



**Ventura County Medi-Cal Managed Care Commission (VCMCC)  
dba Gold Coast Health Plan (GCHP)**

**Quality Improvement Committee**

**Regular Meeting**

**Tuesday, March 22, 2022 3:00 P.M.**

**Due to the public health emergency, the Community Room at Gold Coast Health Plan is currently closed to the public.**

**The meeting is being held virtually pursuant to AB 361.**

**Members of the public can participate using the Conference Call Number below.**

**Conference Call Number: 805-324-7279**

**Conference ID Number: 815 470 738#**

**Due to the declared state of emergency wherein social distancing measures have been imposed or recommended, this meeting is being held pursuant to AB 361.**

**AGENDA**

**CALL TO ORDER**

**ROLL CALL**

**PUBLIC COMMENT**

The public has the opportunity to address Ventura County Medi-Cal Managed Care Quality Improvement Committee on the agenda.

Persons wishing to address the Quality Improvement Committee are limited to three (3) minutes unless the Chair of the Committee extends time for good cause shown. Comments regarding items not on the agenda must be within the subject matter jurisdiction of the Committee.

Members of the public may call in, using the numbers above, or can submit public comments to the Committee via email by sending an email to [ask@goldchp.org](mailto:ask@goldchp.org). If members of the public want to speak on a particular agenda item, please identify the agenda item number. Public comments submitted by email should be under 300 words.

## **OPEN SESSION**

### **CHAIRMAN'S REMARKS**

### **CONSENT**

1. Approval of Quality Improvement Committee Regular Minutes of December 7, 2021, and Special Minutes of January 4, 2022, February 1, 2022, and March 1, 2022.
2. Findings to Continue to Hold Remote Teleconference/Virtual Quality Improvement Committee Meetings Pursuant to Assembly Bill 361.

### **ACTION ITEMS**

### **APPROVAL ITEMS**

3. 2022 Quality Improvement Committee Charter
4. 2022 Quality Improvement Program Description
5. 2022 Quality Improvement Work Plan
6. QI Policies
  - a. QI-027 Communicable Disease Reporting Requirements
  - b. QI-030 Provider Preventable Conditions Reporting Requirements

### **STANDING ITEMS**

7. Quality Improvement Collaboration Meeting Update

### **OLD BUSINESS**

8. DHCS Performance Improvement Projects (PIPs/IPs)
9. Member Incentive Programs Evaluation
10. Facility Site Reviews

### **NEW BUSINESS**

11. Member Health Engagement/Care Gap Outreach Update
12. COVID-19 Vaccine Response Plan Update
13. Compliance / Delegation Oversight Update
14. QIC Dashboard and Department / Committee Updates
  - a. Quality Improvement – MCAS/HEDIS
  - b. Quality Improvement – FSR/IHA
  - c. Grievance and Appeals
  - d. Pharmacy

- e. Utilization Management / Care Management
- f. Credentials / Peer Review
- g. Member Services
- h. Network Operations
- i. Health Education, Cultural and Linguistic Services
- j. Medical Advisory Committee

### **CLOSED SESSION**

None

### **ADJOURNMENT**

Date and location of the next meeting to be determined at the March 22, 2022 meeting.

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**ADMINISTRATIVE REPORTS RELATING TO THIS AGENDA AND MATERIALS RELATED TO AN AGENDA ITEM SUBMITTED TO THE COMMITTEE AFTER DISTRIBUTION OF THE AGENDA PACKET ARE AVAILABLE FOR PUBLIC REVIEW DURING NORMAL BUSINESS HOURS AT THE OFFICE OF THE CHIEF MEDICAL OFFICER, 711 E. DAILY DRIVE, SUITE #106, CAMARILLO, CA.**

**IN COMPLIANCE WITH THE AMERICANS WITH DISABILITIES ACT, IF YOU NEED SPECIAL ASSISTANCE TO PARTICIPATE IN THIS MEETING, PLEASE CONTACT DEBORAH AT (805) 437-5594. REASONABLE ADVANCE NOTIFICATION OF THE NEED FOR ACCOMMODATION PRIOR TO THE MEETING (48 HOURS ADVANCE NOTICE IS PREFERABLE) WILL ENABLE US TO MAKE REASONABLE ARRANGEMENTS TO ENSURE ACCESSIBILITY TO THIS MEETING.**