

# Memorandum

To: Gold Coast Health Plan Providers

From: Vicki Wrighster, Director of Network Operations

**Re: Claims Systems Update: Check Run Frequency**

Date: November 29, 2021

Back in May, Gold Coast Health Plan (GCHP) temporarily increased the frequency of check runs to reduce any payment delays related to the implementation of the new claims system. We are pleased to announce that this accommodation is no longer necessary now that GCHP's claims system is able to process claims for payment as had been done prior to the implementation.

Beginning the week of Dec. 6, 2021, GCHP will return to one check run per week. Next week's check run is scheduled to take place on Thursday, Dec. 9, 2021. Two check runs are scheduled this week on Tuesday, Nov. 30, 2021, and Thursday, Dec. 2, 2021.

If you have any questions or concerns, please email [ETPQuestions@goldchp.org](mailto:ETPQuestions@goldchp.org).

Thank you.