review.

#### **RECOMMENDATION:**

Receive and file the update.

## **AGENDA ITEM NO. 4**

**TO:** Community Advisory Committee  
**FROM:** Nancy Wharfield, M.D., Chief Medical Officer  
Anne Freese, PharmD, Director of Pharmacy  
**DATE:** January 27, 2021  
**SUBJECT:** Medi-Cal Rx Update

### **SUMMARY:**

Presentation providing an update to Medi-Cal Rx which will be implemented on April 1, 2021.

### **RECOMMENDATION:**

Staff recommends that the Community Advisory Committee accept and file the presentation.

### **ATTACHMENT:**

- 1) Freese, A., (2021). Director of Pharmacy, Medi-Cal Rx, Presentation Slides.

**Integrity**

**Accountability**

**Collaboration**

**Trust**

**Respect**

# Medi-Cal Rx

**Annie Freese, Pharm.D.**  
**Director of Pharmacy**



# Agenda

- Medi-Cal Rx Implementation Extension
- Member Communication Plan
- GCHP Provider Outreach
- Questions

# Medi-Cal Rx Implementation Extension

New Implementation Date: **April 1, 2021**

- DHCS Press Release/Email Subscription Service
- GCHP Provider Notice
- Beneficiary Notice
- PBM Contract

# Communication Schedule: Member

Date	Topic	Responsibility
October 2020	90-Day Notice Letter	DHCS
November 2020	60-Day Notice Letter	DHCS
December 2020*	Member Notification of Extension	DHCS
February-March 2021*	Outreach Campaign	GCHP
March 2021*	30-Day Notice Letter	GCHP
April 2021*	New ID Cards	GCHP

*\*Potential updated communication plan from DHCS expected in the near future*

# GCHP Provider Outreach Plan

Item	Targeted Date	Description
Provider Operations Bulletins (POB)	January/March	An article in the POB will be placed regarding Medi-Cal Rx
Provider Emails Blasts/Pharmacy Fax Blasts	Ongoing	Email blasts containing important information and notification of website updates
Resource Guide	Updated	Guide with description of all upcoming major changes
JOM/Medi-Cal Rx Targeting Mtgs	Ongoing	Presentations at upcoming JOMs or targeted Medi-Cal Rx mtgs
GCHP Website Banner and Landing Page	Now live	Website containing important links and information regarding Medi-Cal Rx *updated with new dates

*Other outreach will be conducted by GCHP over the next several months in light of the extension*

# Medi-Cal Rx: Questions and Help

- For questions and/or comments regarding Medi-Cal Rx, DHCS invites stakeholders to submit those via email to [rxcarveout@dhcs.ca.gov](mailto:rxcarveout@dhcs.ca.gov)
- For questions and/or comments for GCHP regarding pharmacy benefits, please reach out to the pharmacy department at [pharmacy@goldchp.org](mailto:pharmacy@goldchp.org)
- For help with the Medi-Cal Rx portal, please reach out to Magellan for assistance: [MediCalRxEducationOutreach@magellanhealth.com](mailto:MediCalRxEducationOutreach@magellanhealth.com)



**AGENDA ITEM NO. 5**

TO: Community Advisory Committee  
FROM: Kashina Bishop, Chief Financial Officer  
DATE: January 27, 2021  
SUBJECT: Solvency Action Plan Update

**VERBAL PRESENTATION**

# Progress Report: Solvency Action Plan

January 27, 2021

Kashina Bishop  
Chief Financial Officer

Integrity

Accountability

Collaboration

Trust

Respect

# Agenda:

1. Background:
  - a. Required Tangible Net Equity (TNE)
  - b. Comparison to California Public Plans
2. Current financial position and forecast
3. Solvency Action Plan – Initiative Update
4. Questions and comments

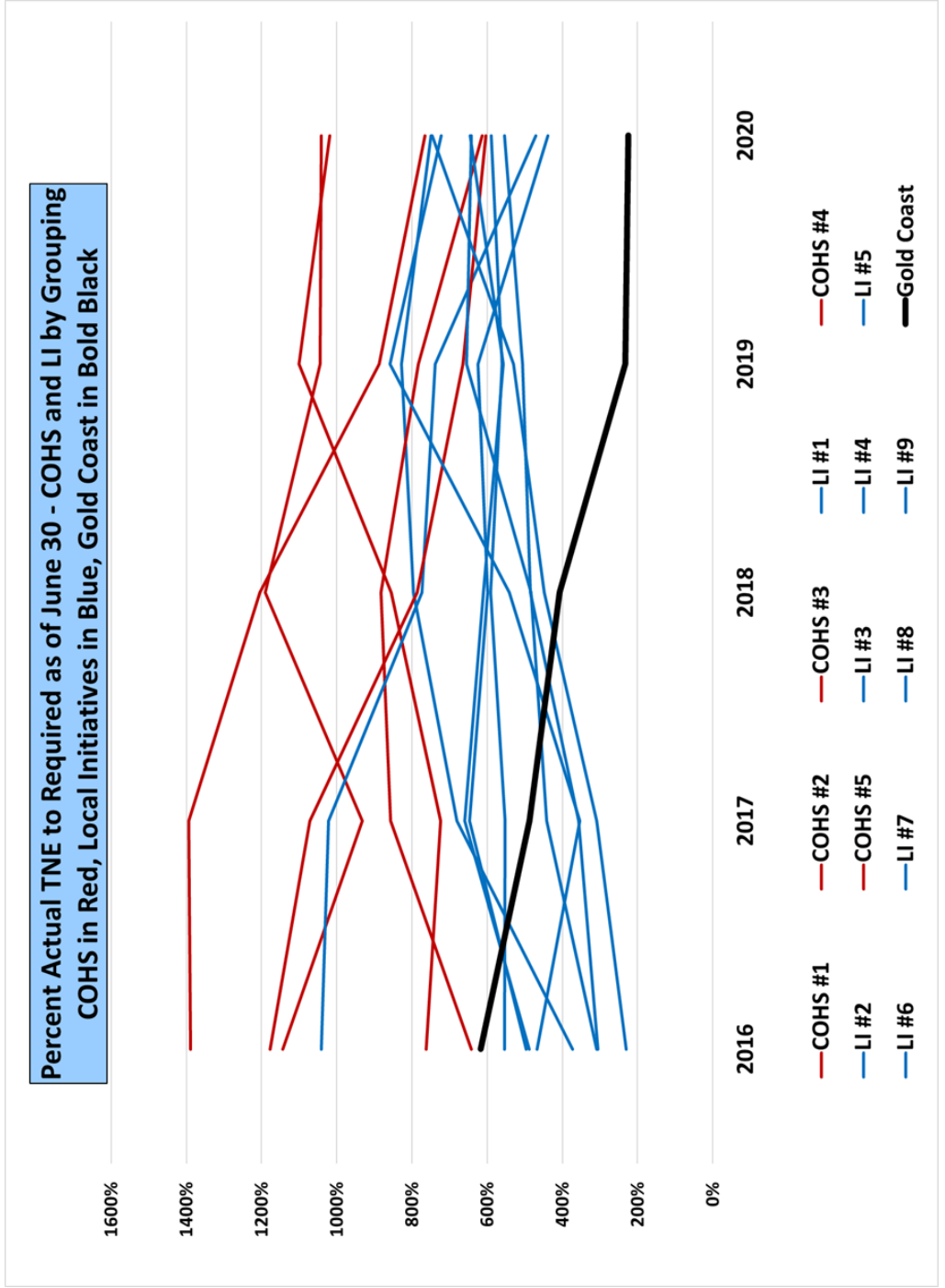


# Background:

## Tangible Net Equity Requirements

1. TNE is a health plan's total assets minus total liabilities reduced by the value of intangible assets and unsecured obligations of officers, directors, owners, or affiliates outside of normal course of business.
2. Required TNE for a plan is the greater of 1 million dollars or a % of premium revenues or a % of healthcare expenses.
3. Excess TNE is the difference between total TNE and required TNE.

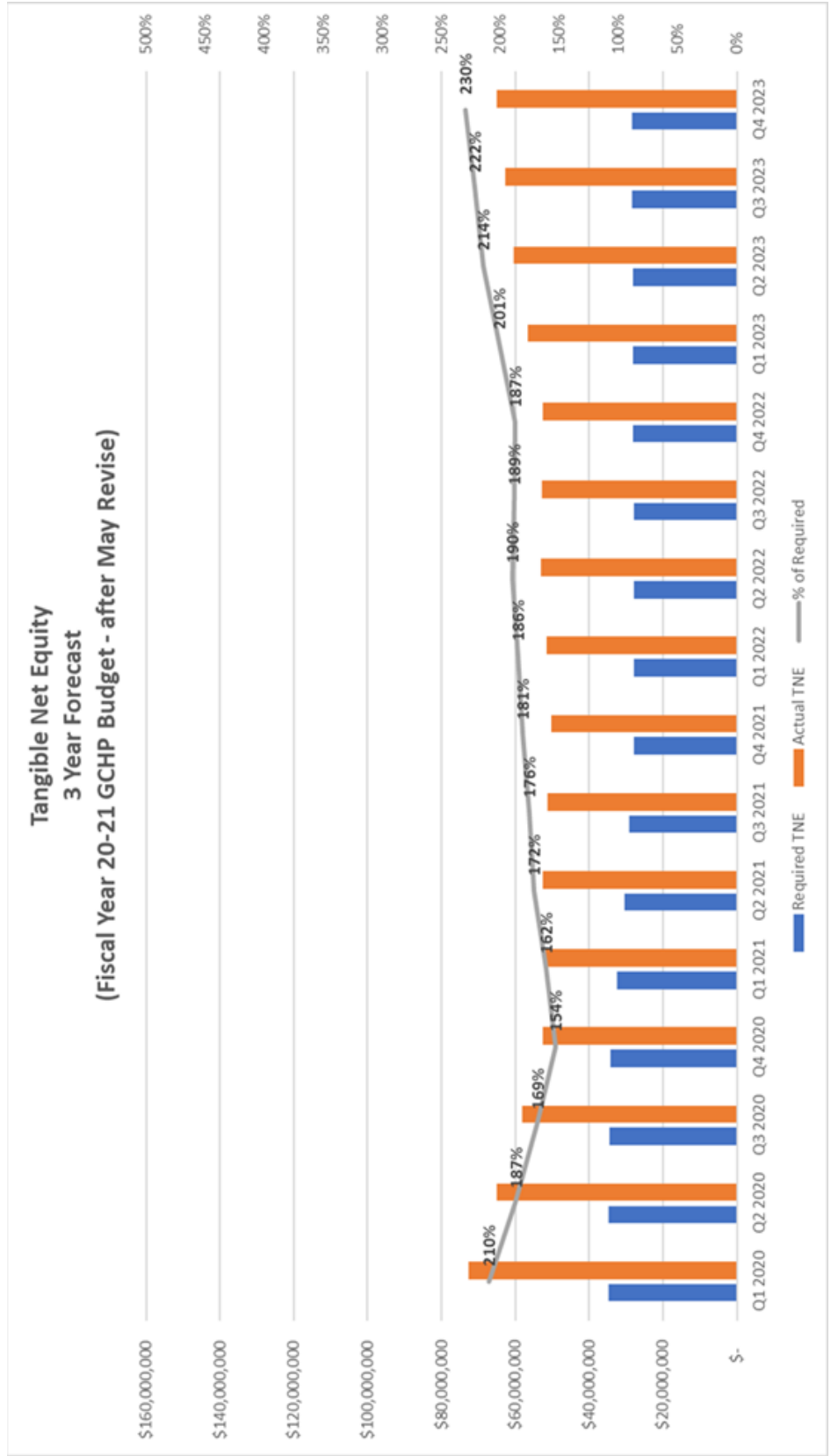
# Background: GCHP Outlier Status Among Public Plan



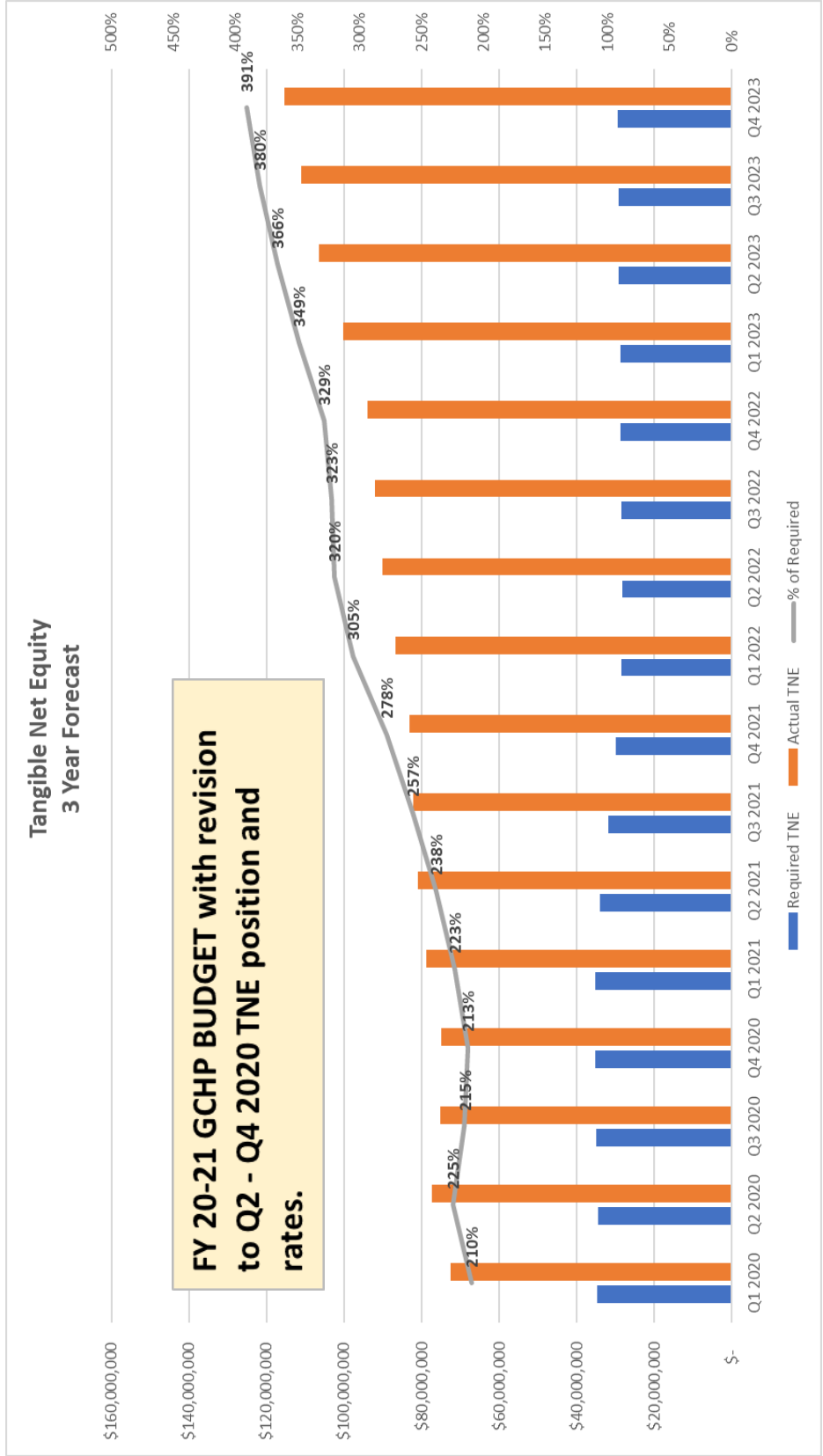
# Current Financial Position:

- We are in a much better financial position than we had budgeted as we enter CY 2021 (budgeted loss was approximately \$12 million).
- Actual TNE is \$75.0 million and 213% of the required.
- We received revised rates from the State which represent a 6% increase from the current and is \$14 million more annually than the budgeted rates.
- Revised rates combined with the Solvency Action Plan puts GCHP on a very good path forward!

# Budgeted Forecast:



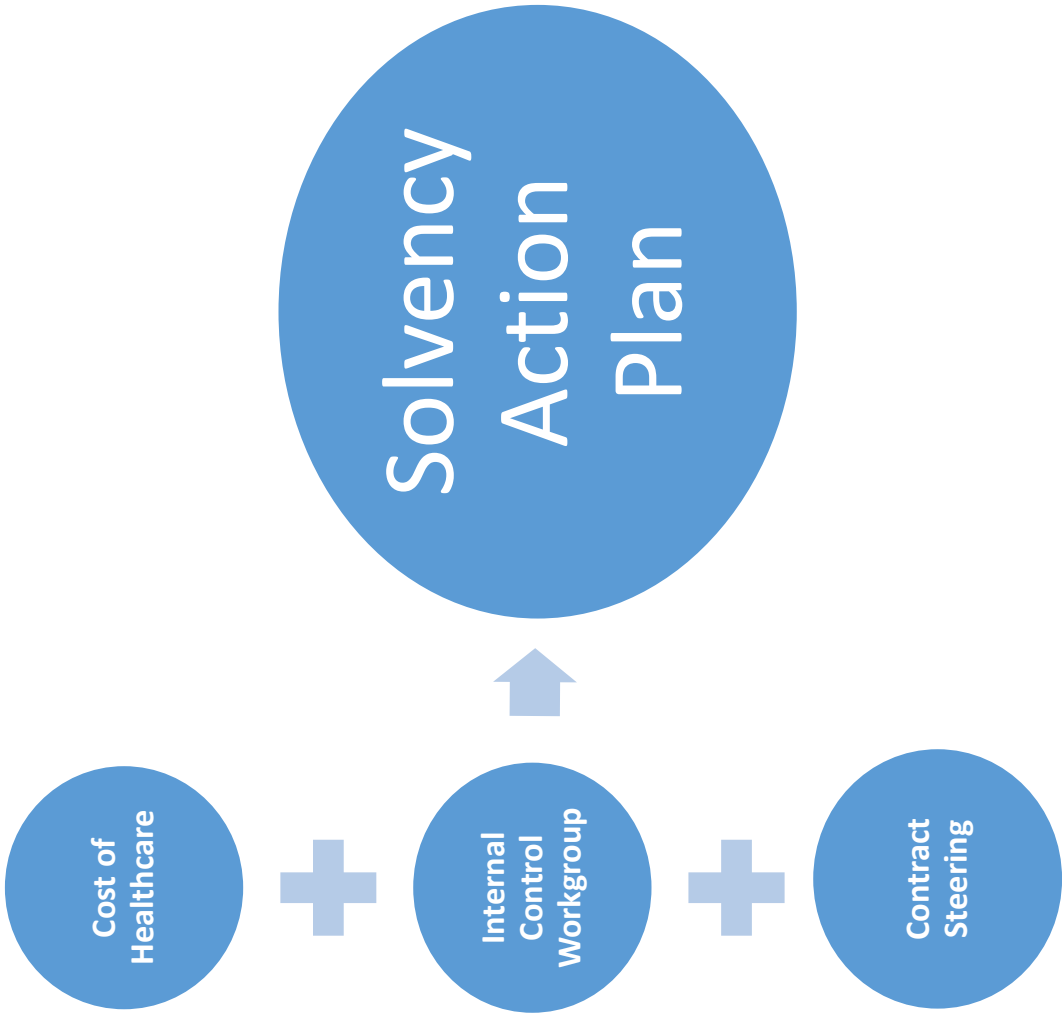
# Revised Forecast:



# Solvency Action Plan (SAP)

**Solvency** is the ability of a company to meet its long-term debts and other financial obligations.

**Solvency** is one measure of a company's financial health, since it demonstrates a company's ability to manage operations into the foreseeable future.



# SAP Progress:

Actions	Annualized impact in savings
Continued focus on interest expense reduction	\$500,000
Reduction of LTC facility rates to 100% of Medi-Cal rate	\$1.8 million
Sent notification to providers regarding reduction of Adult Expansion PCP rates	\$4.5 million
Revision to Non-Pharmacy Dispensing Site policy	\$2-3 million
Contract signed – rate reduction to tertiary hospital	\$1.3 million
Optum contract rate reduction	\$150,000
HMS Implementation	\$1-2 million
Formalization of the internal control workgroup	
<b>TOTAL ANNUAL SAVINGS</b>	<b>\$11.3 – 13.3 million</b>



# Next Steps – SAP:

Category	Current Focus	Annualized impact in savings
<b>Cost of Healthcare</b>	LANE – avoidable ER analysis	TBD
	Pro-active transplant management approach	TBD
	Analysis of leakage to out of area providers	TBD
<b>Internal Control Improvements</b>	Review of provider contracts for language interpretation and validation	N/A
	Formalization of the contract steering committee	N/A
	California Children's Services – ED Diversion	\$500,000
	Revise provider contract templates – a standardized approach to minimize errors	N/A
<b>Contracting Strategies</b>	Implementation of additional claims edit system (CES) checks to minimize payment errors	TBD
	Expansion of capitation arrangements	Required TNE and risk reductions
	LANE/HPCPS analysis	TBD
	Outlier rate analysis	TBD
	Consideration of across the board reductions	TBD

# Questions?



**AGENDA ITEM NO. 6**

TO: Community Advisory Committee  
 FROM: Marlen Torres, Executive Director, Strategy & External Affairs  
 DATE: January 27, 2021  
 SUBJECT: Government/Community Relations Update

**SUMMARY:**

**Government Relations Update**

**Governor Newsom’s Proposed FY 2021-22 Budget**

On Friday, January 10, 2021, Governor Newsom released his proposed FY 2021-22 budget. The budget includes \$195.1 billion (\$64.3 billion General Fund and \$130.8 billion other funds) for all health and human services programs. This does not include all pandemic response costs. The budget for pandemic response costs and efforts includes: \$13 billion (\$2.5 billion General Fund).

The Medi-Cal budget is \$117.9 billion (\$22.5 billion General Fund) in 2020-21 and \$122.2 billion (\$28.4 billion General Fund) in 2021-22. The Budget assumes caseload growth as follows:

- a. 10.1 % from 2019-20 to 2020-21; and
- b. 11.7%from 2020-21 to 2021-22.

Medi-Cal is projected to cover almost 16 million Californians, 40 percent of the state's population, by January 2022.

The following chart summarizes the January 2021 Budget:

<b>California State Budget (as of January 2021)</b>	
1.	Total Budget: <b>\$227 B</b> in 2021-22, including:
a.	\$34 B in budget resiliency, including \$12 B surplus and \$22 B in reserves, including:
i.	\$15.6 B in the Rainy-Day Fund
ii.	\$450 M in the Safety Net Reserve

<b>California State Budget (as of January 2021)</b>	
	<ul style="list-style-type: none"> <li>iii. \$3 B in the Public School System Stabilization Account, and</li> <li>iv. \$2.9 B in the state's operating reserve</li> </ul>
	b. Structural deficit: \$7.6 B by 2022-23, growing to over \$11 B by 2024-25
2.	\$195.1 billion (\$64.3 billion General Fund and \$130.8 billion other funds) for HHS programs <b>\$122.2 billion (\$28.4 billion General Fund) for Medi-Cal</b>
3.	Budget anticipates continued caseload growth in Medi-Cal – w/ a high of <b>16.1M</b> beneficiaries in '22
4.	\$1.1 billion CalAIM <ul style="list-style-type: none"> <li>a. Medi-Cal transformation</li> <li>b. Target those with complex health needs that drive high costs</li> <li>c. Payment reform</li> <li>d. Enhanced Case Management</li> <li>e. Housing related services</li> <li>f. Incentive payments</li> <li>g. Statewide Whole Person Care</li> </ul>
5.	Telehealth: \$94.8 million (\$34 million General Fund) for maintaining and expanding telehealth
6.	IHHS --- \$449.8 million General Fund in 2021-22 and \$242.6 million General Fund in 2022-23 to reflect delay in suspending the 7% cuts to IHHS workers. No cuts until December 31, 2022.
7.	Extends the time for the Medi-Cal Rx transition by three months, to April 1, 2021
8.	\$85.8 billion investment in public schools, which represents the highest funding level ever
9.	\$4.4 billion COVID-19 Relief: <ul style="list-style-type: none"> <li>a. \$2 billion for testing</li> <li>b. \$372 million for vaccines</li> <li>c. \$473 million for contact tracing</li> </ul> <p>\$2.4 billion for direct payments for Californians (part of the immediate action plan listed below)</p> <ul style="list-style-type: none"> <li>a. Golden State Stimulus – \$600 direct payments to an estimated 4 million Californians</li> <li>b. Extension of eviction moratorium as it expires at the end of January</li> </ul>
10.	Creates Two New Offices: <ul style="list-style-type: none"> <li>a. Office of Healthcare Affordability</li> <li>b. Office of Medicare Innovation and Integration – similar to the Medicare Medicaid Coordination Office at CMS. The Administration plans to submit a proposal in the spring for state operations that will explore strategies and models to strengthen and expand low- and middle-income Californians' access to high-quality services and supports, while developing new partnerships with the federal government.</li> </ul>
11.	Homelessness: \$1.75 billion for housing: <ul style="list-style-type: none"> <li>a. Purchase motels and hotel capacity</li> <li>b. Develop community mental health housing</li> <li>c. Dedicated housing for vulnerable seniors</li> </ul>
12.	Proposition 56: Budget delays the suspension of Proposition 56 programs by 12 months and includes a total of \$3.2 billion (\$275.3 million General Fund, \$717.8 million Proposition 56 Fund, and \$2.2 billion federal funds) for these programs in 2021-22

**California State Budget (as of January 2021)**

13. Governor is also calling for a \$5 billion immediate action plan, which includes:
- a. \$2 billion for safely re-opening schools
  - b. \$575 million for small business grants
  - c. \$71 million for fee waivers for small businesses
  - d. \$2.4 billion for Golden State Stimulus

**Community Relations Update**

GCHP continues to support our community with funding to maintain essential programs in the county. GCHP awarded sponsorships to organizations assisting families with school supplies, food, scholarships, and social needs. GCHP has awarded \$40,000 in sponsorships since the pandemic to community-based organizations providing essential services to our members and community at large.

Below is a table summarizing sponsorships awarded over in the last fiscal quarter:

<b>Name of Organization</b>	<b>Description</b>	<b>Amount</b>
<b>Boys &amp; Girls Clubs of Greater Oxnard and Port Hueneme (BGCOP)</b>	The BGCOP provides childcare services and educational programs to children in the cities of Oxnard and Port Hueneme. The sponsorship will go towards their fundraising event, the “Donald K. Facciano Kids Auction and Gala.	\$1,000
<b>Food Forward</b>	Food Forward rescues fresh surpluses of fresh produce and distributes to those in need. Funds from the sponsorship will assist Food Forward to continue their Food Recovery program.	\$2,000
<b>Learn Earn Return</b>	Learn Earn Return is a non-profit organization focused in providing students with necessary school supplies. The sponsorship will fund the “Laptop Giveaway” for college-bound students in Ventura County.	\$500
<b>Kids and Family Together</b>	Kids & Families Together is a not-for-profit organization providing education and counseling resources to foster care individuals. The sponsorship will go towards their annual fundraising event “A Home for the Holidays” to continue funding supporting services.	\$1,000

<b>Santa to the Sea</b>	Santa to the Sea is a non-profit event that raises funds for their annual toy drive and a community fundraiser. Funds from the sponsorship will go to provide scholarships to low-income students.	\$1,500
<b>Ventura County Family Justice Center Foundation</b>	The Ventura County Family Justice Center Foundation provider services that supports and improves the lives of those impacted by family violence and trauma. The sponsorship will go towards “An Evening of Hope: A Virtual Variety Show” to secure funds to maintain long-term financial viability of the center.	\$1,500

**Community Relations – Community Meetings**

The Community Relations team continues to participate in collaborative meetings, community town hall meetings, and trainings in virtual platforms. Through these avenues the team is staying informed on what the community/ member needs are, learning about community organizations that offer assistance to low-income families, and engaging with community partners. Below you can find more information about the community relations team efforts:

Name of Meeting	Date	Description
<b>Oxnard Police Department Outreach Coordinators meeting (recurring monthly meeting)</b>	November 4, 2020	The Oxnard Police Department hosts this collaborative meeting. Community partners share resources, promote outreach events, and bring presenters to educate participants. The goal is to bring community awareness and resources to Ventura County residents.
	December 2, 2020	
	January 6, 2021	
<b>Circle of Care (recurring monthly meeting)</b>	November 4, 2020	One Step A La Vez hosts this meeting monthly to engage community leaders, share resources, network, and promote community events. The goal of this collaborative meeting is to better serve the Santa Clara Valley.
	January 6, 2021	
<b>Multi-Unit Smoke -Free Task Force</b>	November 12, 2020	The task force is responsible of engaging the community to create a smoke free environment in multi-unit housing for the Ventura County residents.
<b>Preventing Suicide: Help &amp; Hope Conference</b>	December 12, 2020	The Ventura County Behavioral Health Department hosted its fifth annual suicide prevention conference. The conference is geared towards providers and community partners. This year, the focus was on engaging the community for a better understanding of the stress due to the COVID-19 pandemic, racial and social justice issues, and the increase of substance abuse throughout the state.
<b>Cabrillo Economic Development Collaborative Meeting</b>	December 14, 2020	During the collaborative meeting GCHP and Cabrillo Economic Development discussed ways to form a partnership and identify how to better assist the most vulnerable residents in their properties. Additionally, GCHP will be participating in a virtual community resource fair hosted by Cabrillo Economic Development.

<p><b>Interface Children &amp; Family Services Collaborative Meeting</b></p>	<p>December 16, 2020</p>	<p>The collaborative meeting allowed for an opportunity to discuss a partnership with Interface Children &amp; Family Services to assist low-income families learn about GCHP via a series of future presentations.</p>
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**Community Relations – Community Presentations**

The Community Relations team is providing GCHP presentations to community-based organizations. The presentation offers an interactive overview of the organizational model, services offered, member incentives, member programs, and sponsorship information. The goal of the presentations is to provide knowledge and resources to community partners. Below you can find information about the presentations conducted so far.



Organization	Date	Description
<b>Among Friends Adult Day Health Care Center</b>	November 5, 2020	Among Friends (ADHC) is a Community Based Adult Services (CBAS) that supports adults 18 years of age and older with various medical, physical, and behavioral supportive needs in an integrated community-based setting in the City of Oxnard.
	December 8, 2020	
<b>Farmworker Resource Center</b>	November 19, 2020	The Farmworker Resources program is designed to build trusting relationships among the agricultural community. The team facilitates prompt resolutions to workplace concerns like, issues with payroll and working conditions. Additionally, the team assists with leveraging existing community resources.
<b>Mixteco Indigena Community Organizing Project (MICOP)</b>	November 20, 2020	MICOP is a community-based organization focused in uniting indigenous leaders and allies to strengthen the Mixtec and indigenous immigrant community in Ventura County. They offer programs to assist participants with various social needs.
<b>De Anza Middle School (Staff Presentation)</b>	December 10, 2020	De Anza middle school is part of the Ventura Unified School District serving grades 6-8. The meeting was held to explore possibilities of how to engage families.
<b>Cabrillo Economic Development Corporation (CEDC)</b>	January 12, 2020	CEDC provides affordable housing to low-income individuals and families in Ventura and Santa Barbara counties. The organization has 24 properties for low income and farmworker families, seniors 55 and older, and those with disabilities.
	January 20, 2020	
<b>The Arc of Ventura County</b>	January 21, 2020	The Arc of Ventura County is a nonprofit organization dedicated to improving the quality of life for individuals with intellectual and developmental disabilities. The organization serves over 700 individuals in a variety of social programs.
<b>Interface Children &amp; Family Services (ICFS)</b>	January 22, 2020	ICFS is a nonprofit provider of social services that includes, mental health and trauma treatment, youth crisis intervention, domestic violence and child abuse prevention, human trafficking prevention and intervention, early child and family development and reentry services. Additionally, ICFS holds the contract for First 5 Neighborhood for Learning (NFL), an organization focused on families accessing referrals, parent education, and preschool services for children.

## **Community Relations – Build Community Newsletter**

In August of last year, we introduced our community newsletter to community partners, providers, stakeholder, and GCHP staff. We share information about the important work we are doing to ensure that our members have access to high quality care and are connected to resources they need. Additionally, we are working with partners to share information and resources to reach and assist our community. Click [here](#) to read our three newsletters that have been published.

### **RECOMMENDATION:**

Receive and file the update.

## **AGENDA ITEM NO. 7**

**TO:** Community Advisory Committee  
**FROM:** Nancy Wharfield, M.D., Chief Medical Officer  
**DATE:** January 27, 2021  
**SUBJECT:** COVID Vaccine Update

### **SUMMARY:**

Presentation providing a COVID Vaccine Update

### **RECOMMENDATION:**

Staff recommends that the Community Advisory Committee accept and file the presentation.

### **ATTACHMENT:**

- 1) Wharfield, N., (2021). Chief Medical Officer, COVID Vaccine Update, Presentation Slides.

# **Community Advisory Committee COVID Vaccine Update**

**Wednesday, January 27, 2021**

**Nancy Wharfield, MD  
Chief Medical Officer**

**Integrity**

**Accountability**

**Collaboration**

**Trust**

**Respect**

# COVID Vaccine Rollout: Strategies to Support VC

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- Provider & Community Engagement
- Communication/Shared Messaging Plan
- Outreach to Vulnerable Populations
- Opportunities to Sustain Member Engagement
- Supporting Provider Engagement
- CAC Guidance

# Opportunities to Support VC

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## Provider & Community Engagement

- Enrollment into COVID Data System
- Billing Assistance ( FFS)
- Shared messaging to members/community
  - (Vaccine education, access, etc)
- Engage healthcare provider community
- Engage local pharmacy network

# Opportunities to Support VC

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## Communication/Shared Messaging

- Target external stakeholders & community
  - Vaccine safety, general messaging
- Provider and community outreach is in later phases
- Awaiting guidance from CDPH
- *VCPH COVID Task Force* is leading county effort

## Outreach to Vulnerable Populations

- Will develop Advisory Committee for COVID Member Rollout
- Identify & outreach to vulnerable populations
  - Possible DHCS reporting
  - Possible Community Liaison to promote vaccine efforts

# Opportunities to Support VC

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## Sustaining Member Engagement

- Use of NEMT benefit to reduce barriers for people to get vaccinated
- Direct mailers targeted to high-risk members
  - Vaccination information tailored to member's zip code
- Use of the DHCS Call Center Script to provide consistent and reliable feedback to members
- Align Messaging with Local County Resource
  - [Ventura County Recovers Website](#)



# Opportunities to Support VC

## Supporting Provider Engagement

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- DHCS is carving out the vaccine for Medi-Cal Managed Care Plans
  - Fee-For-Service delivery system for claims
- Providers can bill for administration of the COVID-19 vaccine
  - Medical, outpatient, or pharmacy claims
- DHCS is seeking federal approval to pay FQHCs, Rural Health Centers, and Tribal 638 clinics for the vaccine administration fee outside of the current PPS or All-Inclusive Rate.
- Sharing the DHCS Call Center Script with Member Services and providers to give a consistent and reliable message to members.

# Community Advisory Committee Guidance

- How can GCHP support CAC strategies/activities for the members we serve?

Questions?